

# How to fix Windows 10 error when the screen is black with only the mouse pointer

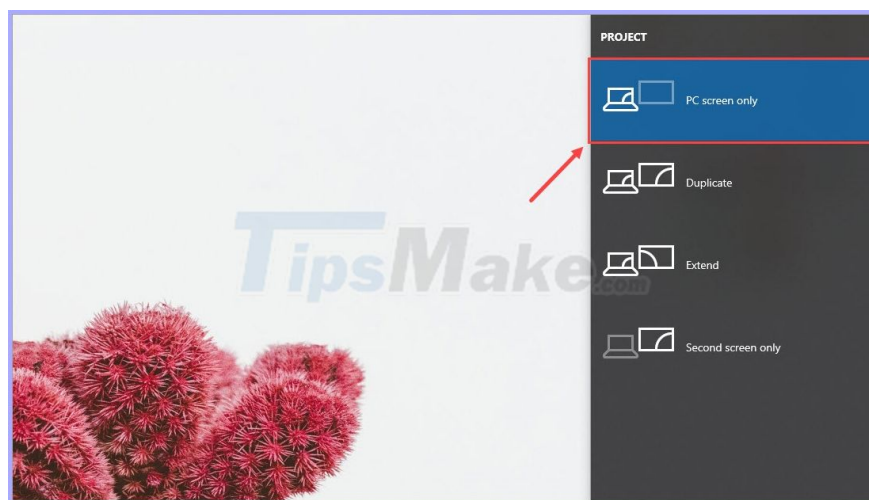
When you start Windows 10 and suddenly you see your screen is black and only the mouse pointer, what to do? This is a relatively common error phenomenon for users of Windows 10 and other versions of Windows.

In this article, TipsMake will guide you how to [fix Windows 10](#) with black screen with mouse pointer only.

## 1. Check the display mode of Windows 10

Sometimes you turn on the wrong display mode on Windows 10 also causes the black screen to have only a mouse cursor. If you encounter this problem, then you handle them very quickly only.

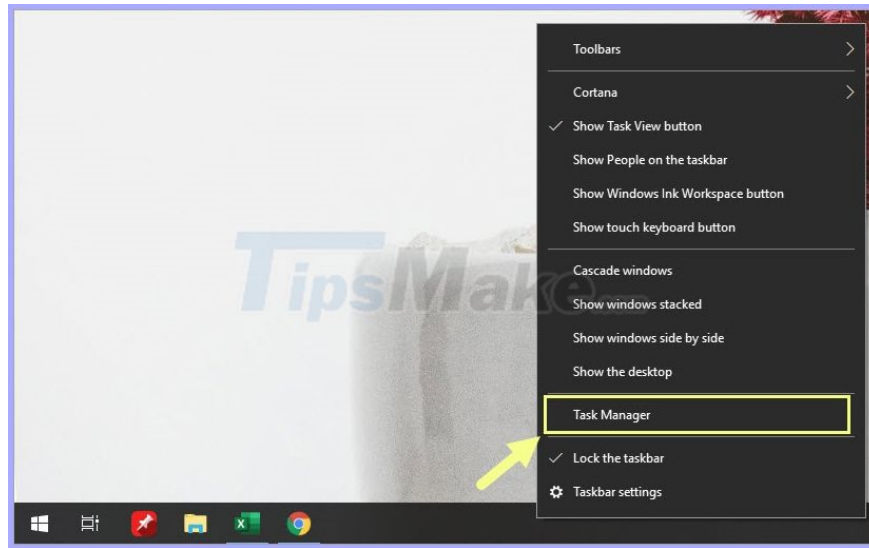
First, press **Windows + P** on the keyboard to open **Project Screen** . Then, you select the **PC Screen Only** mode is finished.



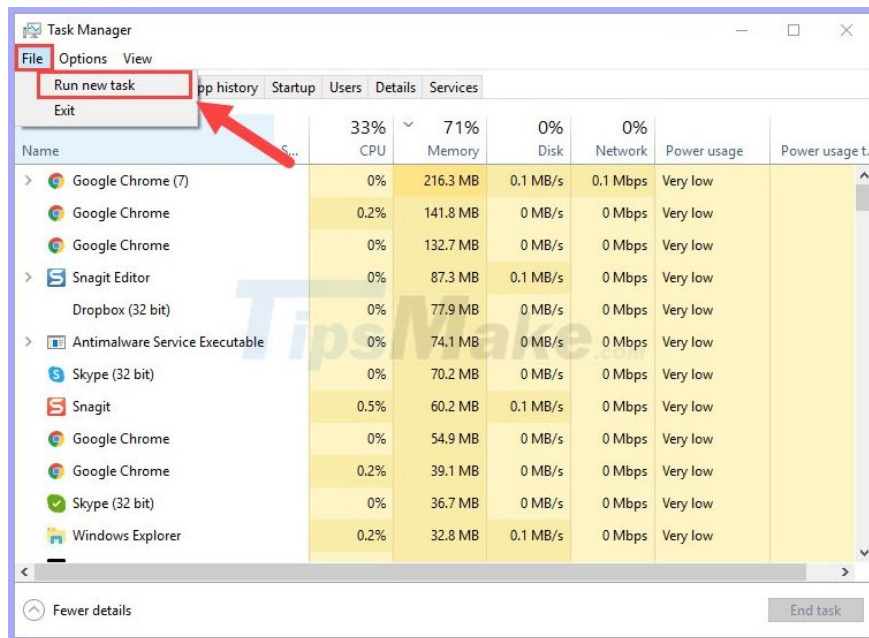
## 2. Fix black screen error with Windows Explorer (temporarily)

If the above does not help you get rid of the black screen, then you fix the error with Windows Explorer. This is a temporary solution, but please do it before going to the permanent fix.

**Step 1:** you **right click** on the bar **Taskbar** and select **Task Manager** .

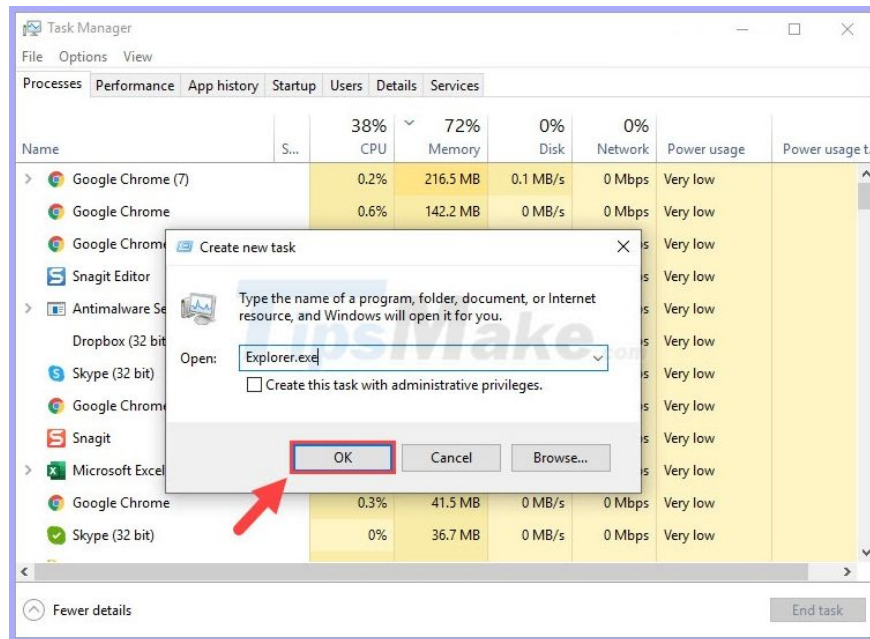


**Step 2:** After that, select **File** and select **Run New Task** to enter the command.



**Step 3:** The **Create new task** window will appear, enter the following command and click **OK** to complete.

**Explorer.exe**

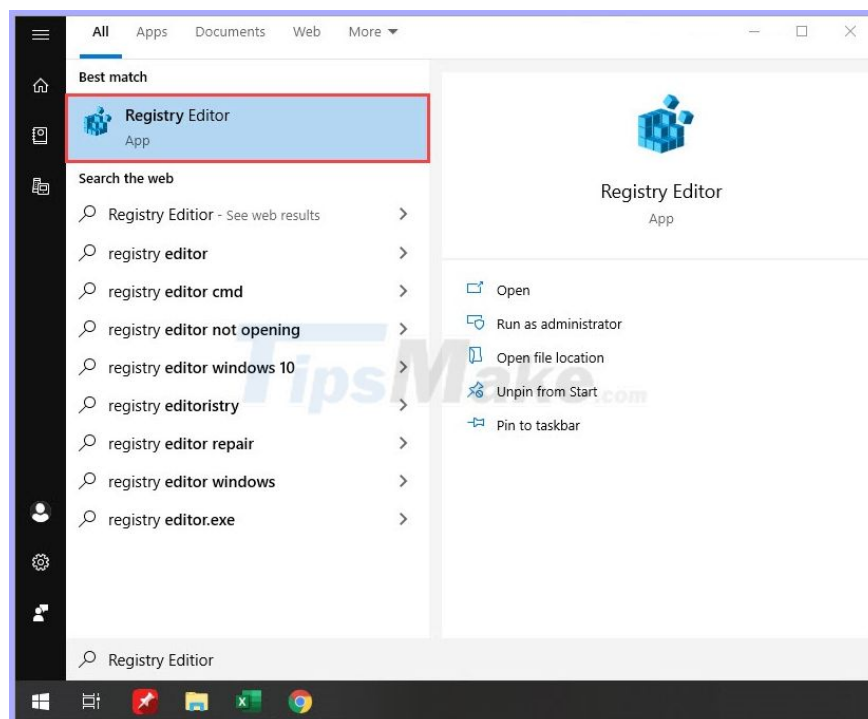


Immediately, your black screen will disappear and they will display as usual before.

### 3. Fix black screen error with Registry Editor (Permanent)

After we fix the black screen error with the temporary Task Manager, we continue to handle this error so they do not appear again.

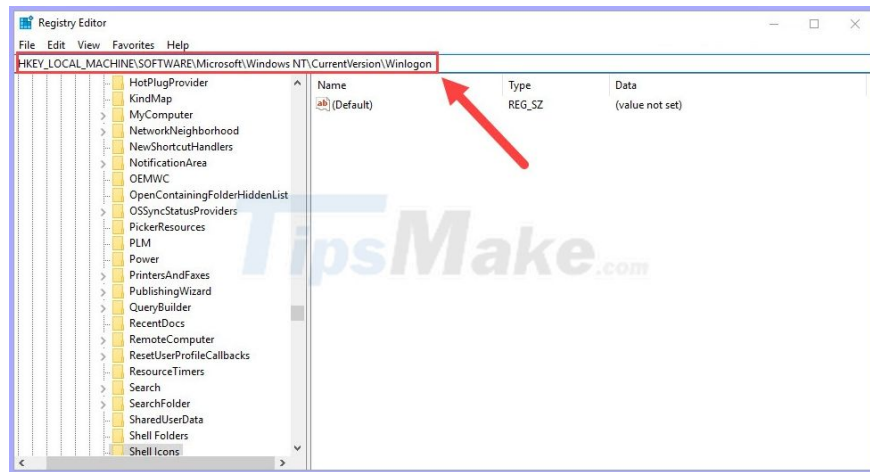
**Step 1:** Open MenuStart , then enter **Registry Editor** and press **Enter** to open.



**Step 2:** Next, you open the folder in the following order:

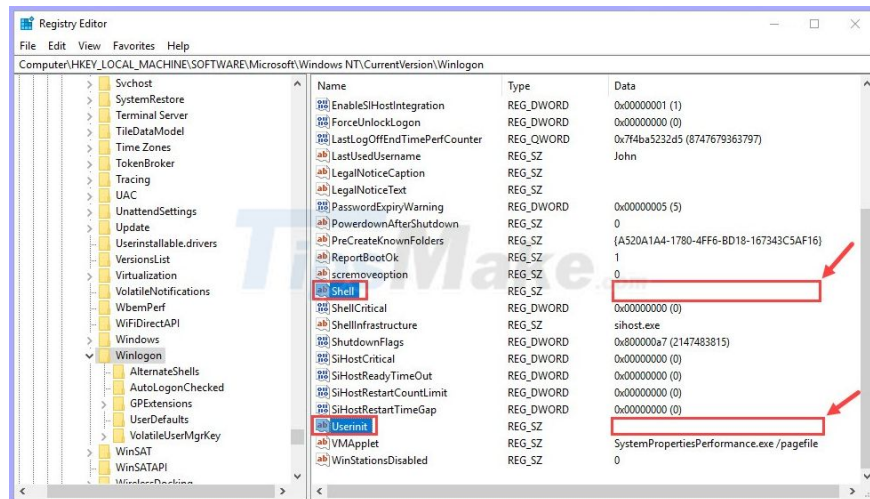
(You can Copy and Paste to paste the command to save time).

**HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon**



**Step 3:** Here, you open the **Winlogon** folder and scroll down to find 2 cards named **Shell** and **Userinit** .

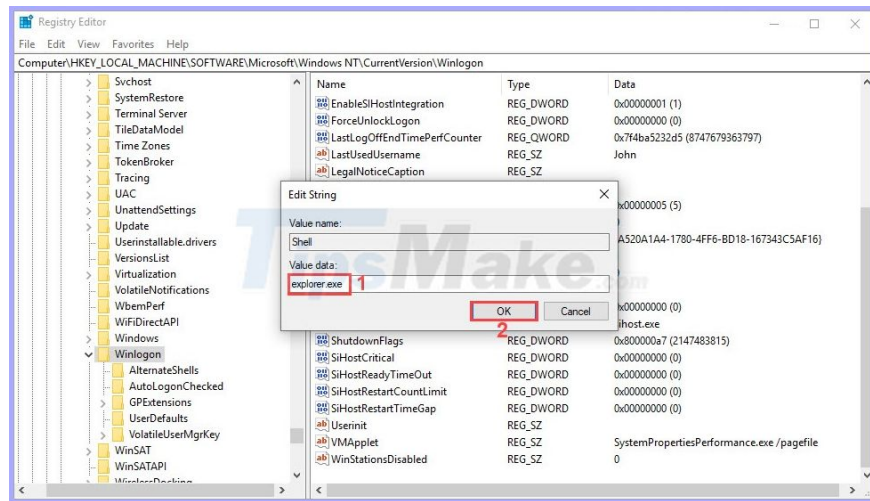
When you find 2 **Shell** and **Userinit** tags , you follow **the Data column**, if **the Data column** does not have data (like photos), then you click one to edit.



**Step 4:** For **Shell** card , **double-click to open** and add data as follows:

**explorer.exe**

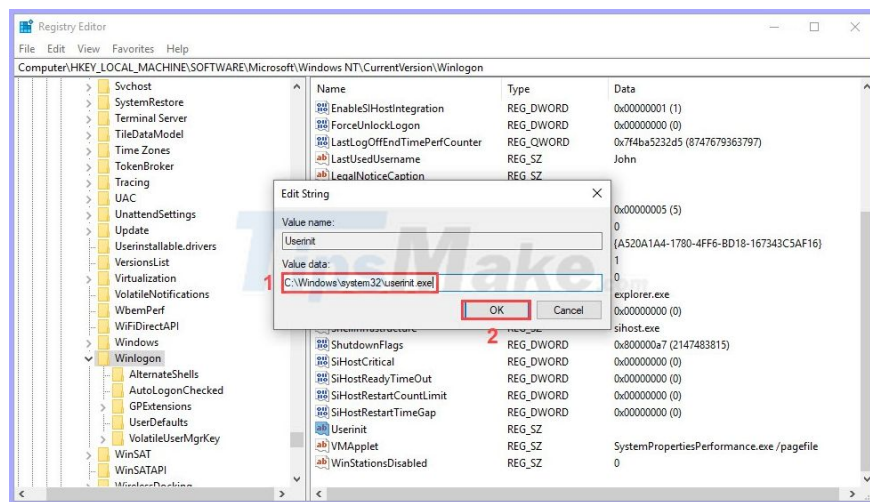
After adding data, you click **OK** to finish.



**Step 5:** Next, we edit the data of the **Userinit** card . You proceed to open and add data as follows:

**C: Windowssystem32userinit.exe**

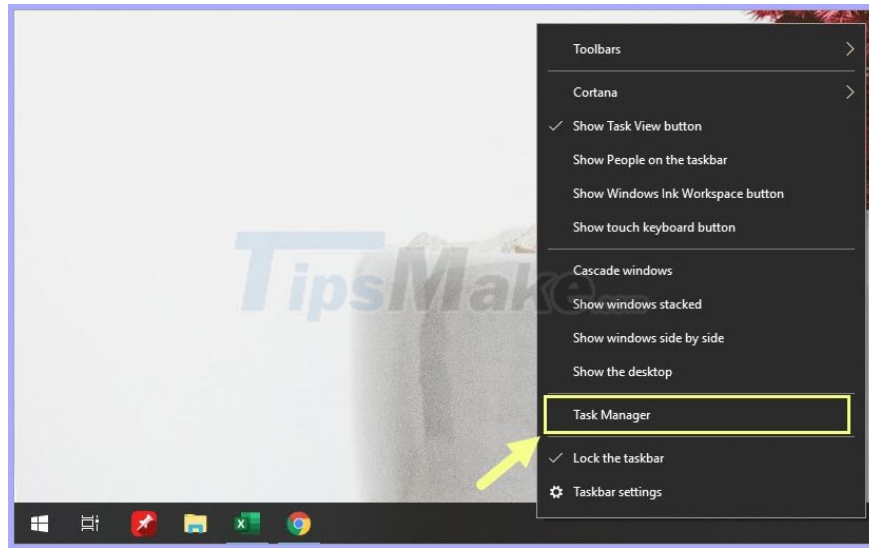
After adding data, you click **OK** to finish.



Thus, you have proceeded to fix the black screen error only the mouse is finished. Now, you can restart the computer to check for errors.

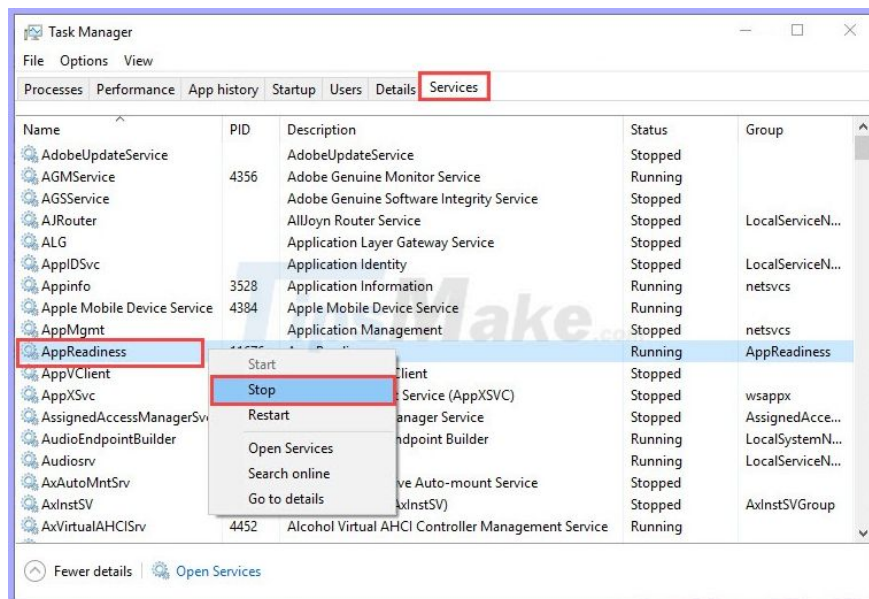
## 4. Turn off AppReadiness in Task Manager

**Step 1:** you **right click** on the bar **Taskbar** and select **Task Manager** .

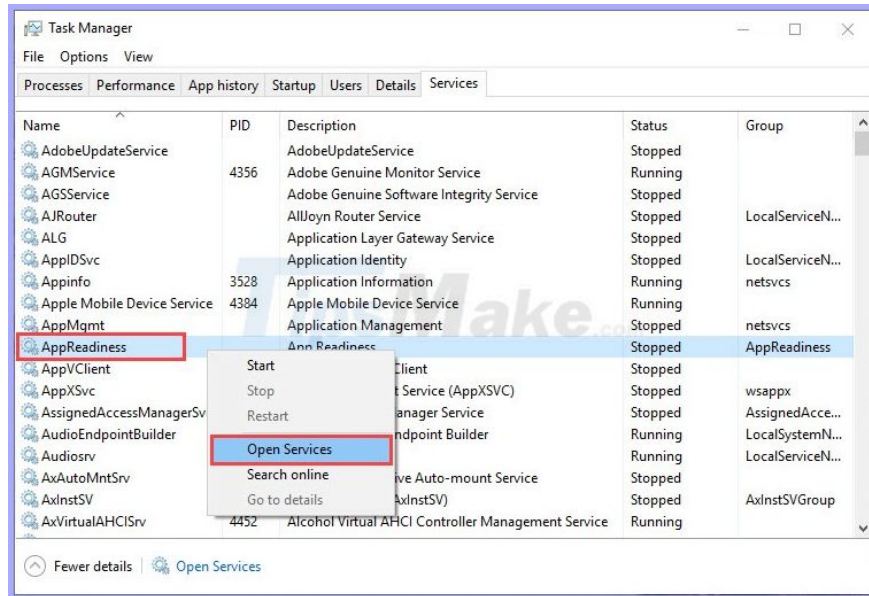


**Step 2:** Then, you find the **Services** tab and scroll down to find **AppReadiness** . You continue **Right-click on AppReadiness** and select **Stop** .

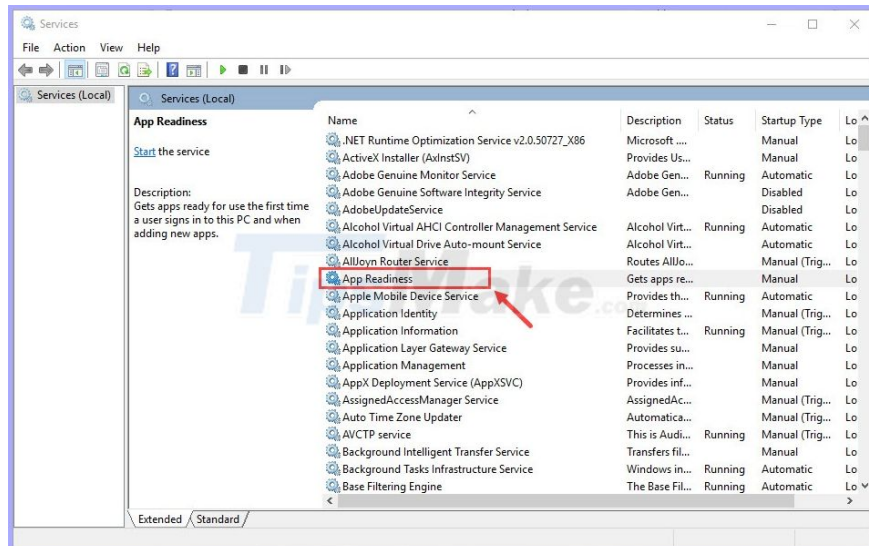
*(If AppReadiness is Stop, then move down to Step 3).*



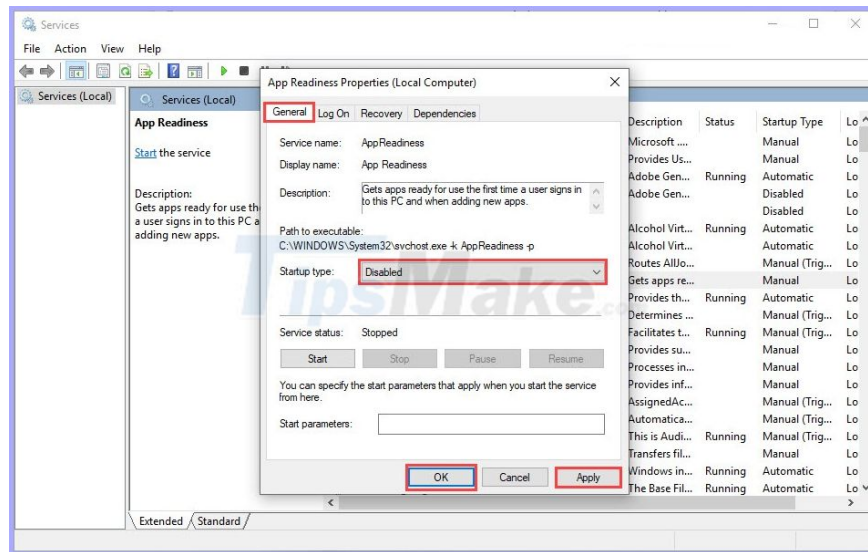
**Step 3:** Continue to **Right-click on AppReadiness** and select **Open Services** .



**Step 4:** In the **Services** window , double-click on **AppReadiness** to open.



**Step 5:** First, select the **Garenal** tab and switch **Startup type** to **Disable** . Finally, click **Apply** -> **OK** to finish.



So you have finished fixing the black screen error on Windows 10. Now restart your computer to check.

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