

# Instructions for using Windows Update Troubleshooter

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When an error occurs in Windows updates, users will have to reinstall or install Windows and no one wants that to happen. So that's why users should understand how to update in Windows 10 and what steps to take when an update occurs. And in this case, the Windows Update Troubleshooter tool from Microsoft becomes useful.

## How to use Windows Update Troubleshooter

**1** On which Windows version did you get the error?

If you don't know, see [Which Windows operating system am I running?](#)

**Note**  
If you are using Windows 8, you need to upgrade to Windows 8.1 because Windows 8 is no longer supported.

Windows 10  
 Windows 8.1  
 Windows 7

**2** Run the Windows Update troubleshooter

Here's how:

**3**

1. Download the Windows Update Troubleshooter, and then select **Open** or **Save** in the pop-up window.

**Note**  
If you select **Save**, you need to go to the folder where the troubleshooter is downloaded to after the download is complete, and then double-click the latest wu.diagcab file to run the troubleshooter.

2. Select **Next** and follow the steps in the wizard to find and fix problems with Windows Update.

Did this solve your problem?

When you have a problem, you can easily get the help of the error code displayed in hex and search on Google to find the cause and how to fix it. However, a professional troubleshooting page can be a convenient resource

for you to find detailed solutions to problems encountered. And Microsoft Support has an official support website called Fix Windows Update Issues.

This website provides very easy-to-understand solutions for newcomers. The page also explains its clear purpose: 'This guide provides troubleshooting steps for Windows Updates as it takes a long time to scan or error code while installing the update'.

Here's how it works:

**Step 1:** Select the operating system that has the problem. The troubleshooter supports Windows 7, Windows 8.1 and Windows 10.

**Step 2:** Windows 10 users need to download the Windows Update Troubleshooter and run it. Other versions also have their own troubleshooting tools.

**Step 3:** The wizard may ask you to download additional files if the problem is not resolved in the previous step. For example, it may ask you to: download Servicing Stack Update (SSU), download the updated Knowledge Base file recently or fix Windows file corruption errors.

There are about 8 steps to take with the last step that requires a new installation of Windows 10 if the steps above do not fix the problem. Note, the site provides step-by-step instructions and is not a document that can solve any updates you have.

Another thing to note is that an update problem can also be caused by corrupted hardware and antivirus software, and maybe some other troubleshooting steps can solve your next Windows update problem. .

See more:

1. Summary of errors that occurred during the process of updating Windows 10 Anniversary and how to fix them (Part 1)
2. How to fix a repeat boot error after updating Windows 10
3. How to fix the error of not finding Wifi after updating Windows 10

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