

How to fix the 'ssl_error_rx_record_too_long' error

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What does the message 'SSL_Error_rx_Record_too_long' mean in Firefox?

The SSL error in Firefox notifications is a very common error that has been reported to Windows 7, 8.1, and Windows 10 users. Such error occurs when you try to use Firefox to connect to a website using a secure connection. .

This error usually occurs due to issues with how the site's SSL certificate is configured, making it impossible to connect to the site's portal. These errors have been reported when trying to sign in to popular websites like YouTube, Pinterest, OneDrive, Facebook, Gmail, Spotify and Dropbox.

Although SSL errors in Firefox almost always occur because websites have problems with the server, there are a number of potential reasons that you may receive this error message.

Malfunctioning antivirus programs or proxy servers can also cause you to receive error messages. Fortunately, there are several methods that you can use to determine what is causing the problem and what you can do to fix it on your computer.



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1. **Use the HTTP protocol** : Enter the website URL as usual, but replace **https://** at the beginning with **http://**. Try entering the modified URL in a new window or tab and see if that fixes the problem.
2. **Use Firefox Safe Mode** : You might be surprised to learn that Firefox has Safe Mode. Using this can help resolve the '*SSL_Error_rx_Record_too_long*' error and allow you to access the site you want.
3. **Check Firefox proxy settings** : If the Firefox browser proxy settings are not set correctly, you may encounter SSL errors in Firefox. To check if this is the cause of the error, simply open your browser settings and look.

When Firefox is open, select **Hamburger menu**> **Options**> **Network Proxy**> **Settings** . If the version of Firefox you're using is an unnecessary proxy connection, check **No Proxy** , then select **OK** to restart Firefox and update the settings.

4. **Check for anti-virus software** : There may be a case where the antivirus software interferes with the ability to connect to Firefox websites and causes you to get an '*SSL_Error_rx_Record_too_long*' error . Make sure your antivirus software is not to blame by opening the program and making sure all SSL related features are turned off.

If this does not solve the problem, you should try temporarily disabling your antivirus program and see if the problem is fixed. You can also try uninstalling the entire program and replacing it with another program that doesn't interfere with your system.

5. **Reset Firefox** : If all else fails, try restoring your Firefox browser to its default settings. Doing so will remove any themes and add-ons you have installed, but will usually fix any problems connecting the site.

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