

# How to fix Something Went Wrong [1001] Windows error

If you encounter the Something Went Wrong [1001] error in Microsoft when trying to sign in to applications, please refer to the article below.

If you encounter the Something Went Wrong [1001] error in Microsoft when trying to sign in to applications, please refer to the article below. This issue often occurs when you add a new email account or sign in to Microsoft Office 365 or other Microsoft applications. Below is a detailed guide on how to fix the error.

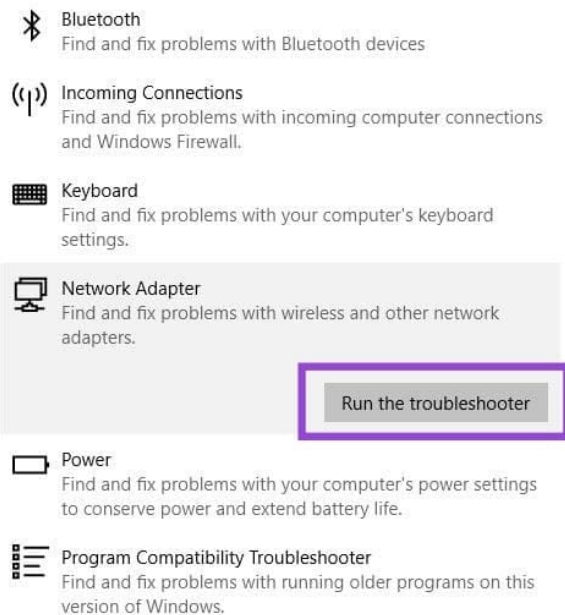
## Check your internet connection.

A weak or lost internet connection may be preventing you from logging into Microsoft applications, causing the Something Went Wrong error [1001]. Check if other applications are connecting normally. You can use the Network Troubleshooter on your computer.

Go to **Settings > System > Troubleshoot > Additional troubleshooters > Network Adapter** .

## 🏠 Additional troubleshooters

Find and fix other problems



## Restart the system

If your internet connection is stable and the problem persists, try restarting your computer.

## Use Windows Security to scan your computer.

If restarting doesn't resolve the issue, and you notice other unusual behavior from your computer, the problem may be caused by a virus or other malware. Use Windows Security to scan your computer.

## Use the sfc /scannow command.

We type cmd into the Windows search box and select Run as Administrator. Then, we enter the command sfc /scannow to start the scan.

1. Use the SFC scannow command to fix file system errors.

## Fix Web Account Manager (WAM) Plugin errors using PowerShell

If you still encounter the Something Went Wrong [1001] error in Microsoft applications after performing the general troubleshooting steps above, then the problem originates from Microsoft.

Right-click the Windows icon and select Windows PowerShell (Admin). In the PowerShell window, enter the following command.



Try reinstalling the Office 365 or OneDrive app on your computer to fix this error.

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