

# How to fix UWP application disconnected from the Internet

When installing UWP applications on Windows, there is often an Internet connection error, while other software still has a connection.

Some users of UWP applications loaded on the Windows Store have an Internet connection error. Users will not be able to surf the web on Microsoft Edge, read mail on Microsoft Mail, or even fail to access Microsoft Store.

Although the computer is still connected to the network as usual, there is no sign of the yellow exclamation network, other applications or software still connect to the Internet normally, but only the UWP application has a disconnection error. The following article will provide some ways to fix the above error.

1. Instructions to reset Windows Store application on Windows 10
2. How to troubleshoot Refresh Loop in Microsoft Store on Windows 10
3. How to fix 0x80080005 to install UWP application on Microsoft Store

## How to fix disconnected UWP application

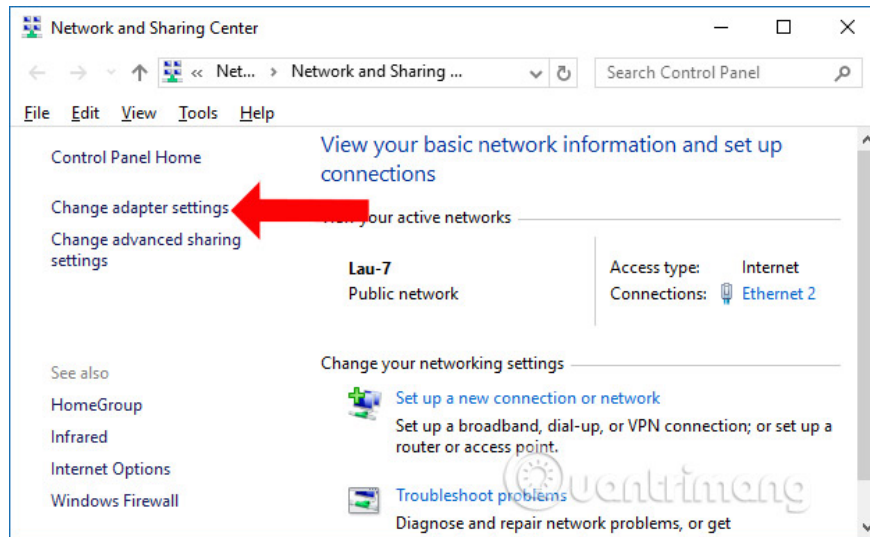
### Method 1: Check the IPv6 protocol

Disabling the IPv6 protocol will result in Internet disconnection on the computer, or with UWP applications. We will check the IPv6 protocol on the computer that works.

1. How to check IPv6 connection

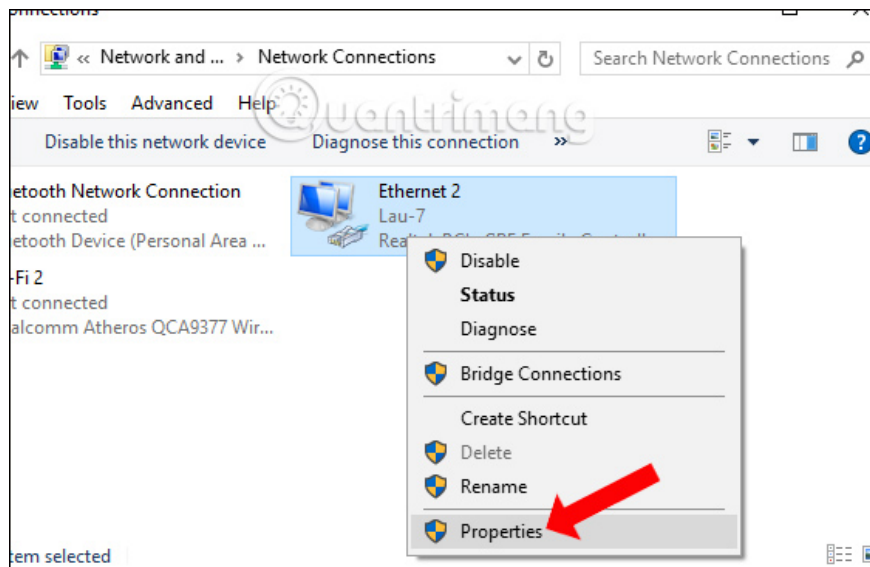
### Step 1:

We right-click on **the network connection icon** on the computer and select **Open Network & Internet settings**. Switch to the new interface and click **Change adapter options** on the right side of the interface.

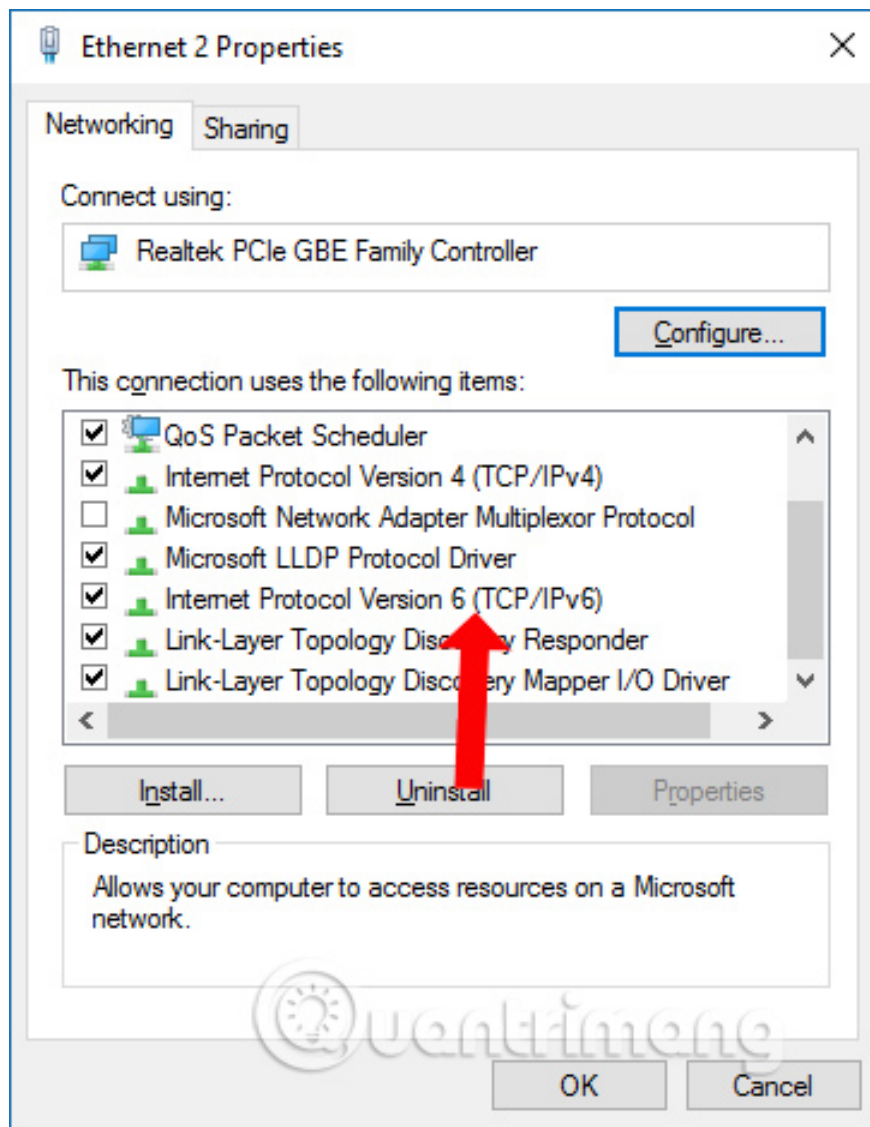


## Step 2:

In the Network Connections interface, right-click on the network you are using and **select Properties** .



Switch to the new interface and then in the Network tab go to **Internet Protocol Version 6 (TCP / IPv6)** to see if it is **selected** . If not, select it and click OK.

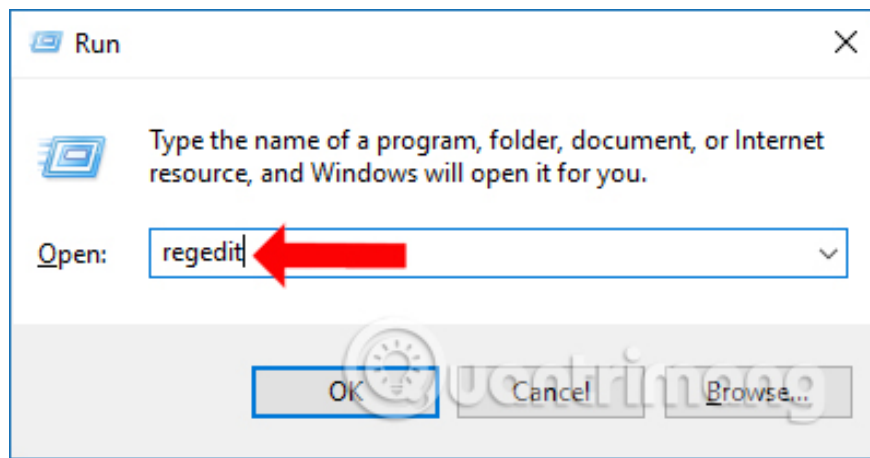


## Method 2: Use Registry Editor

In case the user has performed the above method but the IPv6 protocol is still turned off, the software on the computer may interfere with the system registry.

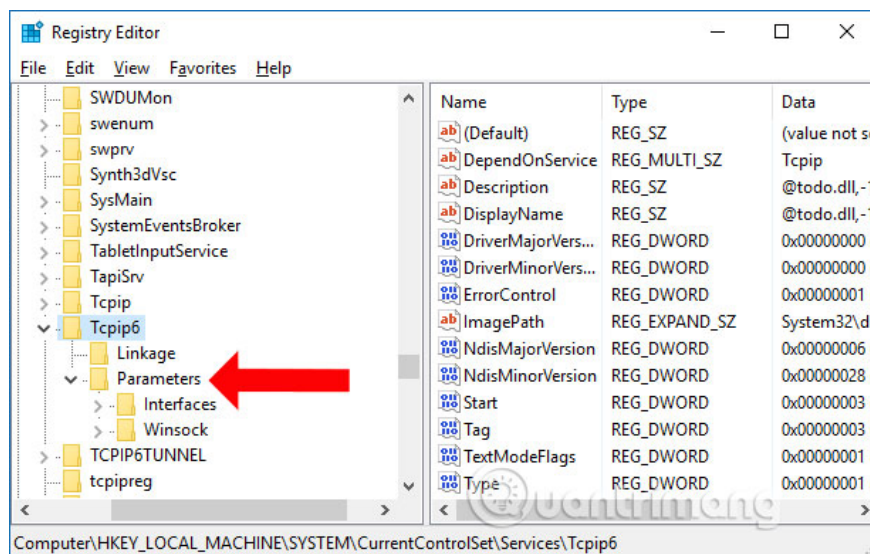
### Step 1:

Press the **Windows + R** key combination and then enter the **regedit** keyword to open the Registry Editor.

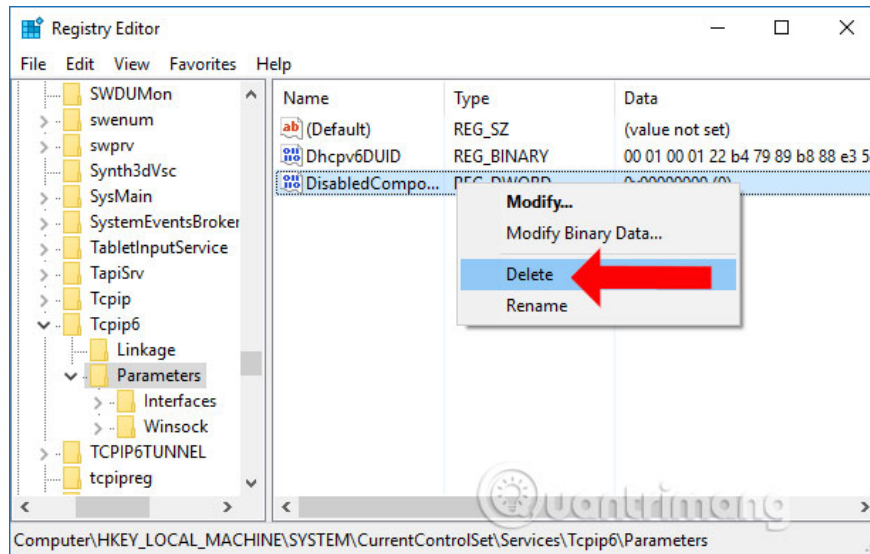


## Step 2:

In the new interface, access the directory path **HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Services\Tcpip6Parameters**.



Then look to the right if you see **DWORD** name **DisabledComponents**, right-click and choose **Delete** to delete.

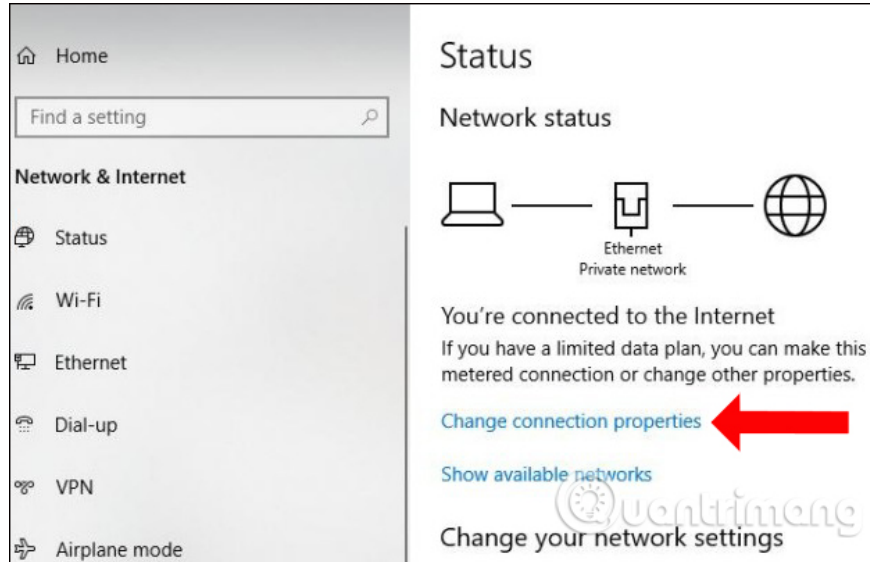


### Method 3: Switch the connection network to public

#### Step 1

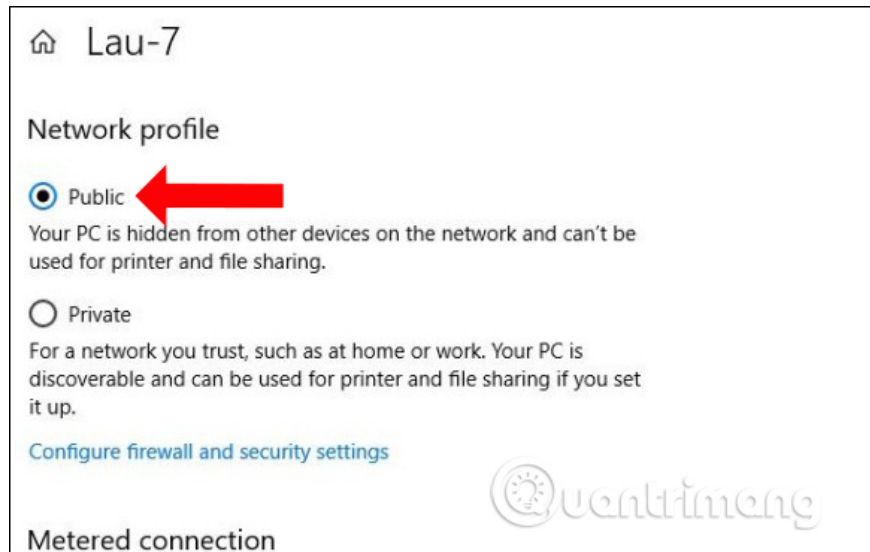
Press the Windows + I key combination to open the **Windows Settings** interface. Continue clicking on **Network & Internet** management group.

In the new interface, look at the list on the left and select **Status** . Looking to the right, click **Change connection properties** .



#### Step 2:

Switch to Network interface. Here you switch from Private mode to **Public** .

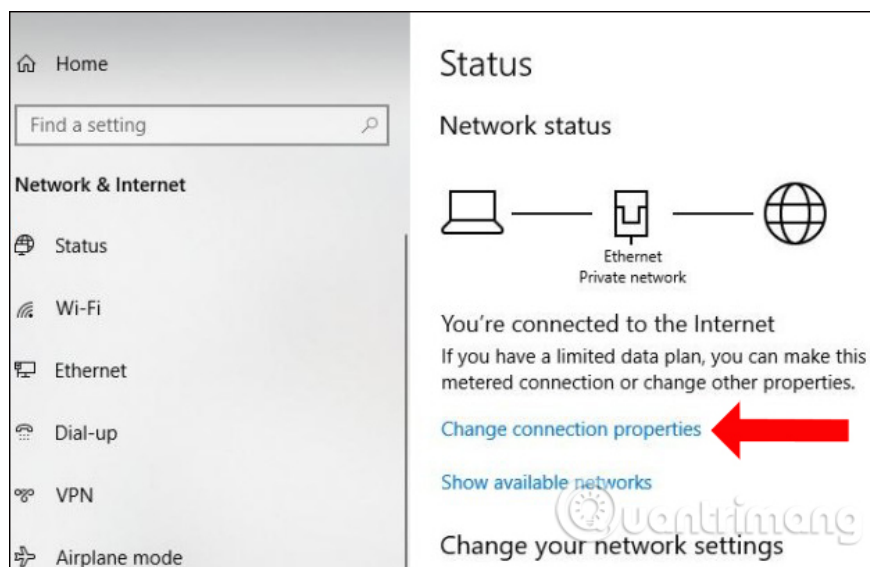


#### Method 4: Reinstall the network

In case you have already performed the above ways that UWP applications are still unable to connect, you can proceed to reset the network settings on the computer.

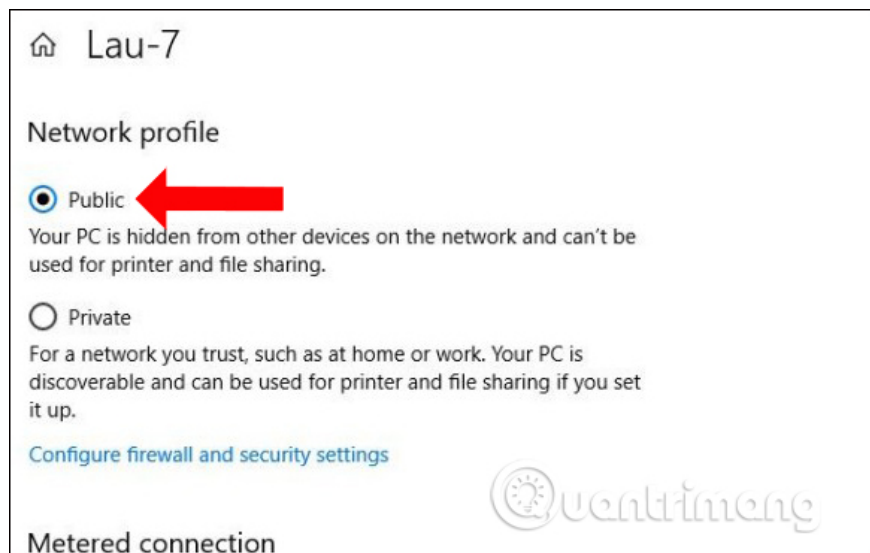
#### Step 1:

Users access **Settings > Network & Internet > Status** and click **Network reset** .



#### Step 2:

Display the new interface with the notification that the installation settings will be deleted, then restore the network components to the original default settings. Click **Reset now** to agree. The computer will also be restarted.



These are some ways to avoid connection failures when using UWP applications on Windows. Try each one in turn, and then the last way to reset the network settings on your computer. In case the computer is disconnected from the Internet, you can also try these options.

See more:

1. Instructions for fixing errors without network connection on Chrome browser
2. How to fix Network Protocols errors are Missing on Windows?
3. Fix IP address conflict error on Windows computer

Hope this article is useful to you!

You finished reading the article "**How to fix UWP application disconnected from the Internet**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.