

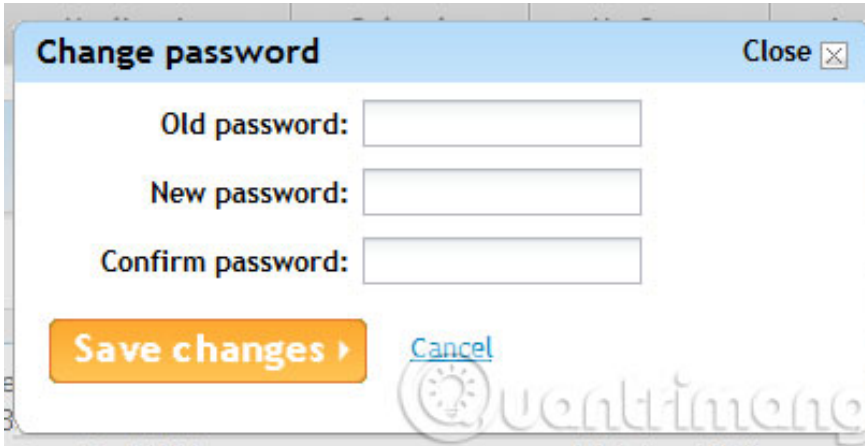
How to handle when email automatically sends bulk spam

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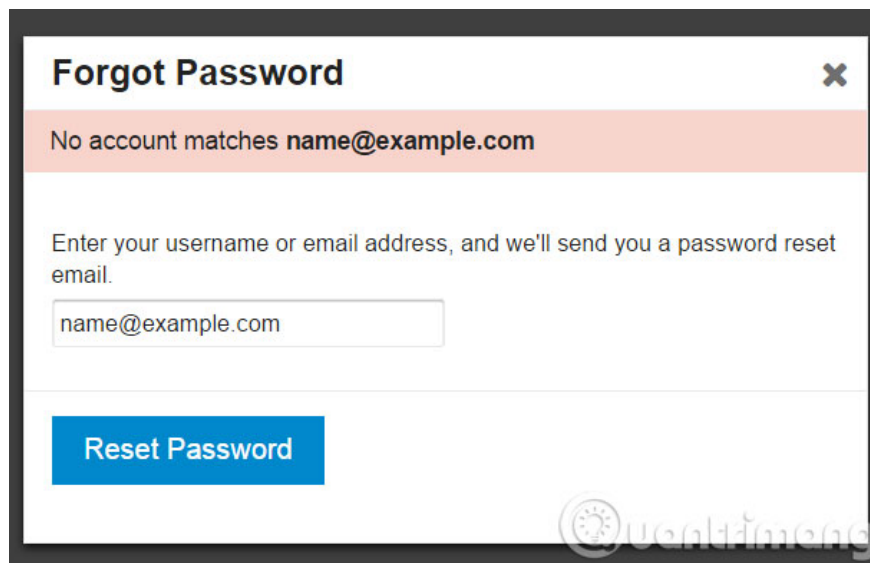
Solution

Step 1 : As soon as you discover your address is sending spam to everyone, try to change your password immediately. If successful, you have solved the problem. But if your mail service denies the new password, the problem will get worse. The attacker has changed the previous password and is now controlling your account. Let's move on to the next step.

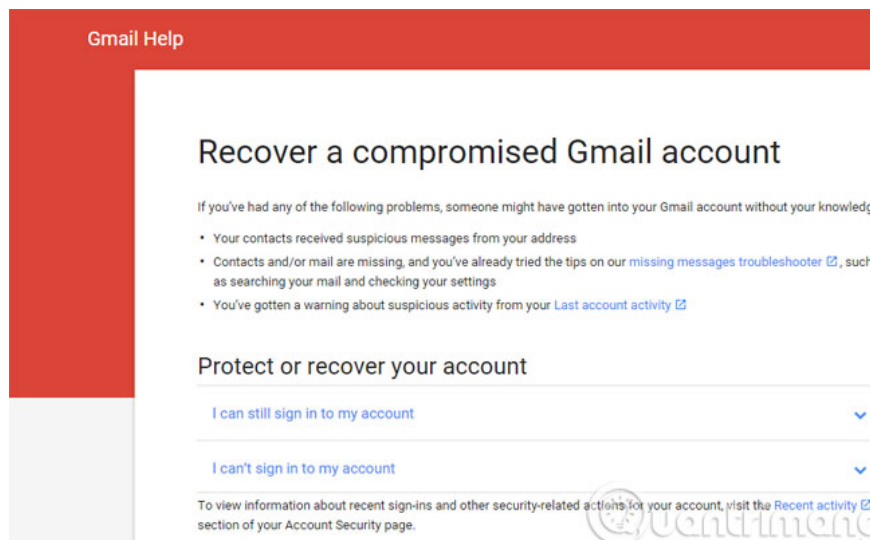


The image shows a standard web-based dialog box for changing a password. It features a light blue header with the text 'Change password' and a 'Close' button with a small 'x' icon. The main area contains three text input fields, each preceded by a label: 'Old password:', 'New password:', and 'Confirm password:'. At the bottom left, there is an orange button labeled 'Save changes' with a right-pointing arrow. To its right is a blue text link labeled 'Cancel'. A faint watermark for 'Quantimeng' is visible in the bottom right corner of the dialog box.

Step 2 : If you are still connected and can receive mail, try to log in on another computer or use a private web browser. When logging in failed, please click the **Forgot your password** or **Need help link** . The mail service will email you with a new password. Hope, you will get it before the attacker.



Step 3 : If the above two steps are not successful, you will have to contact the service provider like **Gmail** or **Outlook** . If you use another mail service, you must find a way to contact them.



The following are tips in security issues avoiding the same situation

1. Use long, strong passwords so no one can guess.
2. Use different passwords for different services, control them with password control software.
3. Set up 2-step confirmation for your service.
4. Never email your password to anyone.
5. 9 misconceptions about security and how to resolve
6. Use WinPatrol to monitor computers
7. Keep your Google account secure "safer"

Good luck!

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