

How to fix the error that cannot open Camtasia on Windows 10

In the previous article TipsMake showed you how to fix black screen Camtasia on Windows 10, coming to this article is how to fix Camtasia cannot open on Windows 10. You can choose one of the methods below. to fix that.

There are many causes of Camtasia not opening error on Windows 10, possibly because your computer's configuration is incompatible with the software, . Refer to the following article of Taimienphi.vn to learn how to fix Camtasia cannot be opened on Windows 10.

Method 1: Check software system requirements

The cause of Camtasia failed to open on Windows 10 may be because your computer's configuration is incompatible with the software's system requirements.

Below is a list of the system requirements of Camtasia 9.

Camtasia 2018 System Requirements

Camtasia (Windows)

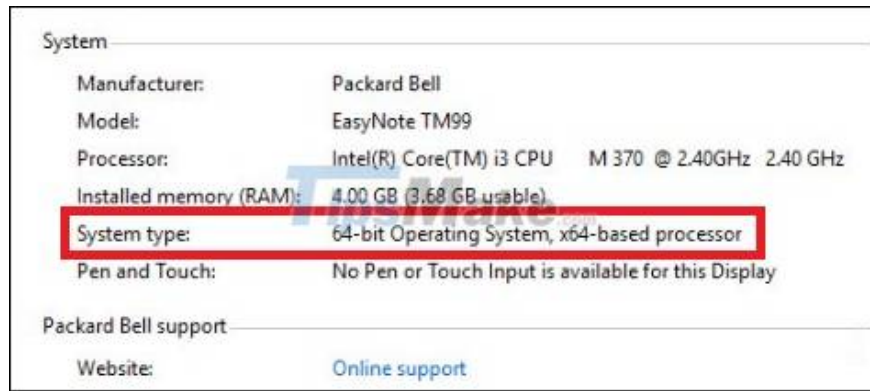
- Microsoft Windows 7 SP1, Windows 8.1, and Windows 10 (Required: 64 Bit versions only). (Recommended: Windows 10)
- 2.0 GHz CPU with dual-core processor minimum (Recommended: 2.8 Ghz 6th Generation Intel® Core™ i5 Processor with 4 CPU Cores or better or equivalent or better AMD processor)
- Integrated graphics is acceptable however 4K and/or 60 FPS media will perform best with discrete graphics cards
- 4 GB RAM minimum (Recommended: 16 GB or more)
- 2 GB of hard-disk space for program installation
- Display dimensions of 1024x768 or greater
- Microsoft .NET 4.6.0 or later version (included)

On a side note, Camtasia only runs on 64-bit versions of Windows 10, 8, and 7. This means the software is incompatible and doesn't run on 32-bit Windows.

To check whether your Windows computer is running a 32-bit or 64-bit version, follow the steps below:

First, enter the keyword System in the Search box on the Start Menu.

On the list of search results, click System to open the Control Panel window directly.



Here in the System section will display information about your Windows computer running 64-bit or 32-bit versions.

Method 2: Add Windows Media Feature Pack for Windows 10 N version

If you are running Windows 10 N editions without Windows Media Player integration. Camtasia requires the system to be equipped with Windows Media Player. This may also be the error that Camtasia cannot be opened on your computer.

To fix the error in this case, the solution is to install the Media Feature Pack software package.

- Download Media Feature Pack 64bit [here](#).
- Download Media Feature Pack 32bit [here](#).

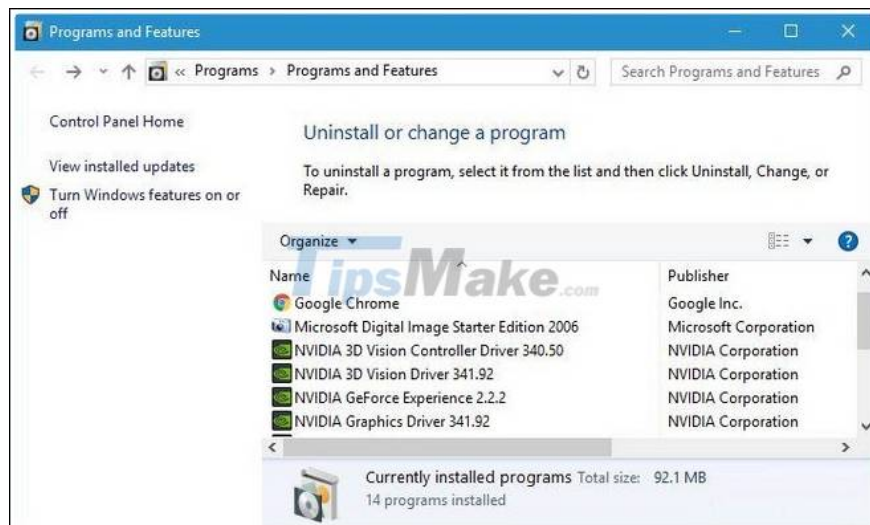
Note, select and download a software package compatible with your version of Windows 10.

Method 3: Check Windows Media Player is enabled or not

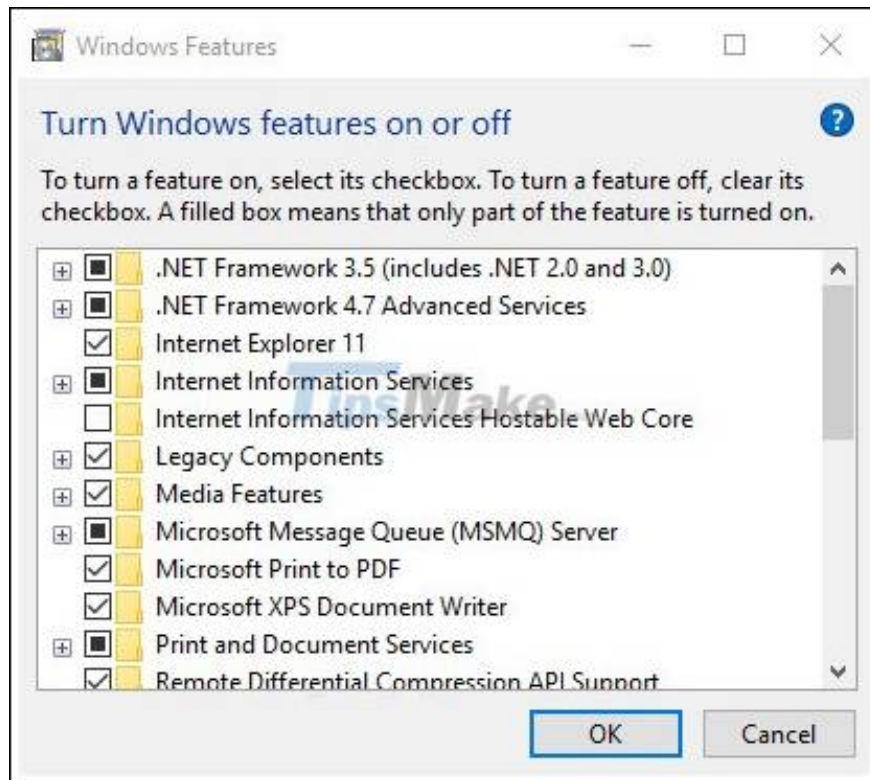
If you have installed Windows Media Player on your system but Camtasia cannot open error, try to check if WMP is enabled or not.

Follow the steps below:

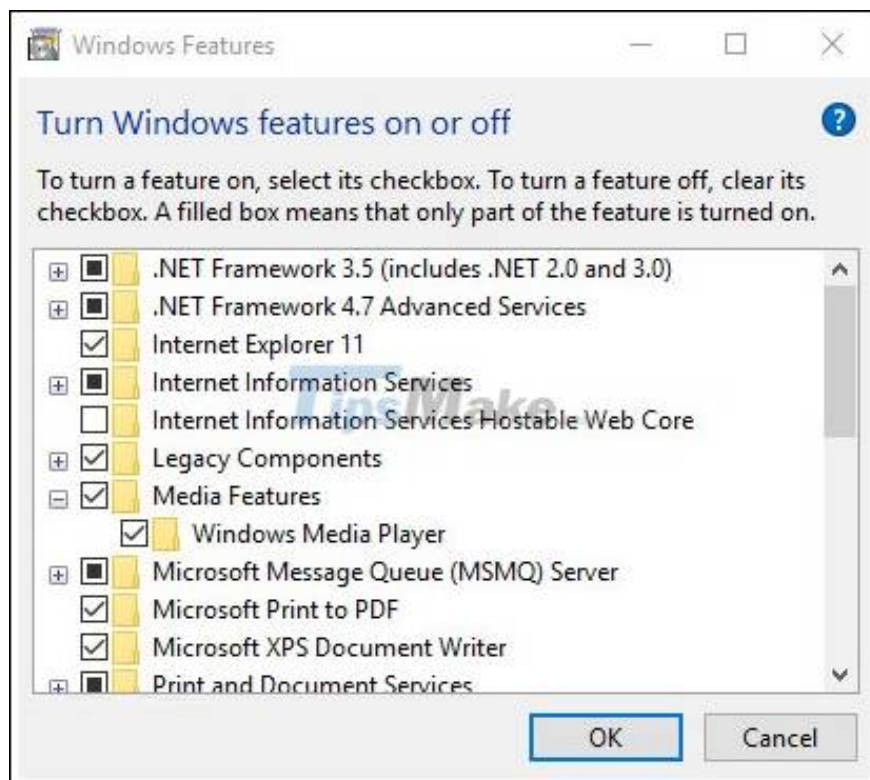
Step 1: Press Windows + R to open the Run window. Type "appwiz.cpl" to open the app uninstall window.



Step 2: Find and click on Turn Windows features on or off to open the window as shown below:



Step 3: Double click to expand Media Features.



Check the box next to Windows Media Player.

Step 4: Finally, click OK to save your changes and try opening Camtasia again to see if the error persists.

If there is still an error that cannot open Camtasia, please refer to the next fixes below.

Method 4: Install the latest version of .NET Framework

Camtasia 9 requires Microsoft .NET Framework version 4.6 or higher. If you are using lower versions of .NET Framework, the solution is to update to a higher version of .NET Framework to fix Camtasia not opening.

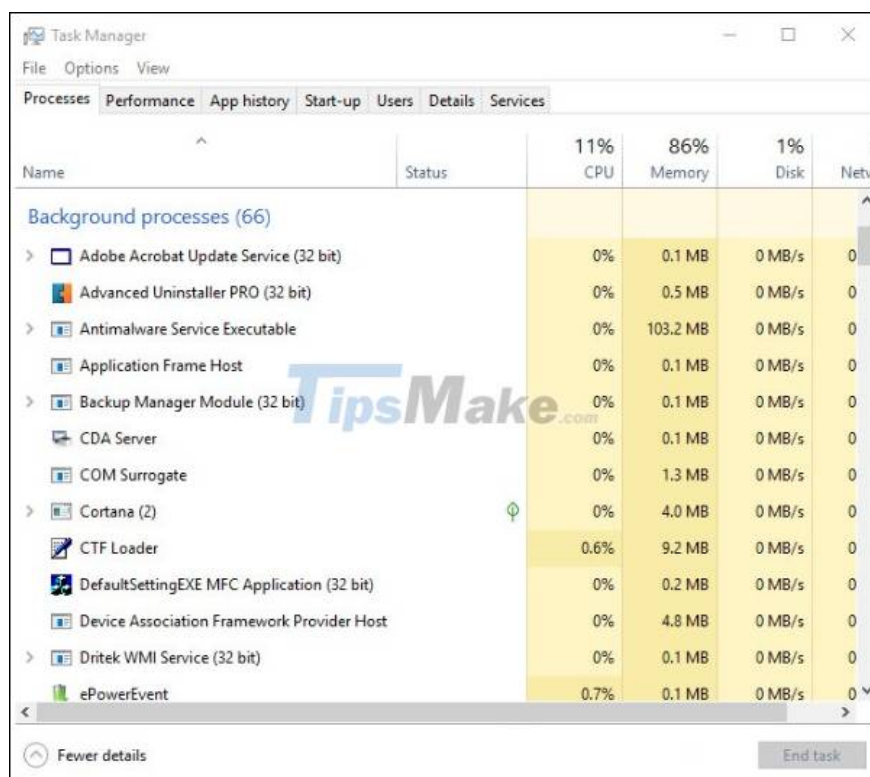
To download the latest version of .NET Framework, you can visit [here](#).

Method 5: Close Camtasia process on Task Manager

Some users share, by ending the Camtasia process on Task Manager also helps to fix the error of not opening the software on Windows 10.

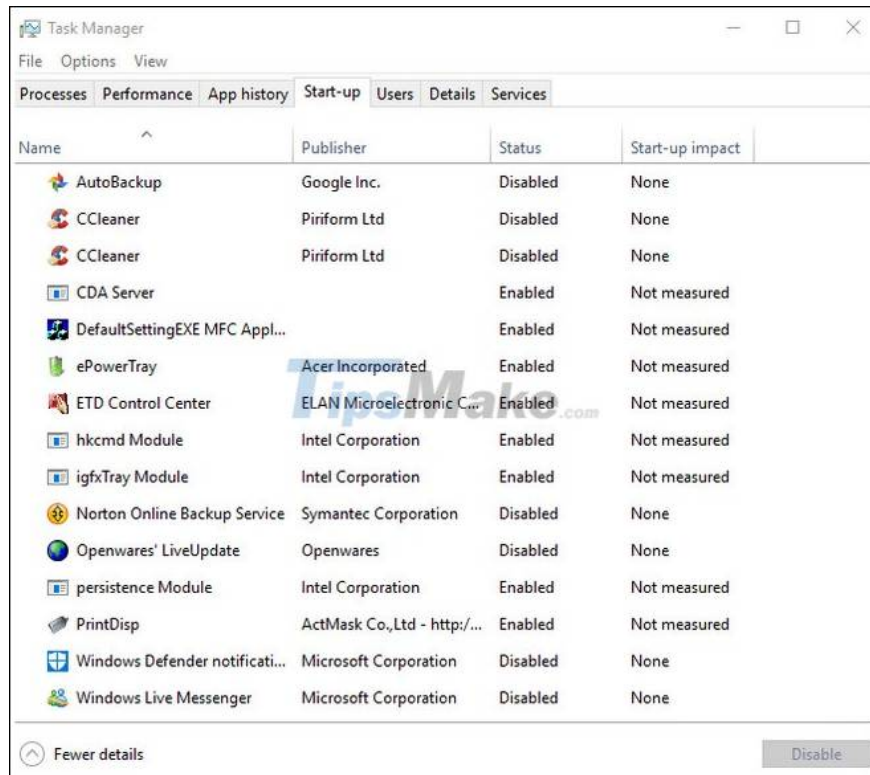
Follow the steps below:

Step 1: First, right click on the Taskbar, and select Task Manager. On the Task Manager window, click the Process tab.



Find and click the process Camtasia Studio, select the button End task to end the process.

Step 2: Next, select the Start-up tab, here find and select Camtasia => select Disable.



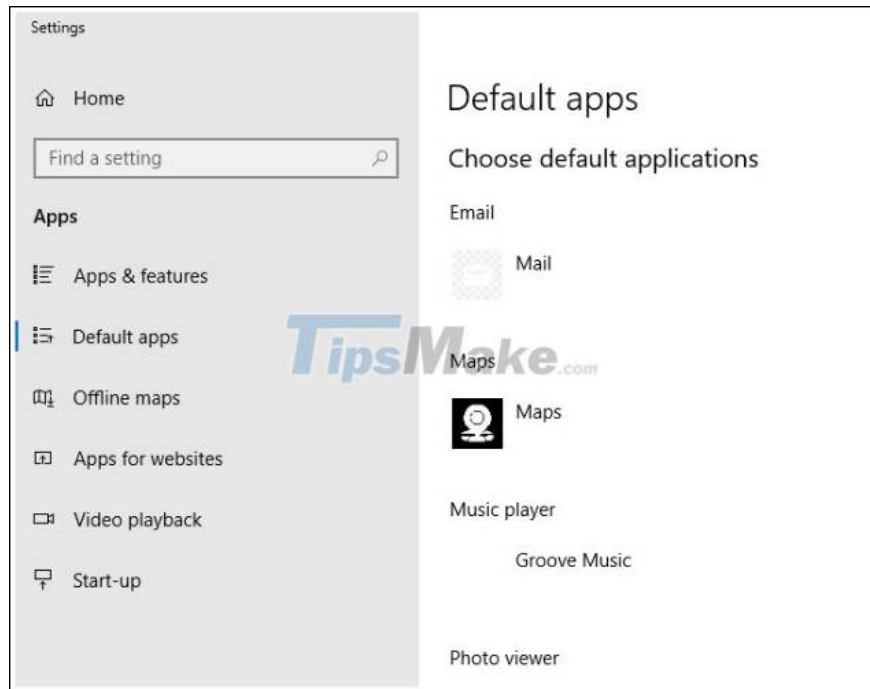
Step 3: Finally, try opening Camtasia to see if the error persists.

Method 6: Set Windows Media Player as the default media player.

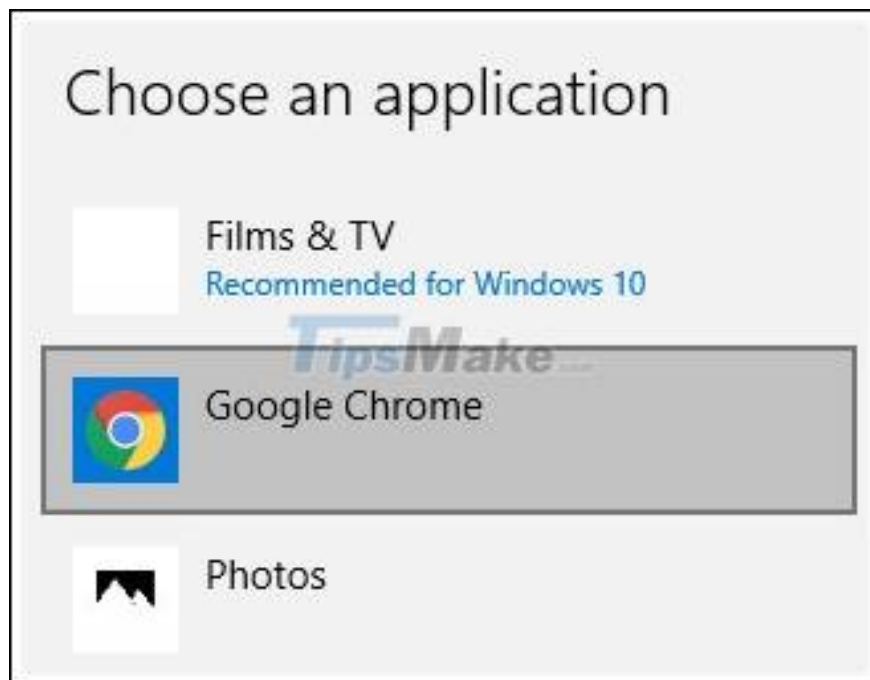
If all of the above fails, the Camtasia error still persists, try setting Windows Media Player as the default media player and check if the error persists.

To set Windows Media Player as the default media player on Windows 10, follow the steps below:

Step 1: First, enter Default apps in the Search box on the Start Menu. Click Default app settings to open the window. Click on Default video player app to open the window as shown below:



Step 2: On the Choose an application window, select Windows Media Player.



Step 3: Click on Default video player app to reopen the Choose an application window again. Select Windows Media Player as the default music player.

Try opening Camtasia again to see if the error still persists.

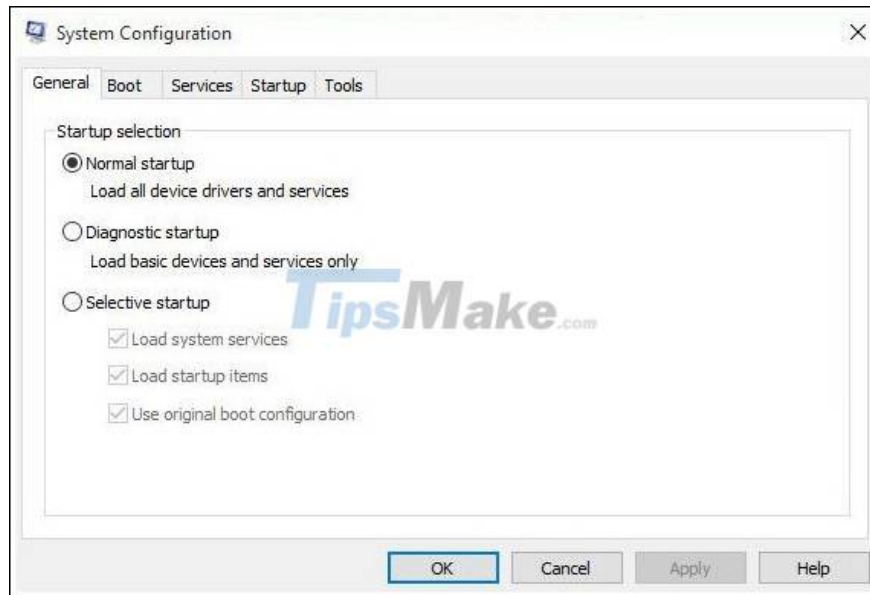
Method 7: Perform a clean boot of Windows

Sometimes a software conflict can be the cause of Camtasia not opening on Windows 10.

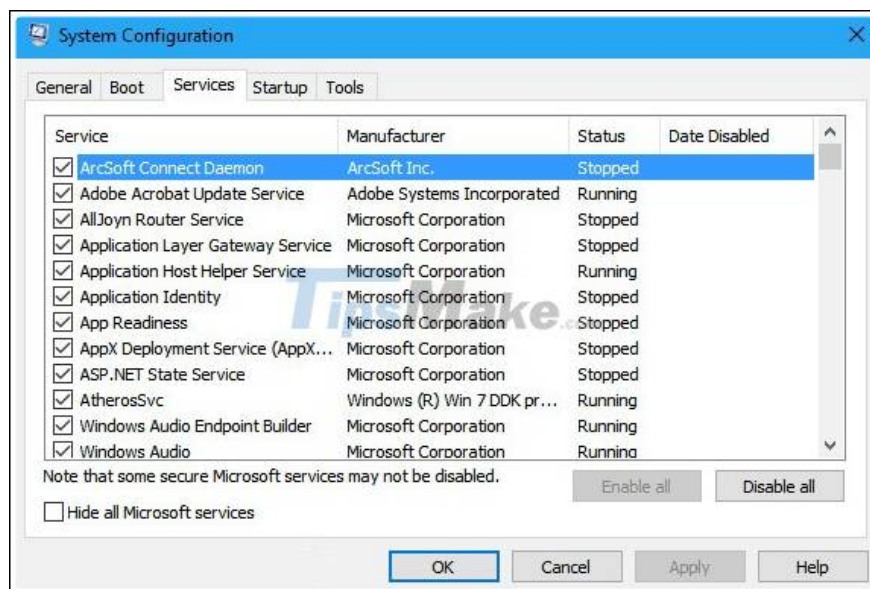
To make sure there aren't any software conflicts, the solution is to perform a clean Windows boot. This removes 3rd party programs and non-Microsoft services from the system. Follow the steps below to perform a clean boot of Windows 10:

Step 1: Open the Run window by pressing Windows + R. Type msconfig in the Run command window and press Enter to open the System Configuration window.

Step 2: On the General tab, check Selective startup. Uncheck the option Load startup. Next select the Load system services and Use original boot configuration options.

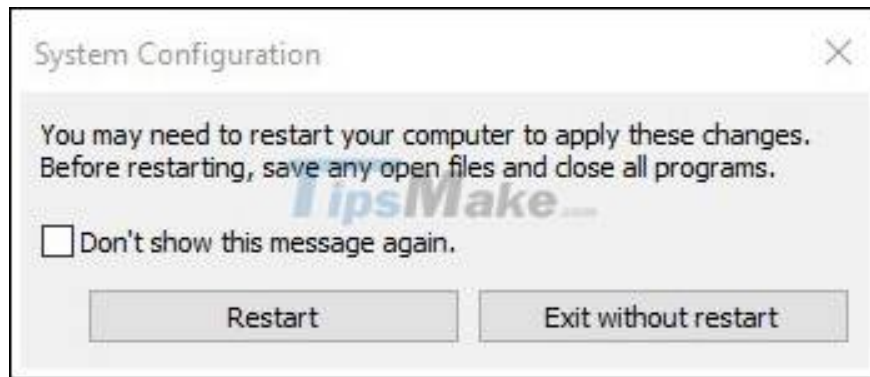


Step 3: Next, select the Services tab.



Check the option Hide all Microsoft services. Click the Disable all button to deselect all unnecessary 3rd party services. Click Apply to apply the changes. Click OK to close the window.

Step 4: The System Configuration dialog box appears, click the Restart button to restart Windows.



This article on TipsMake has guided you 7 ways to fix the error that Camtasia cannot open on Windows 10. Also, if there are any questions or questions that need to be answered like How to fix Camtasia black screen error on Windows 10, you read Please contact me for further inquiries. Wish you success

You finished reading the article "**How to fix the error that cannot open Camtasia on Windows 10**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.