

How to fix the iTools error where it doesn't recognize iTunes.

iTools is not just software for connecting iPhones and iPads to computers; it also allows users to back up data, copy music, photos, and videos, and create music files quickly. But what if iTools doesn't recognize iTunes? How can you fix it?

For a long time, the question of whether iTunes or iTools is better has been a headache for many Apple fans. Of course, **there are many articles** comparing iTunes and iTools to see which tool is better, but users who want to use iTools still need to install iTunes beforehand. Because using iTools requires a connection to iTunes, we sometimes encounter the error where iTools doesn't recognize iTunes. So what are the causes and solutions for the iTools not recognizing iTunes error? Please read the article "iTools Not Recognizing iTunes: Causes and Solutions" below to find the answer.



Fixing iTools not recognizing iTunes

iTools not recognizing iTunes: causes and solutions.

Because these two software programs are constantly updated, sometimes iTools fails to recognize iTunes on the computer, preventing users from copying photos from iPhone to iPhone and vice versa. Incompatible versions of iTools and iTunes are the most common reason why iTools doesn't recognize iTunes.



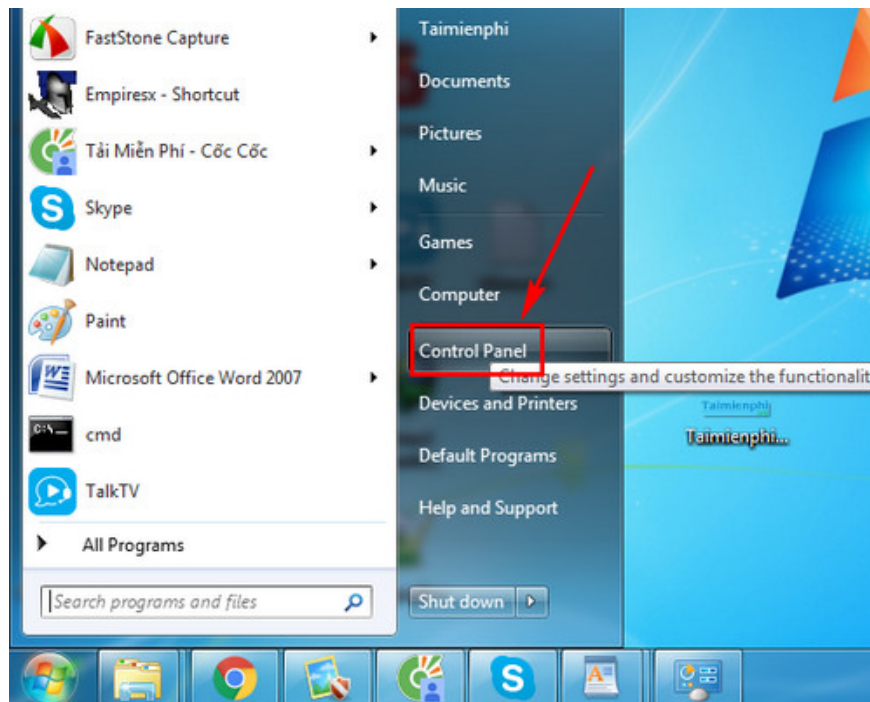
Copying data will be difficult, or even impossible, if you encounter the error "iTunes doesn't recognize iTunes."

2.1. Method 1: Fix the iTunes not recognizing iTunes error by uninstalling Apple Mobile Device Support.

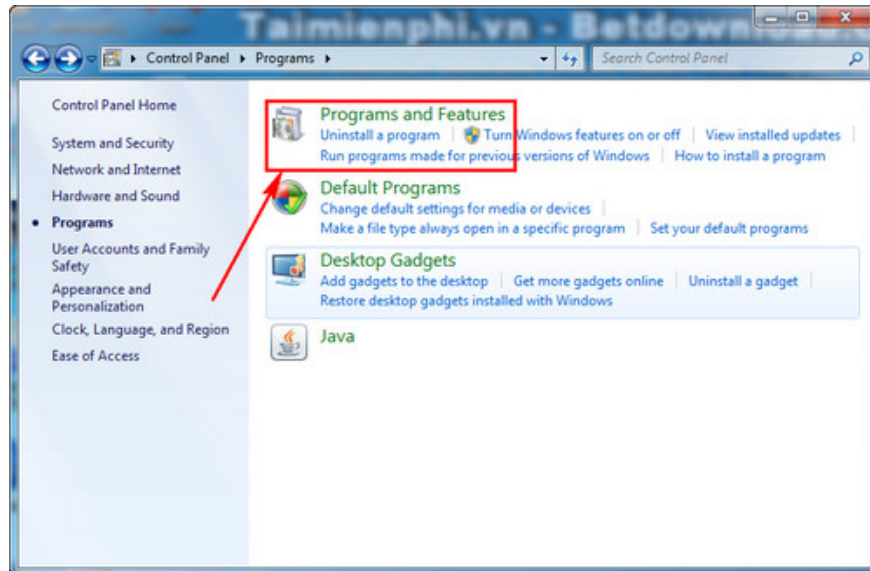
This guide shows you how to uninstall Apple Mobile Device Support. TipsMake demonstrates this on Windows 7. However, if you are using Windows 8, 8.1, or Windows 10, you can follow these steps as well.

Step 1: You need to uninstall an application on your computer when installing iTunes: **Apple Mobile Device Support.**

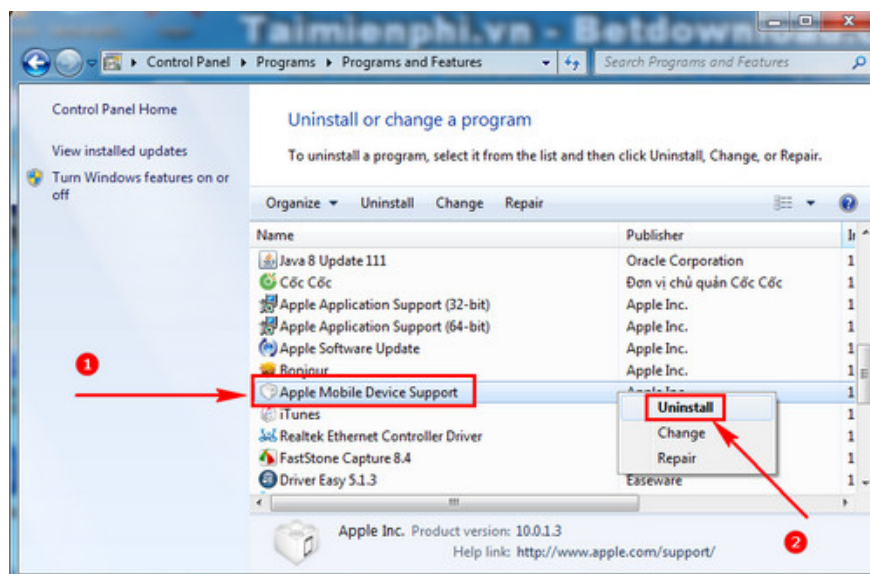
Click **Start > Control Panel.**



Step 2: Go to **Program and Features**



Step 3: Select the **Apple Mobile Device Support** application and click **Uninstall** to remove it from your computer. Then, uninstall iTunes as well and reinstall the latest version.



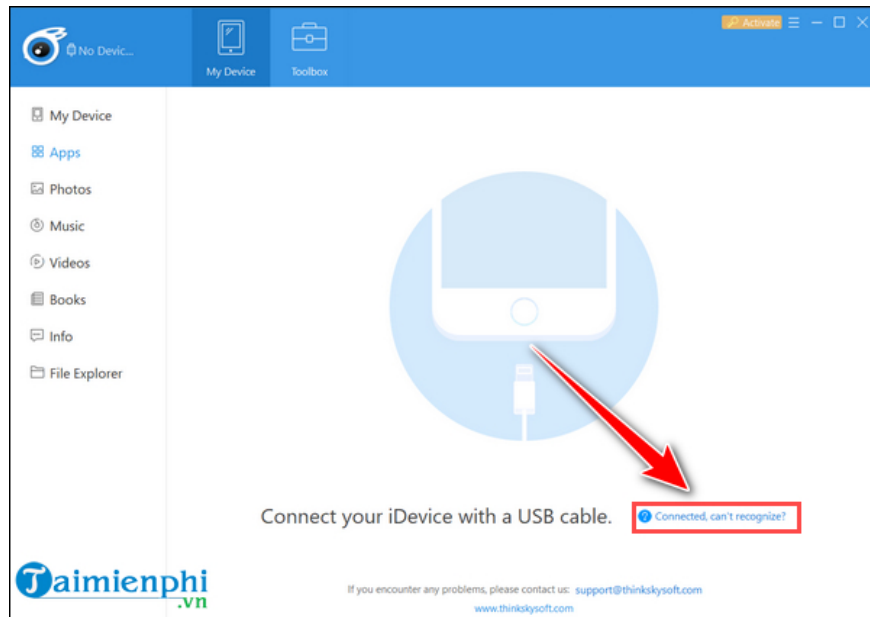
Step 4: Redownload and install iTunes.

Installing iTunes is also quite easy. However, if you don't know how to install iTunes on Windows, you can follow the instructions in this article for a clearer understanding.

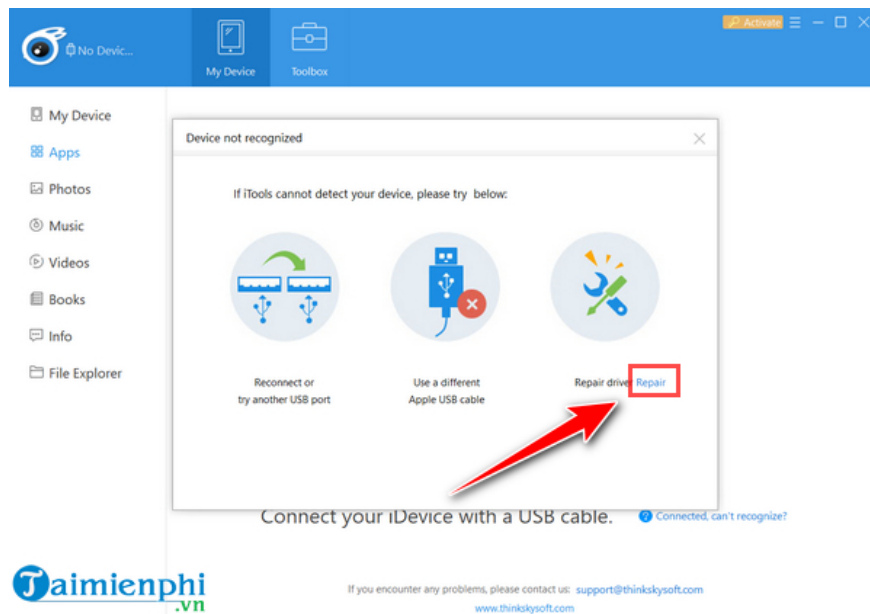
2.2. Method 2: Fix iTunes not recognizing iPhone using iTunes One – Click Repair

Step 1: Access the iTunes download link and download iTunes to your computer.

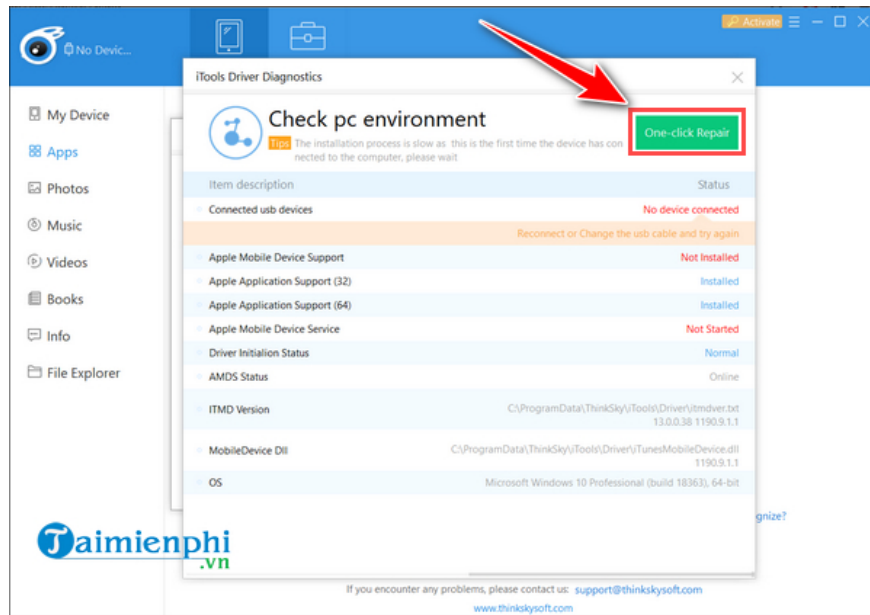
Step 2: After installation is complete, launch iTunes and proceed with the troubleshooting process. Select "**Connected can't recognize**".



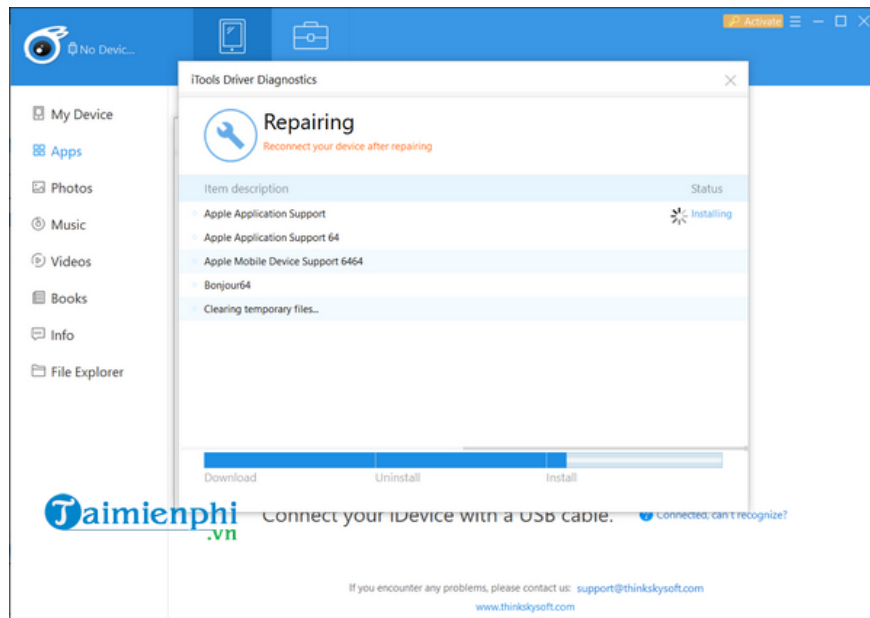
Step 3: Select **Repair** to fix the error.



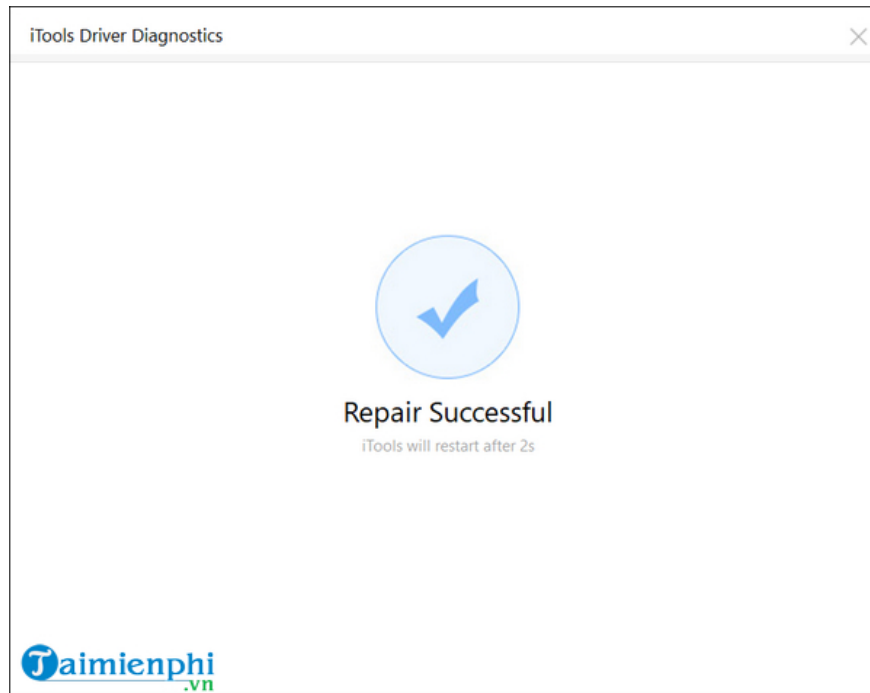
Step 4: Continue by selecting **One-Click Repair** and wait.



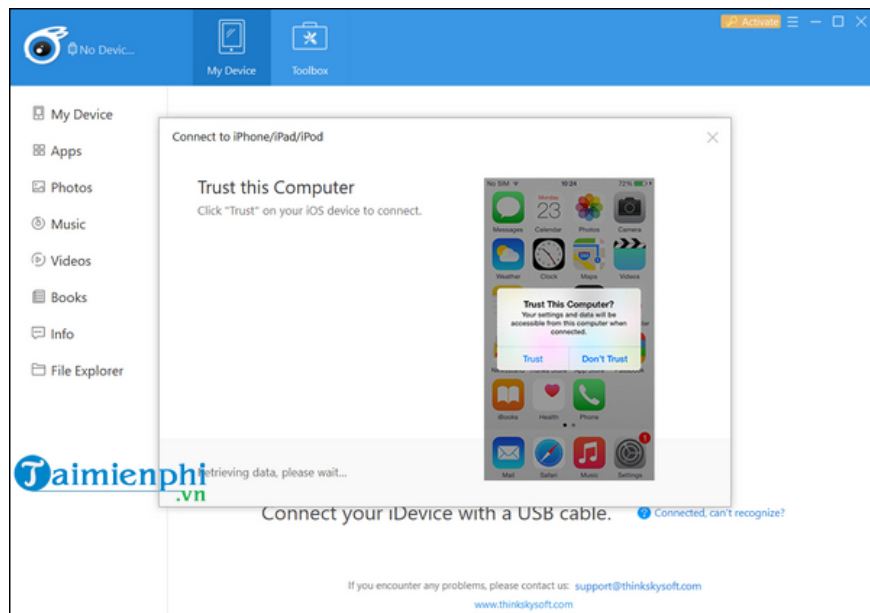
- The repair process is underway.



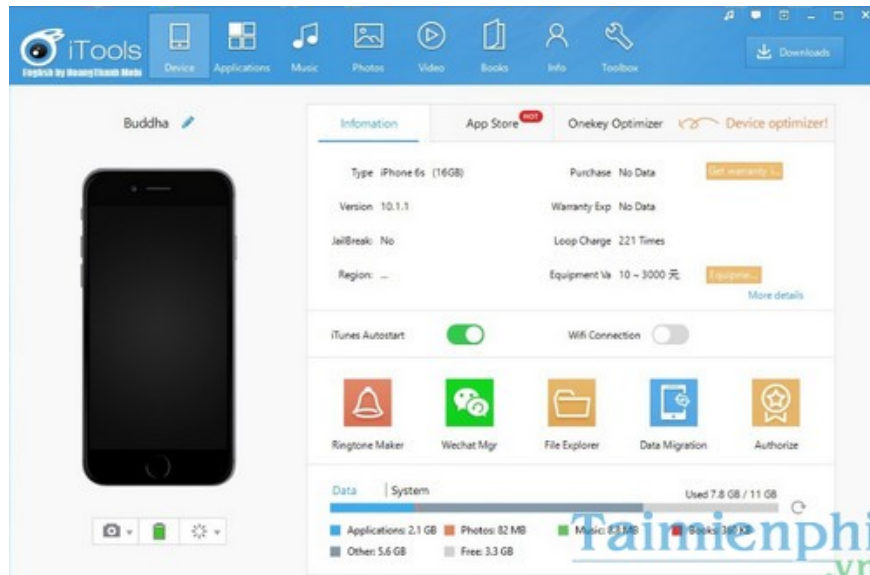
- The interface when the repair process is complete .



Step 5: Connect your phone to your computer using a connecting cable.



Step 6: Once the device is connected, go to Device to view your iPhone or iPad information.



After finding the cause and solution for the iTools not recognizing iTunes error, you can now easily copy photos from your iPhone to your computer and other data. from iPhone to computer and vice versa.

Additionally, there are many cases where iTunes doesn't recognize your iPhone on your computer, which can be due to various reasons. If you encounter this error, you should refer to the guide on how to fix the iTunes not recognizing iPhone error to resolve the issue and continue backing up your iPhone data on your computer.

You finished reading the article "**How to fix the iTools error where it doesn't recognize iTunes.**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.