

# How to not receive messages from the Official Account on Zalo

Official Account on Zalo is a feature that helps users to receive notifications from websites, newspaper pages on Zalo. However, this feature sometimes annoys users when sending annoying messages to users.

Official Account is a feature on Zalo application, which helps users to receive attractive information of businesses registered on Zalo. Users can quickly access to the product objects or information that they care about through websites, newspaper pages on Zalo. It also helps businesses to develop their products more, increase business efficiency.

However, sometimes this feature also annoys users when you continuously receive messages from the Official Account, including spam messages, messages you don't care about. If you are in a state of being attacked by a message on the Official Account, it is best to turn off the notification option.

## Video turns off the message from Zalo Official Account

### Step 1:

First, log in your Zalo account on the device. At the main interface, we click on **the Contacts icon** . Soon, we will see the **Official Account section** .

1. Download Zalo for Android
2. Download iOS Zalo application
3. Download Zalo for PC

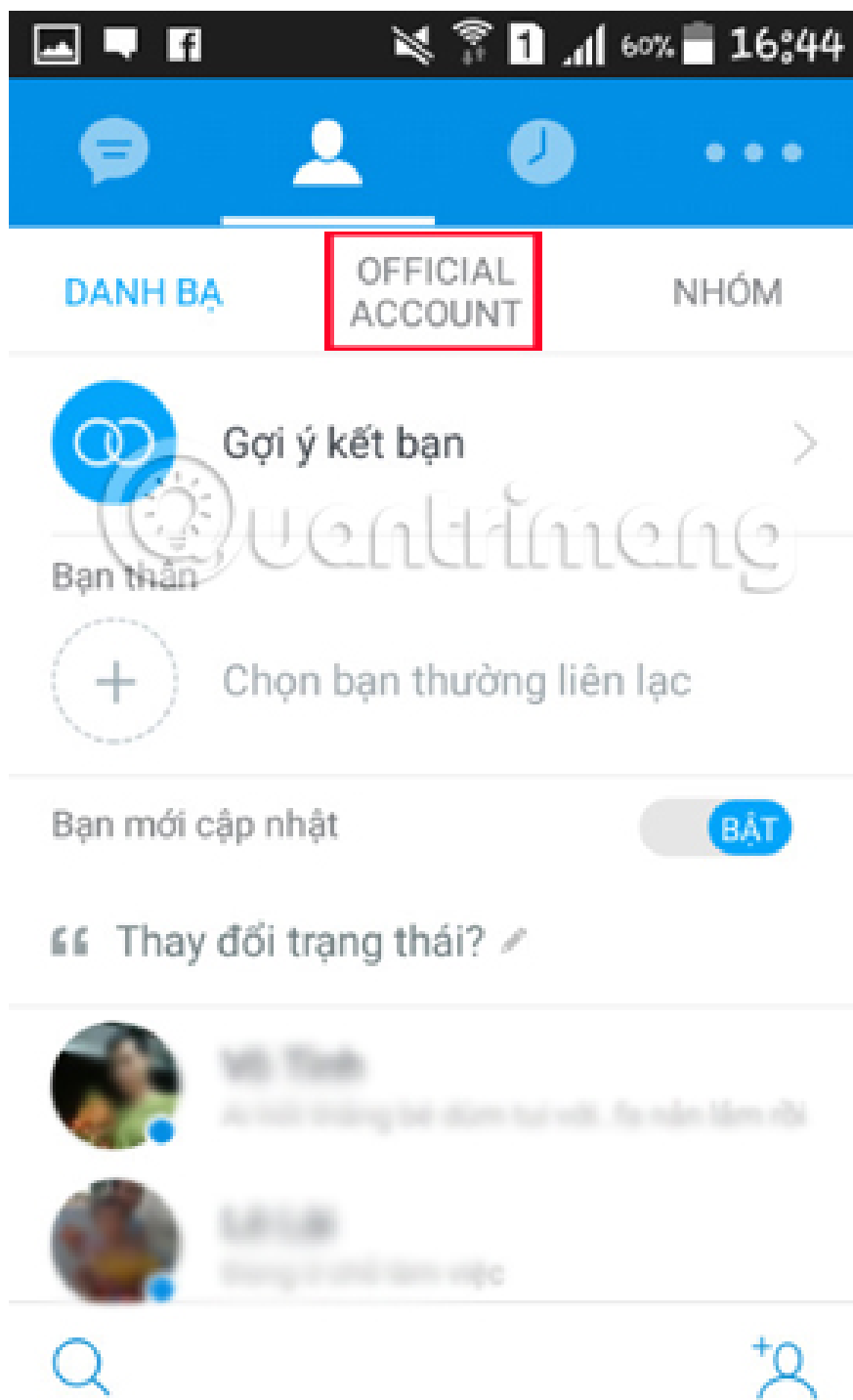
Profile card 1: Profile picture, name, status, and date.

Profile card 2: Media Box icon with a red 'N' notification badge, title, and subtitle.

Profile card 3: Profile picture with a red 'N' notification badge, title, subtitle, and date.

Profile card 4: Profile picture, name, and status.

Profile card 5: Profile picture, name, and status.



**Step 2:**

When you click on the Official Account, we will see all the websites or newspapers you have been interested in. Now select an information page that you don't want to receive notifications from. At the page interface, click on **the 3 dashes icon** on the right of the screen.

DANH BẠ

OFFICIAL  
ACCOUNT

NHÓM



Tim thêm Official Account

Official Account đã quan tâm



Học viện tóc Color Pro



Huawei Mobile Vietnam



Radio Tình Yêu



Sĩ Lê Quần Áo





### Step 3:

In the Options page of the website, the **Receive notification section turns the horizontal bar to the left** to turn off the notification feature. Soon a dialog box appears. Here, users will be **given the time to turn off the notification**, including in 1 hour, 4 hours, to 8 am or when the feature is turned on again. In order not to receive notifications from this site, we click Until reopened.



VTV Go  
Official Account

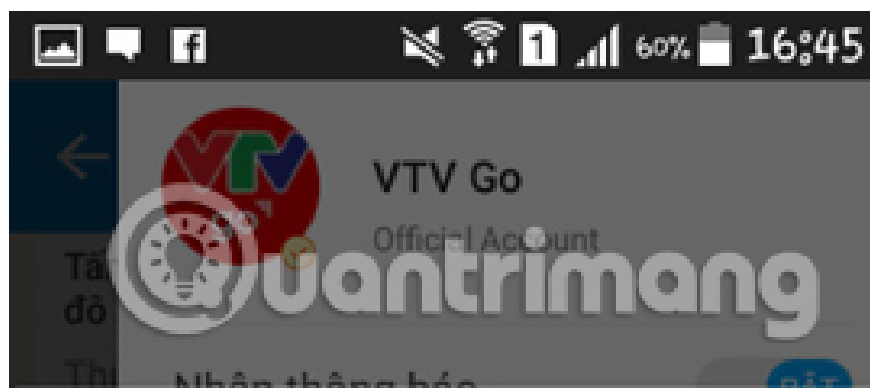


Nhận thông báo



Tìm tin nhắn

Xóa tin nhắn



Không thông báo tin nhắn tới của hội thoại này

Trong 1 giờ

Trong 4 giờ

Đến 8:00 AM

Cho đến khi được mở lại



Blocking notifications on the Official Account feature on Zalo will help users not receive spam information from websites, but can still track activities on the site.

Refer to the following articles:

1. Instructions to retrieve the Zalo password on the phone
2. Instructions for sending secret messages on Zalo
3. How to backup and restore Zalo messages on your phone

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for similar articles on tips and guides. Thank you for reading and for following us regularly.

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