

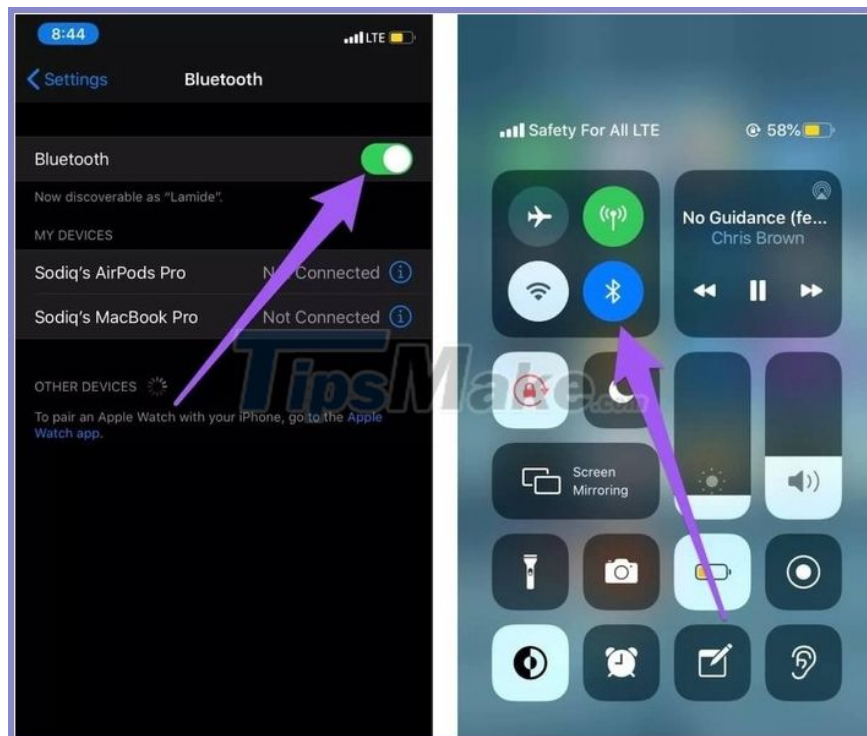
How to fix the error of being unable to connect the AirPods to the iPhone

If the Connection Failed message appears on your iPhone, you can use the following tip to fix it.

This message usually appears when you connect your iPhone to Bluetooth devices (wireless headphones, wireless speakers .). Note, this article will guide the operations on the iPhone, if you are using an iPad, users just need to do the same.

1. Turn Bluetooth off / on again

The AirPods will connect to your iPhone via Bluetooth, so when you have a problem head over to Settings and turn off the Bluetooth option, then turn it on again. In addition, users can also do this faster right from the Control Center (control center).



2. Open the lid of the AirPods charging case

One of the most important and prerequisites for pairing AirPods with an iPhone is to keep the lid of the charging case open. Closing the cover during pairing can cause a Connection Failed error.



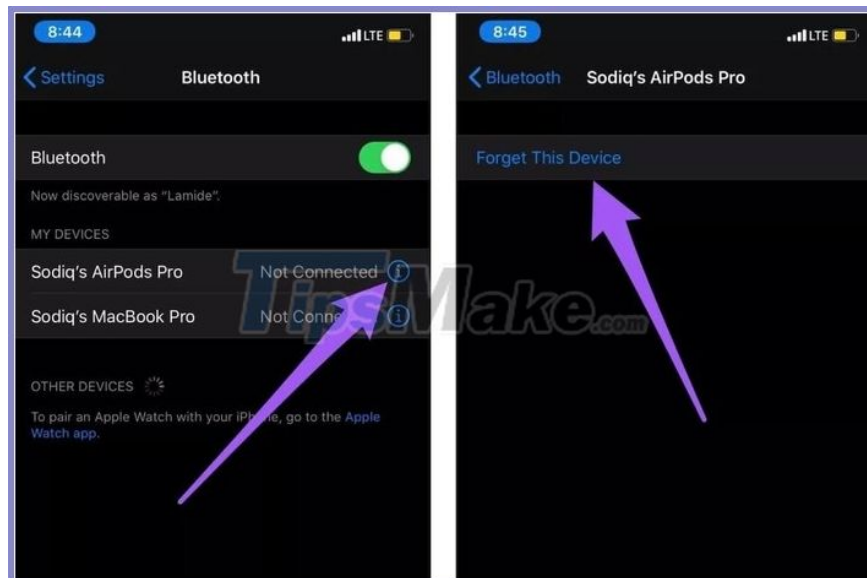
3. Put the AirPods close to your phone

Like many other wireless headphones on the market, the AirPods can only connect to the iPhone when within the right distance. Therefore, if your iPhone can't detect the AirPods, bring the device closer and start the connecting process again.

4. Forget the AirPods and reconnect

If the iPhone doesn't connect to the AirPods, the wireless speaker, or any other peripheral, forgetting the device and reconnecting can help solve the problem. To do this, go to Settings - Bluetooth, click the 'i' icon at the name of the AirPods and click Forget This Device (forget this device).

Next, users simply put the AirPods in the charging case, then press and hold the reset button on the back of the box until the status light is flashing (white). Finally, place your AirPods close to your iPhone (under 5 meters) and follow the prompts shown on the screen.



5. Restart iPhone

If the above solutions don't fix the problem, try restarting your iPhone by going to Settings - General - Shut down - Slide to power off (slide to turn off). source). Then hold down the power button for a few seconds until

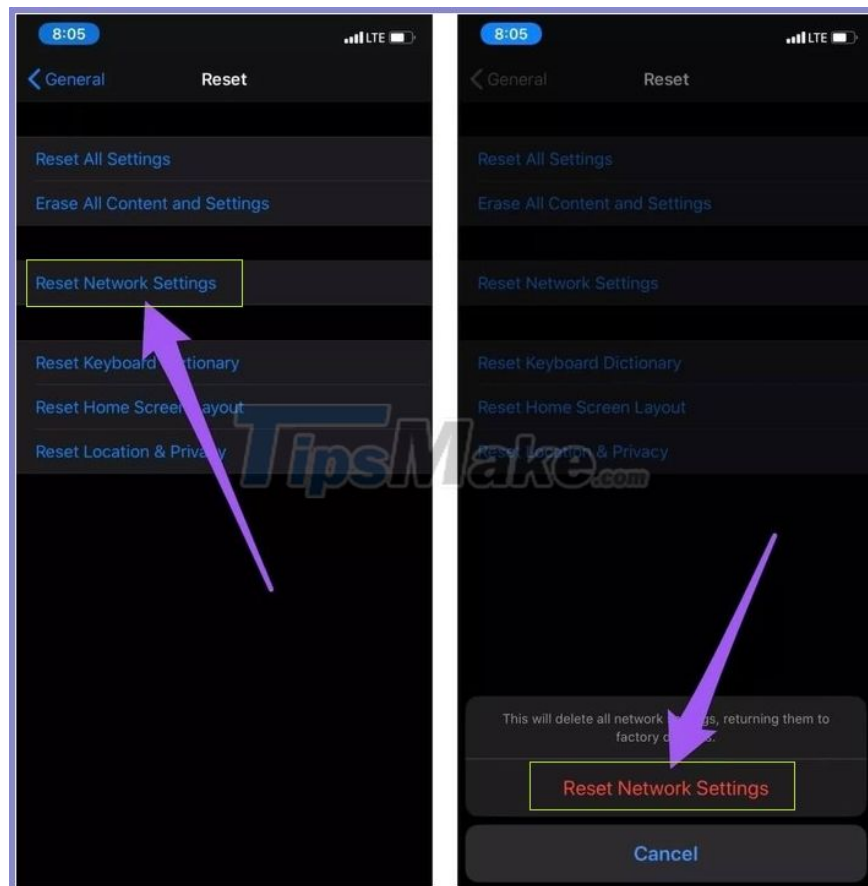
the Apple logo appears.



6. Reset network settings

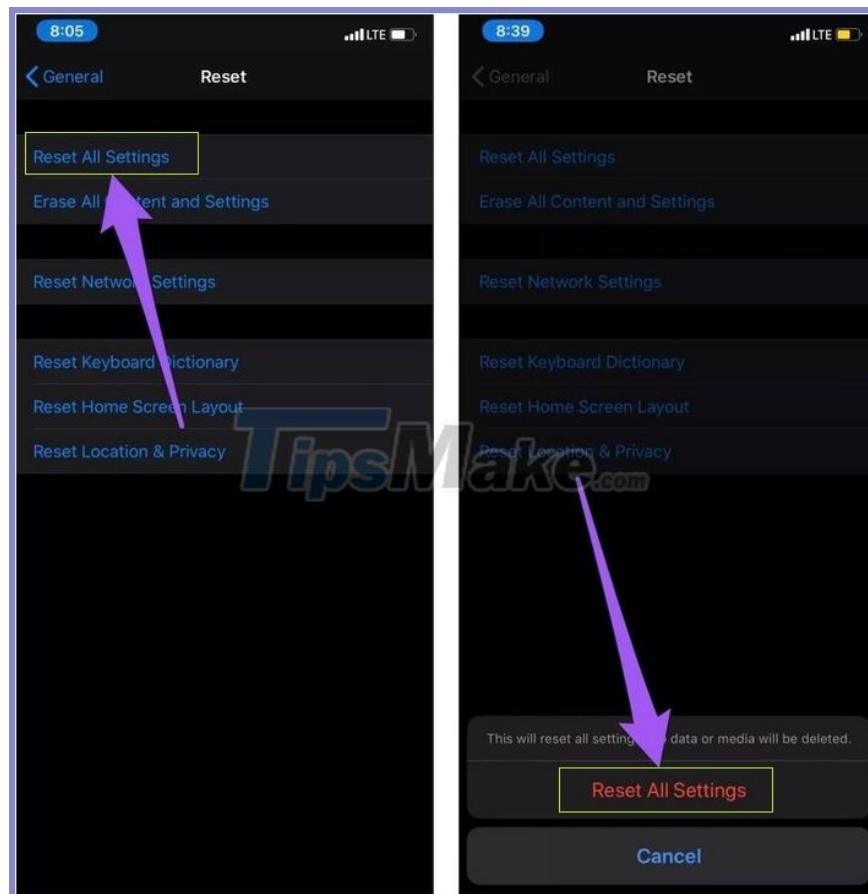
Usually the problems related to the connection (WiFi, Bluetooth .) will be fixed when resetting the network settings. Note, this action will return all network settings on the iPhone to the original default state, not affecting the existing data (images, videos, documents .) on the device.

First, go to Settings - General - Reset - Reset network settings, and enter your password when prompted.



7. Reset all settings

Also in the Reset section, users can choose to Reset all settings if the above method fails to fix the problem. This will reset all settings on the iPhone to default, with no impact on data.



8. Update iPhone

When using the old operating system, the iPhone will experience a number of errors related to connectivity, performance and incompatibility issues. Therefore, users should update iPhone to the newer version by going to Settings (settings) - General (general settings) - Software Update (software update) - Download & Install (download and install).

Finally, make sure the AirPods and the charging case are both fully charged before pairing with your iPhone.

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