

# HP 2015 printer with ink lamp error - how to fix HP Printer error 2015

With a compact shape and advanced technology, the HP 2015 printer series is a familiar product for office workers. However, users cannot avoid some errors during use.

One of the common errors is the ink lamp error. In this article, TipsMake will show you some ways to fix this error.

## 1. Signs to identify HP printer 2015 with ink lamp error

When in the Start state, the Start, Ready, and Attention indicators light up (at a rate of 500 ms) one after the other. After the end of this boot state, the yellow light (exclamation light) blinks continuously, this is a sign that the machine is having an ink lamp error.



## 2. The cause of the HP 2015 printer error is the ink lamp

For printers that report an ink light error, the cause of the printer not receiving ink or the printer not receiving paper may be in the following cases:

1. Do not insert the toner cartridge (cartridge) into the machine.
2. Poor cartridge contact.
3. The toner cartridge is not in the correct position.
4. The toner cartridge receiver sensor is dirty or dead.
5. The sensor trigger that activates the sensor is broken.

6. The toner cartridge has a structural problem.
7. The printer does not accept paper.



The cause of the ink lamp error comes from the printer not receiving ink or the printer not accepting paper

### **3. How to fix HP 2015 printer with ink lamp error**

#### **- Check the ink cartridge.**

When the printer reports this error, the first thing you should do is open the printer and proceed:

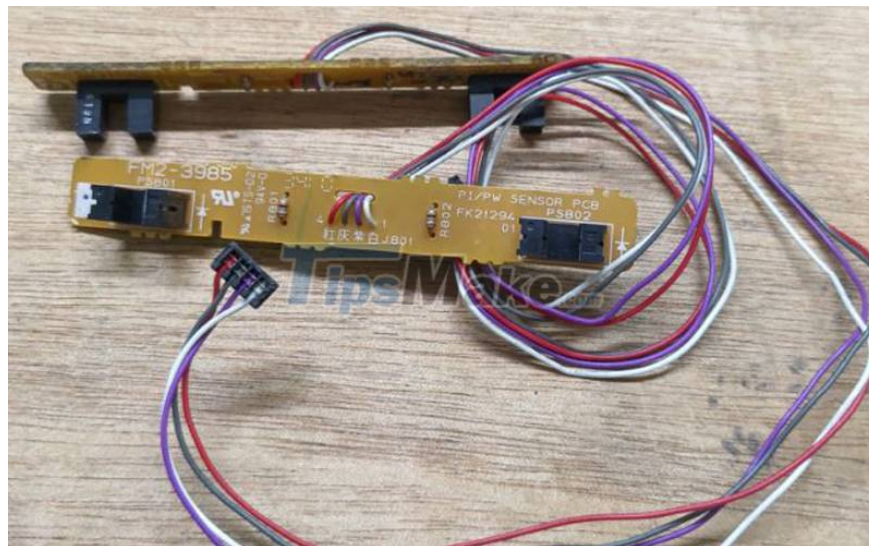
1. Check the ink cartridge.
2. Check the ink cartridge contacts.
3. Use a high-voltage test meter to supply power to the toner cartridge.

Please correct it if you find that the cartridge has some problems as mentioned in the cause section to make sure the cartridge is in the correct position and not affected by anything.



### - Check the paper sensor rods for breakage

The printer paper separator sensor is essentially an open circuit relay. The paper separation sensor is responsible for regulating the paper put into the printing cycle, 1 cycle is 1 sheet. Therefore, when the ink lamp error is reported due to the printer not receiving paper, check the sensor sensor to see if it is broken. If you find that the Sensor is abnormal or broken, you should bring it to a reputable and professional facility to repair and thoroughly fix the problem.



Above are the causes and ways to fix the ink lamp error in HP printers 2015. Thank you for watching and see you in the following articles!

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