

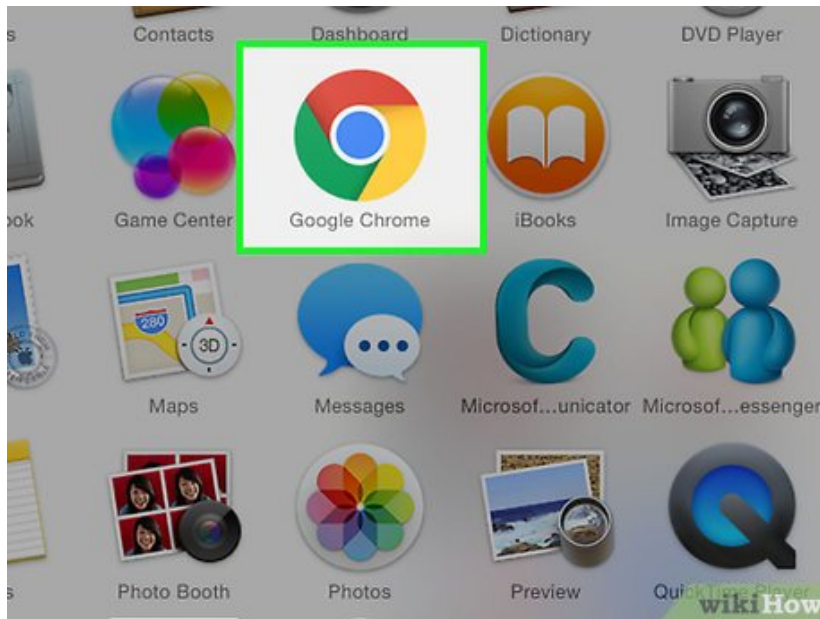
How to Scan Mac for Malware

Scanning your Mac for malware should never require pulling out your credit card. Unfortunately, Mac malware can disguise itself as a removal tool, demand payment in exchange for protecting your computer. Don't accidentally get tricked into...

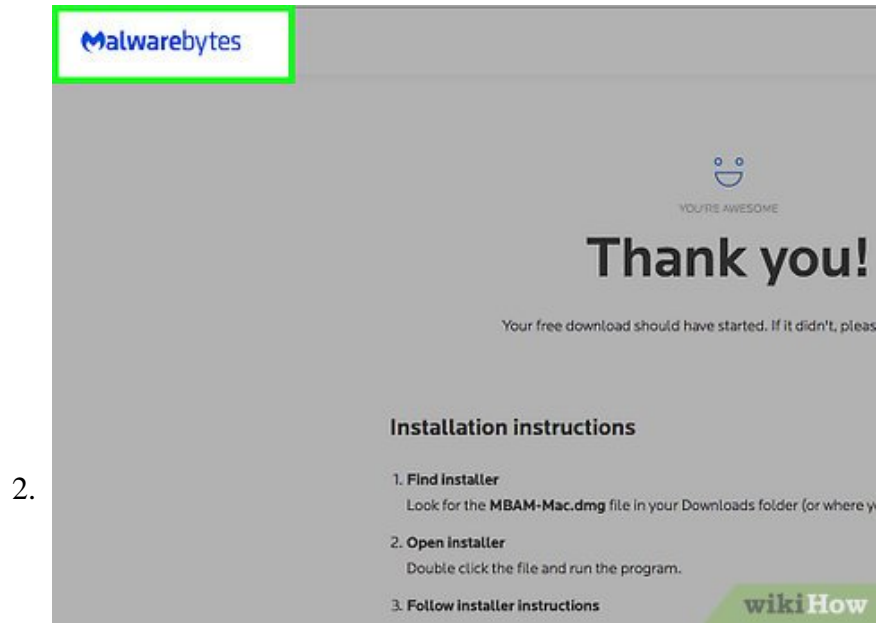
Method 1 of 2:

Using Malwarebytes

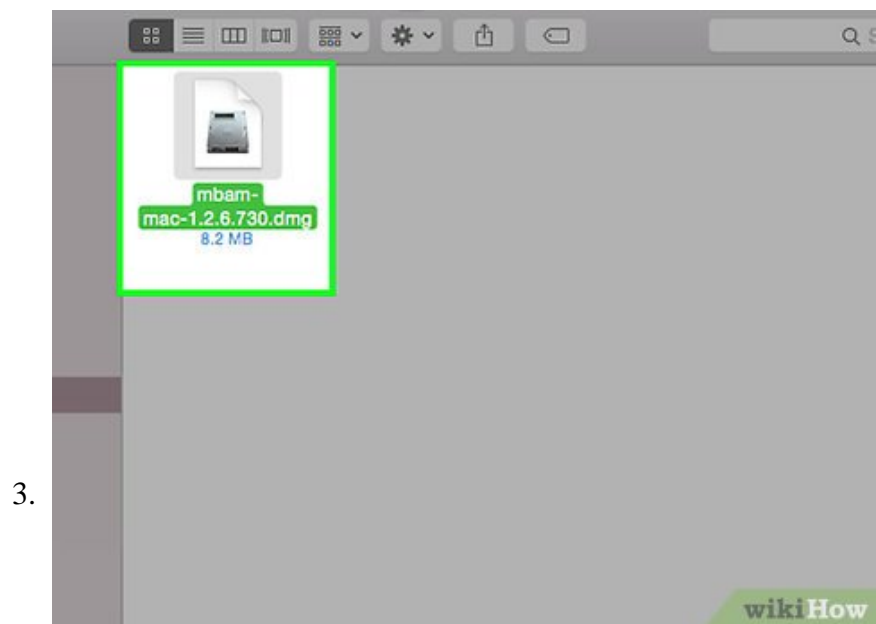
1.



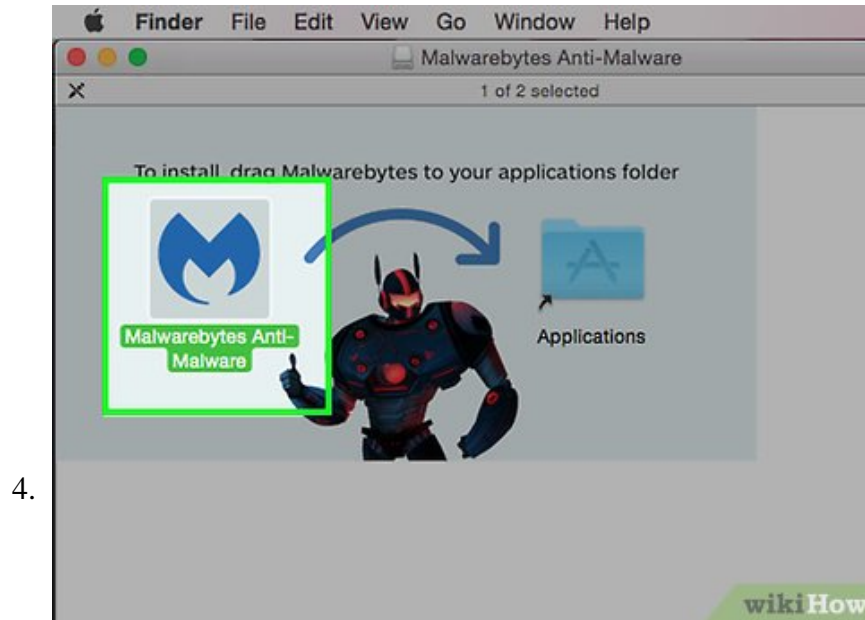
Open a web browser. Download Malwarebytes for Mac, a free anti-malware app recommended by security experts.^[1]



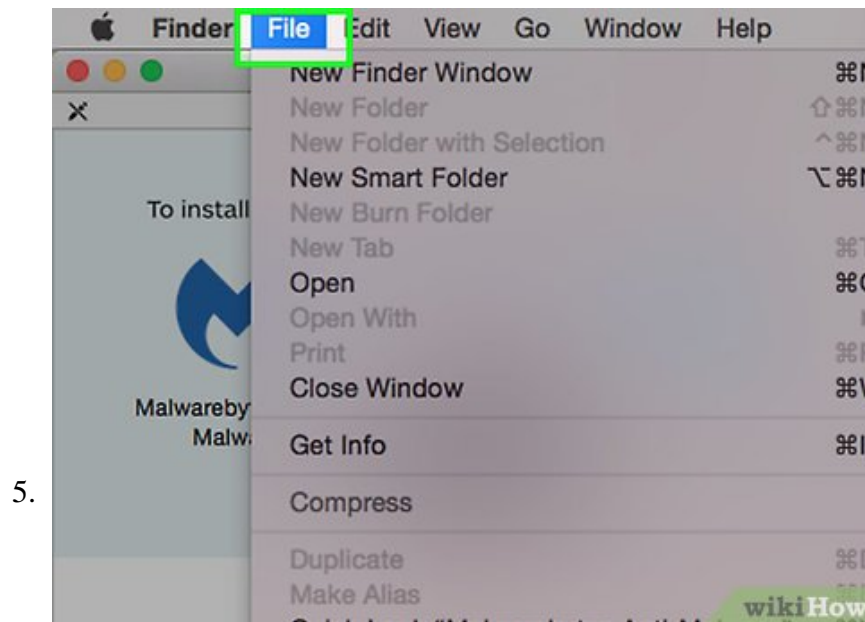
Navigate to <https://www.malwarebytes.com/mac-download/>. The application will download automatically.



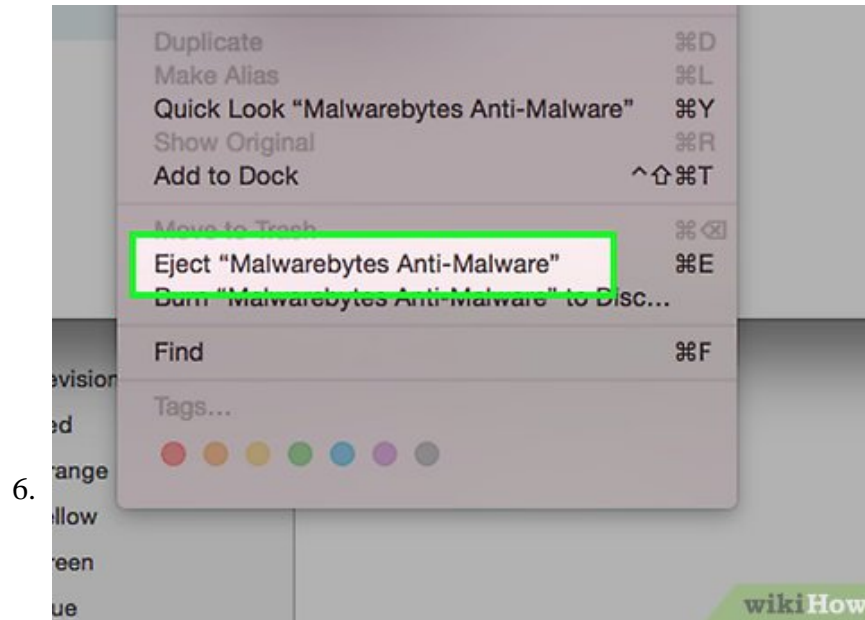
Double-click the file that begins with 'MBAM-Mac.' The entire file name should look like `MBAM-Mac-1.2.5.dmg`, though the number will vary based on the current software version.



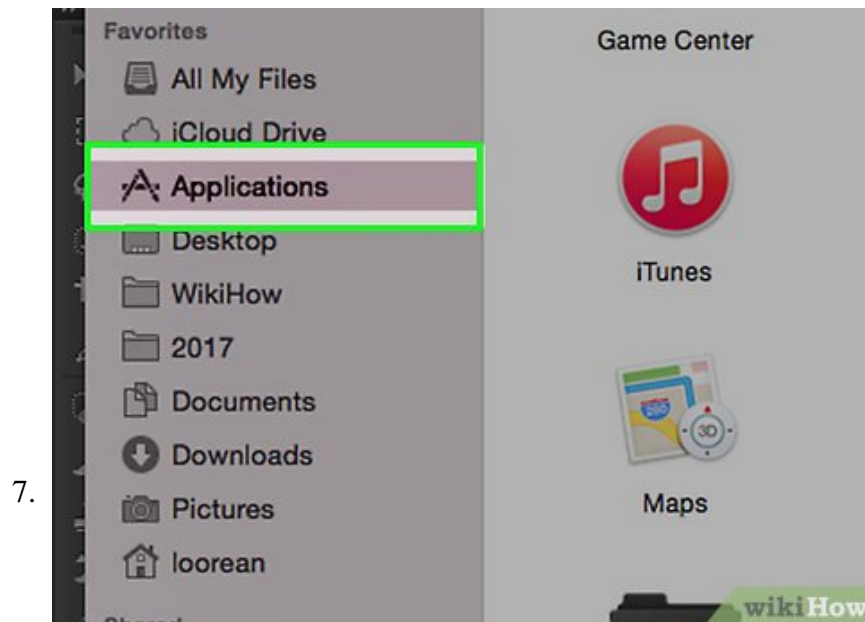
Drag the Malwarebytes icon to the Applications folder.



Click the 'File' menu.

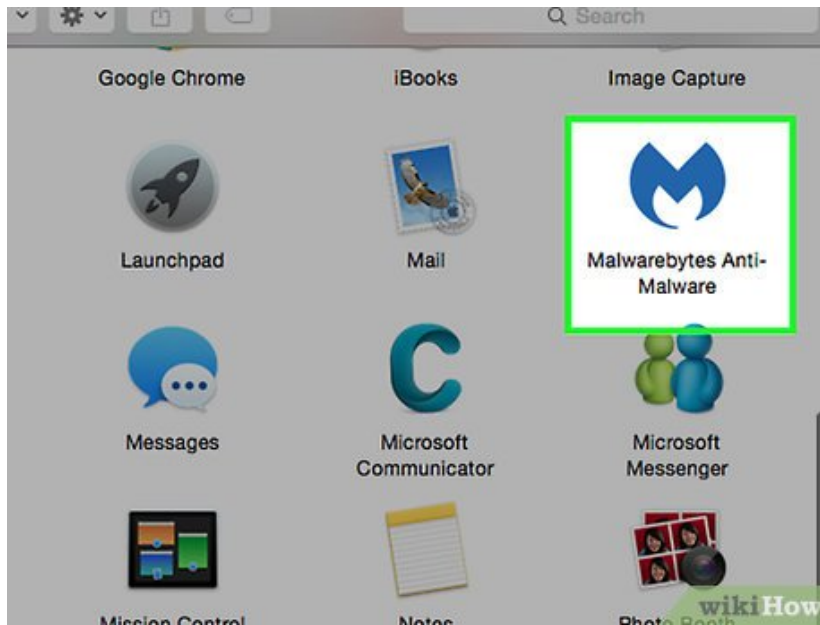


Click 'Eject Anti-Malware for Mac.'



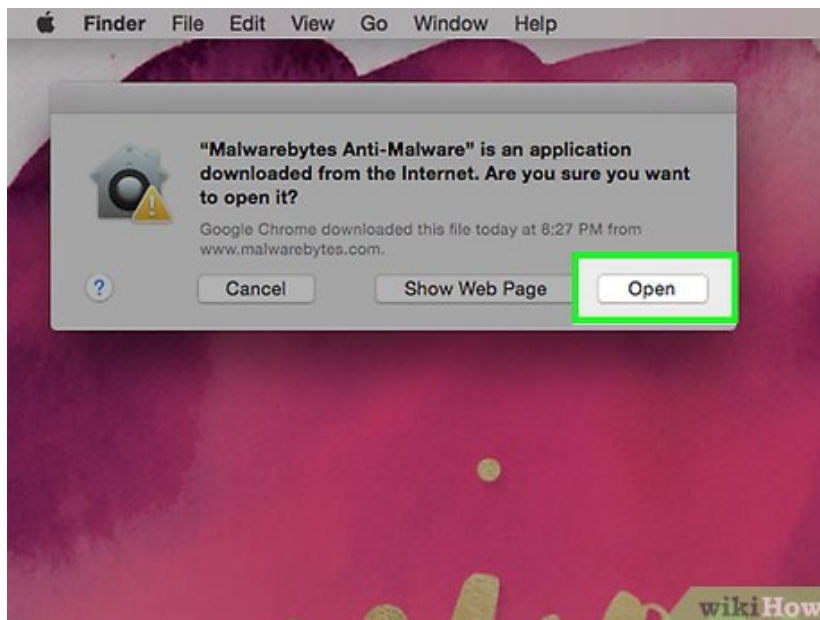
Open the Applications folder.

8.



Double-click 'Malwarebytes Anti-Malware.'

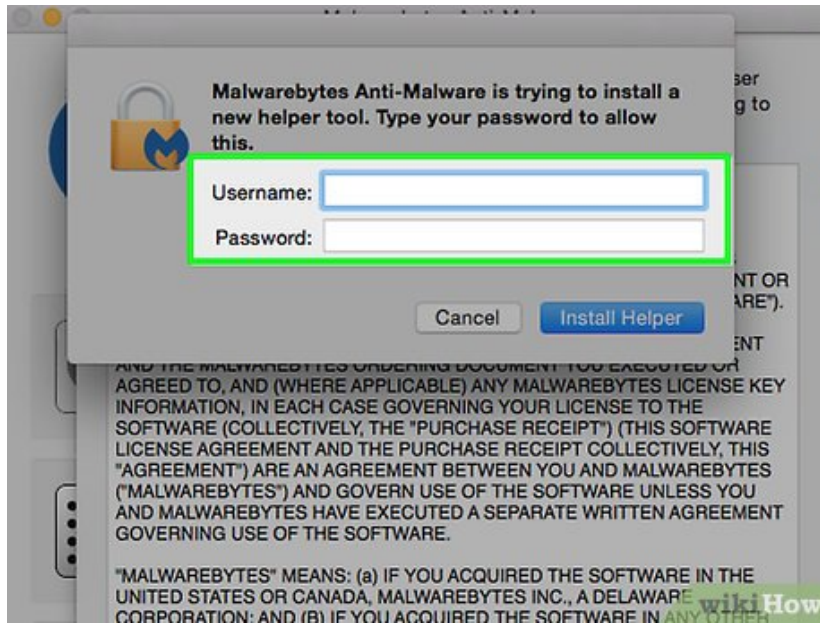
9.



Click **Open**. The app should open. If you see a message that says it can't be opened because it wasn't downloaded from the app store:^[2]

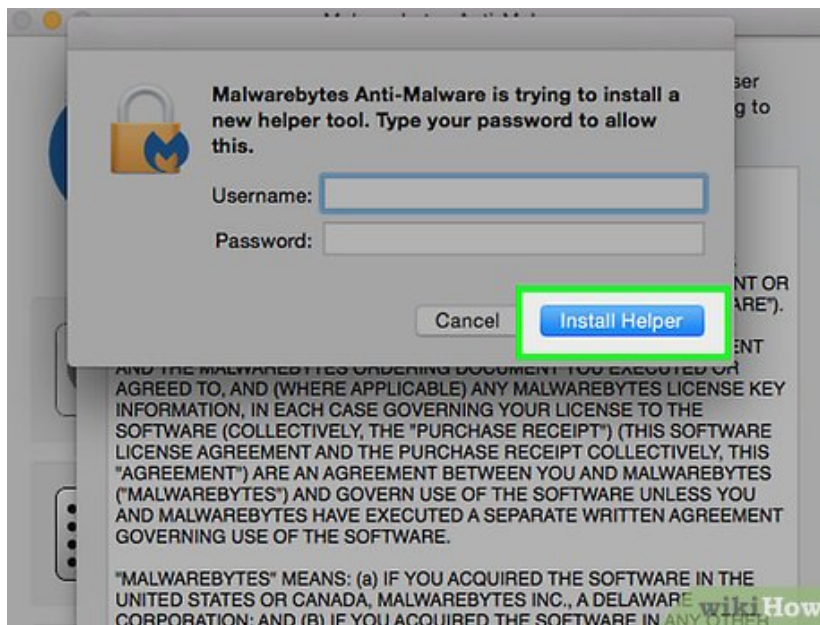
1. Open System Preferences.
2. Select 'Security & Privacy'.
3. Click **Open Anyway**.

10.



Type your admin username and password.

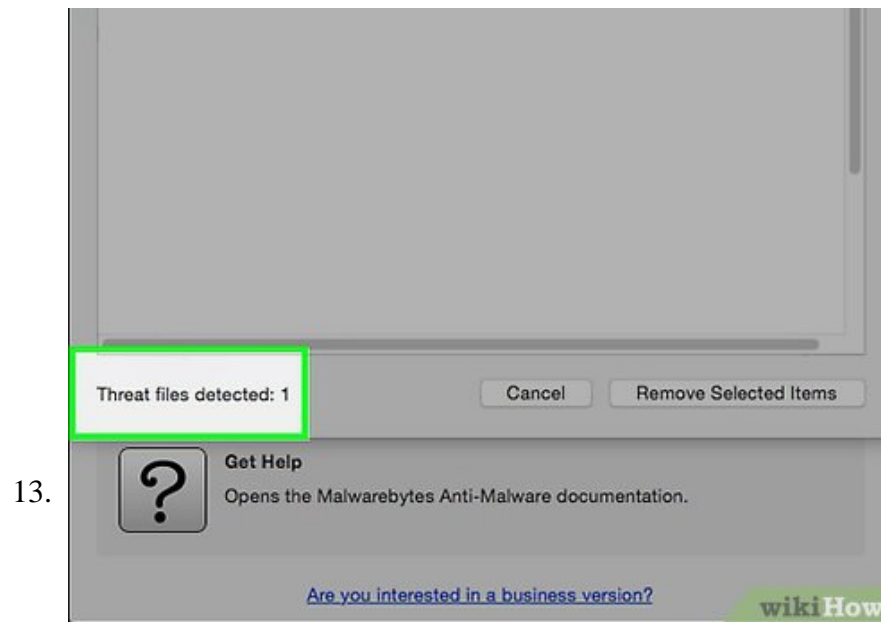
11.



Click **Install Helper**. This will install the tool that removes any malware discovered by Malwarebytes. When the tool is finished installing, you'll arrive at the main Malwarebytes Anti-Malware screen.

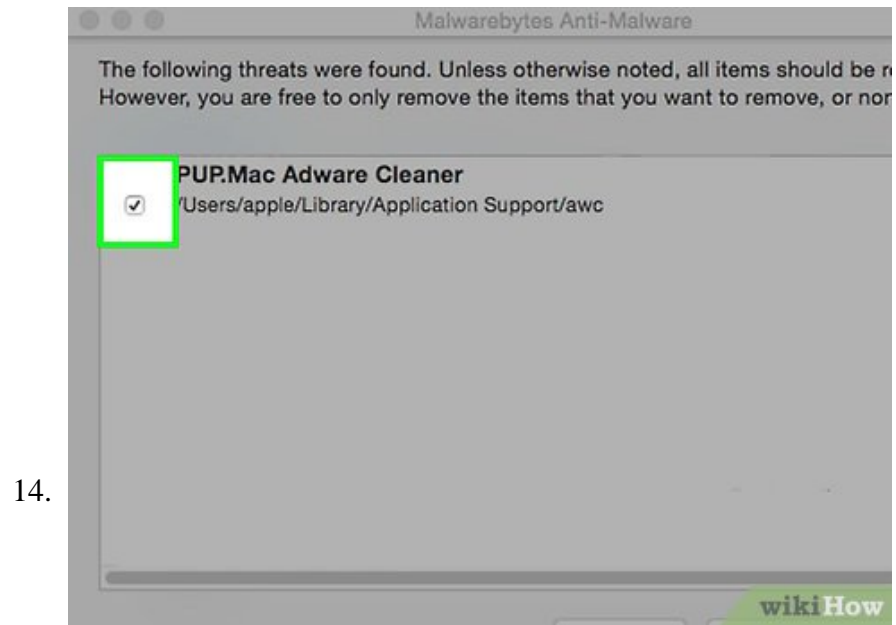


Click **Scan**. The scan is fast, so don't be alarmed if the results (or lack thereof) show up after only a few seconds.

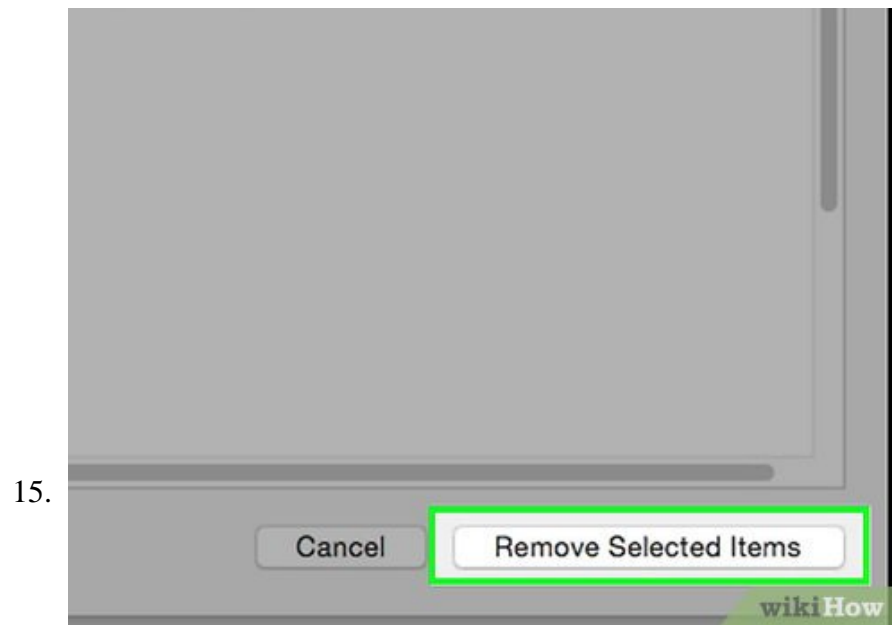


Evaluate the results.

1. If the system has no malware, you will see a message that says no threats were found.
2. If threats were found, a list will appear in a pop-up window.
3. Unless otherwise noted, you should remove all threats found by the application.



Place a checkmark next to each threat you want to remove.

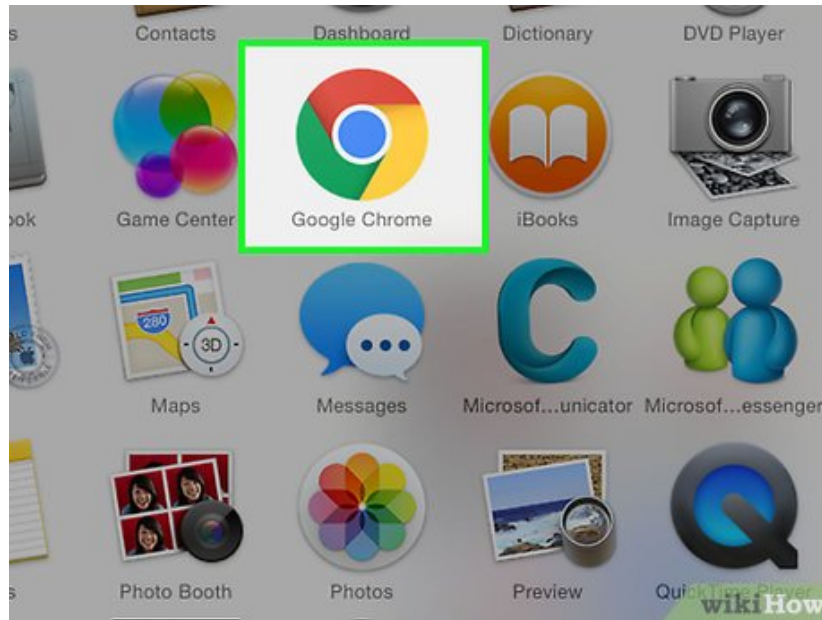


Click **Remove Selected Items**. Your Mac is now free of malware.

Method 2 of 2:

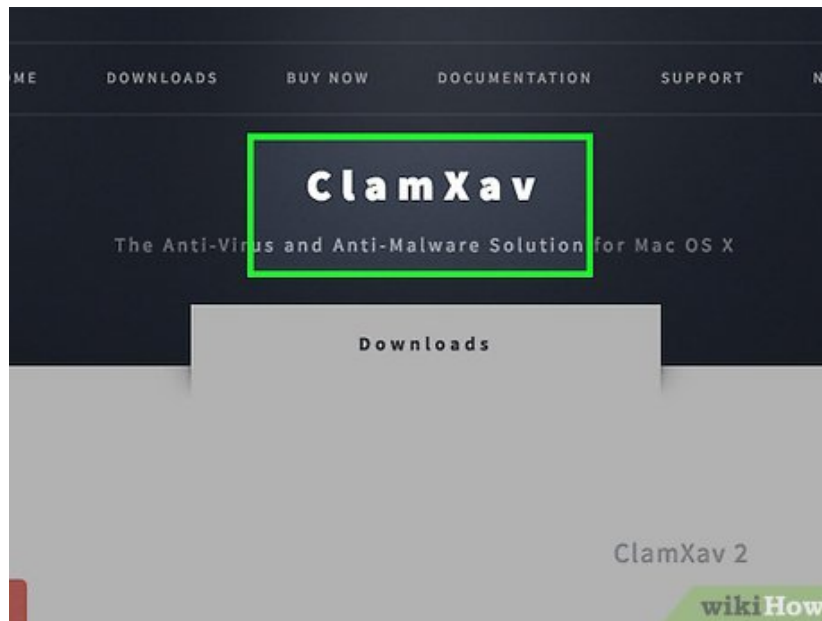
Using ClamXav

1.

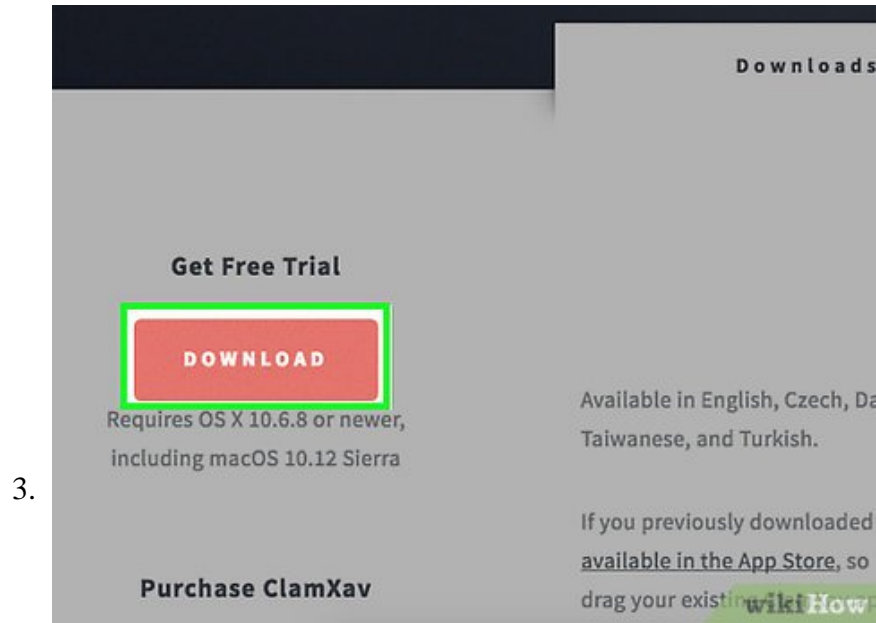


Open a web browser. ClamXav has a fully-functional free trial version you can download to scan your Mac for malware. The software has been around for a long time and comes widely recommended by experts.^[3]

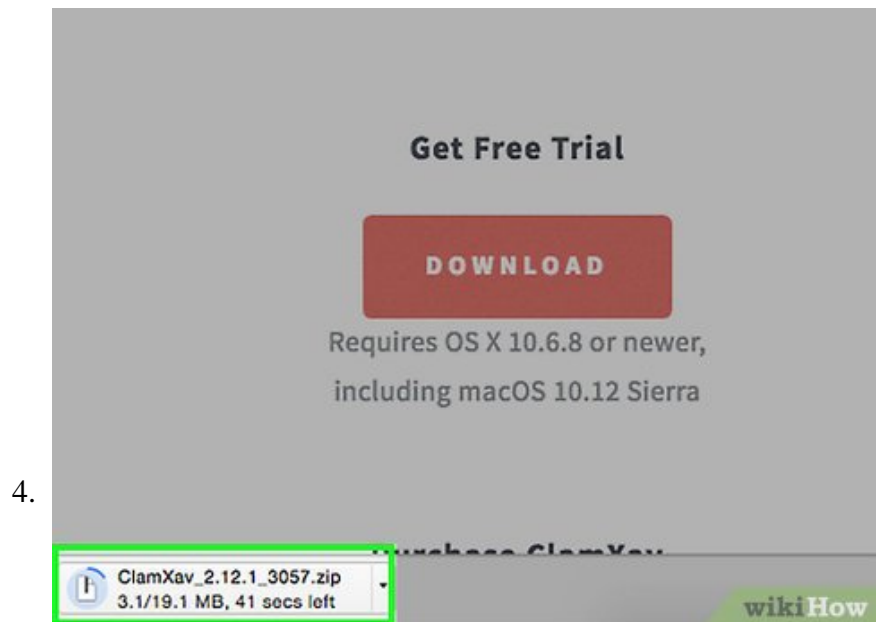
2.



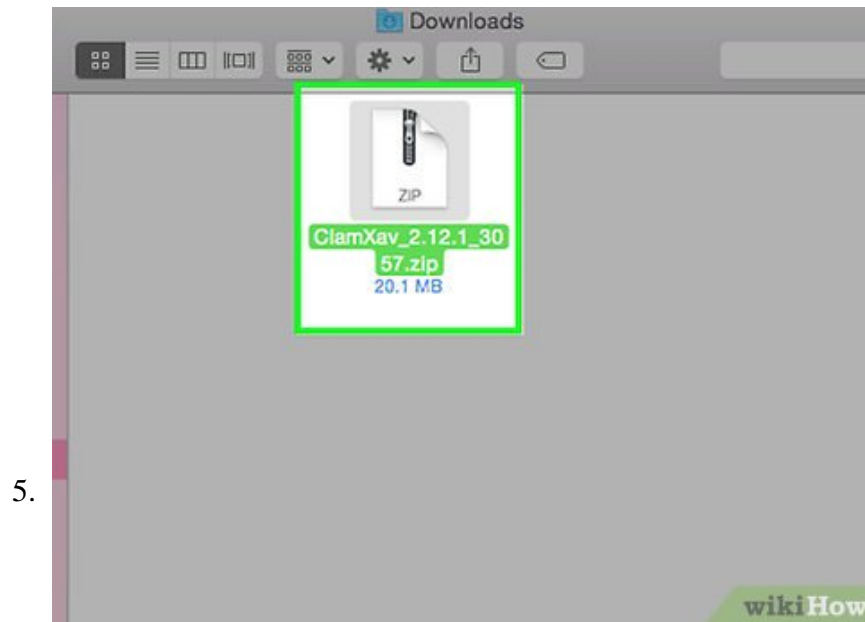
Navigate to <https://www.clamxav.com/download.html>.



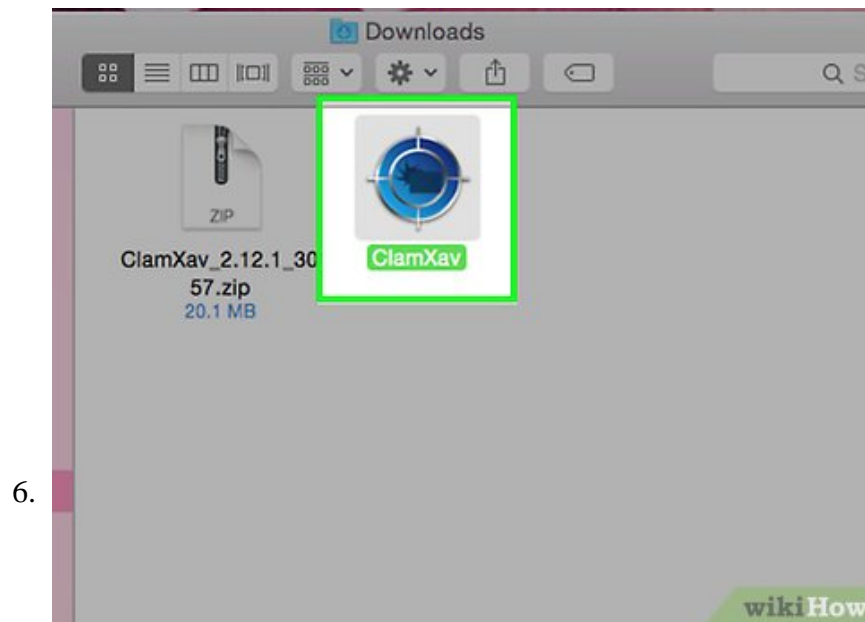
Click **DOWNLOAD** beneath 'Get Free Trial.'



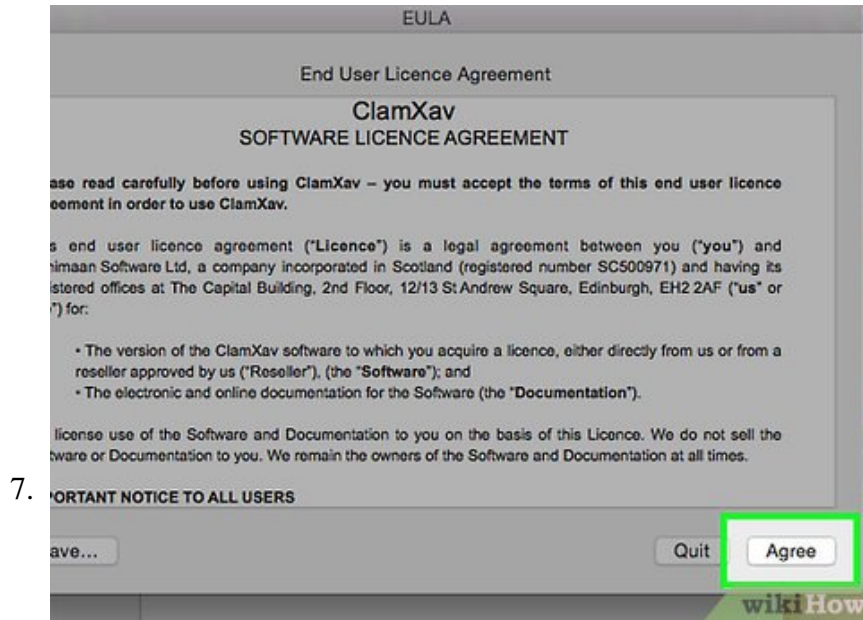
Save the file when prompted. It will save to your computer with a name like 'ClamXav_2.10_xxx.zip.'



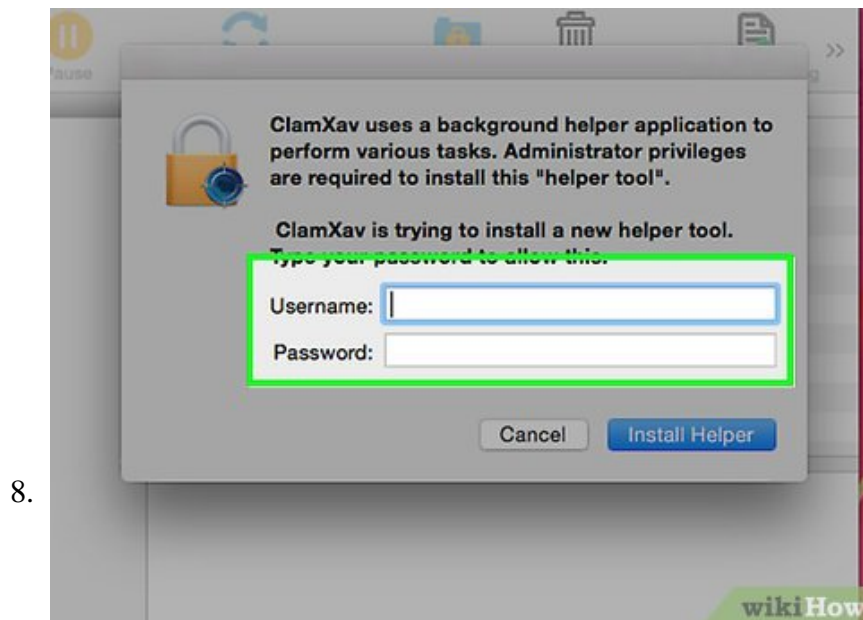
Double-click 'ClamXav_2.10_xxx.zip'.



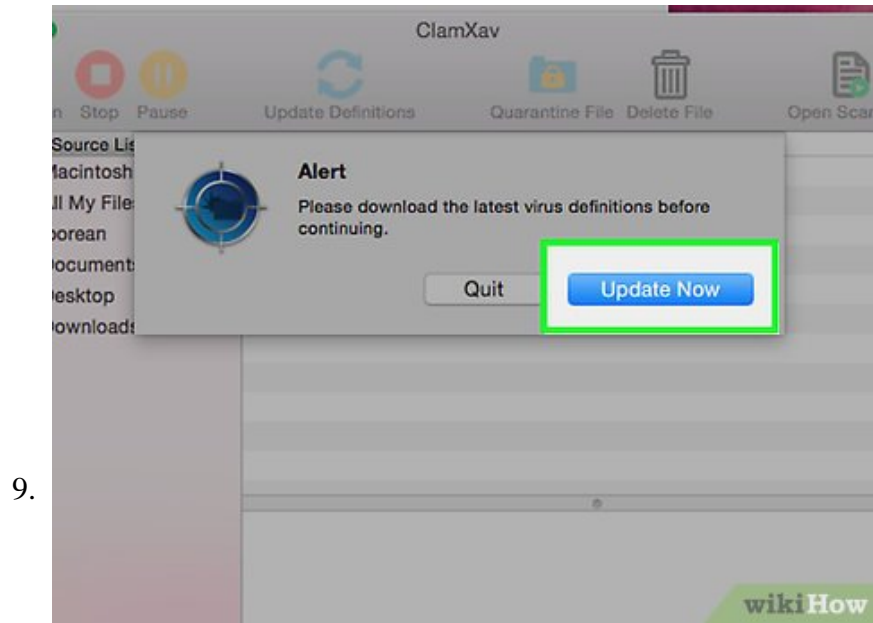
Double-click 'ClamXav.app'. This will start the installation of ClamXav.



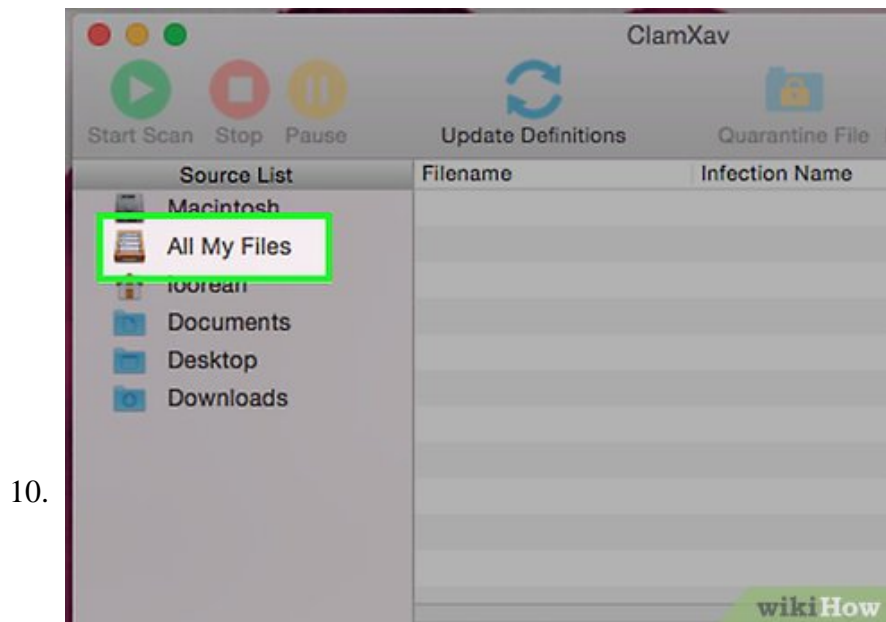
Accept the license agreement.



Follow the prompts to complete the installation.

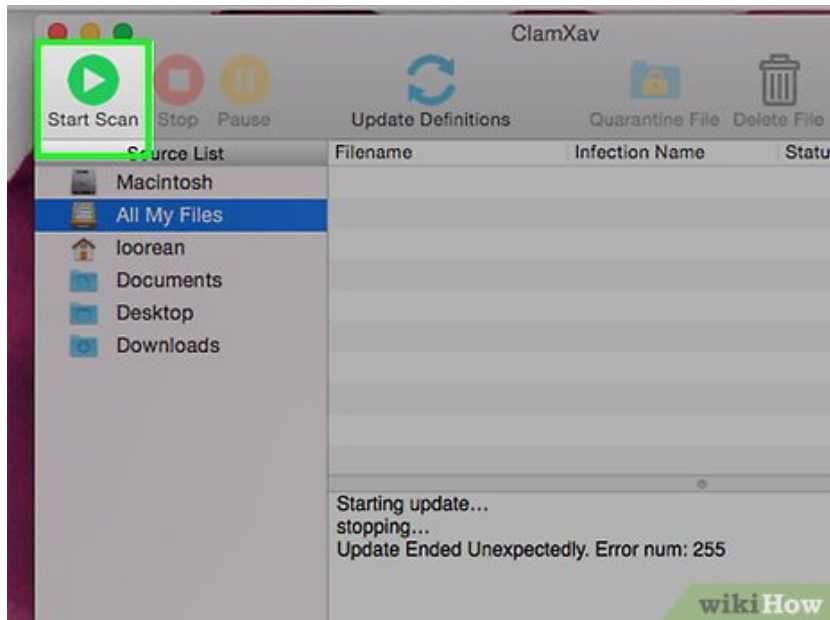


Click **Update Now**. This not only downloads the latest definition files, but will also initiate a quick scan of your Mac. Let this scan complete and then go ahead with this method to do a deeper scan.



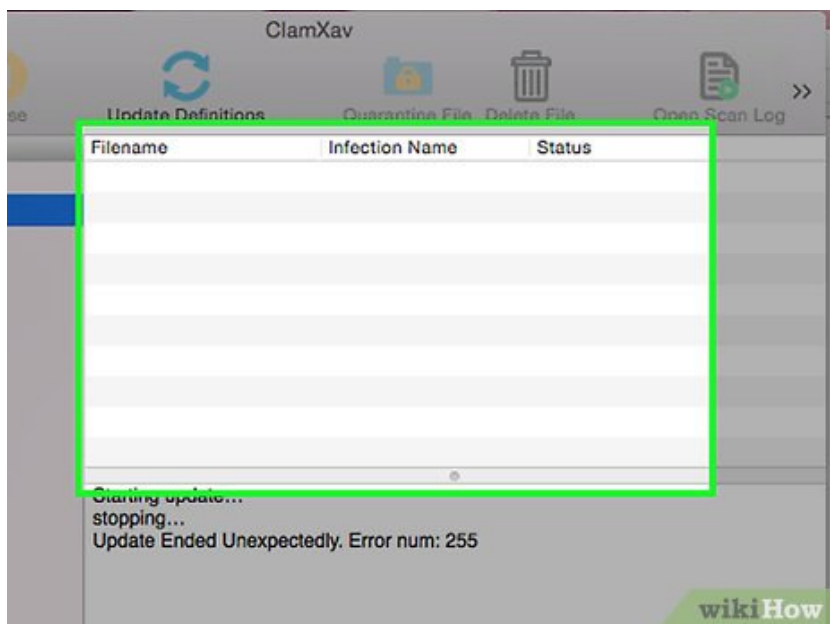
Click 'All My Files.' This is one of the options in the Source List in the left panel.

11.



Click the 'Start Scan' icon. The deep scan will begin. When the scan is complete, all threats will be displayed in the top right panel, called the Infection List.

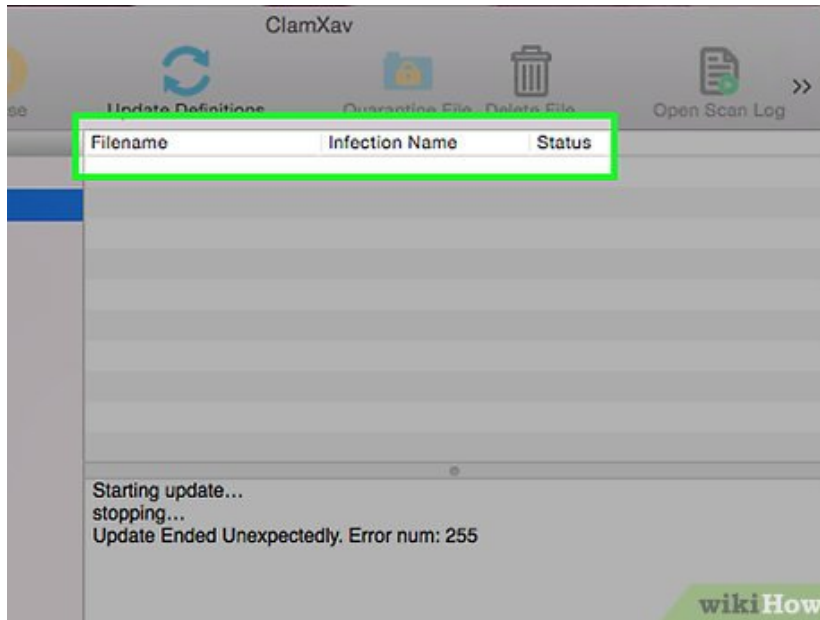
12.



Evaluate the results. ClamXav color-codes the results based on recommended actions, such as 'quarantining' (isolating it to its own folder so it causes no harm) or deleting the file. Here's what the colors mean:

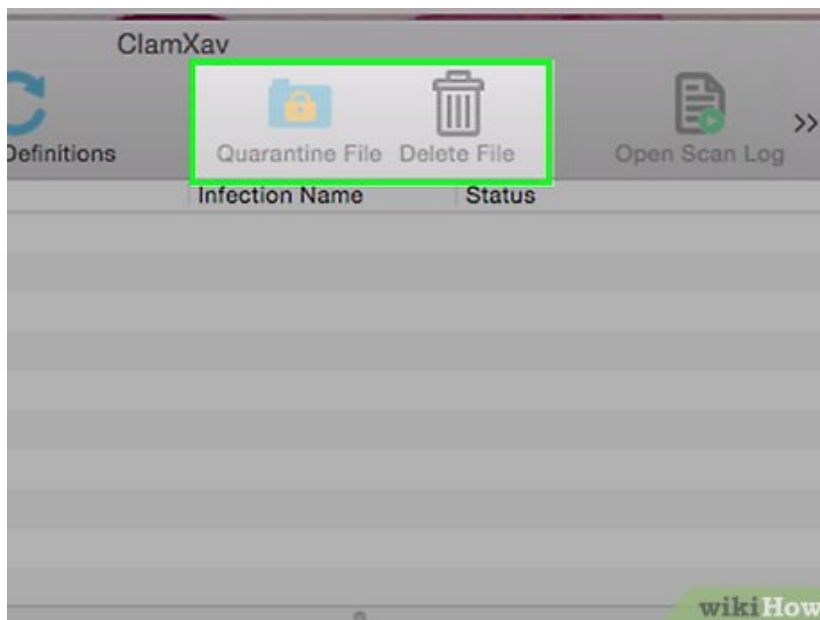
1. Blue: If you don't recognize the file, quarantine it to avoid passing it on to others.
2. Orange: You should definitely quarantine the file.
3. Red: You should definitely delete this file.
4. Green: The file has been neutralized. No action is necessary.

13.



Click a threat to select it.

14.



Click 'Quarantine File' or 'Delete File' as recommended.

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