

Important notes when warranting iPhone in Vietnam

Many people when carrying iPhone warranty at genuine stores or centers, often do not pay attention to important things like the type of machine is warranted, the case is warranted, ...

When carrying any item to a warranty facility, you first need to see the conditions for warranty and reliable warranty facility. iPhone is similar. In particular, users must pay more attention to warranty information, when the center is allowed to warrant for quite a few iOS devices in Vietnam. In the following article, we will provide you with the necessary information when bringing iPhone to service centers.

1. Supplier authorized to warranty iPhone in Vietnam:

Apple currently has many authorized service centers in Vietnam. With the iPhone product, Apple has a number of authorized service providers including iService, FPT Service and Thuan My company. These suppliers currently have warranty centers in many localities such as Hanoi, Ho Chi Minh City, Da Nang, Can Tho and Dong Nai, Hung Yen .



Apple authorized service centers are published on its website. You can go to Apple.com, click on Support, then go to "Apple Authorized Service Provider" (Apple authorized AASP) at the foot of the site, then select the location Vietnam, then search for warranty centers for products by province / city of interest.

2. iPhone purchased from abroad can be warranted in Vietnam:

The iPhone is not covered by an international warranty like some other Apple products. Perhaps that's why this product has different regional and country code names. However, it seems that Apple is very interested in supporting users so the iPhone purchased from overseas can still be covered by warranty service at Apple authorized service centers in Vietnam.



But Apple does not publish a list of carriers that are not covered by warranty, so users need to visit warranty centers to check if their products are covered by warranty. Apple manages electronic warranty via IMEI number so users do not need to bring any documents when going for warranty. If you want to know how to find the iPhone IMEI, please refer to the Guide to finding IMEI and Serial Number on Android and iOS devices.

Many iPhone devices purchased from Europe, Asia and America can be covered by authorized warranty centers in Vietnam. Only a few cases of iPhone purchased from some carriers are not covered by the warranty.

The product is warranted as a product with enough warranty conditions: warranty time, no repair intervention and hardware manufacturer's errors.

3. Change fee calculator:

Apple's warranty policy is primarily to change products, not to fix them like others. Cases that are not covered by the warranty will have two options: to repair at outside centers (not Apple) or join Apple's chargeable program.



IPhones with water drop, distortion, breakage, or crushed cars can all participate in the program of exchanging chargers. However, the fee change program has the condition that the iPhone has enough components and the device does not have a replacement repair effect from the 3rd party. Authorized warranty center will provide the user price. to pay to exchange new equipment, usually from 8-10 million.

For those who participate in the fee change program, the Apple system will record the information that you changed the old device to get a new one and will update the new device warranty information according to the remaining warranty period of the device. old. In case your device is out of warranty period, Apple will add 3 months warranty for the newly changed device.

This is Apple's interesting policy. However, the company is also quite rigid in distinguishing products, whether you change old iPhone 4s or broken iPhone 6S, the price offered by Apple in exchange for new products differs very little, evenly from 8 -10 million. Therefore, this program will now be more suitable for those who are using newer iPhone devices such as iPhone 6, iPhone 6 Plus, iPhone 6s and iPhone 6s Plus.

4. Apple tightens warranty issues and components:

Unlike other brands, Apple does not repair iPhones at authorized warranty service centers (AASP). iPhone products with hardware errors in the scope of warranty for one change, except for some cases of error will be replaced with genuine components such as Home key, volume key, rear camera, vibrator, external speaker and battery .



Apple manages a very tight supply of components to ensure no old components float outside. With authorized service centers in Vietnam, when there are replacement parts required for warranty users, the center must send a request to Apple for them to transfer replacement parts. The old components will then have to be transferred back to Apple for destruction. Therefore, units that make external iPhone repair services will be very difficult to have genuine components except for peeled components from old damaged iPhone models.

The tight management of components along with warranty policies that are not biased like other brands have created a tremendous opportunity for manufacturers of replacement parts for iPhones, especially for common components such as battery, screen and case. However, the quality of these replacement parts is also difficult to verify. Customers should visit authorized service centers for pre-inspection or repair at major centers that have warranty policy after repair.

Refer to the following articles:

1. How to avoid "warranty stamp trapping" laptop?
1. How to check the warranty of Apple devices
1. 6 steps not to be missed when choosing to buy an old iPhone

Hope this article is useful to you!

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