

How to fix the error of creating Password Reset Disk on Windows

If you forget your computer login password, you can use Password Reset Disk to create a new password. But what if this option fails?

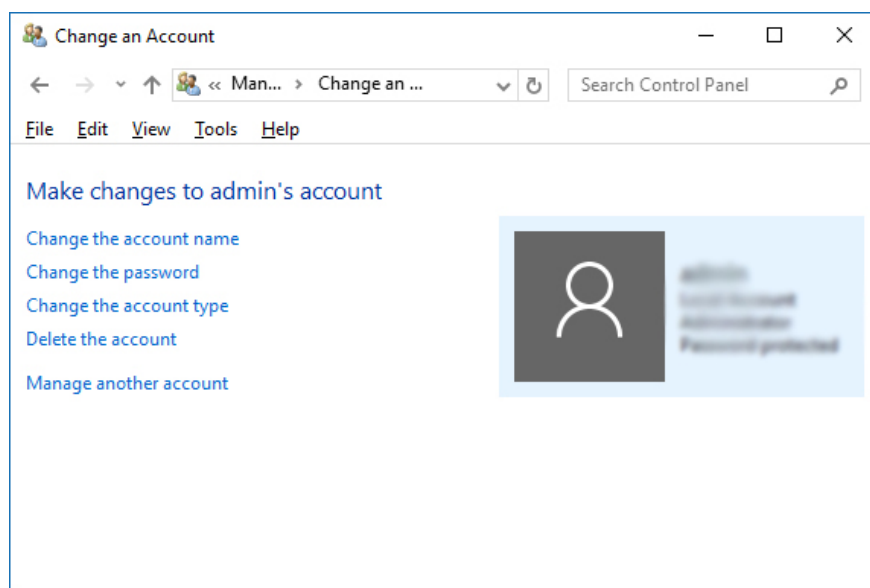
When you accidentally forget your computer login password, in addition to using Windows password recovery tools, you can use Password Reset Disk to create a new password to access your computer's files and information. Creating a Windows recovery password is relatively simple. However, in many cases we cannot use this option and cannot create a password. The following article will give you some ways to fix the problem of creating a Password Reset Disk on your computer.

1. Summary of some simple ways to Reset Windows 10
2. Create Password Reset Disk with USB Flash Drive on Windows 10
3. How to use Password Reset Disk to reset Windows password?

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Case 1: There is no option to create a recovery password

When you access **Control Panel** and go to **User Accounts** on the computer, you don't see the option Create a password reset disk.



The option to Create a password reset disk will only be displayed to the Local Local account to set the computer access password. If you do not see this option, please check that you are logged in to Windows with your Microsoft account. You need to exit your Microsoft account and log back in with a local account.

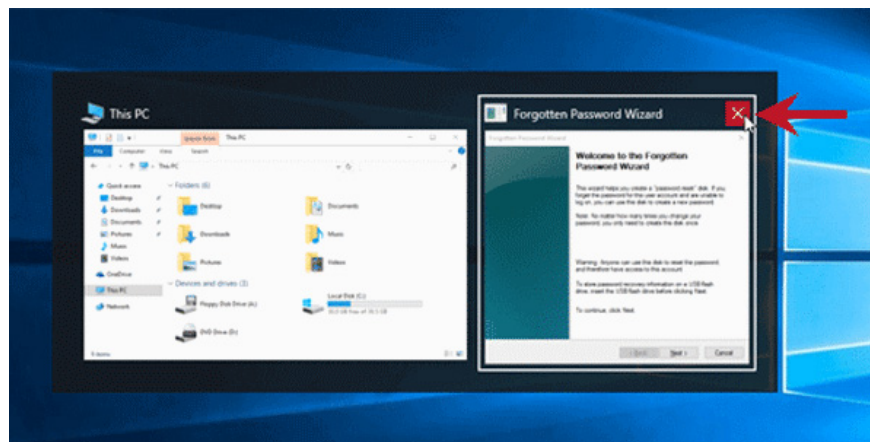
Case 2: The option does not work

When you click the Create a password reset option, but the password creation process is not displayed, the option does not work and stops at the Forgotten Password Wizard interface.



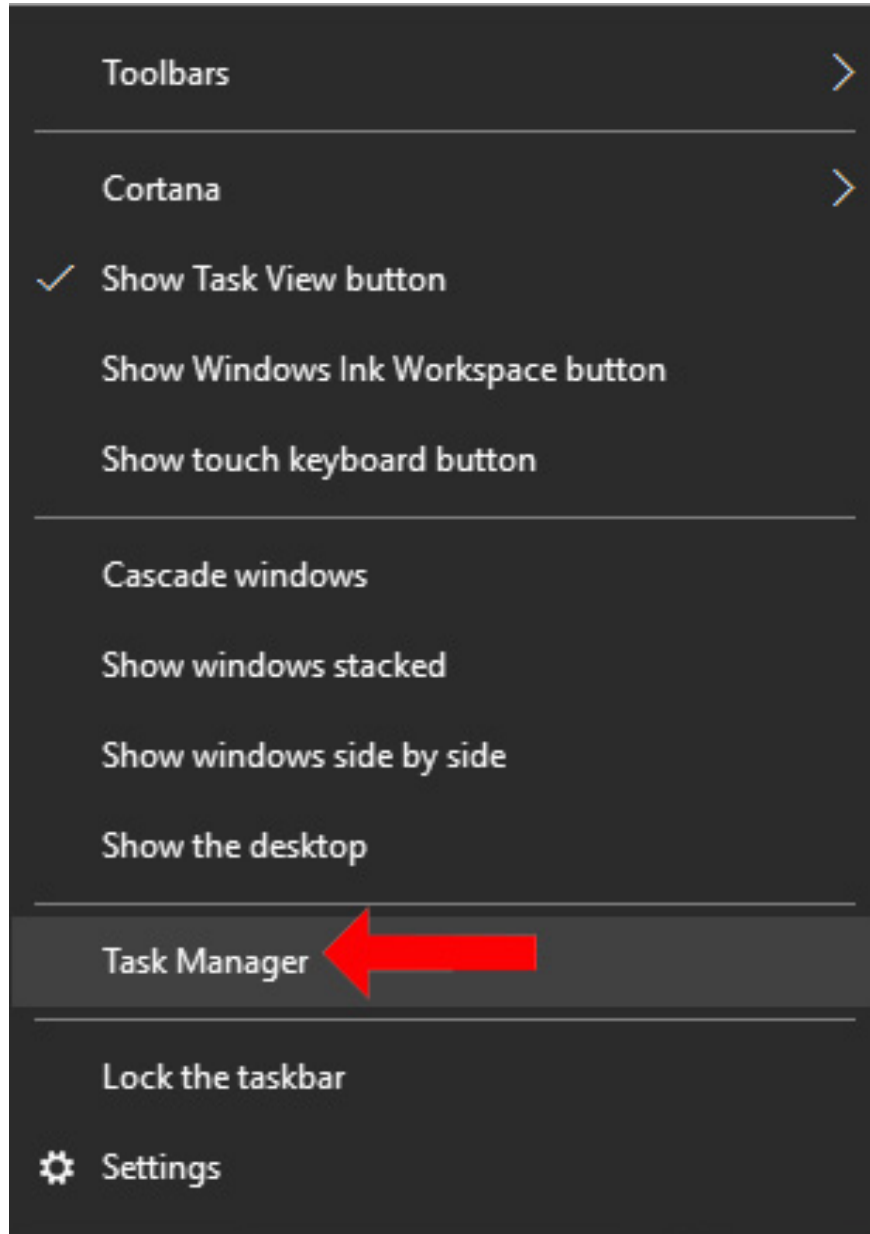
Step 1:

First press **Alt + Tab** to open the task on your computer and see the Forgotten Password Wizard interface. Click **the red X icon** to close this interface.



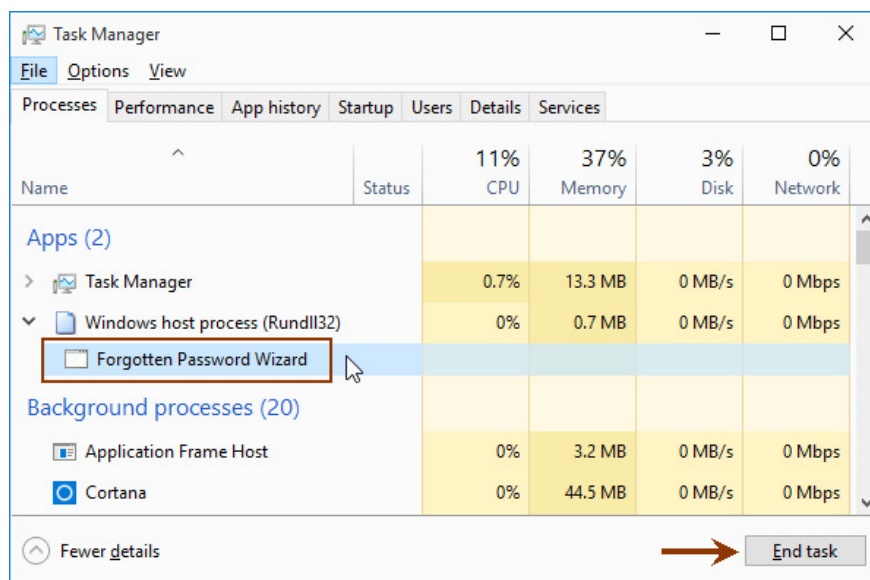
Step 2:

Right-click on **the Taskbar** and select **Task Manager** .



In the task manager interface on the computer, go to the **Forgotten Password Wizard** and then click and press **End task** to stop this activity on the computer.

Finally, click the Create a password reset disk option again to create a recovery password.



See more:

1. Instructions for creating Password Reset Disk on Windows 8
2. Using USB to lock or unlock Windows computer, have you tried it or not?
3. Summary of some ways to fix USB Device Not Recognized on Windows 7, 8 and 10

Hope the article is useful to you!

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