

How to message on Google Maps for businesses

Google Maps has added instant messages, sending messages to businesses right on the app.

Google Maps is currently the most popular map and directions application with a large user base. And in the latest version, Google Maps has provided an instant messaging feature. Accordingly this feature will allow users to send messages to any business on this map application.

Many times you search for certain stores, restaurants or businesses on Google Maps and want more information, but can't call directly, you can use this messaging feature.**Note to readers** , to be able to contact the business, they need to activate the message feature on Google.

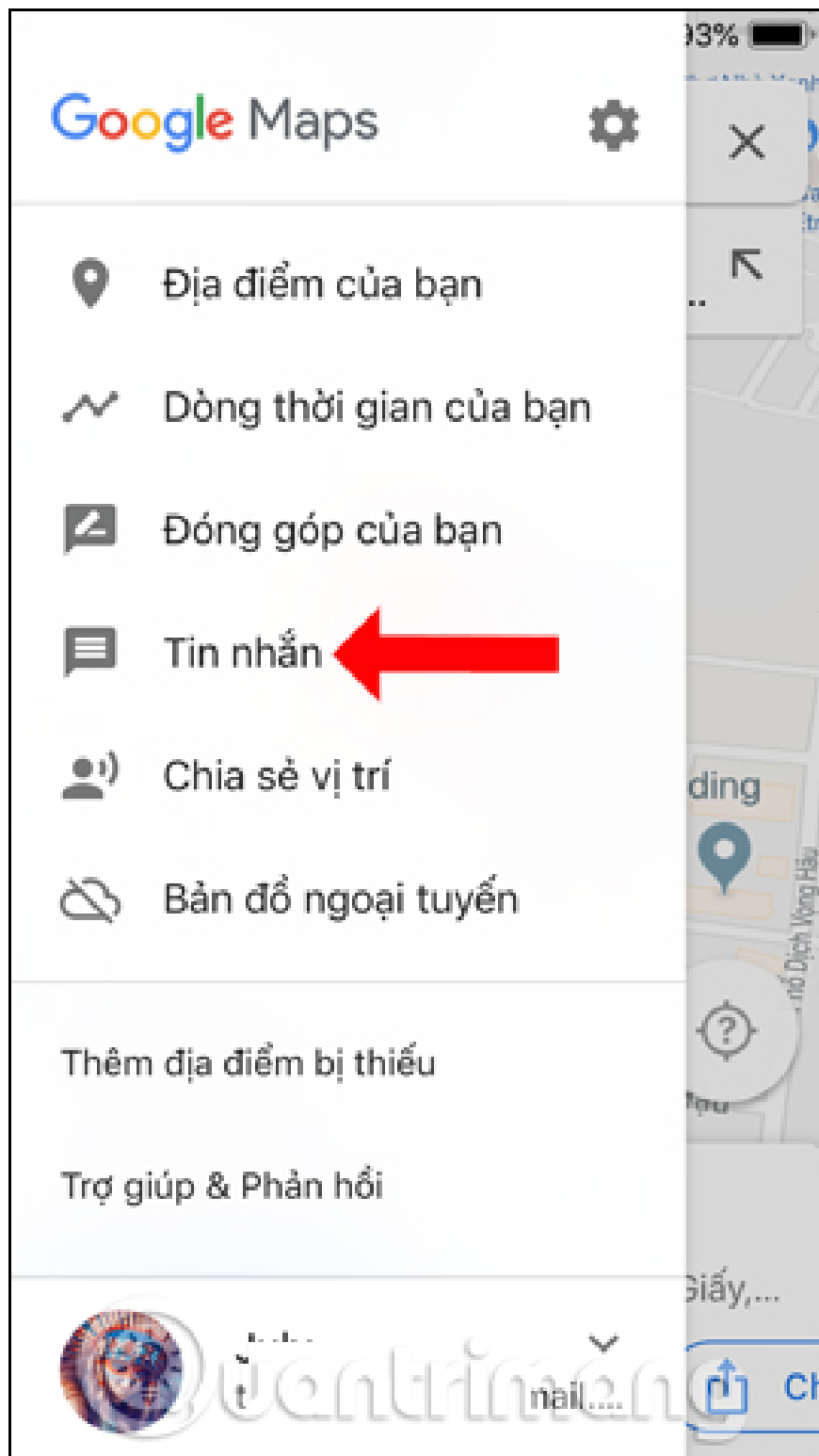
1. How to send Google Maps routes from PC to phone
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Instructions for sending messages on Google Maps

Step 1:

First you need to upgrade Google Maps to the latest version and then access the interface to select **the icon 3 dashes** . Display the menu interface on the application, if you have a Message **option** , it means you have sent a message to the business.





Step 2:

Click this option and you need to **enable notifications** when the business sends you a message again. We will then be asked to turn on Google Maps notifications in Settings, click **Go to settings** .



Tin nhắn

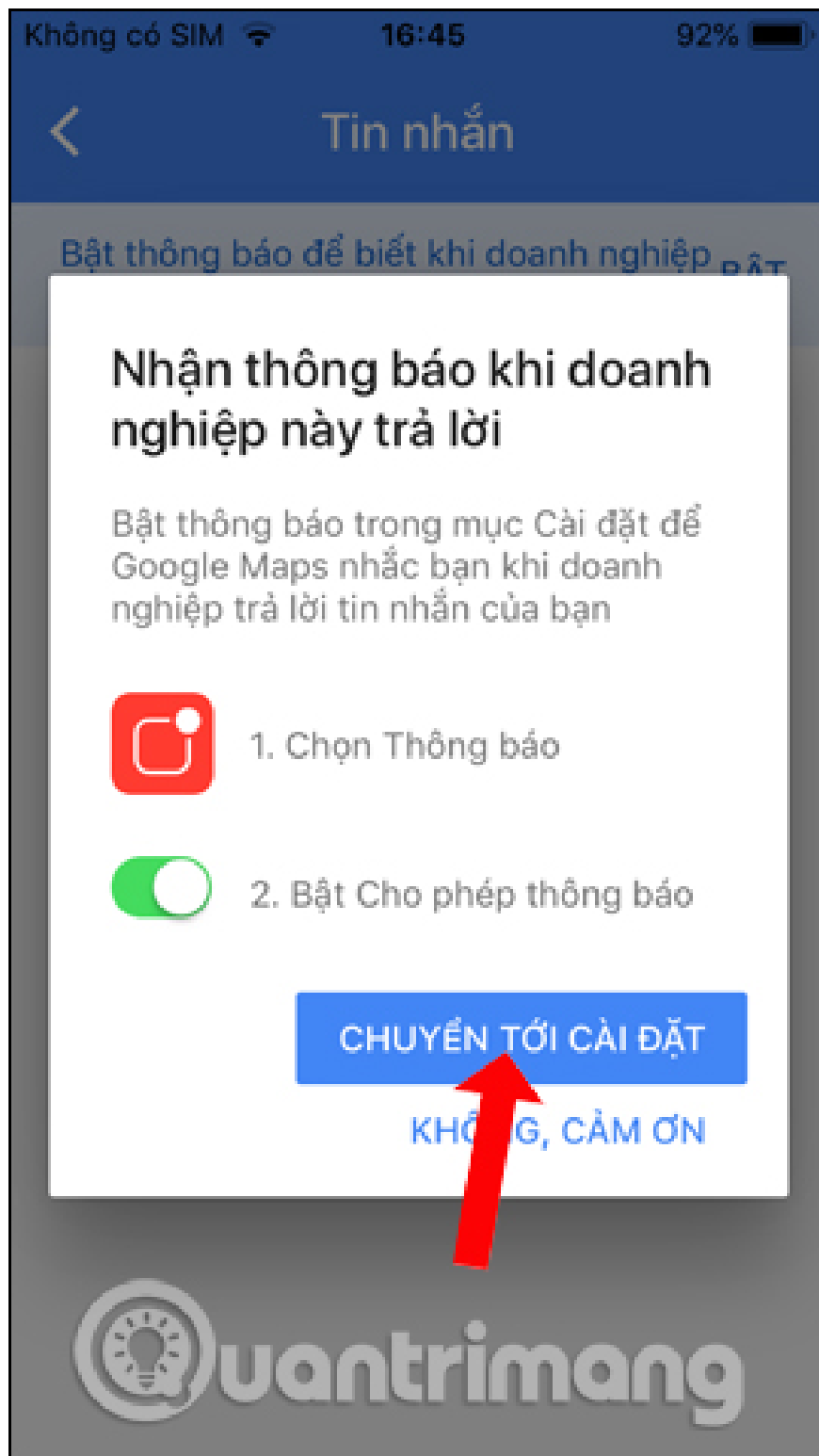
Bật thông báo để biết khi doanh nghiệp trả lời **BẬT**



Chưa có tin nhắn nào

Nhấn vào nút "Nhắn tin" trên danh sách Google của doanh nghiệp để liên hệ với họ





In the Google Maps Settings interface, click the **Notifications** section and activate the **Allow Notifications** option.

Cài đặt Google Maps

CHO PHÉP GOOGLE MAPS TRUY CẬP

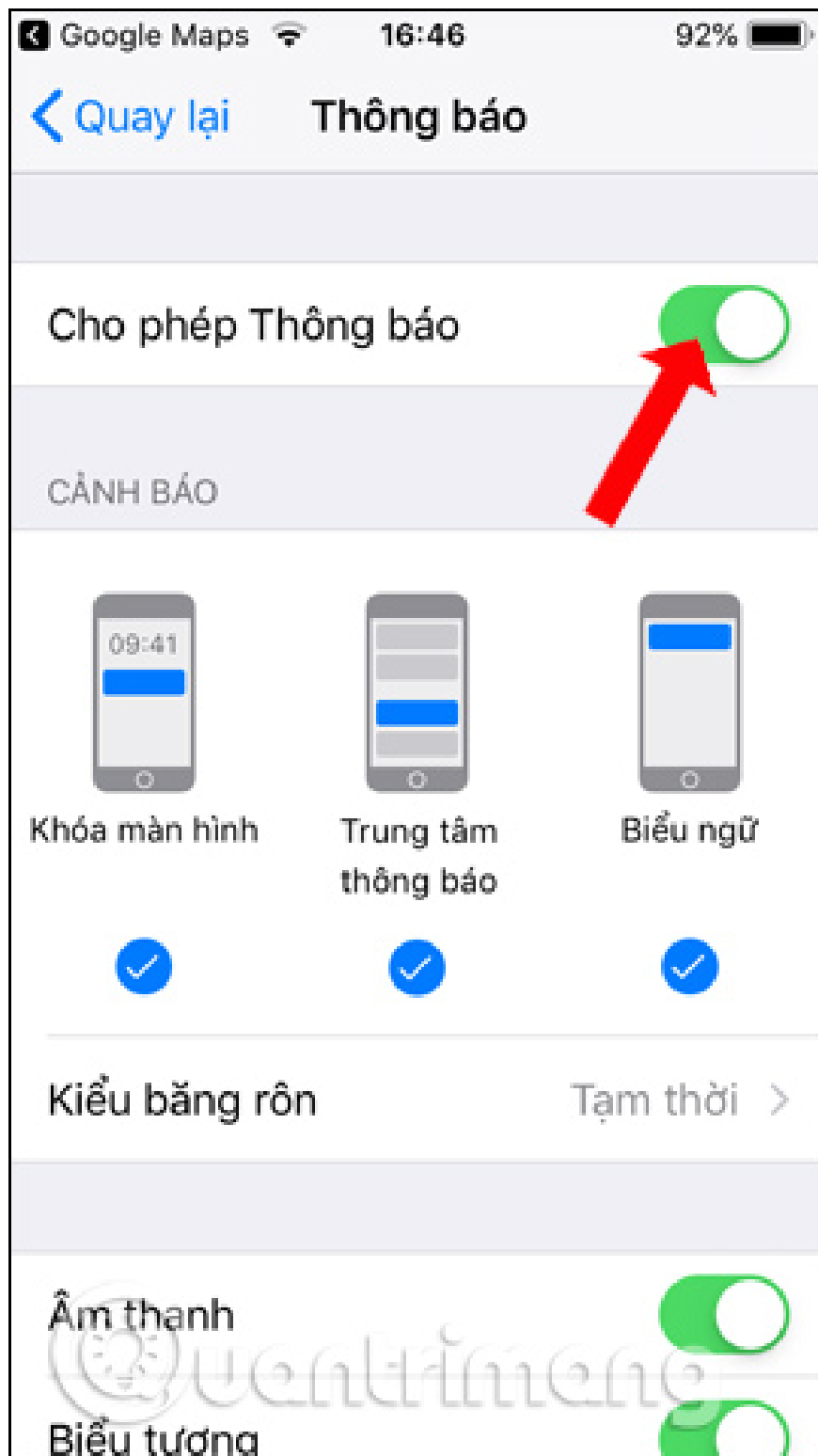
Vị trí Không >

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Tìm kiếm, Gợi ý & Phím tắt

Thông báo  >
Tắt

Làm mới UD trong nền



Step 3:

Now the user **enters the business name** into the search bar and clicks on the search result. Show location map of business. Below there will be options to contact the business, click **the Messaging button** below.

Không có SIM

16:48

91%



meta



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dấu cách

Tìm



Step 4:

Display interface to send messages to businesses. You **enter the text of the message** and press the send icon as usual. Your entire conversation with the business will all be saved in the Messages section.

Không có SIM

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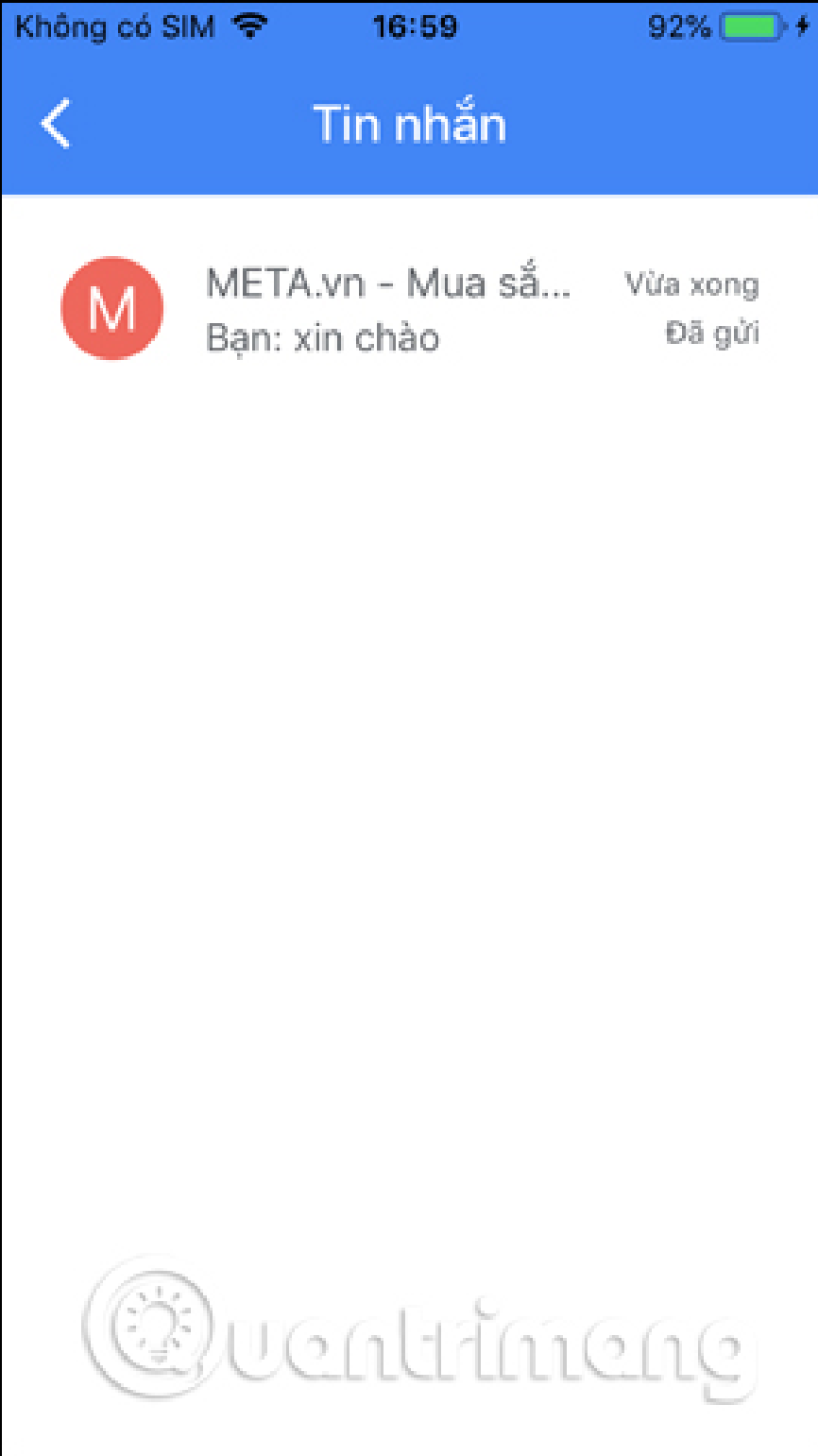
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Nhập tin nhắn





Clicking on this conversation will display the conversation that the user has sent with the business. Clicking on **the 3 dot icon** will display the **Delete** option. We click agree to delete this conversation, if you do not want to save it.

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Chặn/báo cáo spam



Xóa





The feature of sending instant messages on Google Maps is still in the process of testing, so not all accounts can be used. And to chat, businesses need to turn on the message receiving mode on Google Maps.

See more:

1. Instructions for booking Grab car on Google Maps
2. How to avoid traffic jams with the latest Google Traffic

3. How to send Google Maps routes from PC to phone

I wish you all success!

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