

# How to unsubscribe from Claude Pro

Canceling your subscription is fairly simple. Finding the right place to cancel is the frustrating part – because Claude Pro can be charged through three different systems, and you can only cancel through the system you used to subscribe.

Canceling your subscription is fairly simple. Finding the right place to cancel is the tricky part – because Claude Pro can be charged through three different systems, and you can only cancel through the system you used to subscribe. If you try to cancel in the wrong place, nothing will happen. You'll just keep being charged.

## Before canceling your subscription: Find out where you're being charged!

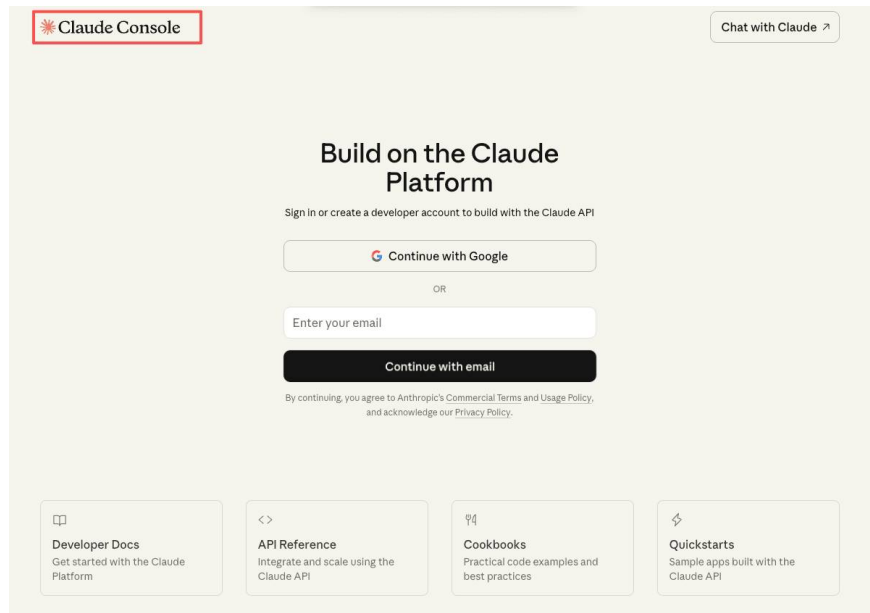
This is the step that most guides skip, and it's the most important one.

Check your bank or credit card statement. Find the Claude Pro charge and see where it came from:

1. "Anthropic" - you register directly on the website at [claude.ai](https://claude.ai)
2. "Apple" or "App Store" - you register through the iOS app.
3. "Google" or "Google Play" - you register through the Android app.

Each platform has a completely different cancellation process – as Anthropic's official cancellation guide clearly states, you can only cancel through the platform you originally registered with. It's important to reiterate this clearly, as this is the most common mistake: If you registered via iOS, you must cancel via iOS. Anthropic's settings page will not show you that subscription.

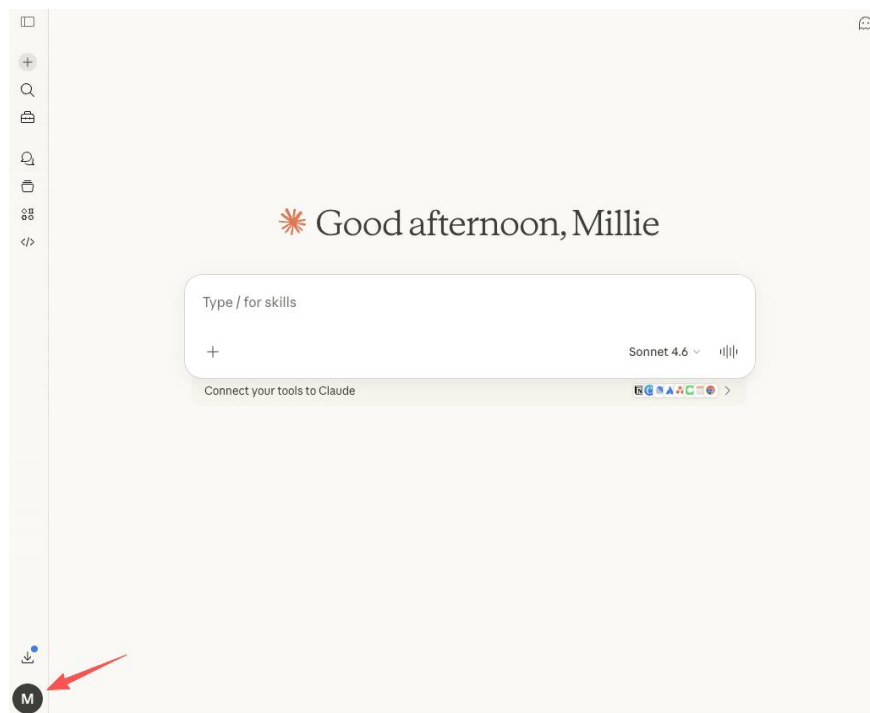
Before continuing, it's important to note one more thing: If you're using Claude via the API (you're a developer, you have a usage-based payment system, you're viewing the Anthropic Console) - this guide is not for you. API payments are a completely different system, and cancellation is done through your Console settings at [console.anthropic.com](https://console.anthropic.com).



## Pay directly through Anthropic (Register online)

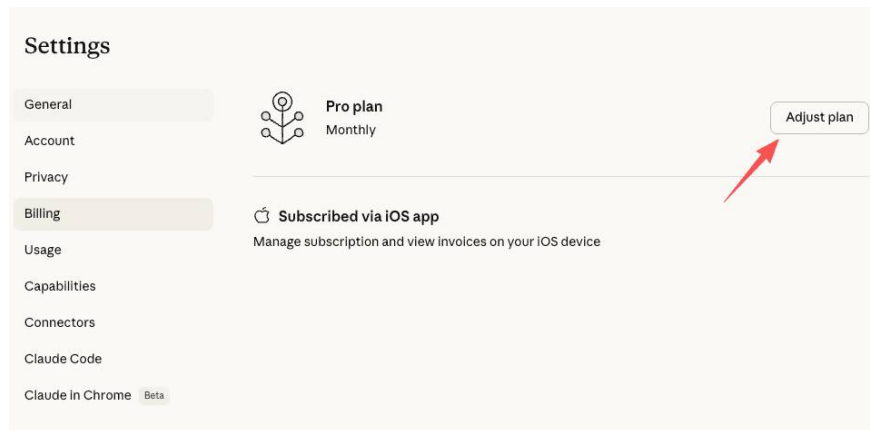
This is the most common method for those who have registered at claude.ai using a desktop browser.

How to cancel:



1. Go to claude.ai and make sure you are logged in.

2. Click on your name or profile icon in the bottom left corner.
3. Select **Settings** .
4. Go to the **Billing** section .
5. Find the registration section and click on **Manage Plan** or **Cancel Plan** .
6. Follow the instructions - Anthropic may ask for your cancellation reason before confirming.

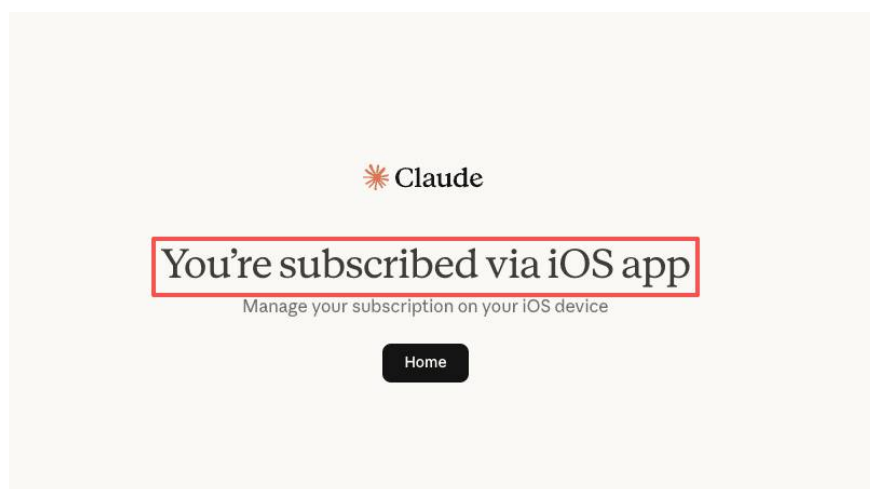


After confirming, you will see a cancellation confirmation message on your screen and receive an email. If you don't receive an email, check your spam folder. If there is no confirmation, don't assume the cancellation was successful – go back and double-check your payment settings.

## When does access end?

Your Claude Pro access will continue until the end of your current billing period. So, if you pay on the 1st and cancel on the 15th, you will continue to use Pro features until the end of the month. After that, your account will revert to the free plan. Your chat history will remain intact – you won't lose it.

## Payment via Apple App Store (iOS)



You registered through the Claude iOS app. Anthropic cannot cancel your subscription for you. You must cancel it yourself through Apple.

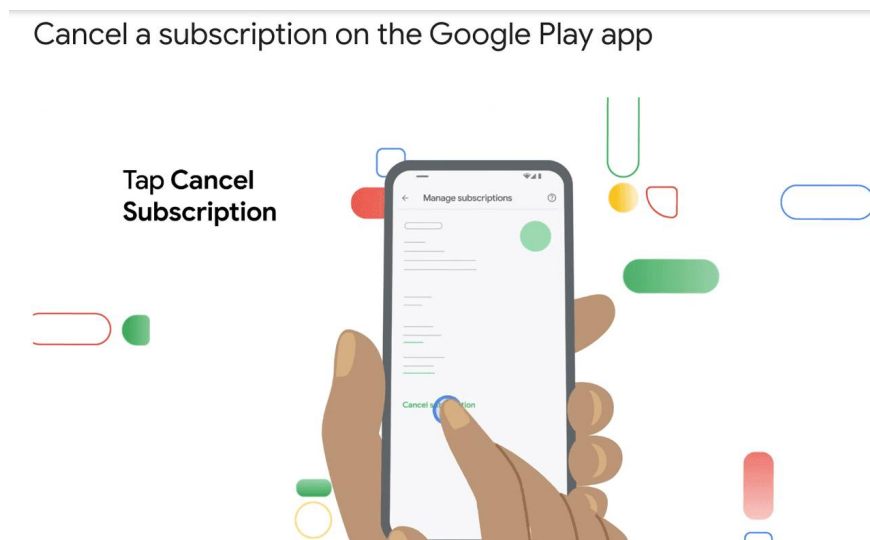
How to cancel:

1. Open **Settings** on your iPhone or iPad.
2. Tap your name at the top (Apple ID)
3. Click on **Subscriptions**.
4. Find **Claude** or **Anthropic** in the list.
5. Click on it, then click **Cancel Subscription**.
6. Confirm

Alternatively, you can manage this directly through the App Store. If you've deleted the Claude app, Apple's support page on how to unsubscribe from the App Store will direct you to do so via the web version.

You will retain Pro access until your current billing cycle ends.

## Payment via Google Play Store (Android)



Similar to iOS, this needs to be handled through Google, not Anthropic.

How to cancel:

1. Open the Google Play Store app.
2. Click on your profile icon (top right corner)
3. Click on **Payments & subscriptions**.
4. Click on **Subscriptions**.
5. Find **Claude** and click on him.
6. Click on **Cancel subscription** and confirm.

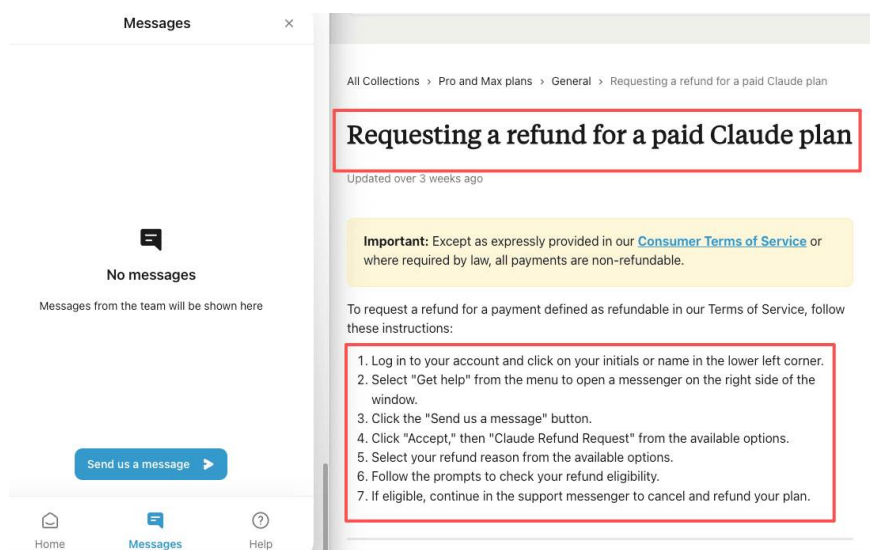
You can also manage this on your computer browser at [play.google.com/store/account/subscriptions](https://play.google.com/store/account/subscriptions). If you encounter problems, Google's official instructions on how to cancel your Google Play subscription cover all platforms, including desktop, Android, and exceptions.

## What happens after you unsubscribe?

**Access** : You retain Claude Pro features until the end of your current billing cycle. This is standard practice – Anthropic does not immediately cut off access when you cancel.

**Your data** : Your chat history will remain in your account after the downgrade. You will not lose any data.

**Refunds** : According to Anthropic's refund policy, subscriptions are generally non-refundable – but if you've been charged incorrectly or a genuine issue has arisen, you should initiate the in-app refund request process before assuming the answer is no. Don't expect a refund if you cancel your subscription midway – but if something unusual happens, feel free to ask. For subscriptions on the App Store or Google Play, refund requests will be sent through Apple or Google respectively, not Anthropic.



You finished reading the article "**How to unsubscribe from Claude Pro**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.