

How to fix Unexpected Store Exception error in Windows 10

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When it comes to this error, many people think it relates to Microsoft Store, but it's not actually Microsoft store. This article will show you some ways to fix this error to identify Unexpected Store Exception causes in Windows 10.

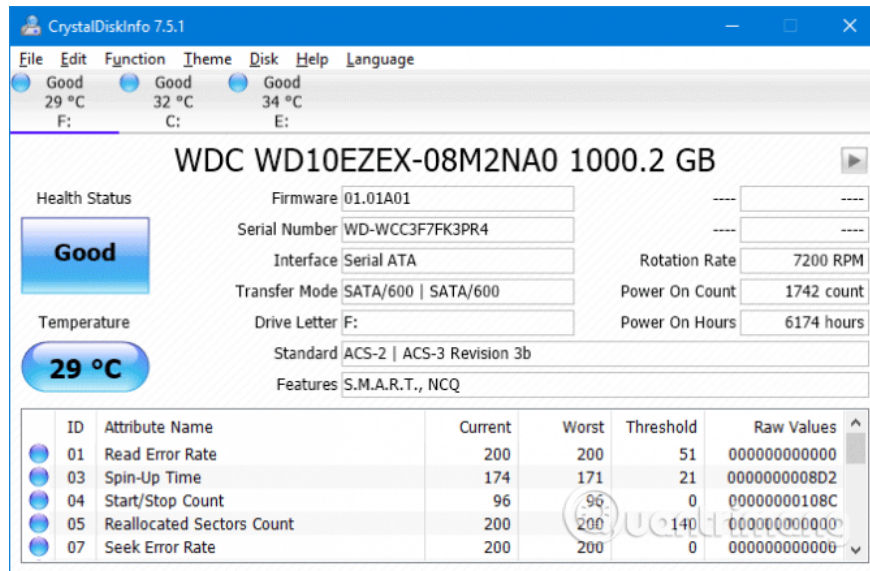
Instructions on how to fix Unexpected Store Exception error

1. 1. Check hard drive health
2. 2. Update the monitor driver
3. 3. Run System File Checker
4. 4. Disable the antivirus program
5. 5. Turn off Fast Startup

1. Check hard drive health

This error is usually caused by the hard drive you are using. And how to check the hard drive is very simple with the program like CrystalDiskInfo. You just need to download this tool and run the installer, then open it.

1. Download CrystalDiskInfo for Windows



When you open the software, you will see tabs at the top that allow you to switch between drives if there are multiple drives on the system. **Health Status** will show you the health of your hard drive based on the values ?? listed in the table below.

Good means good drive status and if **Bad** or **Caution** , your hard drive has a problem. In this case, you need to replace the drive as soon as possible.

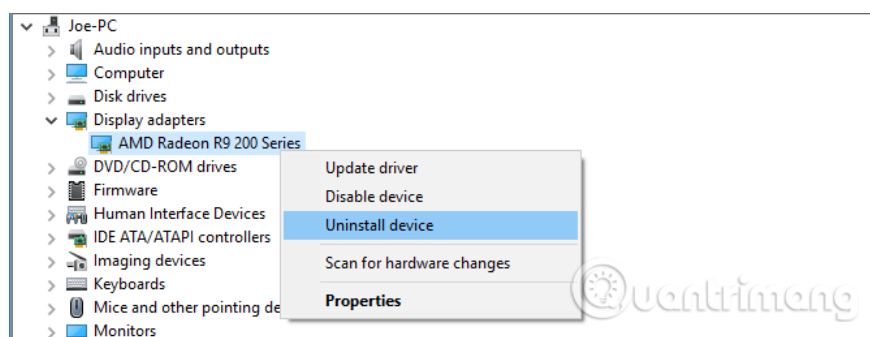
In fact even in **Good** condition, you should consider changing the drive if there is another hard drive because the main reason for the Unception Store Exception error is the hard drive.

2. Update the monitor driver

Screen drivers that cause incompatibilities can be the cause of this problem. That's because it's outdated, not updated.

To start, boot the system into Safe Mode, see the article [How to enter Safe Mode Windows 10 when starting to know how to enter this mode.](#)

Click **Win + X** and click on **Device Manager** . When the manager opens, double-click **Display adapters** to open the graphics card. Right-click on your video card and select **Uninstall device** , then confirm and restart the computer.



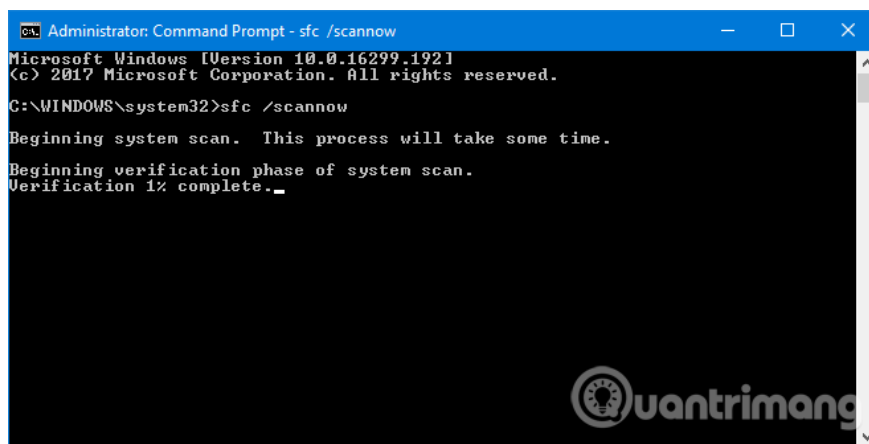
Click **Win + I** to open the **Settings** application and click **Update & Security** . Here, click on **Check for updates** . Windows will automatically find the latest driver and update the system.

If the above method does not work, go to the manufacturer website, follow the instructions to update the driver.

3. Run System File Checker

Faulty system files can also cause this error. Windows provides an easy way to scan the system and automatically repair any problematic file.

Click **Win + X** and click **Command Prompt (Admin)** . After opening, type **sfc /scannow** and press **Enter** .



```
Administrator: Command Prompt - sfc /scannow
Microsoft Windows [Version 10.0.16299.1921]
(c) 2017 Microsoft Corporation. All rights reserved.
C:\WINDOWS\system32>sfc /scannow
Beginning system scan. This process will take some time.
Beginning verification phase of system scan.
Verification 1% complete._
```

The above command will start scanning the system, showing the message when completed. If you receive a message saying ' **not find any integrity violations** ', then there is no corrupt system file. However, if received:

1. C?nh báo B?o d?ng Resource tìm th?y t?p tin b? h?ng và ?ã t?i v? thêm. Details are included in the CBS.Log% WinDir% LogsCBSCBS.log (Windows Resource Protection found the file was corrupted and successfully repaired it. See details in CBS.Log% WinDir% LogsCBSCBS.log)
2. Tìm th?y s? ki?n ch? ?? c? s? d? li?u b? h?ng, nh?ng không th? s?a ??i m?t s? chúng. Details are included in the CBS.Log% WinDir% LogsCBSCBS.log (Windows Resource Protection found the file was corrupted but could not fix it. See details in CBS.Log% WinDir% LogsCBSCBS.log)

In this case, enter the following command in the Command Prompt to view the log:

```
findstr /c:"[SR]" %windir%LogsCBSCBS.log >"%userprofile%Desktopsfclogs.txt"
```

The above command displays the log so you can view the problem files. If you receive the second message above, you should consider reinstalling Windows.

1. Use the SFC command to fix Windows 10 file system errors

4. Disable the antivirus program

Antivirus software can interfere with the system and cause an error. Try temporarily disabling the antivirus software and see if the error disappears. Each program will have different ways of disabling but look at them in the **Settings** menu.

If using Windows Defender, press **Win + I** to open **Settings** . Access **Update & Security**> **Windows Security**> **Virus & threat protection**> **Virus & threat protection settings** and turn off **Real-time protection** .



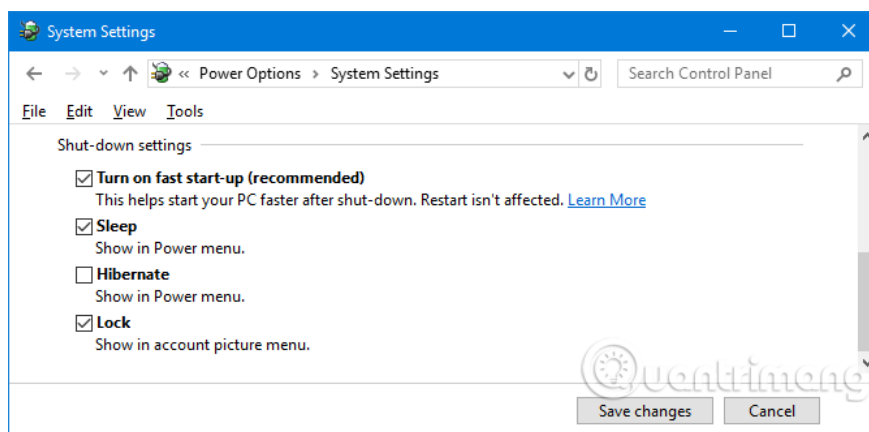
In addition, if you use third-party antivirus software, you can try to uninstall completely by pressing **Win + I** to open **Settings** and access **Apps** , find the antivirus software in the list and click on it. , then select **Uninstall** .

Of course, it's unwise to leave the system unprotected. If this doesn't fix the Unexpected Store Exception error, turn on the antivirus software to keep your computer safe.

5. Turn off Fast Startup

Fast startup is a feature that is turned on by default on updated Windows 10 systems. When this feature is turned on, the computer will use a 'hibernate' mode so that users can speed up booting, especially on the hard drive.

Although this feature is great, it may cause some driver not to load properly, which leads to Unexpected Store Exception error. So you should try disabling it to see if it fixes the error.



Press Win + R to open **Run** , type **control panel** and click **OK** . Click on **Power Options** , then select **Choose what the power buttons are** from the left pane.

Here, click **Change settings that are currently unavailable** , uncheck **Turn on fast startup (recommended)** and click **Save changes** .

Hope these ways can help you troubleshoot. Normally, the culprit causing blue screen error Unception Store Exception of Windows 10 is hardware. Otherwise, the other steps mentioned in the article are also worth a try.

I wish you all success!

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