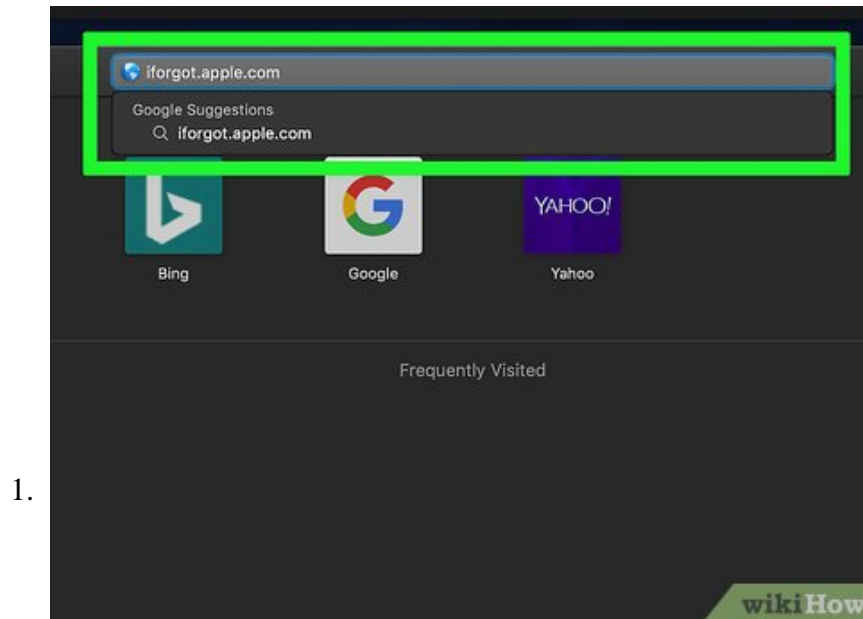


How to Reset Your Apple ID

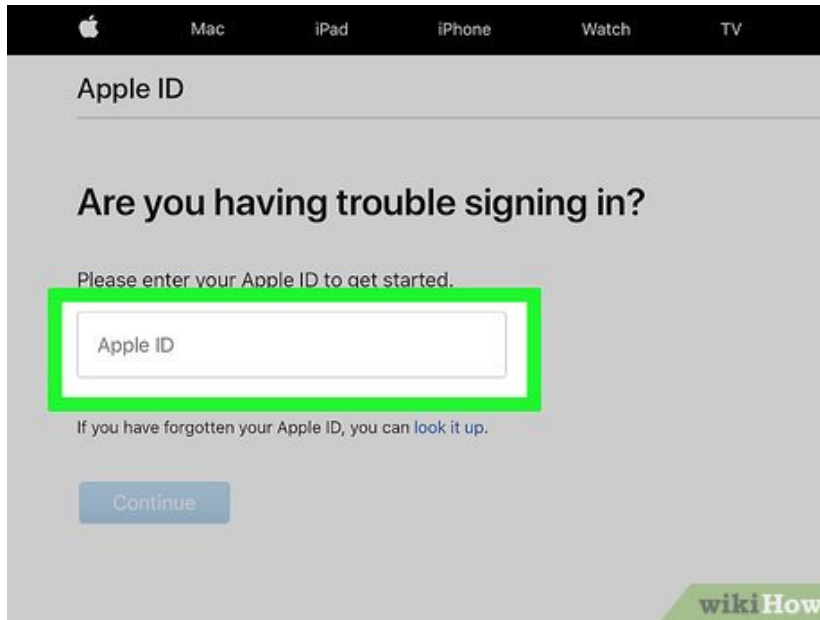
This wikiHow teaches you how to reset a forgotten Apple ID password using an iPhone or Mac computer, or using the phone number associated with your Apple ID. If you already know your current Apple ID's password, you can change the password...

Method 1 of 4:

Resetting Your Password with an iPhone or Mac Computer



Open iForgot. Go to <https://iforgot.apple.com/> in your computer's browser. This is Apple's password reset service.



2.

Enter your Apple ID email address. In the "name@example.com" text field near the middle of the page, type in the email address that you use to sign into your Apple ID account.



3.

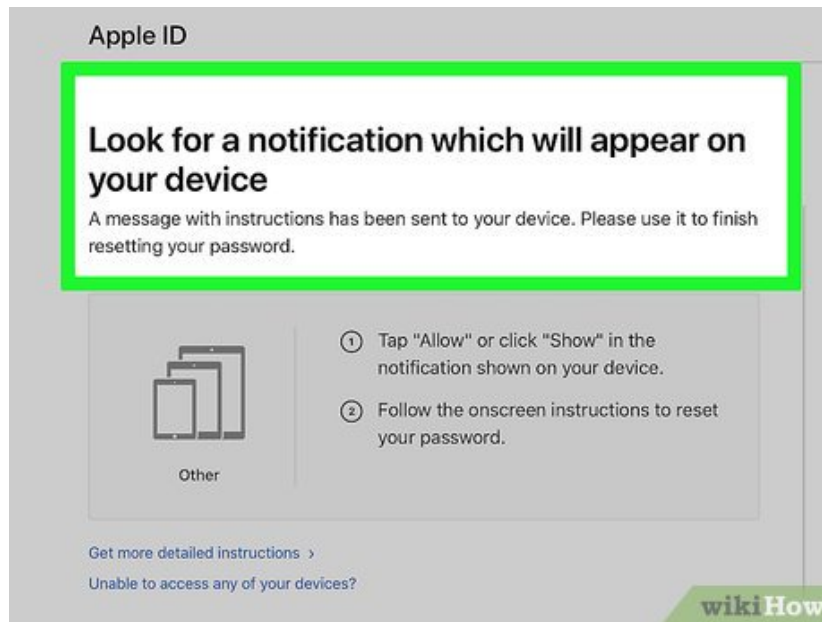
Click **Continue**. It's a blue button at the bottom of the page.



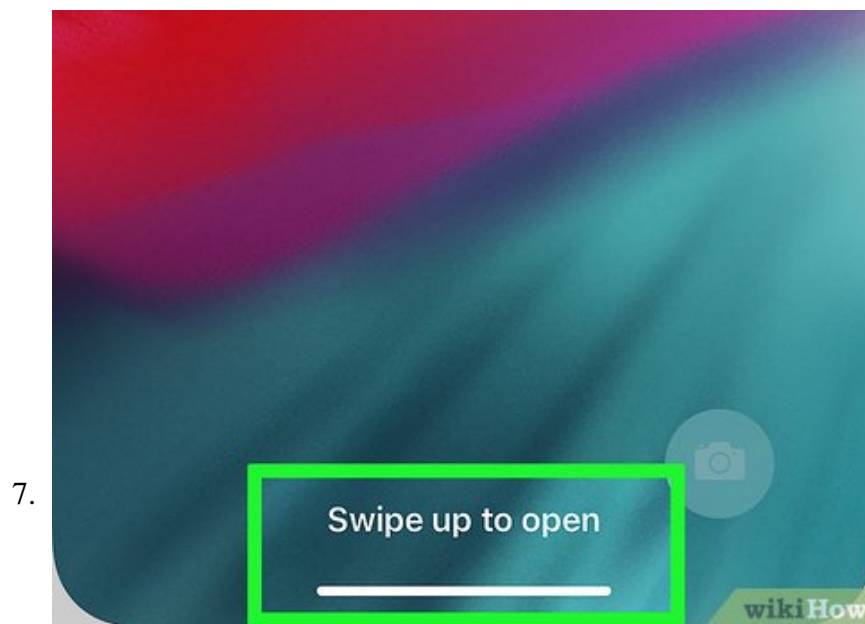
Enter your phone number. Type in the phone number that you used to set up your Apple ID.



Click **Continue**.

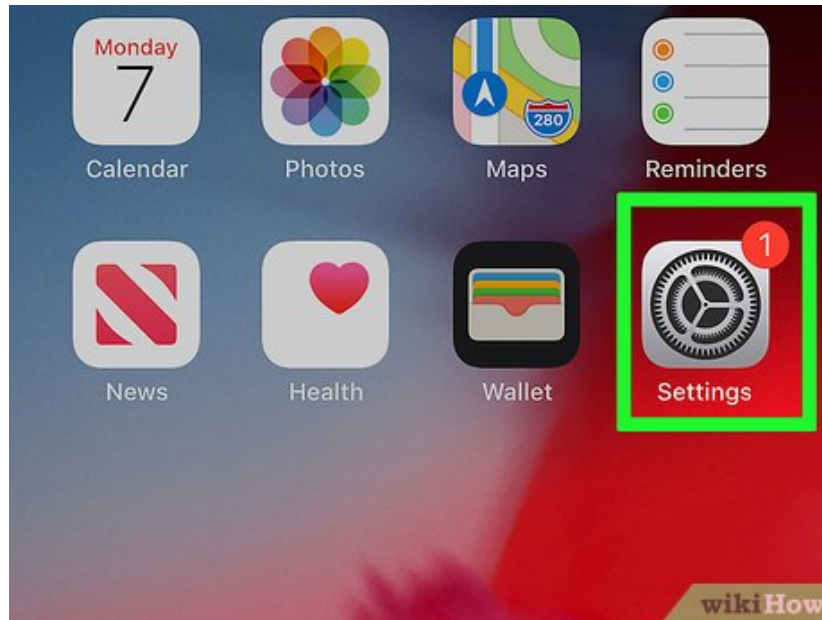


Look for the notification that will appear on your device. This notification will give you instructions to allow you to use your iPhone or Mac computer to reset your Apple ID password.



Unlock your iPhone. If your iPhone was locked, enter your passcode and press the Home button, or scan your Touch ID fingerprint.

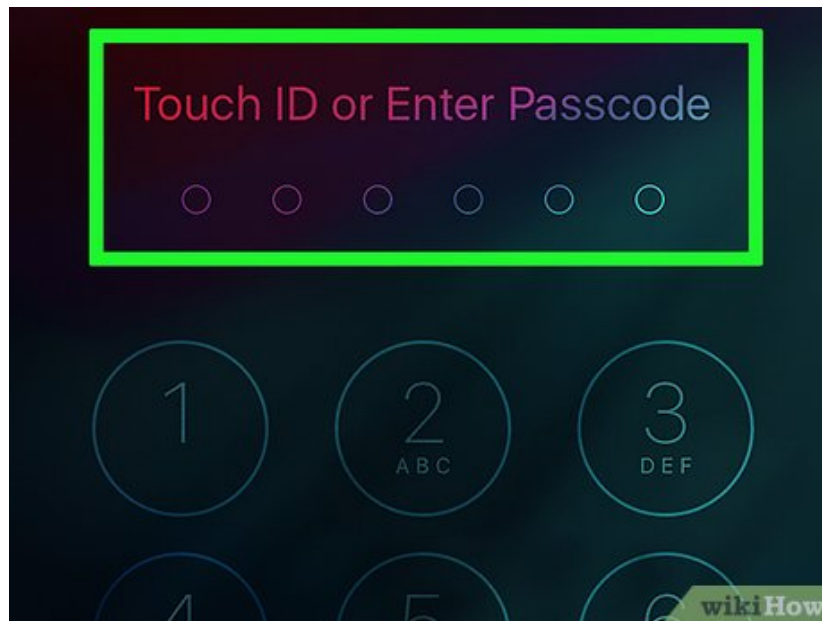
8.



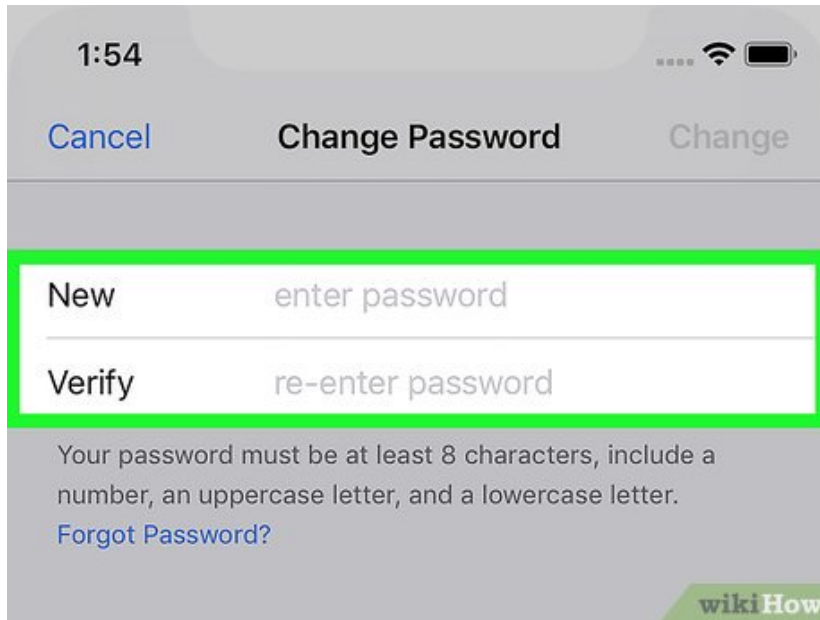
Tap **Allow** when prompted. Doing so will open the iCloud password portion of the Settings app.

1. If for some reason this doesn't work, open **Settings**, tap your name, tap **Password & Security**, and tap **Change Password** before proceeding.

9.

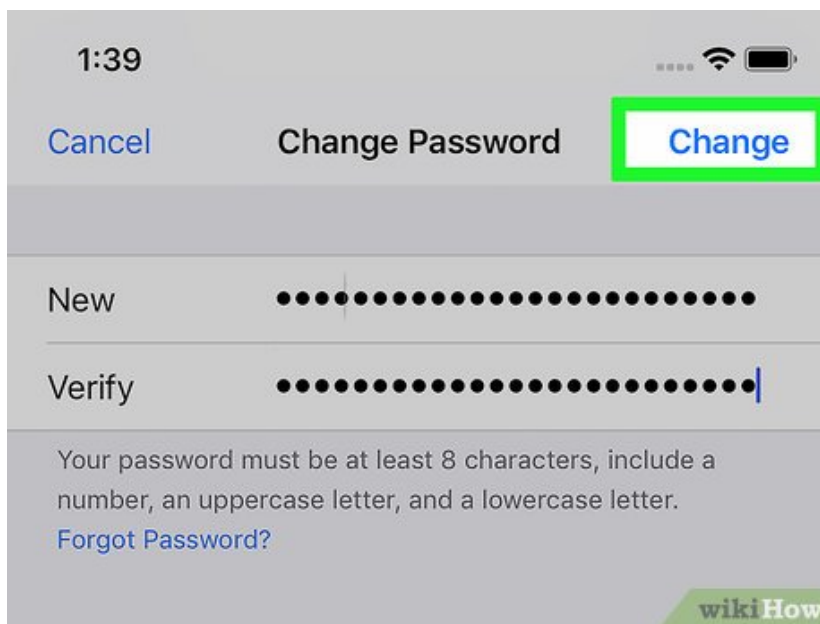


Enter your iPhone's passcode. Type in the passcode that you use to unlock your iPhone.



10.

Enter your new password. Type the password that you want to use for your Apple ID account into the top text field, then re-type it into the text field below the first one.



11.

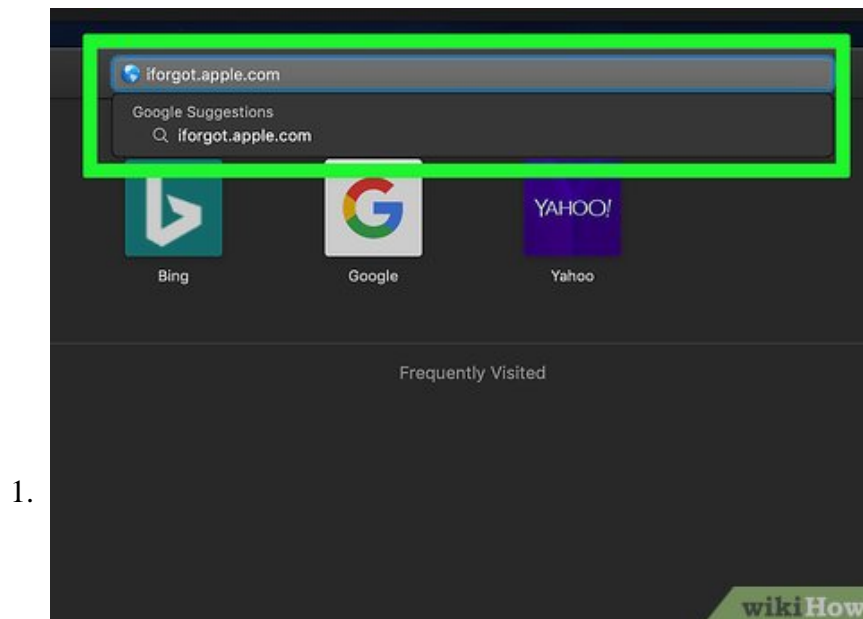
Tap **Change**. It's in the upper-right corner of the screen.



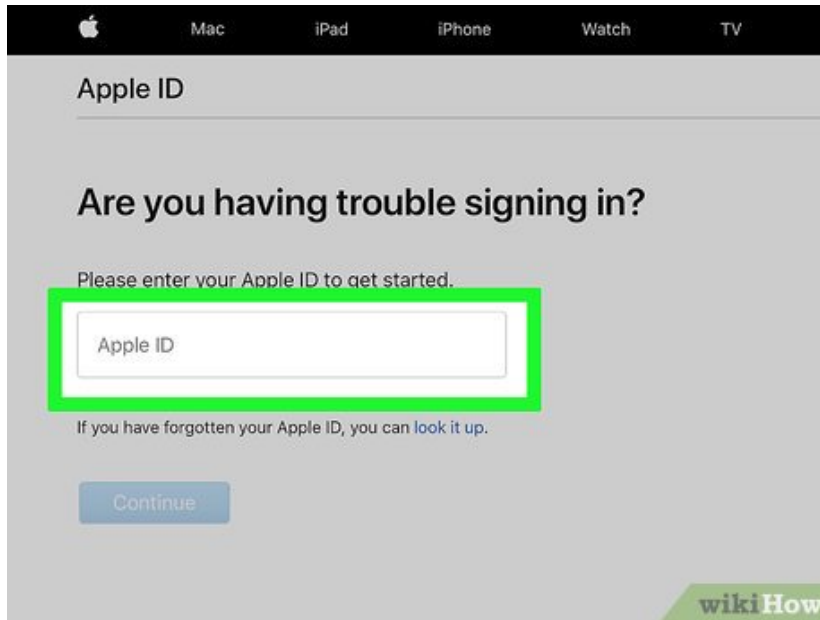
Wait for the password to finish integrating. This can take several minutes, and you may be asked to re-enter your password during this process. Once you see the **Change Password** text appear near the top of the screen, your password has successfully been updated.

Method 2 of 4:

Resetting Your Password without an iPhone



Open iForgot. Go to <https://iforgot.apple.com/> in your computer's browser. This is Apple's password reset service.



2.

Enter your Apple ID email address. In the "name@example.com" text field near the middle of the page, type in the email address that you use to sign into your Apple ID account.



3.

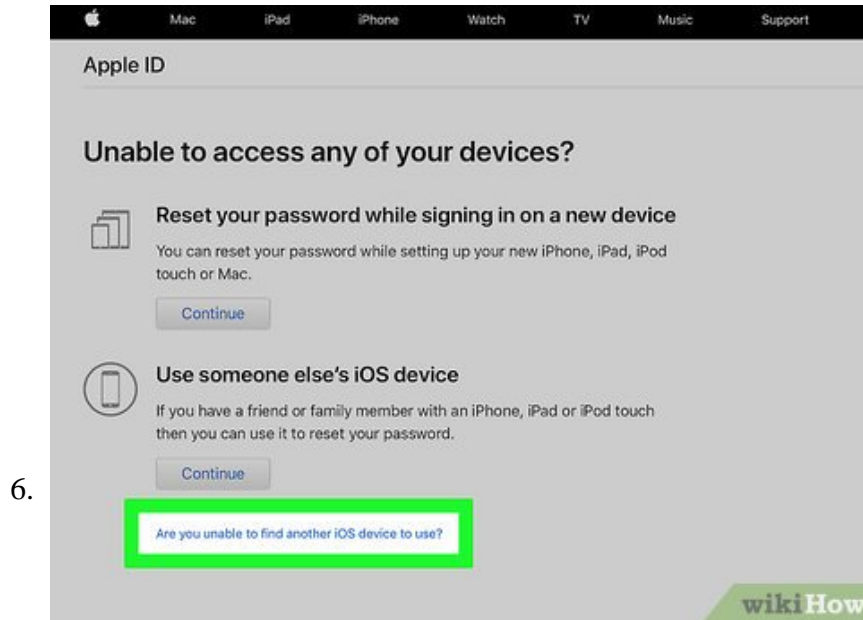
Click **Continue**. It's a blue button at the bottom of the page.



Enter your phone number. Type in the phone number that you used to set up your Apple ID.



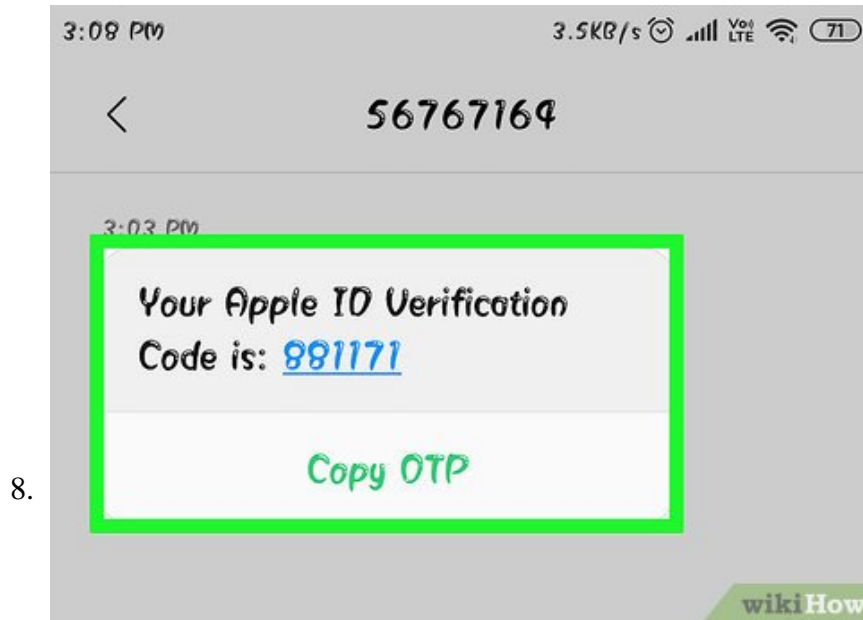
Click **Continue**.



Click the "Are you unable to find another iOS device to use?" link. This option uses your phone number and other information to verify your Apple ID account, but it can take several days to complete.



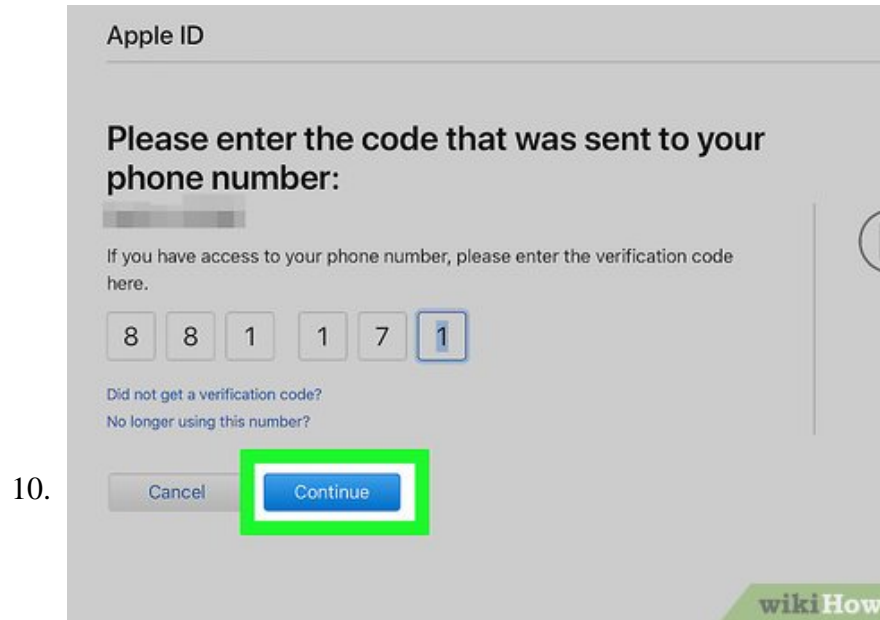
Click **Continue Anyway** when prompted. Clicking this button will take you to the beginning of the account recovery process.



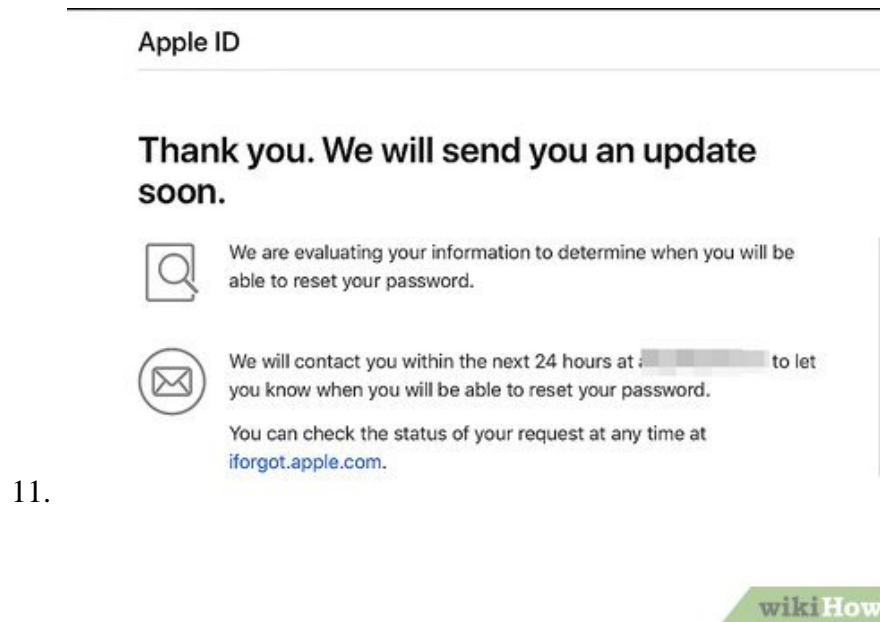
Retrieve your verification code. Open the Messages app on the phone whose number you entered earlier, open the message from Apple, and review the six-digit code in the message.



Enter the verification code. Type the six-digit code into the text field in the middle of the page in your computer's browser.



Click **Continue**.



Wait for a message from Apple. Depending on the type of phone you have, the status of your account, and your Apple ID itself, this process will vary, but following the steps will help you reset your Apple ID password.

Method 3 of 4:

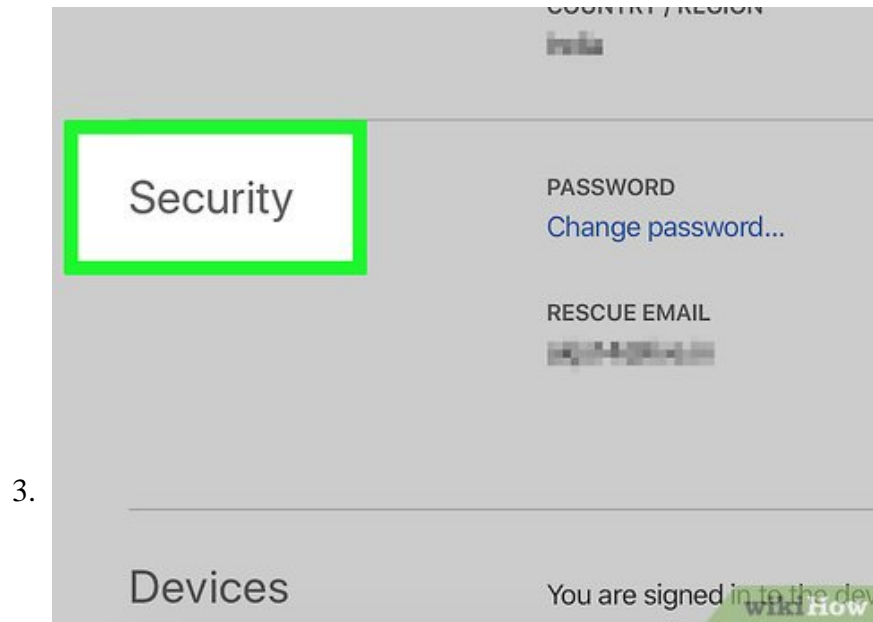
Changing a Known Password



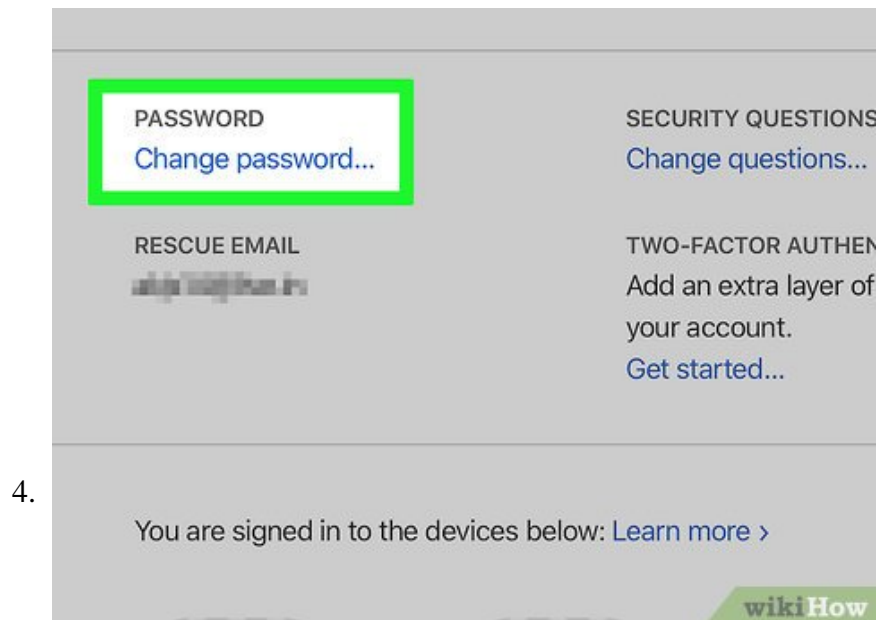
Open the Apple ID website. Go to <https://appleid.apple.com/> in your web browser.



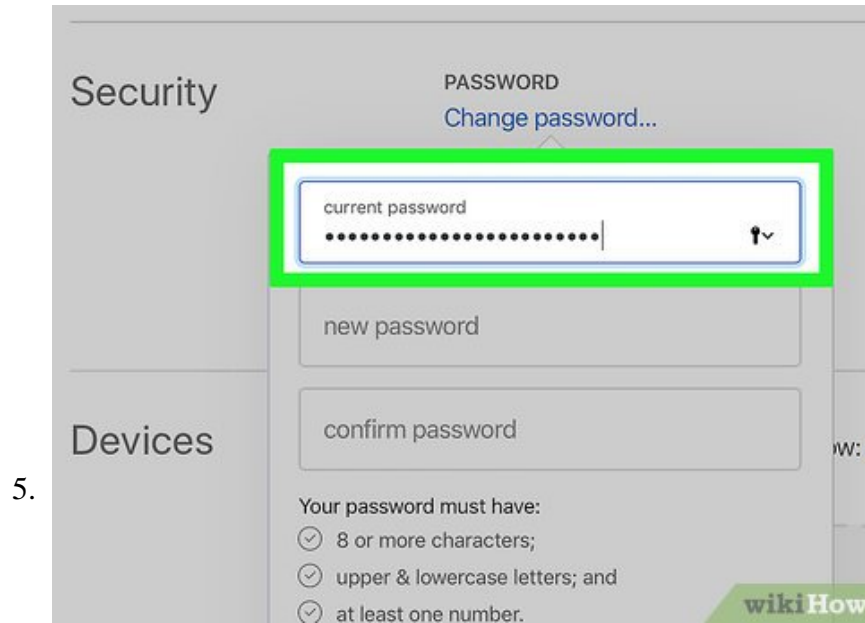
Log into your account. Enter your Apple ID email address in the top text field, then enter your password in the bottom field and click .



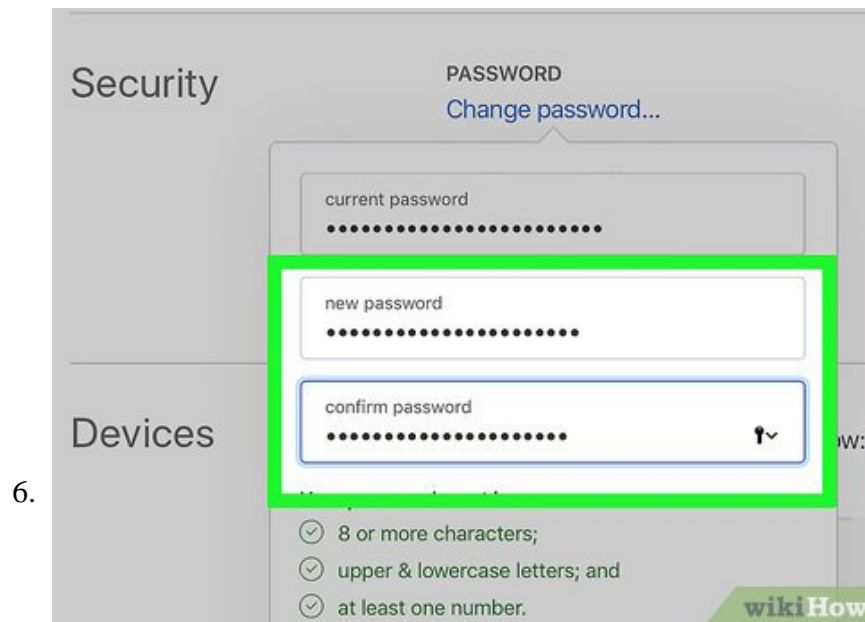
Scroll down to the "Security" section. It's in the middle of the page.



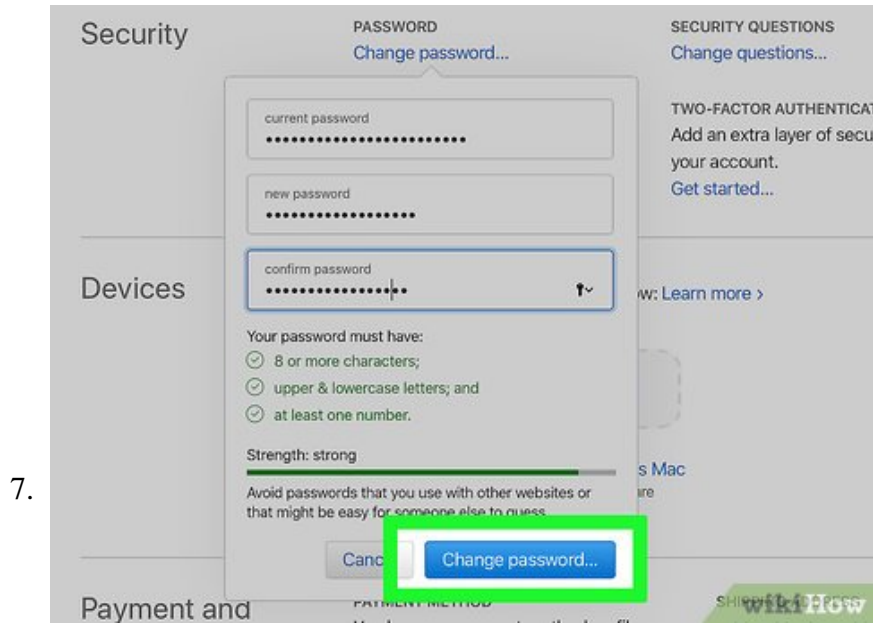
Click **Change Password...**. It's below the "PASSWORD" heading in the "Security" section.



Type in your current password. In the pop-out menu that appears, type your current Apple ID password into the top text field.



Enter a new password. Type the password that you want to use into the middle text field, then re-type it into the bottom text field to ensure that you spelled it the same way.

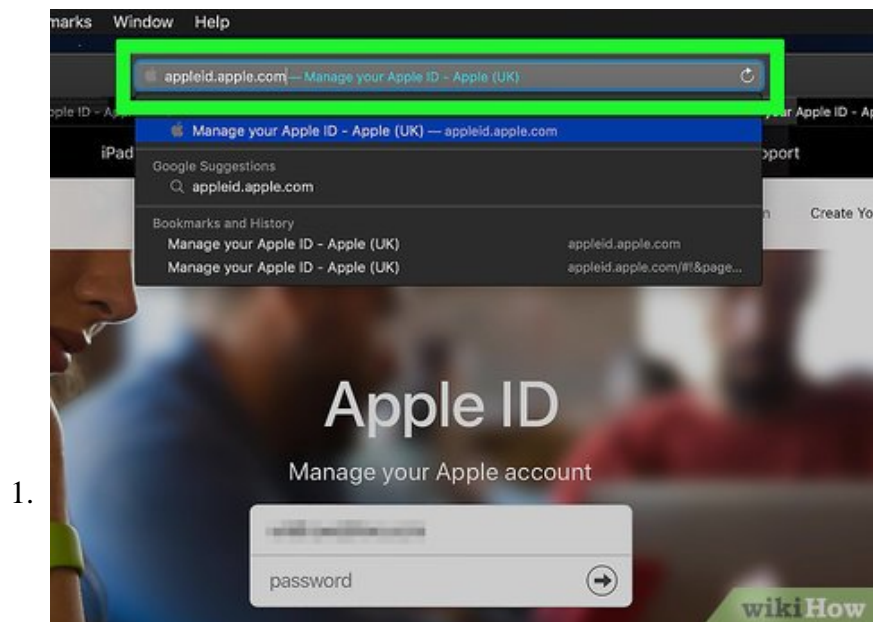


Click **Change Password...**. It's a blue button at the bottom of the menu. Doing so will update your Apple ID password, though you may need to log out of your Apple ID account on any connected phones, tablets, and/or computers and then log back in before the changes will take effect.

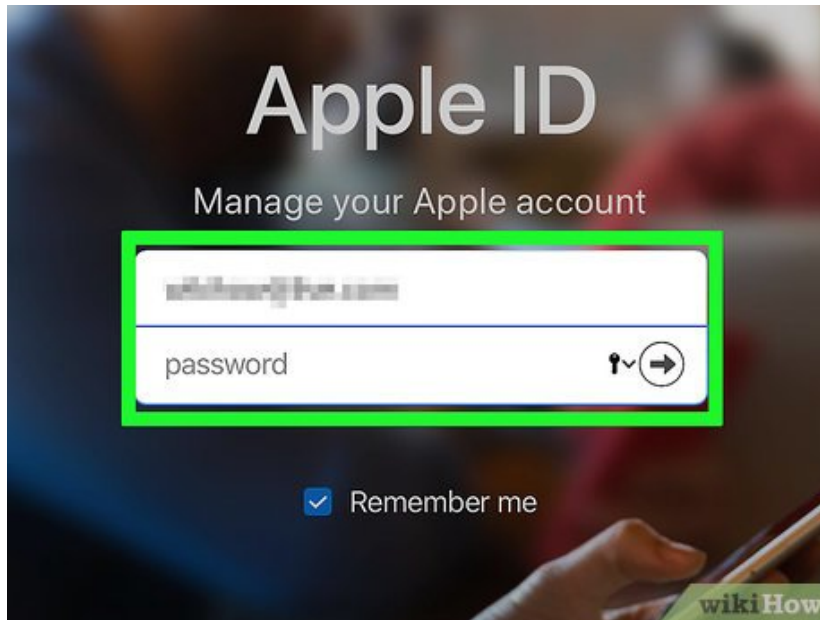
1. You can also check the "Sign out devices" box to sign out any phones, tablets, computers, and websites that currently have your Apple ID logged in with your old password before clicking **Change Password...** here.

Method 4 of 4:

Changing an Apple ID Email Address



Open the Apple ID website. Go to <https://appleid.apple.com/> in your web browser.



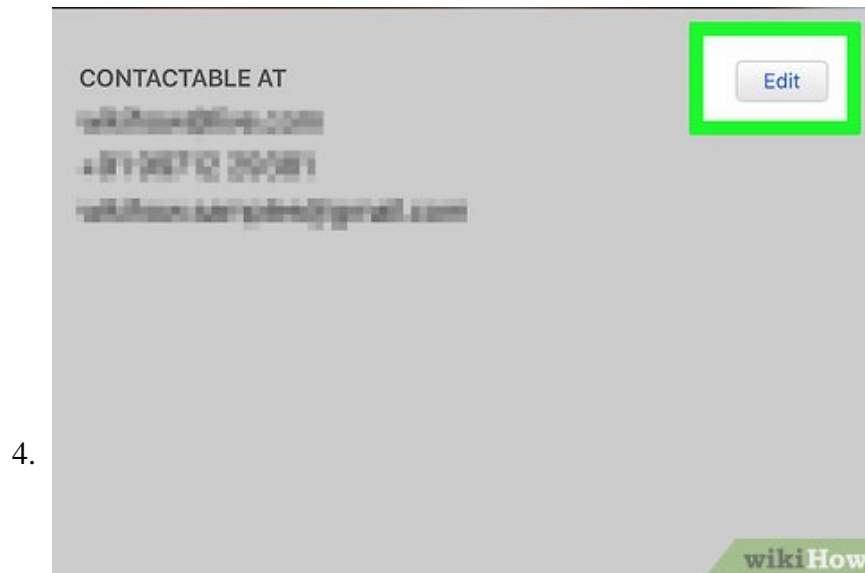
2.

Log into your account. Enter your Apple ID email address in the top text field, then enter your password in the bottom field and click .

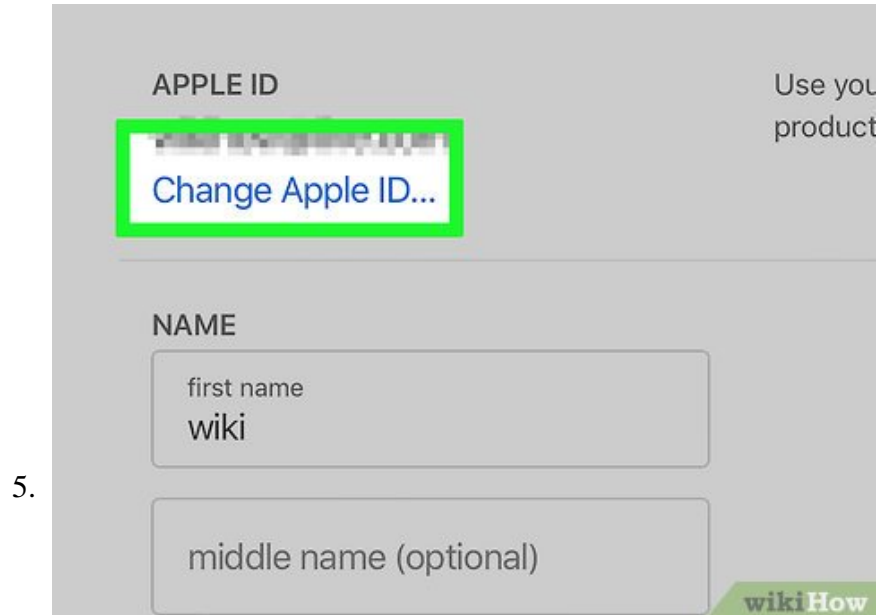


3.

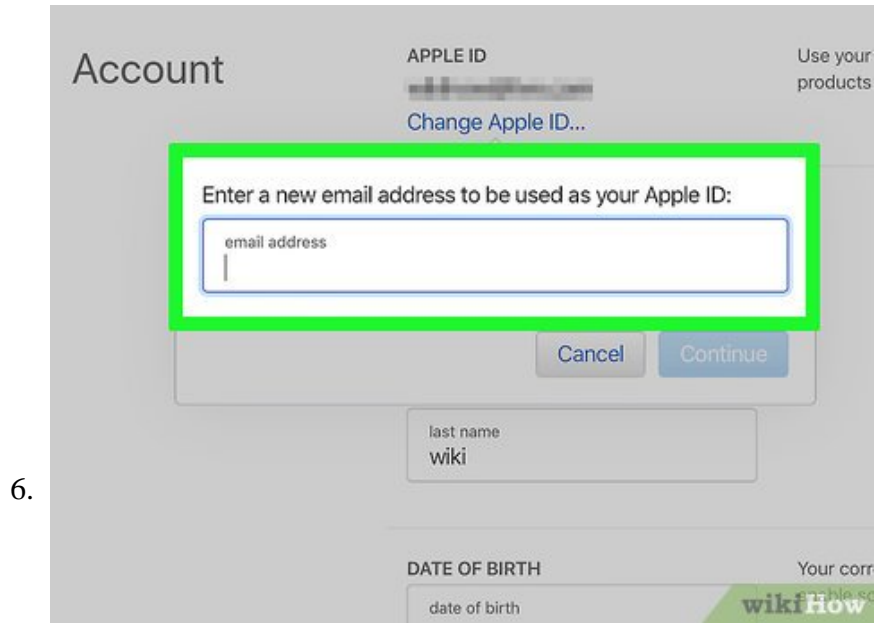
Find the "Account" section. It's at the top of the page.



Click **Edit**. You'll find this option in the upper-right side of the "Account" section.

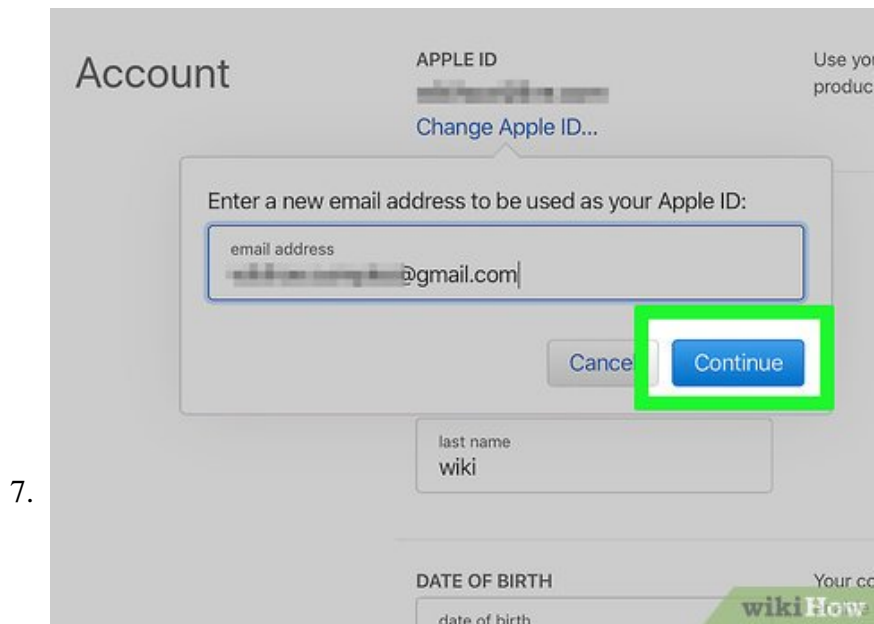


Click **Change Apple ID...**. This link is below the current Apple ID email address in the upper-left side of the "Account" section. A drop-down menu will appear.

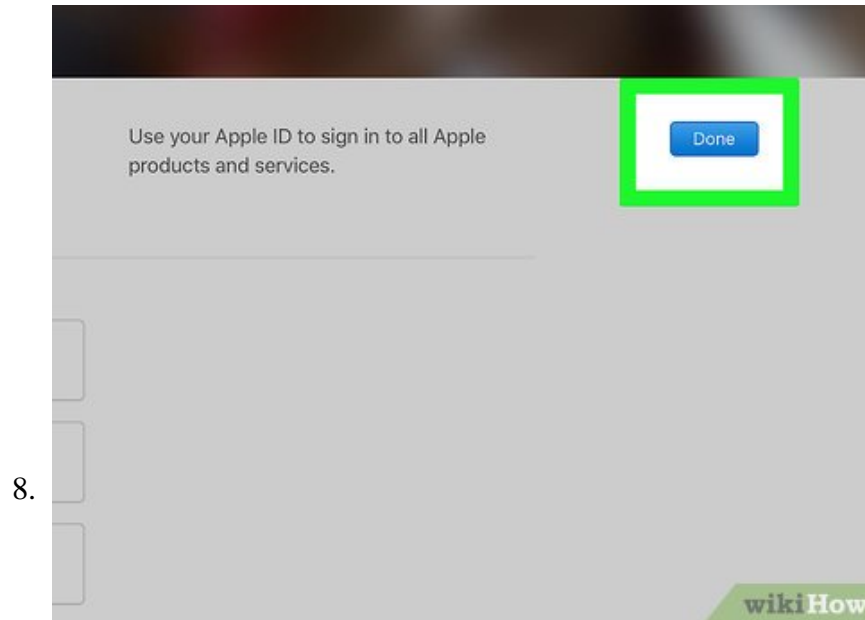


Enter a new email address. Type the email address that you want to use into the text field in the drop-down menu.

1. This must be a different email address than the one at which you receive email notifications if you have them enabled.



Click **Continue**. It's a blue button at the bottom of the menu. Doing so will test your email address for compatibility and, if it's usable, apply it as your new Apple ID email address.



Click **Done**. This small, blue button is in the upper-right side of the Apple ID page. Doing so saves your changes and closes the Apple ID **Edit** menu.

1. You may need to log out of your Apple ID account on any connected phones, tablets, and/or computers and then log back in with your new Apple ID in order for the changes to take place.

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