

# Instructions for canceling Canva package subscription

If users no longer want to use Canva's paid packages such as Canva Pro subscriptions or Canva group subscriptions, they should cancel this Canva subscription.

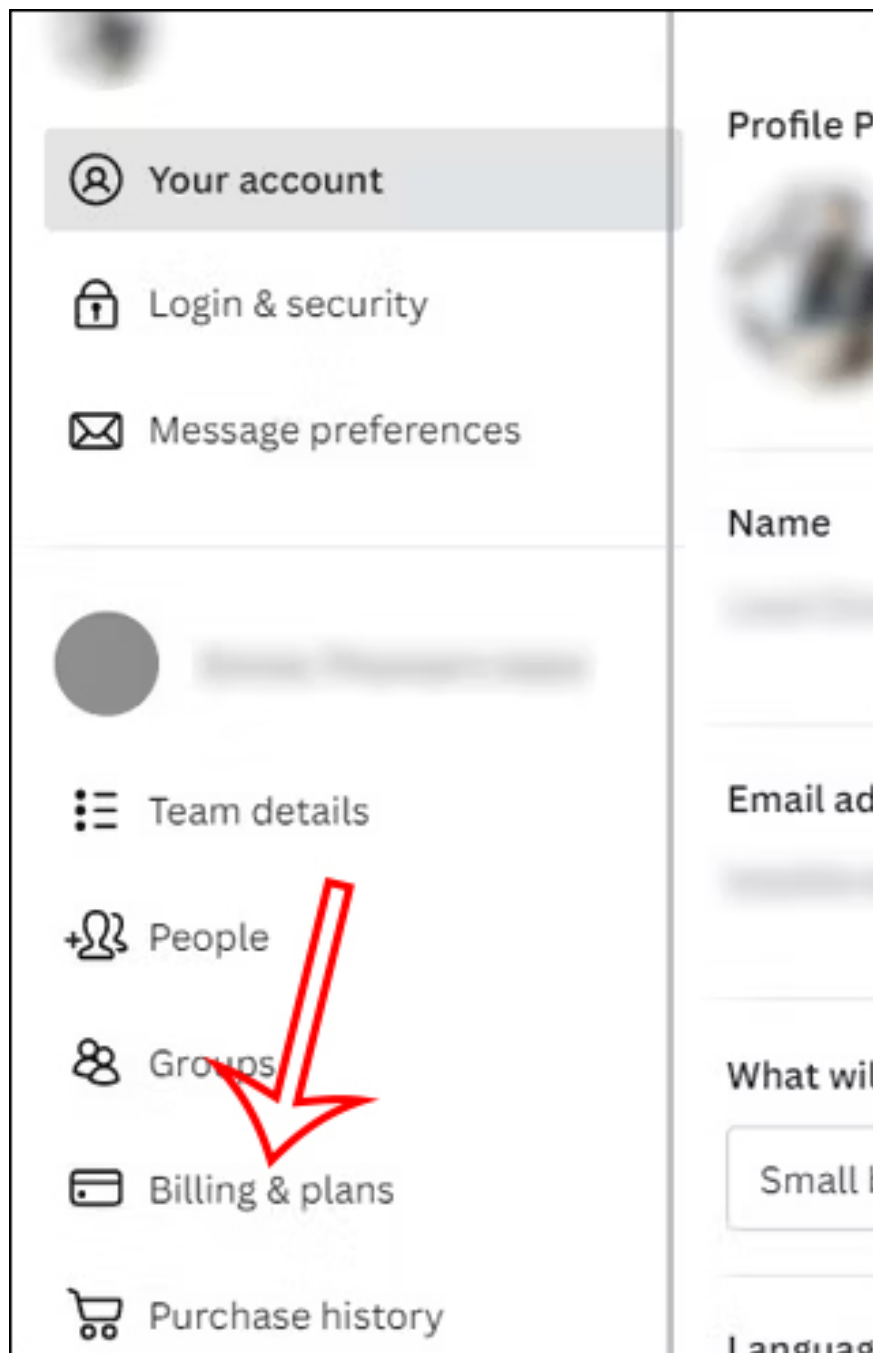
Canva has paid upgrade packages so you can experience more professional and upgraded features. If users no longer want to use Canva's paid packages such as Canva Pro subscriptions or Canva group subscriptions, they should cancel this Canva subscription. Canva subscriptions will have a grace period before continuing. And users will have to cancel their subscription to this Canva package before the renewal period. The article below will guide you to cancel your subscription to Canva.

## How to cancel your Canva subscription

### Step 1:

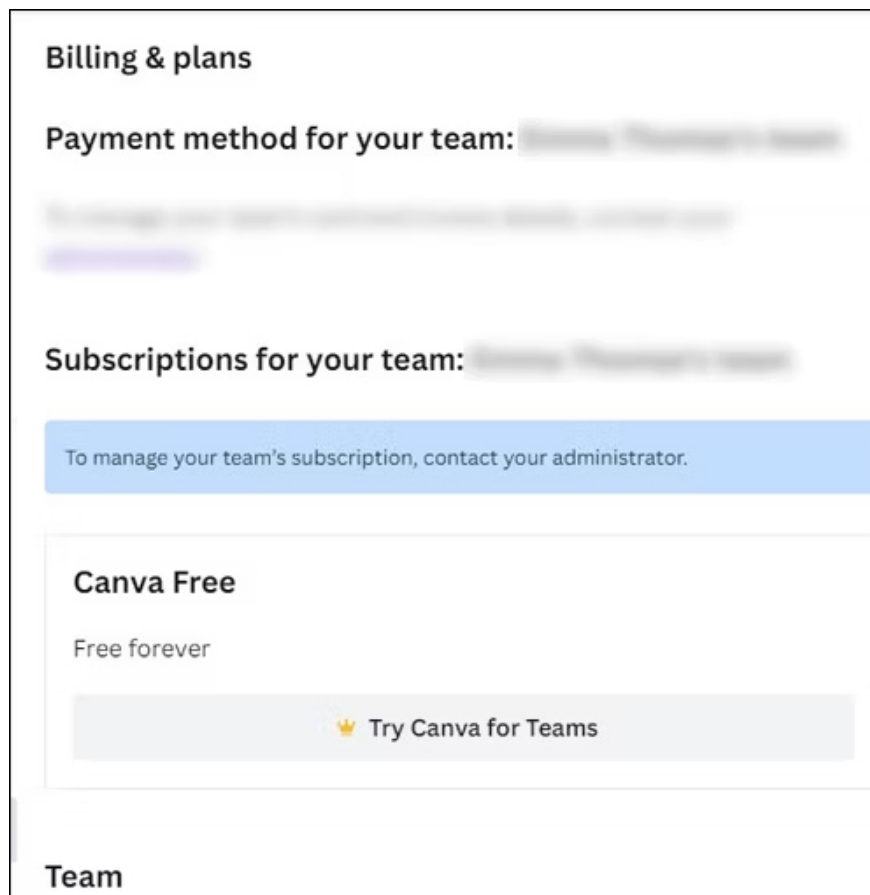
First, log in to the Canva website on your computer. Then we click on the avatar and **select Account Settings** in the list displayed below.

Next in the list on the left of the interface, we **click on Billing and Plans** to view payments and purchase packages.



**Step 2:**

Switch to the new interface, look at the content on the right and find **the subscription package the user wants to cancel** . In case you are participating in a Canva group plan, find the exact Canva group you want to unsubscribe from if you join multiple Canva groups.



Then click on **the 3-dot icon** and continue to select **Request Cancellation** to request to unsubscribe from this Canva package. Continue to follow the instructions displayed on the screen interface to cancel this Canva subscription package.

## **Instructions for canceling Canva subscription on iPhone**

With the Canva app on iPhone that has a subscription to a paid plan, click on the device's Settings, then click on the account you are logging in to. Next click **Subscriptions** to track the subscription packages you have made.

Click on **the Canva application** and then click **Cancel Subscription** to cancel the Canva package subscription on iPhone.

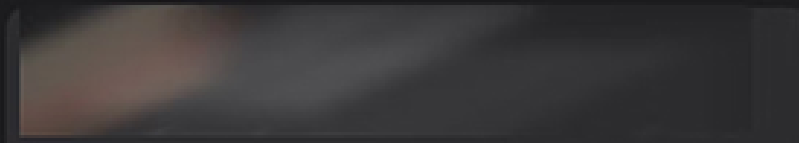
11:20

LTE

← Untitled

## Account

Done



Game Center



Purchased



Subscriptions



Notifications



Redeem Gift Card or Code

Send Gift Card by Email

Add Money to Account

Personalized Recommendations



UPCOMING AUTOMATIC UPDATES

Update All

27



Etsy: Custom &  
Creative Goods

Yesterday

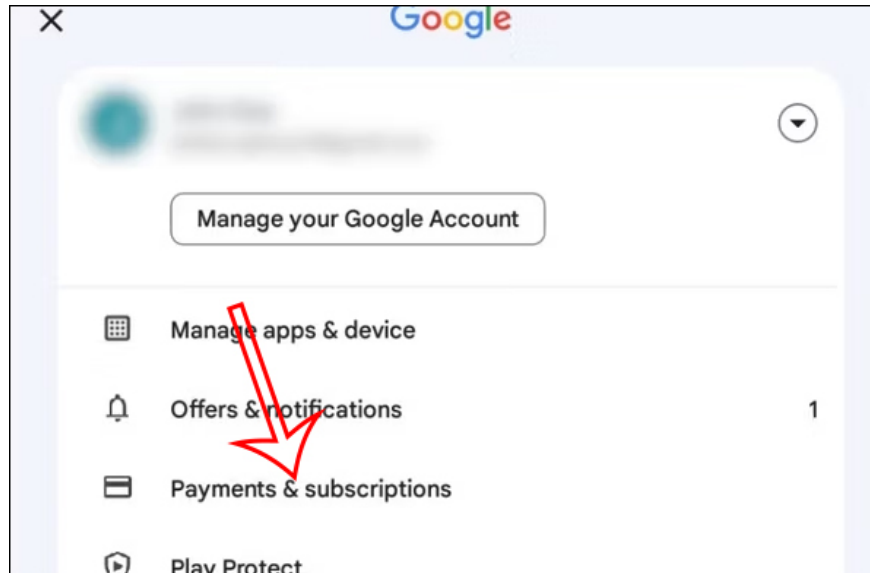
UPDATE

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# Instructions for canceling Canva subscription on Android

We click on Google Play and then select your account avatar. Then click **Payments & Subscriptions** to check the subscription packages you have made.

Click **Canva** and then click **Cancel Subscription** to cancel your subscription.



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