

# How to Recover Lost WhatsApp Profile Picture

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Your friends can't see your WhatsApp profile picture ? There could be a number of reasons why your WhatsApp profile picture is missing. You may have changed your profile picture privacy settings, accidentally blocked a user, or there may be a bug in the app. Whatever the cause, the following guide will help you recover your lost WhatsApp profile picture.

## 1. Ask the other person to add you as a contact

Since you can message someone on WhatsApp without saving their number, it's possible that the person who can't see your profile picture hasn't added you as a contact.

Ask them if this is the case and ask them to add you as a contact, first on their phone via the Phone app. They can then search for you on WhatsApp via the New Chat feature. Your profile picture should now appear.

## 2. Delete contact

Alternatively, you can try doing the same on your end. Check to see if you have added the contact to your device. If so, try adding the contact back to your phone by first deleting the contact and then saving their number to a new contact.

Once re-added, relaunch the WhatsApp app by removing that contact from the recent apps list, then reopen it.

## 3. Check your profile picture privacy settings

WhatsApp offers privacy settings that let you decide who can see your profile picture. You may have accidentally changed the setting to **Nobody** so that no one else can see your profile picture.

To change the privacy settings for your WhatsApp profile picture, launch WhatsApp on your phone. On Android, tap the three-dot icon in the top right and select **Settings** . On iPhone, tap the **Settings** tab at the bottom.

Navigate to **Privacy -> Profile photo** .



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## ← Privacy



### Privacy checkup



Control your privacy and choose the right settings for you. [Start checkup](#)

Who can see my personal info

Last seen and online

Nobody

**Profile photo**

My contacts

About

My contacts

Links

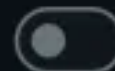
My contacts

Status

2 contacts selected

Read receipts

If turned off, you won't send or receive Read receipts. Read receipts are always sent for group chats.



Disappearing messages

Default message timer

Start new chats with disappearing messages set to your timer

Off

Choose one of the following privacy settings based on your requirements.

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## ← Profile photo

Who can see my Profile Photo

- Everyone
- My contacts
- My contacts except...
- Nobody

The safest option is to select **My contacts** .

1. **Everyone** : Anyone who has your phone number saved will see your profile picture on WhatsApp
2. **Contacts** : Only people whose names are saved in your contacts can see your profile picture
3. **My contacts except** : All your contacts except those added to the exceptions list will see the photo.
4. **Nobody** : No one can see your profile picture.

## 4. Add profile picture again

If your photo didn't upload properly or you accidentally deleted it, it won't be visible to others. You can try to fix this by adding it again. Before you continue, make sure you check that your Internet connection is working properly.

On Android, reopen WhatsApp Settings and tap the profile picture icon.

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# ← Settings



## Account

Security notifications, change number



## Privacy

Block contacts, disappearing messages



## Avatar

Create, edit, profile photo



## Lists

Manage people and groups



## Chats

Theme, wallpapers, chat history



## Notifications

Message, group & call tones



## Storage and data

Network usage, auto-download



## App language

English (device's language)



## Help



Click the **Edit** button below your photo on your Profile page.

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← Profile



Edit



Name

[Redacted]



About

[Redacted]



Phone

+ [Redacted]



Links

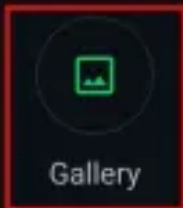
Add links



Profile photo



Camera



Gallery



Avatar

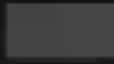
Select **Gallery** from the menu at the bottom to re-upload your profile picture.

**Note** : You can choose the safest way and delete the photo first by clicking on the Trash icon and then uploading the photo.

On iPhone, tap your profile picture at the top of the **Settings** page .

# Settings

🔍 Search



Hello. I'm using WhatsApp...



Avatar



Lists



Broadcast messages



Starred



Linked devices



Account



Privacy



Chats



Notifications



Updates



Calls



Communities



Chats



Settings

Tap **Edit** below your profile picture on the next screen.

10:55

73



## Profile



Edit

Name

About

Hello. I'm using WhatsApp Business.

### Edit profile picture



Create your avatar



Take photo



Choose photo



Delete photo

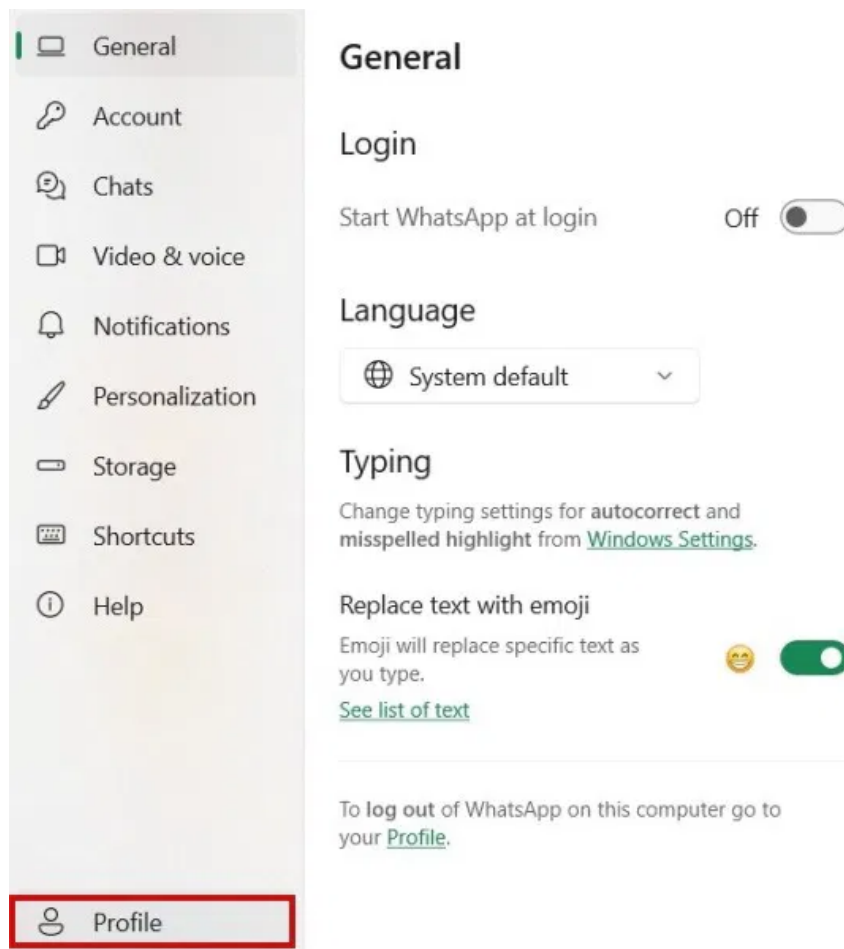


Select **Choose Photo** from the menu and select your photo.

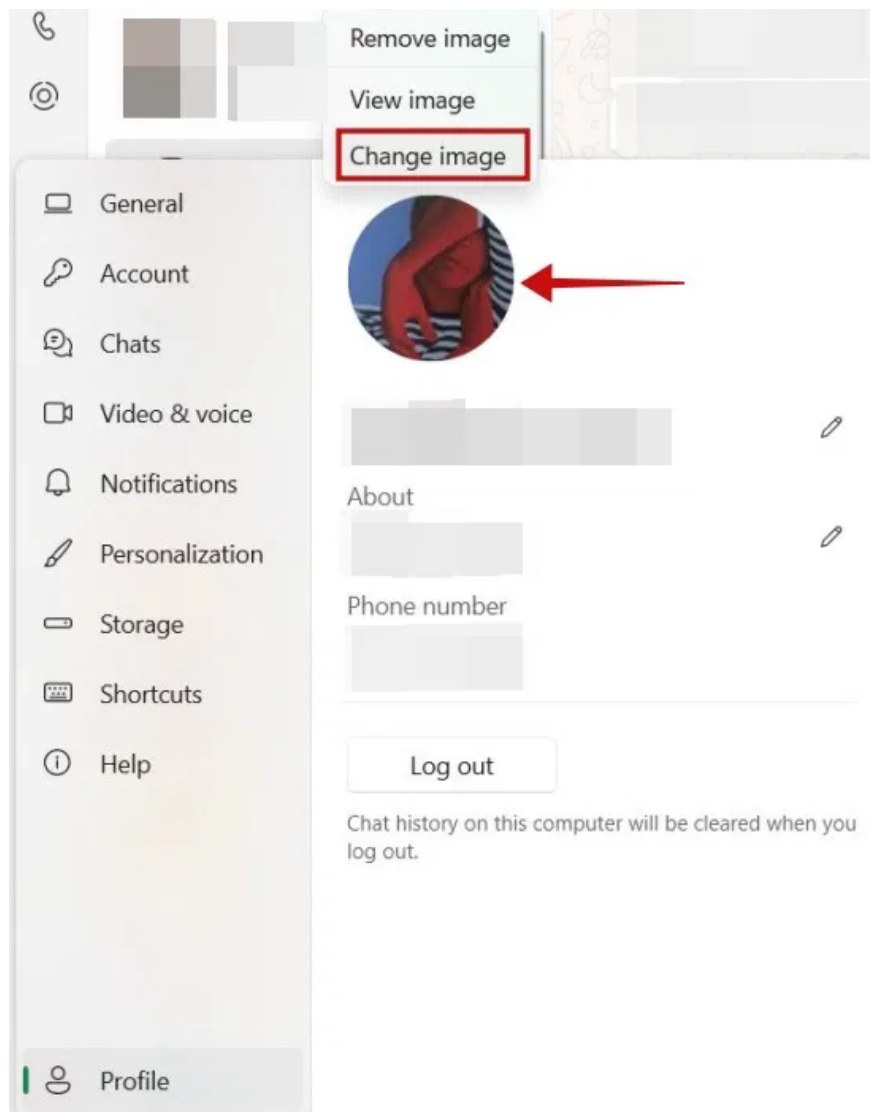
If you are using WhatsApp on PC, click on the gear icon at the bottom left.



Select **Profile** below.



Click on your profile picture and select **Change image** to add your picture again.



## 5. Grant permissions to WhatsApp

To let WhatsApp show your profile picture to your contacts, you need to grant the app permissions for photos/storage and contacts. If you forget to do so, your picture may not appear.

On Android, open the Settings app and navigate to **Apps** .

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Search Settings



Network & internet

Mobile, Wi-Fi, hotspot



Connected devices

Bluetooth, pairing



Apps

Assistant, recent apps, default apps



Notifications

Notification history, conversations



Sound & vibration

Volume and haptics



Modes

Do Not Disturb, Bedtime, Driving



Display & touch

Dark theme, font size, touch



Wallpaper & style

Colors, themed icons, app grid



Storage

55% used - 57.51 G free

Select **WhatsApp** from the list of apps.

On the next page, go to **Permissions** .

11:12

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# App info



WhatsApp



Archive



Uninstall



Force stop

## Notifications

About 176 notifications per day

## Permissions

Camera, Contacts, Microphone, Music and audio, Notific...

## Storage & cache

501 MB used in internal storage

## Mobile data usage

78.62 MB used since Apr 20

## Screen time

23 minutes today

## App battery usage

9% use since last full charge

Swipe down to **Not Allowed** and see if you can spot **Contacts** and **Photos and videos/Storage** . If so, tap on each item.

11:13

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## App permissions



Phone

Accessed in past 24 hours

### Not allowed



Call logs



Location



Nearby devices



Photos and videos

Accessed in past 24 hours



SMS

### Unused app settings

#### Manage app if unused

Remove permissions, delete temporary files, stop notifications, and archive the app



To protect your data, if the app is unused for a few months, the following permissions will be removed: Camera, Contacts, Microphone, Music and audio, and Phone

Change the permission to **Allow** or **Always Allow** **All** .

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# Photos and videos permission



WhatsApp

Photos and videos access for this app

- Always allow all
- Allow limited access
- Don't allow


See all apps with this permission

On iPhone, go to **Settings** -> **Apps** .

11:16


📶 73%

## Settings

 StandBy >

 Wallpaper >


 Notifications >


 Sounds & Haptics >


 Focus >

 Screen Time >


 Face ID & Passcode >


 Emergency SOS >

 Privacy & Security >

 Game Center >

 iCloud >

 Wallet & Apple Pay >

 Apps >

Select **WhatsApp** from the list.

Tap both **Contacts** and **Photos** on the next page.







11:17

73

< Apps


# WhatsApp

## ALLOW WHATSAPP TO ACCESS

-  Contacts None >
-  Photos None >
-  Microphone
-  Camera
-  Siri >
-  Search >
-  Notifications Immediate >
-  Live Activities
-  Background App Refresh

- Default Messaging App Messages >
- Default Calling App Phone >

## PREFERRED LANGUAGE

-  Language English >

Give them Full Access .

11:18

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< WhatsApp

Contacts

CONTACTS ACCESS

None

Limited Access

No Contacts Selected

Full Access

20 Contacts



Contact info may include phone numbers, email, home addresses, and more.

## 6. Clear cache (Android)

On Android, try the popular WhatsApp cache clearing trick. Clearing the cache won't delete your WhatsApp chats or files. Instead, it will delete temporary files that might be causing issues with your profile picture, thus fixing the missing WhatsApp profile picture issue.

Go to **Settings -> Apps -> WhatsApp -> Storage & cache** .

Click the **Clear cache** button .

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# Storage



WhatsApp

2.25.15.80



Clear storage



Clear cache

Space used

App size

154 MB

User data

215 MB

Cache

132 MB

Total

501 MB



Restart your phone.

## **7. Unblock Contact**

Are there any specific contacts who can't see your profile picture on WhatsApp? You may have accidentally blocked them and blocked users won't be able to see your profile picture or online status or last seen.

To check the blocked list and unblock users on WhatsApp, go to **Settings -> Privacy -> Contacts** .

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## ← Privacy

### Default message timer

Start new chats with disappearing messages set to your timer Off

### Groups

My contacts

### Avatar stickers

My contacts

### Live location

### Calls

Silence unknown callers

### Contacts

Block contacts, WhatsApp contacts

### App lock

Disabled

### Chat lock

### Allow camera effects

Use effects in the camera and video calls.

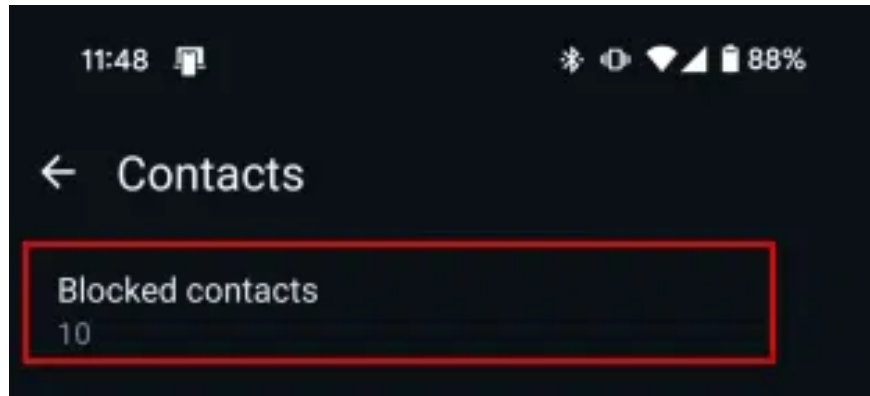
[Learn more](#)



### Advanced

Protect IP address in calls, Disable link previews

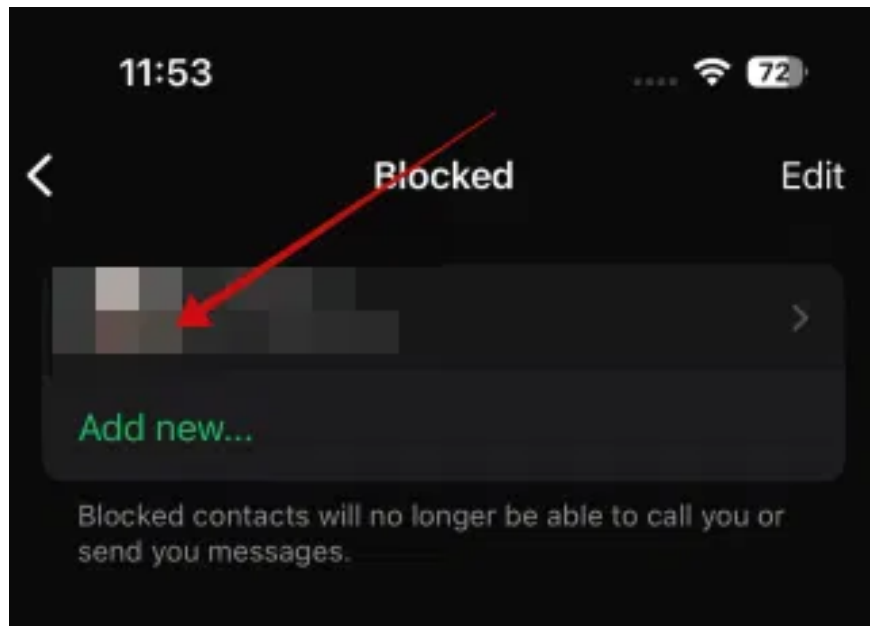
Select **Blocked contacts** .



Here you'll see all of your blocked contacts. On Android, tap the contact you want to unblock and select **Unblock [name]** from the pop-up.



On iPhone, tap the contact in question.



Select **Unblock [name]** at the bottom.

11:53

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Edit



Save to Photos

Default >



Disappearing messages

Off >



Lock chat

Lock and hide this chat on this device.



Encryption

Messages and calls are end-to-end encrypted.

Tap to verify.



Contact details



No groups in common



Create group with

Share contact

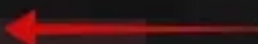
Add to Favorites

Add to list

Export chat

Clear chat

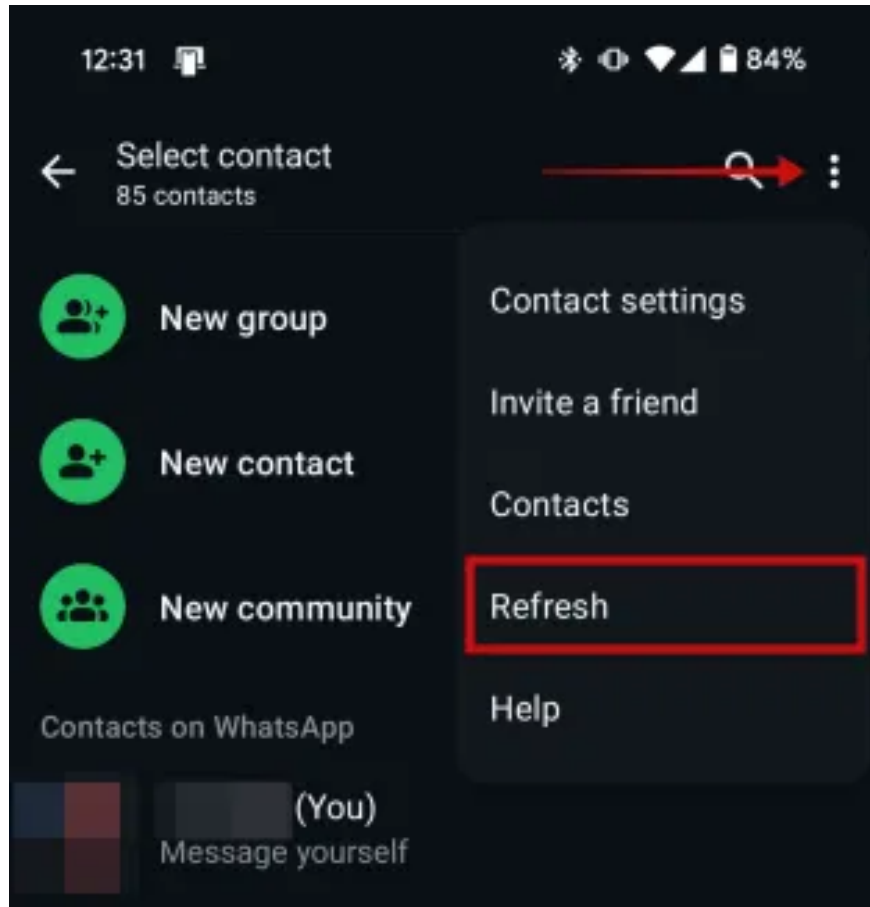
Unblock



## 8. Refresh contacts (Android)

WhatsApp may have trouble creating your contact list properly, so affected contacts may not be able to see your profile picture. To fix this, open the WhatsApp app and tap the **New Chat** button in the bottom right corner.

Tap the three dots in the upper right corner and tap **Refresh**.



Select the contact in question after the list refreshes. You will be taken to your chat window. Ask them if they can see your profile picture now.

## 9. Reinstall WhatsApp

If there is no way to recover your WhatsApp profile picture, you will have to uninstall and reinstall WhatsApp on your phone.

**Note** : Create a WhatsApp backup before uninstalling WhatsApp so you don't lose your WhatsApp chats.

On Android, press and hold the WhatsApp icon until the shortcut options appear on the screen. Then, try moving the icon to the home screen. You should see an **Uninstall** option appear at the top. Drag and drop that option up.

12:10

87%

Remove

Uninstall

Wed, May 21

21°C



Play Store



Gmail



Photos



YouTube



Tap **OK** in the pop-up window to uninstall the app. Go ahead and restart your phone.













Once done, open the Google Play Store and re-download the WhatsApp app on your device. Proceed to sign in with your phone number.

On iPhone, press and hold the WhatsApp icon and select **Remove App** . Tap **Delete app** in the pop-up window. Restart your phone.

12:14

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-    
- Search 
- New chat 
- Camera 
- My QR code 
- Edit Home Screen 
- Share App 
- Require Face ID 
- Remove App** 

Then go to the App Store and download WhatsApp again.

On desktop, you'll need to go into your device's Settings app to uninstall the WhatsApp desktop app. On the other hand, if you're using WhatsApp web, you can simply refresh your browser. Or you can try accessing WhatsApp in a different browser.

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