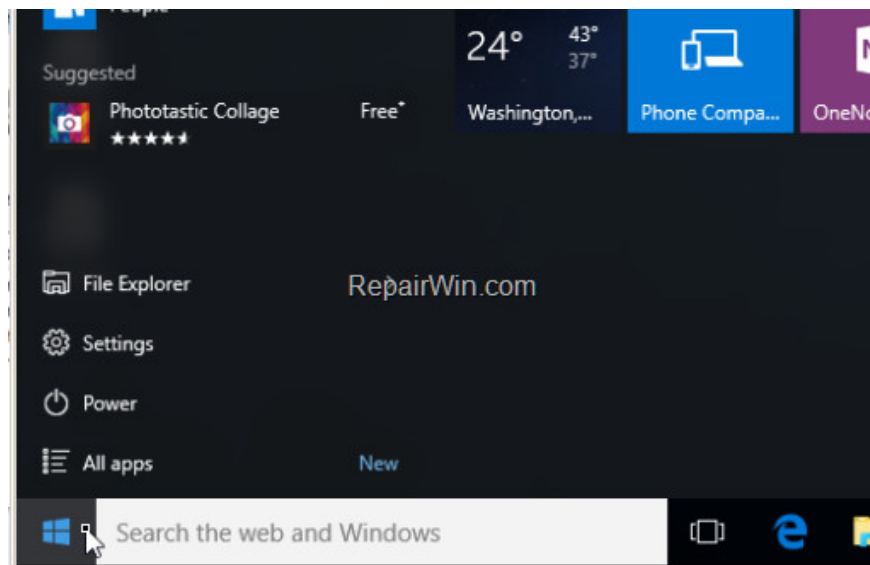


Instructions for fixing errors Start Menu and Cortana do not work on Windows 10

One of the new features integrated on Windows 10 is Cortana virtual assistant. Users can use Cortana to shutdown, restart, search smart, ... But however supdate Windows, many users reflect that the Start Menu button and virtual assistant Cortana are not working, or almost frozen . In the following article, Network Administrator will guide you to some solutions to overcome this error.

One of the new features integrated on **Windows 10** is Cortana virtual assistant. Users can use Cortana to shutdown, restart, search smart, . But however supdate Windows, many users reflect that the Start Menu button and virtual assistant Cortana are not working, or almost " *frozen* ". In the following article, Network Administrator will guide you to some solutions to overcome this error.



1. Run Start Menu Troubleshooter automatically

1. **Download Start Menu Troubleshooter** to your computer, install and run.

Download Start Menu Troubleshooter to your computer and install it here.

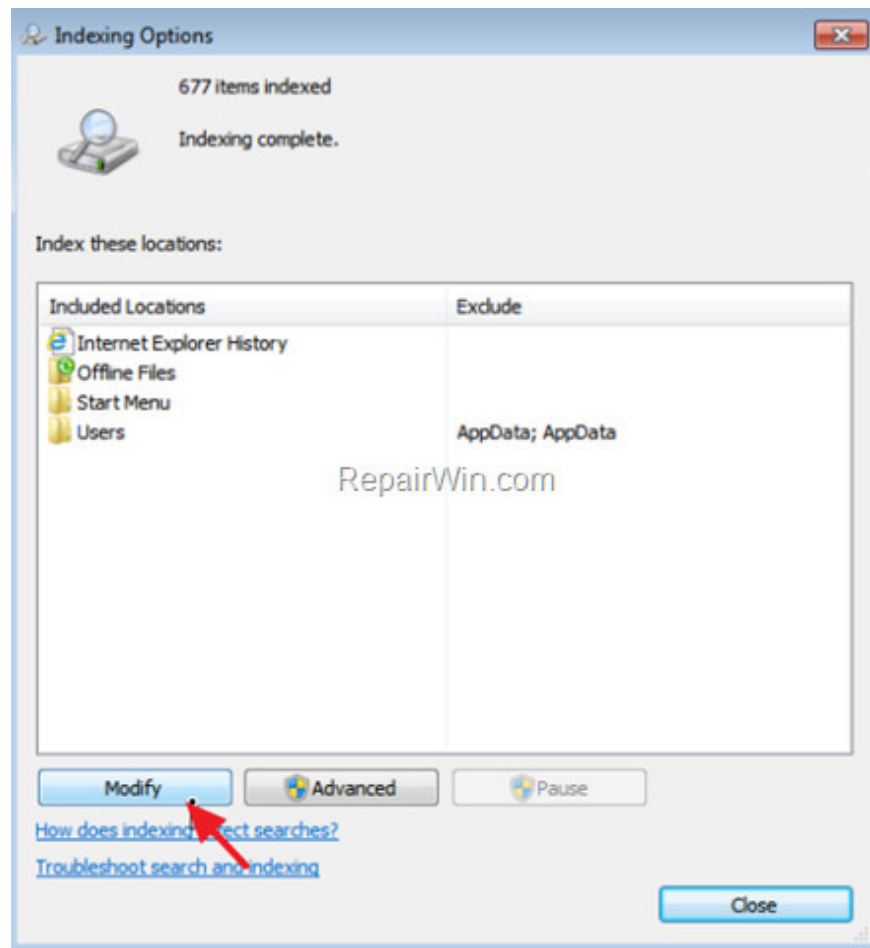
2. **Restart** your computer.

2. Reset Index

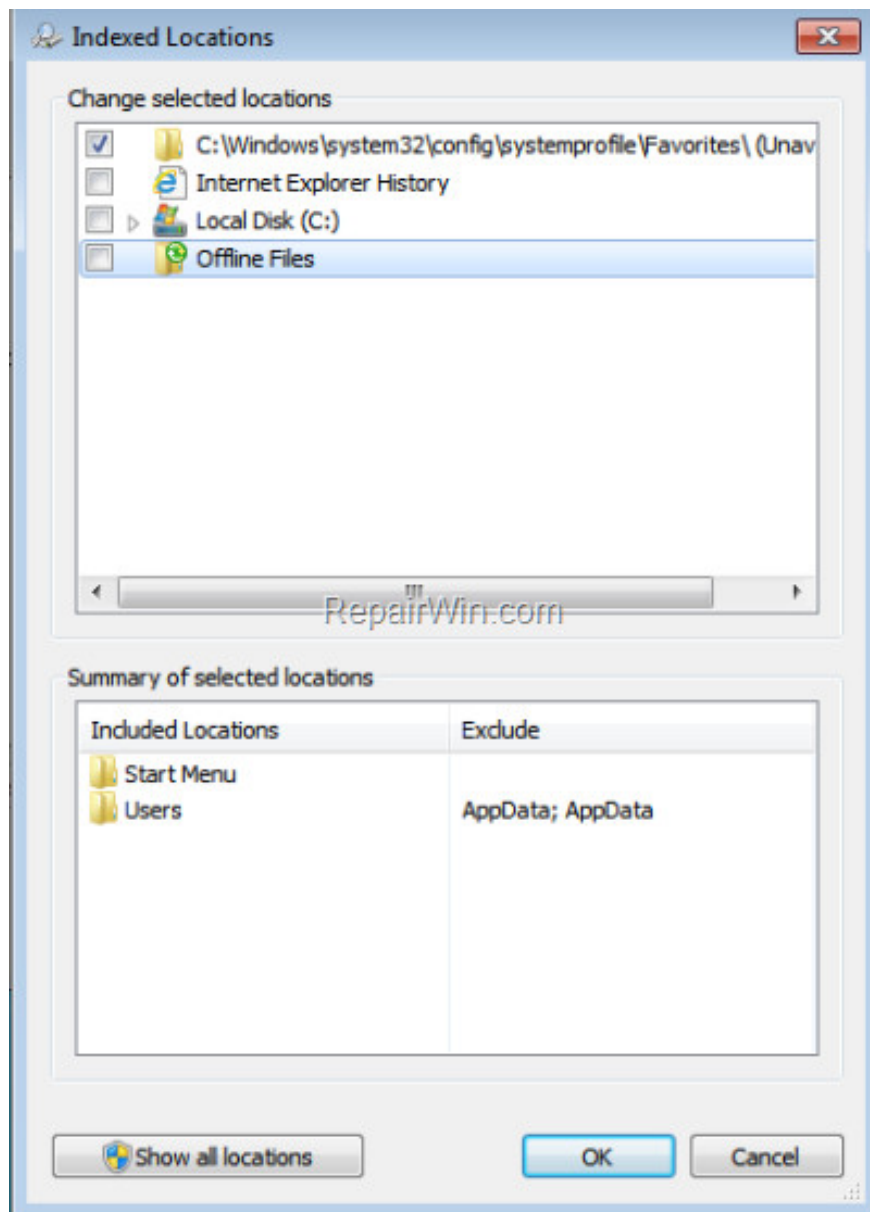
1. First open the Control Panel window and then click **Indexing Options** .

If you don't see the Indexing Options option, in the **View** (View by) section, you change to **Small icons** .

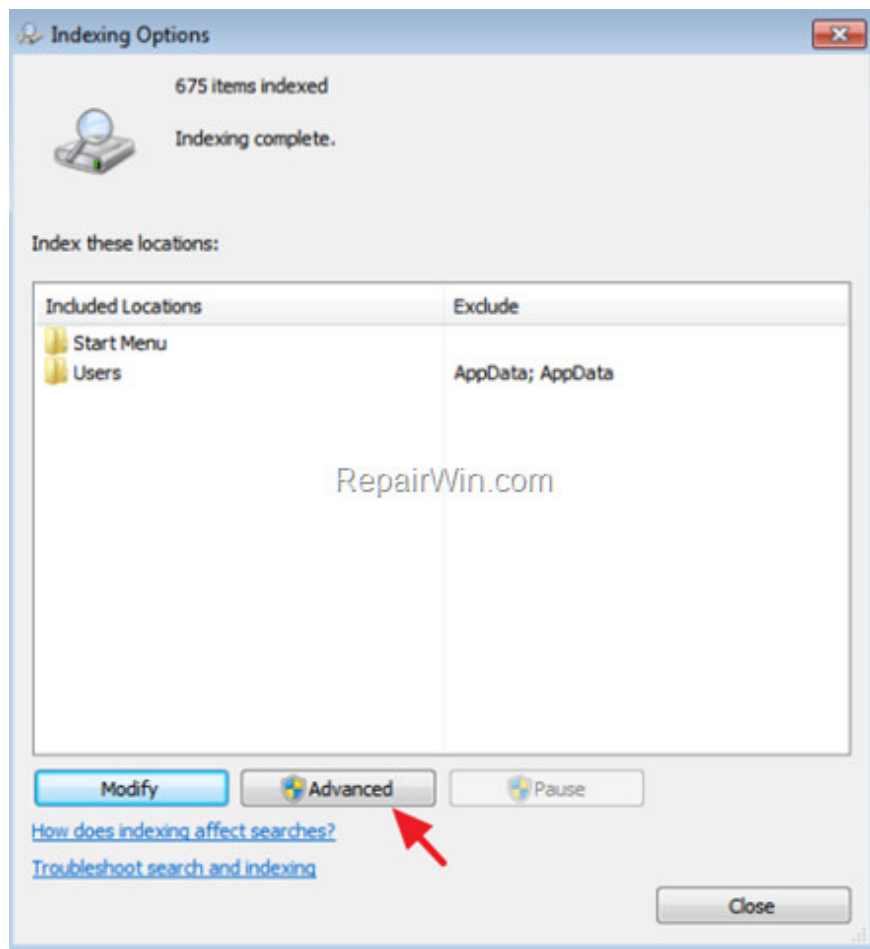
2. On the Indexing Options window, click **Modify** .



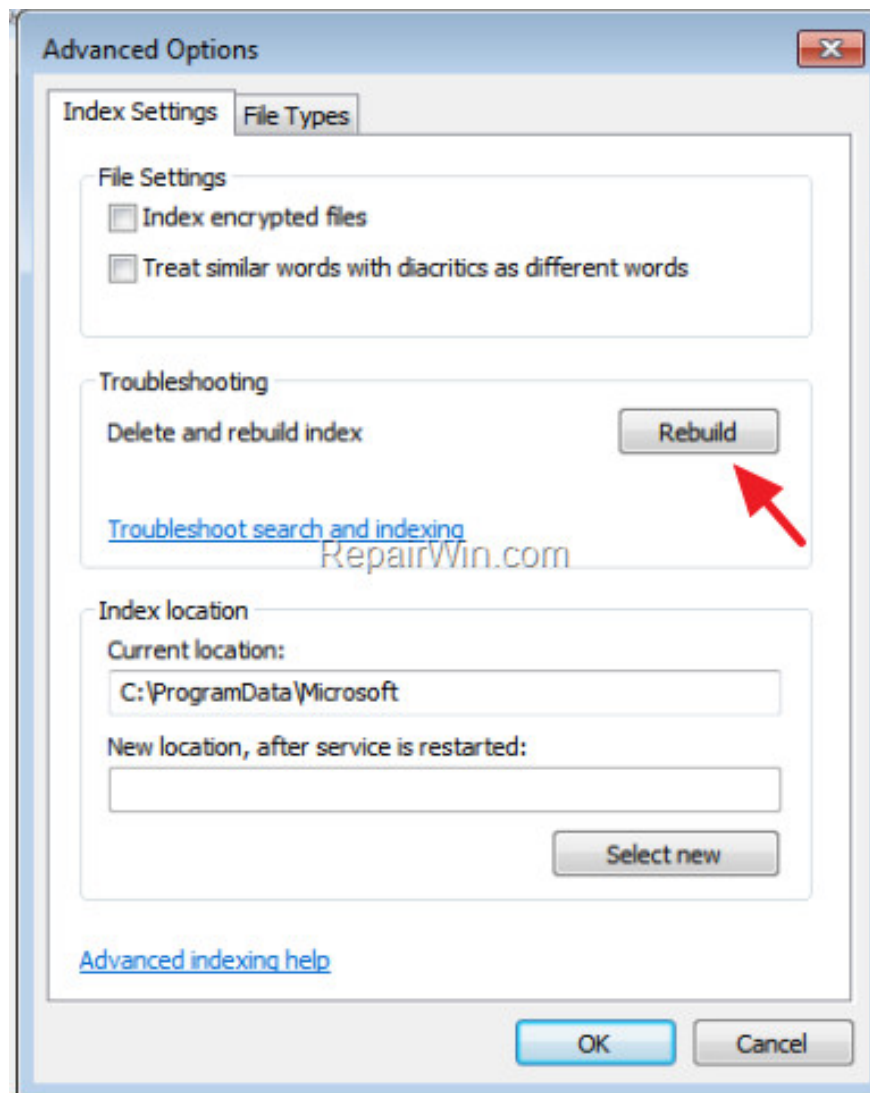
3. Remove the **Offline Files** and **Internet Explorer History** items and click **OK** .



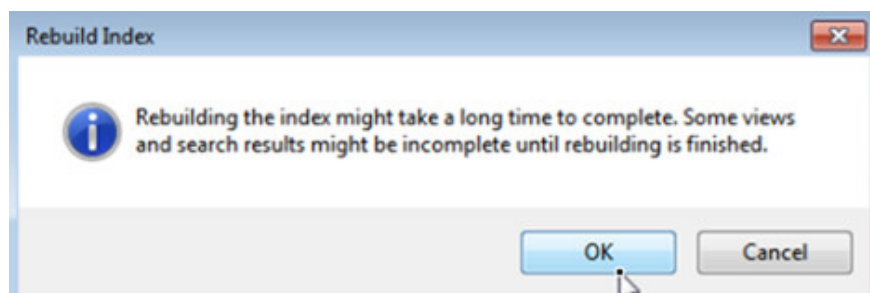
4. Next click **Advanced** .



5. In the Troubleshooting section, click the **Rebuild** button.



6. Click **OK** to rebuild Index.

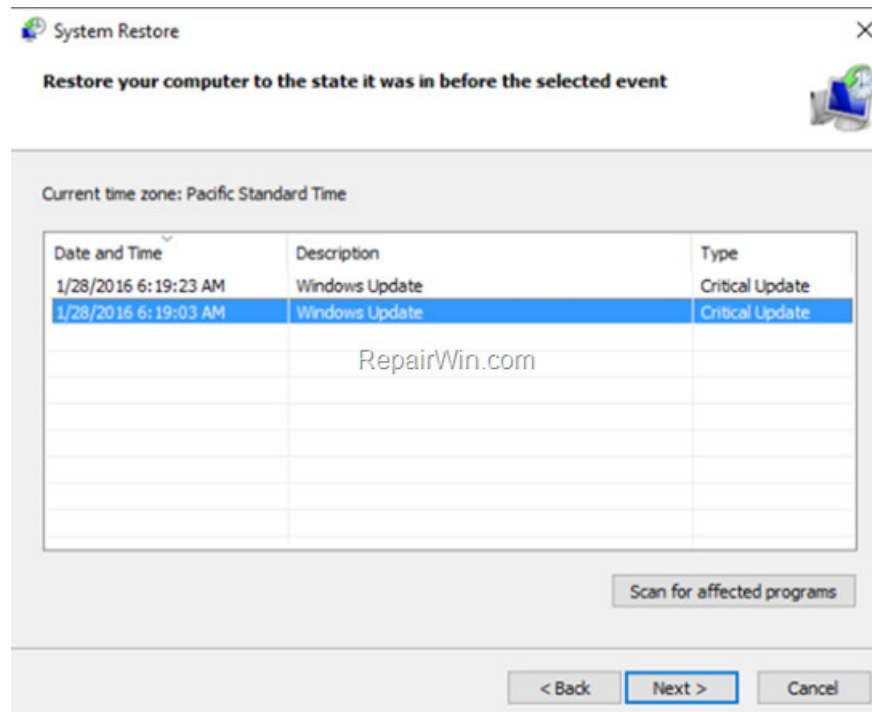


7. Wait for the process to complete and restart your computer.

3. Restore your computer to the previous version

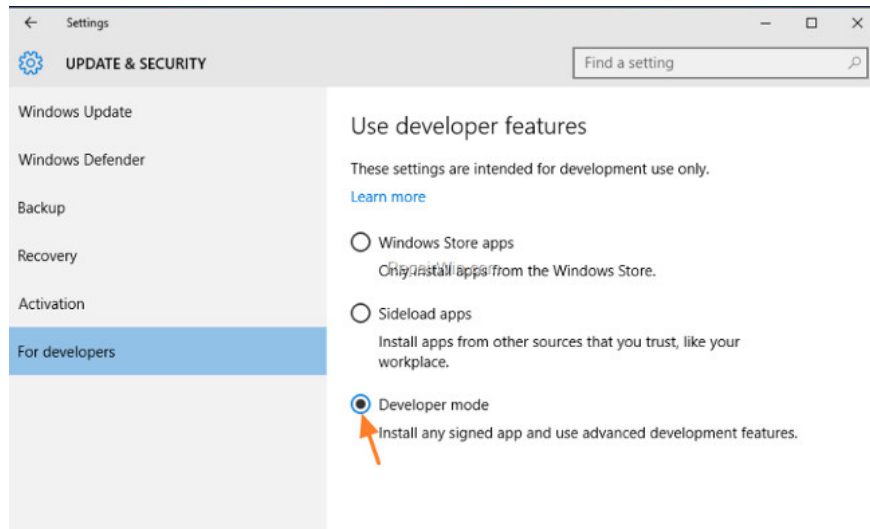
1. Right-click the Start button (Windows icon) in the bottom left corner of the Taskbar and select Run to open the **Run** command window.

2. On the Run command window, type **rstrui** and then click OK or press Enter.
3. At this time, a window appears, where you click **Next** .
4. Select the version of Windows you used earlier by looking at the installation date and time, then click **Next** to start the recovery process.



4. Re-register the application on PowerShell

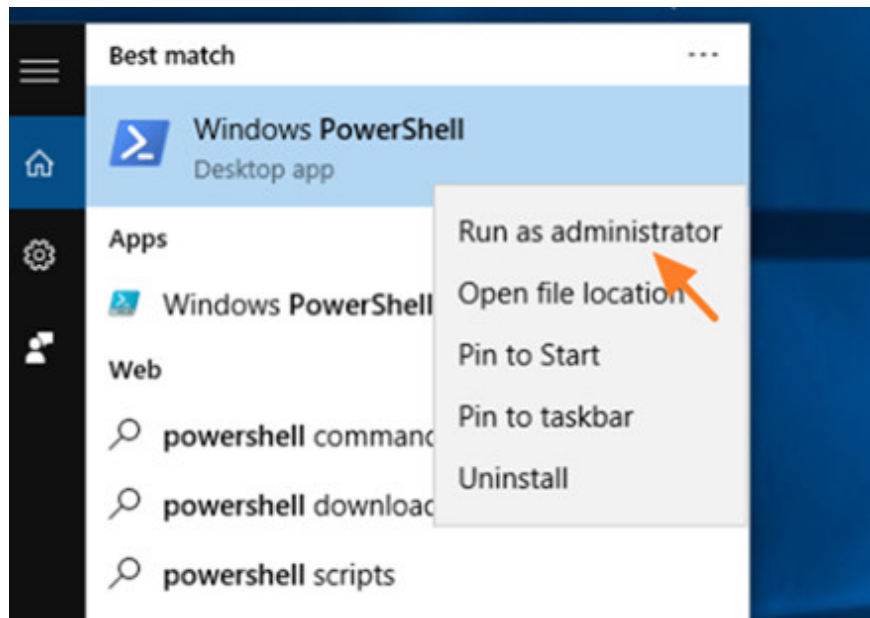
1. Go to Settings => Update & Security .
2. On the Update & Security window, find and select **For Developers** in the left pane.
3. Click Developer mode and click **Yes** on the popup window.



4. Close the Update & Security settings window.

5. On Cortana's Search frame, enter **powershell** into it.

6. On the search list, right-click Windows PowerShell and select **Run as administrator** .



7. Enter the following statement into the PowerShell window and press **Enter** :

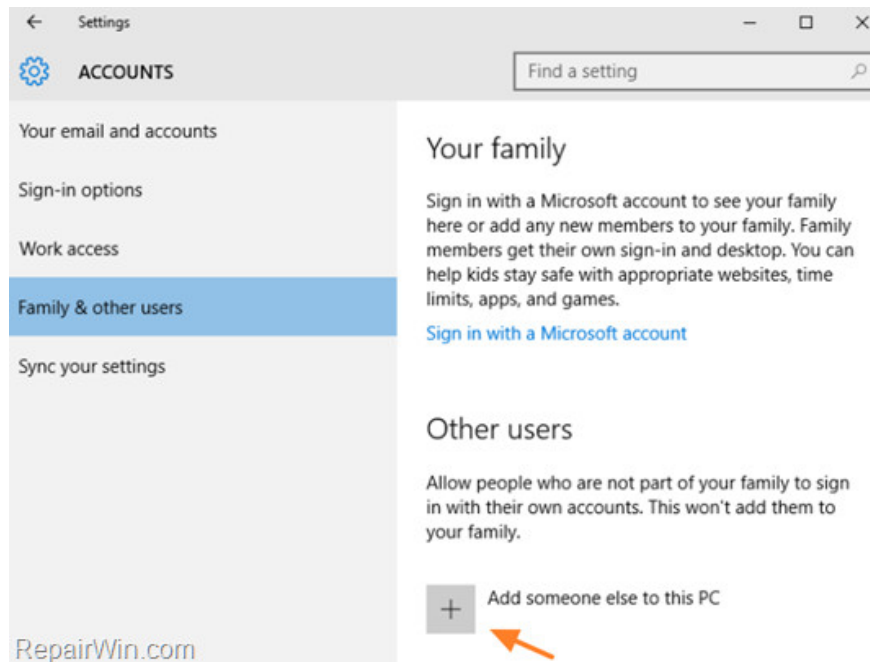
```
Get-AppXPackage | Foreach {Add-AppxPackage -DisableDevelopmentMode -Register '$ ($_.InstallLocation) AppXManifest.xml'}
```

8. Wait for the command to execute and you don't need to notice the errors.

9. Finally check if Cortana and Start Menu are working.

5. Create a new user account

1. Open **Settings** => **Accounts** .
2. Select **Family & other users** in the left pane and then click **Add someone else on this PC** .



3. On the " *How will this person sign in* " window, click " *I don't have this person sign-in information* " .
4. On the " *Let's create your account* " window, click " *Add a user without a Microsoft account* " .
5. Enter the username and password (if you want) and click **Next** .
6. Then click on the new username and select the **Change account type** button.
7. Set up a new user as **Administrator** and click **OK** .
8. **Log out** and then **log** back in with a new user.
9. Check if Start Menu and Cortana are working. If it is already active, proceed to transfer the files and set it to a new user account.

Refer to some of the following articles:

1. Why is it disabled but Cortana still runs in the background?
1. Instructions to disable Cortana on Windows 10 Anniversary Update
1. How to use Cortana to turn off or restart Windows 10?

Good luck!

You finished reading the article "**Instructions for fixing errors Start Menu and Cortana do not work on Windows 10**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.
