

# How to fix the unresponsive fingerprint sensor on the phone

The unresponsive fingerprint sensor on the phone makes users feel uncomfortable when using the password input method to open the lock screen. So what if your phone also has this error?

Don't worry, right now I will guide you 5 ways to fix the unresponsive fingerprint sensor on Android phones , iPhones simply and effectively.

## 1. Clean the fingerprint sensor

One of the most likely reasons for the fingerprint sensor on the phone to become unresponsive is that the fingerprint sensor has a lot of dirt or grease stains, water, . So when you use it, The sensor will not recognize.

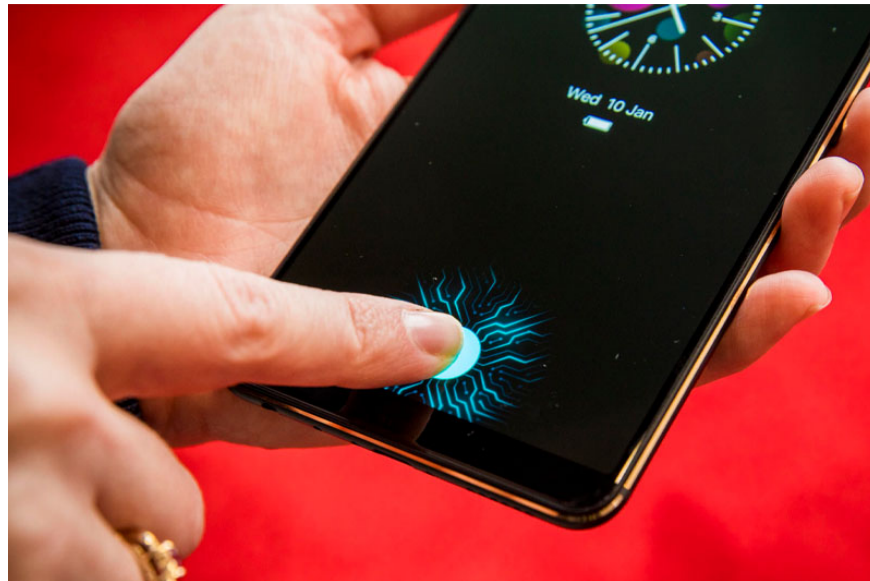
To overcome this, you need to use a small soft cloth to wipe away dirt on the sensor. At the same time, you should also clean your hands and let them dry when touching the fingerprint sensor.



## 2. Make sure the action is correct

Sometimes, operation errors, improper fingerprint placement when touching the incomplete fingerprint sensor is also the cause of the fingerprint sensor unresponsive.

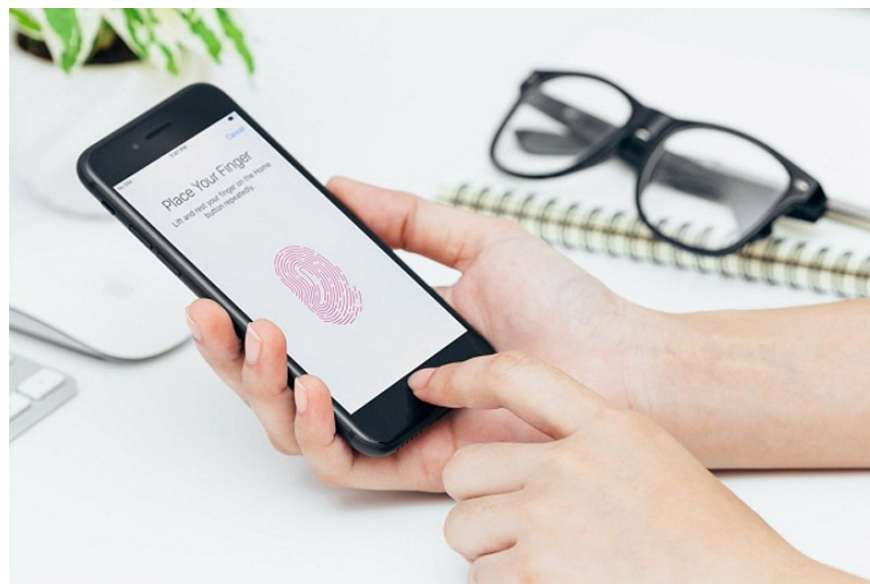
You should make sure that you are in the correct position with the right finger for the system to recognize it correctly.



### **3. Reset Fingerprint**

Cases such as scratched or rough fingers will make the sensor difficult to recognize. So, try to remove old fingerprints and then set up and update your new fingerprint again!

In addition, the Android phone or iPhone line supports storing multiple fingerprints. You can add multiple fingerprints on different fingers for faster and more convenient unlocking, and also overcome the unresponsive fingerprint problem.



### **4. Reboot the phone**

When used for a long time, the fingerprint recognition feature on the phone is slow, sometimes even making your device go idle and unrecognizable. As such, you should fix the conflicts in the system by rebooting the device.



## 5. Restore factory settings

Factory reset for the phone is a method to fix the error if the cause is from a software conflict on the device resulting in the unrecognized fingerprint sensor.

However, before restoring factory settings, you should take a full backup of your personal data to avoid data loss!

If you have performed the above 5 ways but still cannot fix it, your phone may be damaged with home button or fingerprint sensor button. You should bring to a reputable phone repair center for timely support!

Above are 5 simple and effective ways to fix the unresponsive fingerprint sensor on your phone that you can refer to. Hope this article helps you!

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