

How to know if your Samsung Galaxy Note 7 might have a battery error?

The phenomenon of battery explosion of Samsung Galaxy Note 7 series became the current focus. And to be able to check whether your device is in the recalled area, we can also check it ourselves.

Samsung is conducting an extremely massive recall campaign for Galaxy Note 7 worldwide. But with millions of devices already sold, there are still a few devices that are having errors that are being used normally.

According to Samsung, all Galaxy Note 7 sold from August 19 to early September will be renewed completely free of charge, so can see the entire shipment of Galaxy Note 7 now available. It is possible to fix bugs (because Samsung has not yet sold new machines that have fixed errors in the market and only focused on producing devices to pay customers). It should be noted that the error rate is quite high.

So how do you know which Galaxy Note 7 can be faulty, and which ones are 100% safe? Below is information provided by Samsung Australia (not official information from Samsung Vietnam).



Illustrative purposes only

According to Android Authority, **completely new Galaxy Note 7s (no battery errors), in the bar code section at the bottom of the box, there will be a small dot with a black square, and a round S-shaped label on the corner of the box (okay Mark in red in the image below).**

However, according to available information, some customers have changed Galaxy Note 7 in Vietnam (for some reason) before the official recall notice of Samsung, have been exchanged for new devices at the bottom of the box. there will be no such signs. Galaxy Note 7 in Vietnam is also different from the Australian version (using Exynos chip instead of Snapdragon), so we will update the new information when the official announcement of Samsung as well as the delivery of Galaxy Note 7 in Vietnam Nam officially started.

Currently Samsung has not announced the official time to return the shelf of Galaxy Note 7 in Vietnam, so if you buy the machine from August 19 to September 7, you should still bring it to Samsung's warranty center. to get a new one, avoid the trouble later if you keep and use the old Note 7.

Refer to the following articles:

1. How to set up fingerprints on Samsung Galaxy Note 7
1. 3 ways to take screenshots on Samsung Galaxy Note 4
1. The 5 most common errors on Galaxy S7 / Galaxy S7 Edge and how to fix them

Hope this article is useful to you!

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