

# How to fix the error of not sending messages on Zalo

During the process of using the application, many people encounter an error that cannot send messages on Zalo and do not know how to fix it. Therefore, the below TipsMake article will guide you how to fix the error Zalo cannot send a single message

There are many reasons that cause the error of not sending messages on Zalo that users encounter during their use. To talk about the reason we probably will not be able to tell all, but we have many ways to fix the error of not sending messages on Zalo that you can apply.

## 1. Verify your network connection

This is completely a serious opinion, there are many cases that reflect the error of not sending messages on Zalo but have not checked the connections on your device.

- With the computer we can check if the network is on, WiFi is really working or not. The way to test is also very simple when users just need to visit any website to check whether the network is working or not.
- On mobile devices we can check the 3G or 4G connection or WiFi on our device. Sometimes you should completely exit the Zalo application and then access it again is a good measure to fix the error of not sending messages on Zalo.

## 2. Update Zalo to the latest version

Zalo will not automatically update the software, but instead you have to be proactive, updating software or applications on our phones. Therefore, users must manually download the updated versions of Zalo.



So the question is where will Zalo update be safe? simple because right in this article, with the link cited below will help you get the latest versions of Zalo whether you are using a PC or a phone.

1. => [Link download Zalo for Windows](#)
2. => [Link download Zalo for Mac](#)
3. => [Link download Zalo for Android](#)
4. => [Link download Zalo for iPhone](#)

### 3. The account has been blocked



Error sending messages on Zalo sometimes can also be because you have been blocked by others, of course, the error of not sending messages on Zalo due to this reason is quite rare. However, it is also very possible for a Zalo user.

### 4. Due to Zalo's system

The error of not sending messages on Zalo is more likely to come from Zalo's system, maybe the new version has an error or the system is under maintenance is also a major cause. If it is Zalo's fault, we can do nothing but wait for Zalo's announcement.

The above are 4 methods that can help you fix the error of not sending the message on Zalo, the error Zalo during use is quite a lot. Users should refer to the Zalo error correction article to be able to handle any problems that occur.

An issue that readers also need to pay attention to with Zalo having an unstable transmission error is also a cause related to the error of not sending the message on Zalo. It can be said that these errors are closely related to each other. Zalo has an unstable transmission error and is not too difficult to overcome.

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