

How to fix sound loss error when updating Windows 11

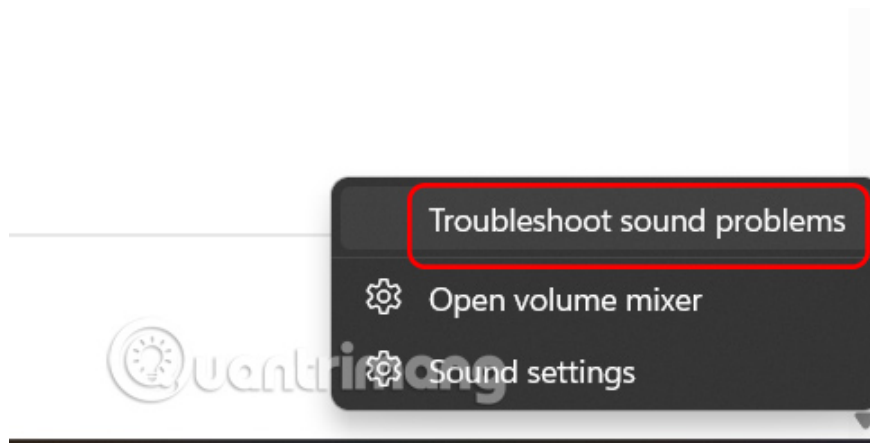
The problem of losing sound when updating Windows 11 can be related to the software, or from the sound driver on the computer. Below are instructions to fix the sound loss error when updating Windows 11.

Some Windows 11 users have encountered a loss of sound after updating from Windows 10 or updating Windows 11 upgrades. The loss of sound problem when updating Windows 11 may be related to the software, or from the sound driver on the computer. Below are instructions to fix the loss of sound when updating Windows 11.

Using Windows Troubleshoot

Windows has separate troubleshooting procedures for different components, including fixing no sound errors.

Right -click **on the sound icon in the system tray** and select **Troubleshoot sound problems** from the menu that appears. Follow the on-screen instructions to fix the error.

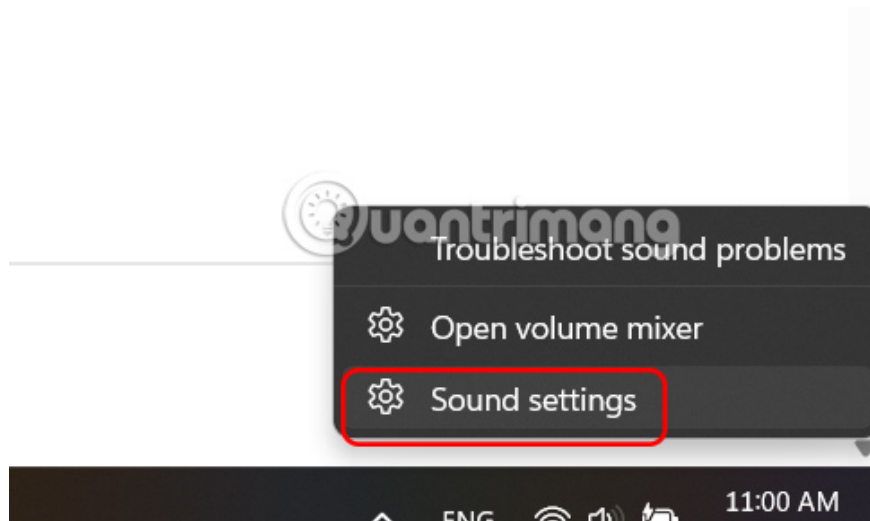


Re-identify audio devices connected to the computer

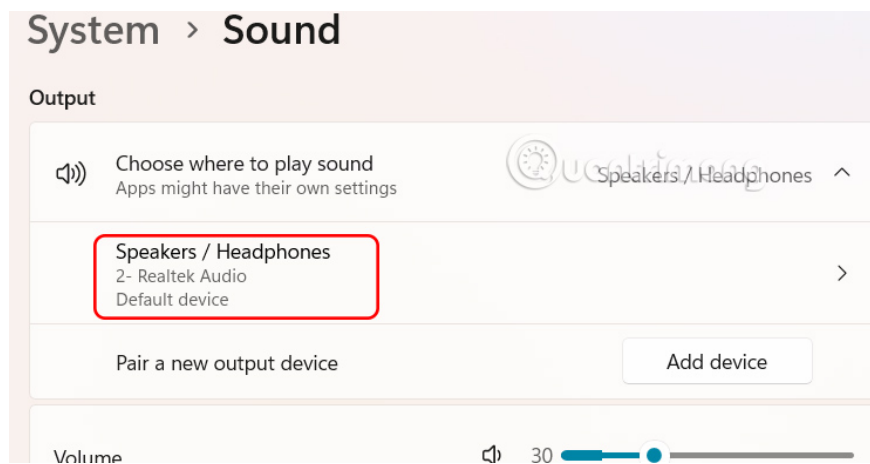
Your speakers or headphones are connected to the computer but not recognized also causes the sound loss error.

Step 1:

Right-click the sound icon in the system tray and select **Sound settings** .



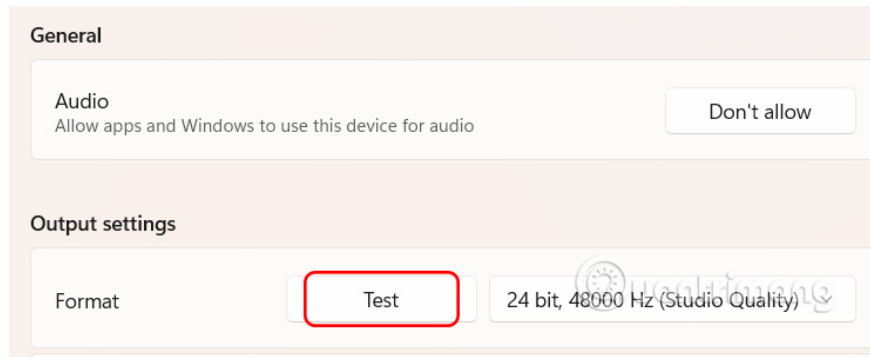
Display the sound settings interface on the computer. Scroll down to **the Output section** and **select the connected sound device** .



Step 2:

Continue **clicking Test** to check if the connected device has any errors.

In case you do not see the connected audio device, click Add device to proceed.

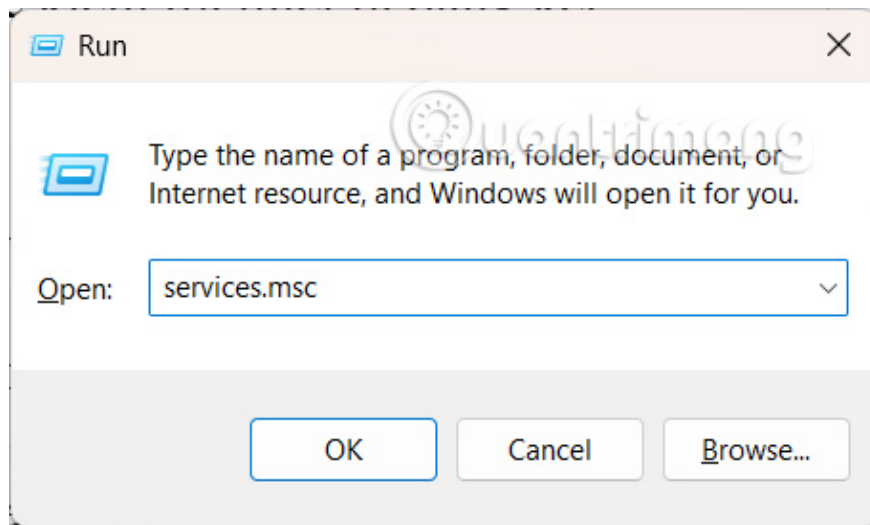


Restart Audio Services

When the sound has problems, we can restart Audio Services to fix it.

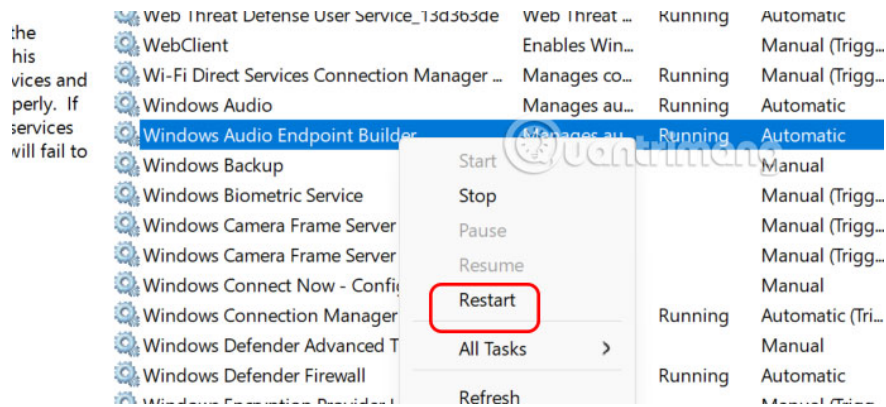
Step 1:

You enter the keyword **services.msc** in the **Run dialog box** to access services on the computer.



Step 2:

The new interface appears, find the **Windows Audio Endpoint Builder** sound service, right-click and select **Restart**. Then Audio Services is restarted.

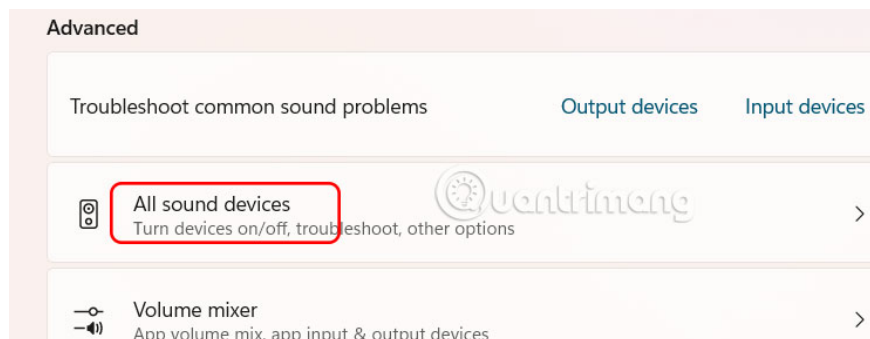


Turn off Windows 11 audio enhancement

You can try disabling the audio enhancement feature available on Windows 11 to resolve the audio loss issue.

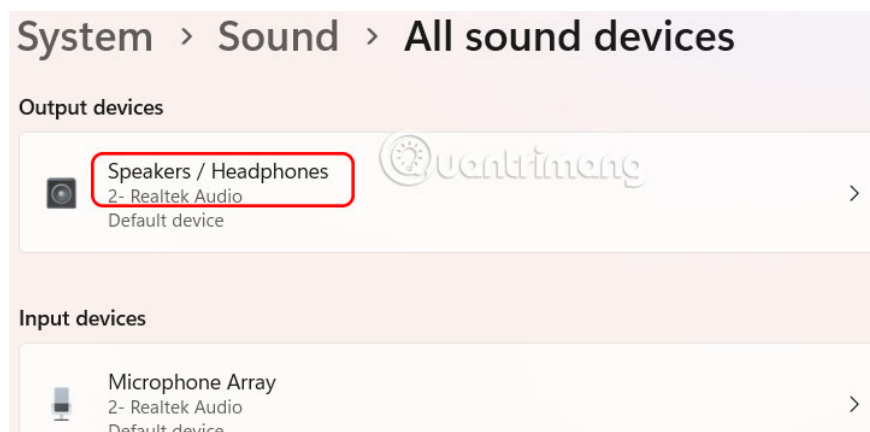
Step 1:

Go to **Settings** then **select System** , then look to the right **and select Sound** . Next, scroll down to **Advanced** and select **All sound devices** .

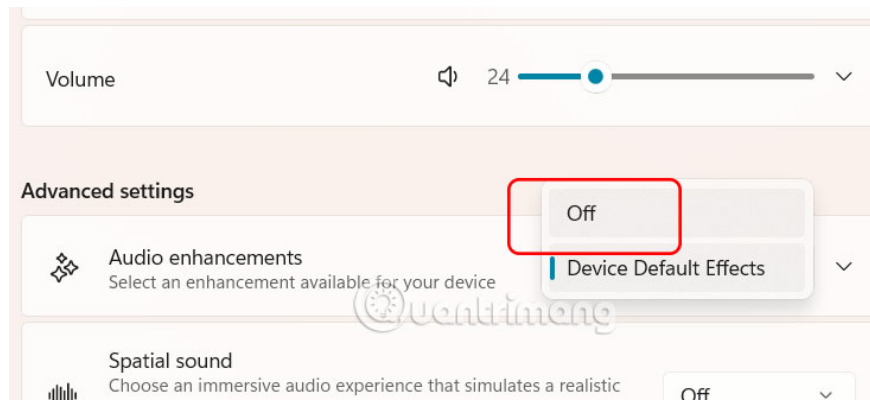


Step 2:

In **Output settings**, select **the output device** that is connected to the computer.



In the interface as shown in the picture **at Audio Enhancements**, you **switch to Off mode** to turn off sound enhancement.



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