

iMessage does not receive, send messages, this is a fix

If iMessage on your iPhone, iPad or iPod touch fails, does not receive or cannot send the message. You can refer to the steps to fix this error in the following article of Network Administrator.

iPhone users often encounter iMessage errors not sending or not receiving messages. This situation often makes iPhone users extremely uncomfortable.

If iMessage on your iPhone, iPad or iPod touch fails, does not receive or cannot send the message. You can refer to the steps to fix this error in the following article of Network Administrator.

1. If on the screen you see red exclamation mark

If in case you send a message on iMessage then on the screen you see the red exclamation point with the Not Delivered message (do not send the message), follow the steps below to fix:

1. Touch the exclamation icon to resend the message again.
2. Check to see if your device is connected to Wifi or mobile data.
3. Go to Settings> Messages check whether iMessage (or SMS, MMS .) is already ON.

2. If you see the message Waiting for activation

When you enable iMessage or FaceTime, you will see one of the following message lines:

1. Waiting for activation
1. Unsuccessfull Activation
1. An error occurred during activation
1. Không thể đăng nhập, hãy kiểm tra bạn kết nối mạng

Check your device settings configuration again:

1. Make sure your device is connected to Wifi or cellular data.

2. Go to Settings> General> Date & Time (date & time) to check if your device has the correct time zone settings.



3. Turn off iMessage and FaceTime then restart

1. Go to Settings> Messages> Turn off iMessage
2. Go to Settings (settings)> FaceTime> Turn off FaceTime
3. Restart your device

4. Re-enable iMessage and FaceTime

After 1 day iMessage and FaceTime still not activated?

Activating iMessage and FaceTime takes about 1 day. If after a day that iMessage and FaceTime on your device are still not activated, follow the steps below:

1. Make sure your device is using the latest iOS version.
2. If you are using an iPhone, you can contact the customer care center for assistance.
3. Alternatively, contact Apple Support for further assistance.

3. Sign out of iMessages and FaceTime, then log in again

1. Go to Settings (settings)> Messages> Send & Receive (send and receive). Touch select Apple ID, then select Sign Out.

2. Go to Settings> FaceTime. Touch select Apple ID, then select Sign Out.
3. Re-login iMessage and FaceTime on your device (iPhone, iPad .).

4. If you do not receive or send a message

If you still don't receive or send the message, follow the steps below:

1. Check that you entered the correct phone number or email address.
2. Go to Settings> Messages> Blocked to check if the phone number or email you sent is in the restricted list.

5. Restart your device and check for updates

1. Restart your device
2. Check Carrier update settings
3. Check for iOS software updates on your device

You can refer to some of the following articles:

1. **Tips to fix iPhone 5 error turn off and don't restart**
2. **Iphone, your iPad is missing. This is how to find them again!**
3. **Basic instructions for using iPhone 6, iPhone 6 Plus**

Good luck!

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