

Instructions to retrieve Skype password

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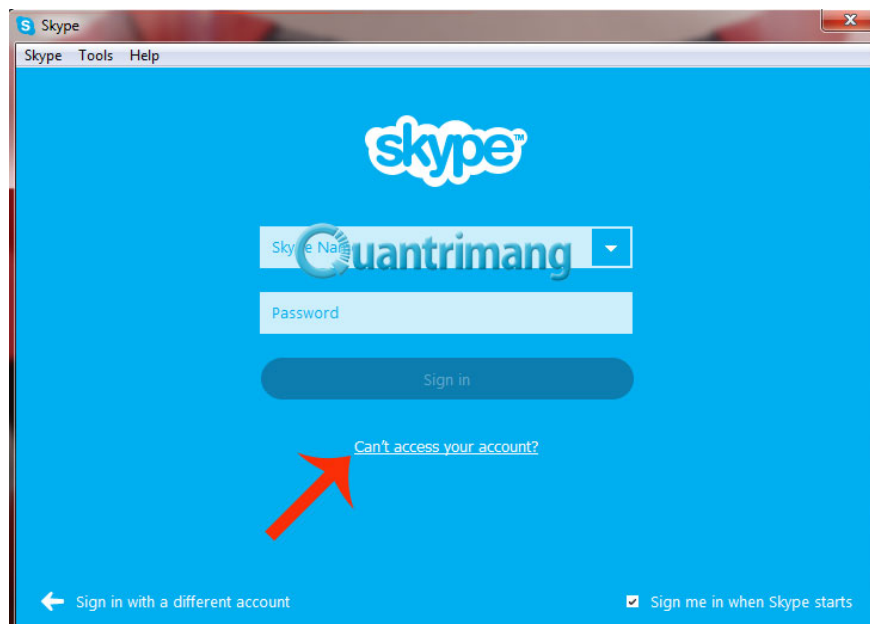
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Step 1 : Open Skype, on the main interface, click **Can't access your account?**



Step 2: There will be a website appear, asking you to enter the email you use to register for an account, then click **Send email** .

Problems signing in?

Enter your registered email and we'll send instructions to get you back on your feet.

Registered email

Send email

Already have a recovery code?

Don't have or know your registered email?
Contact Support.

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You will receive an email from the host company

skype

Email sent

Please follow the instructions we sent to someone@example.com

Didn't get the email?
First check your spam or junk folder. If you still can't find it contact Support.

Enter code

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Step 3 : Open the email, click **Follow this link** .

Hi linhnx_vatgia,

skype™

Your Skype details

To recover your sign-in details for Skype, simply [follow this link](#).

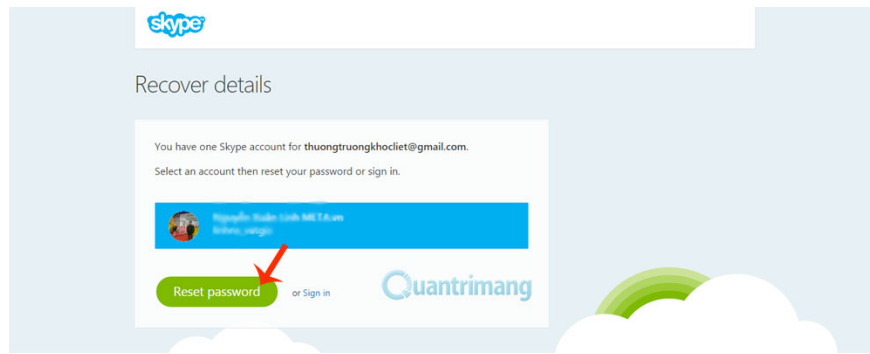
If that doesn't work, try entering this code (39467fe3cd79b7cb5f96123d3dc6c51c) manually.

Please note this code expires in three hours. After this you'll need to resubmit the request to change your details.

Skype

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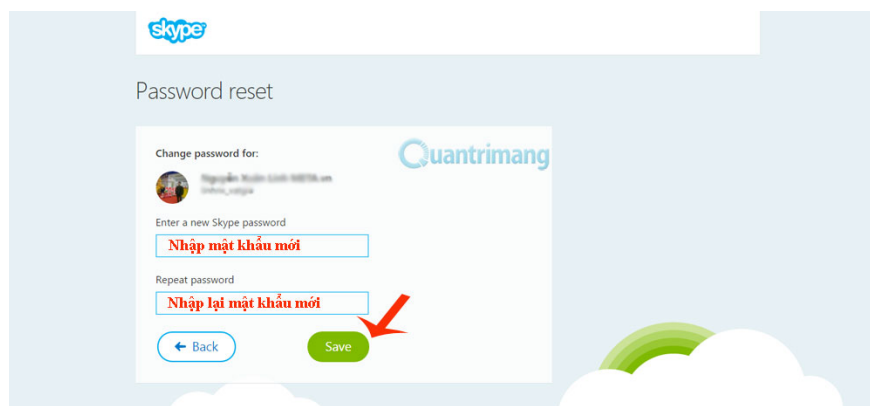
Step 4 : You will go to the website showing the account that you use this email to register, you can have multiple accounts, select the account you want to reset, then click **Reset password**



The next step will be another window asking you to change the password:

1. Enter the new Password in the **Enter a new Skype password box** .
2. Re-enter the new Password again into the **Repeat password box**.

Then click **Save** .



From now on, you can login to Skype with a new password.

Good luck !

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