

How to Use Divvy Bikes in Chicago

Using Chicago's bicycle sharing system can be a convenient way to get around. A pass will work for 24 hours, but you must check the bike in every thirty minutes, so Divvy is best for shorter trips. Find the closest Divvy station to your...

Method 1 of 3:

Planning Your Trip



Find the closest Divvy station to your starting point and destination. You can look at the official station map (click on the blue bicycle icon to see how many bikes and open docks there are for that station) or use the Divvy "CycleFinder" app.

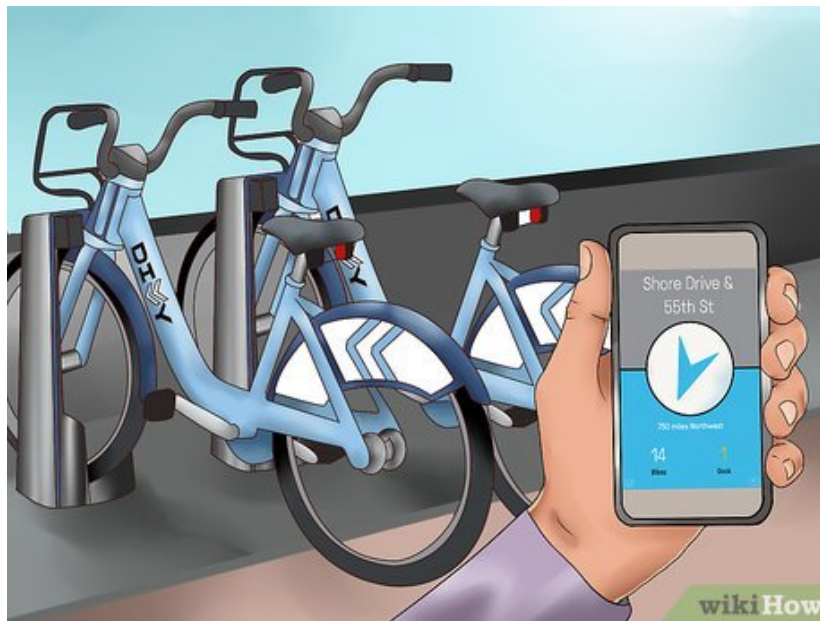
1. One way to map out your bike route is to enter your starting and ending addresses on Google Maps and use the "bicycle" option. This will also give you a time estimate.

2.



Find intermediate points where you can "check in" if you think your ride will take longer than 30 minutes. If you use a Divvy bike for more than 30 minutes, you'll get charged extra. To break up the trip, you'll want to return your bike before the 30 minutes expire. Dock it, request a new code at the console (you'll swipe the same card that you used to pay for the pass) then use the new code to take out a bike (it can be the same bike as before or a different one, it doesn't matter).

3.



Have a backup plan in case the station you want to return the bike to is full (no available spots) or not working. The app tells you how many bikes are at each station so you can better plan for this. Stations are more likely to be busy or break on busy days, like sunny weekends.

1. If the station is full, go to the kiosk re-swipe your credit or debit card (24-Hour Pass holders), and select 'Station Full?' to add 15 minutes to your trip.
2. If docking doesn't work and you're running out of time, call Customer Service at 1-855-55-DIVVY (553-4889).

Method 2 of 3:

Using a 24-Hour Pass



Follow the instructions on the touch screen. You will need a debit or credit card. At the end of that process, you'll be given a 5-digit code which will show on the screen as well as print on a piece of paper. You have five minutes to use that code to pull out a bike. If you take longer than 5 minutes, you'll need to get a new code (but you won't need to pay).



Find a bike you want to use. Check the tires and adjust the seat.

3.



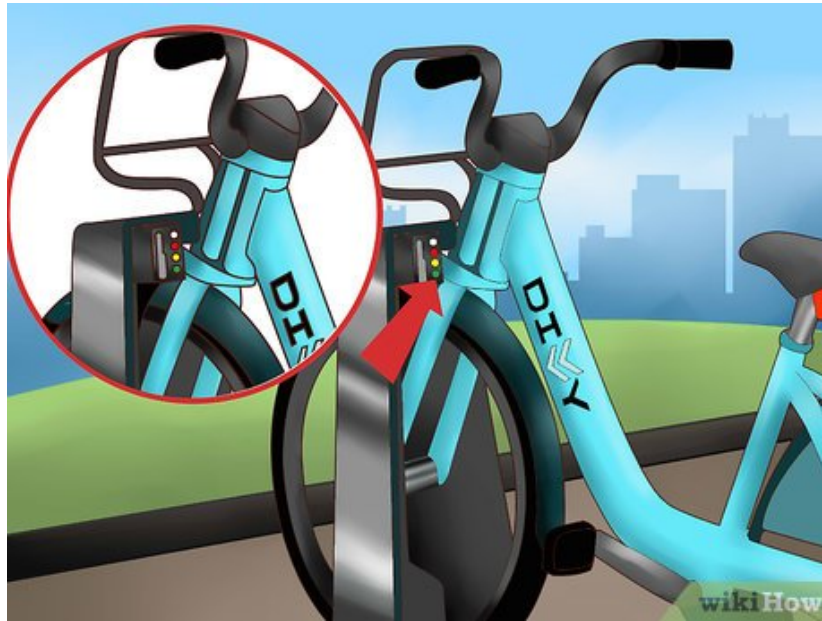
Type the code into the keypad at the individual bike station. Pull the bike out when the green light comes on. Give it a good, firm pull.

4.



Start riding! All the bikes have three gears on the right and a bell on the left. Test the brakes.

1. Every bike comes with a front rack as well as front and rear LED lights that flash automatically. Note that the front lights are not bright enough to light your way, they are only there to make sure other vehicles can see you. If you're riding in a poorly lit area, wear a headlamp.



5.

Return the bike by firmly inserting it into an individual station. You will see a green light come on when the bike is locked in place. Be sure to push the wheel all the way forward and hold it in place until you see the green light. Many people find they need to use more force than they thought they would to make sure the bike locks into place.

1. Sometimes in the winter, the stations freeze, making it hard or impossible to dock the bike.

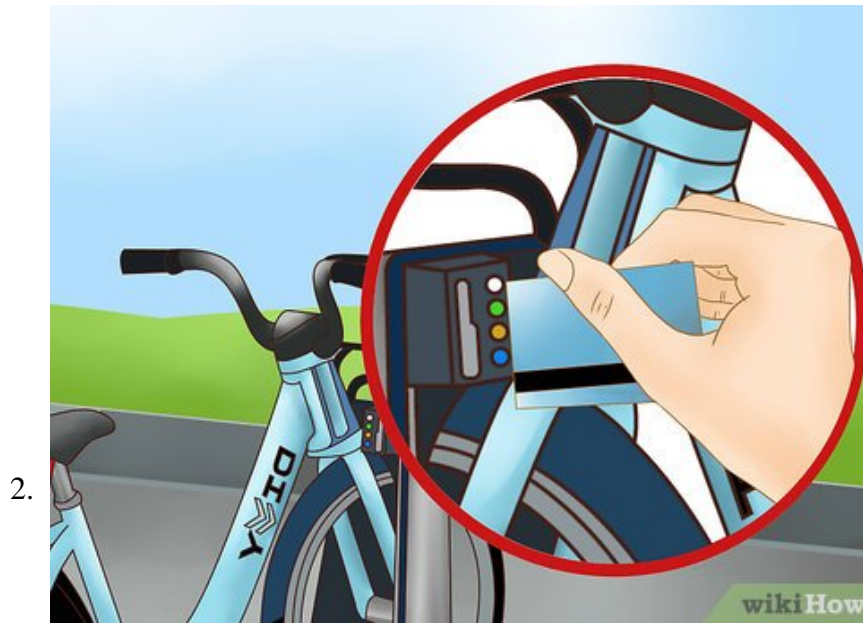
Method 3 of 3:

Using an Annual Membership



1.

After receiving your member key, activate it online.



Skip the console. Members can use their unique key to unlock a bike instead of punching in a code.



Keep in mind that the same time limits apply (30 or 45 minutes).

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