

How to fix the error does not show incoming calls on the Android screen

What happens when the phone receives a call without the screen on, has a ring but does not display the call? Please follow the following ways.

Thanks to the development of the Internet and smartphones, we now use phones for many things other than calling, such as chatting, taking pictures, browsing the web and more.

We seem to forget the main function of the phone is to make a call, but what happens when the phone receives a call without lights up the screen? Although it rings but you don't see an incoming call displayed on the screen.

If you have a similar problem, you don't need to worry, just do the following.

Instructions on how to fix errors do not display incoming calls on the Android screen

1. Restart the phone
2. Activate incoming call notification
3. Clear the cache and data
4. Reset application options
5. Issue the necessary permissions for Phone application
6. Check Do Not Disturb mode

1. Restart the phone

Before performing any of the following settings, try a simple but effective solution to restart your phone.

1. Why does restarting the phone help the device run faster and fix some common errors?

2. Activate incoming call notification

Although notifications for incoming calls are turned on by default on all phones, sometimes third-party or updated apps can change this setting. Usually you cannot change this setting because it is gray. However, if the application or update makes it change, you can change it.

To check and change settings, follow these steps:

Step 1 . Open **Settings** on the phone and go to **Apps / Application Manager** .

Search settings

Network & internet
Wi-Fi, mobile, data usage, hotspot

Connected devices
Bluetooth, NFC

Apps & notifications
Permissions, default apps



Battery
99% - 2 min left until fully charged

Display
Wallpaper, sleep, font size

Sound
Volume, vibration, Do Not Disturb

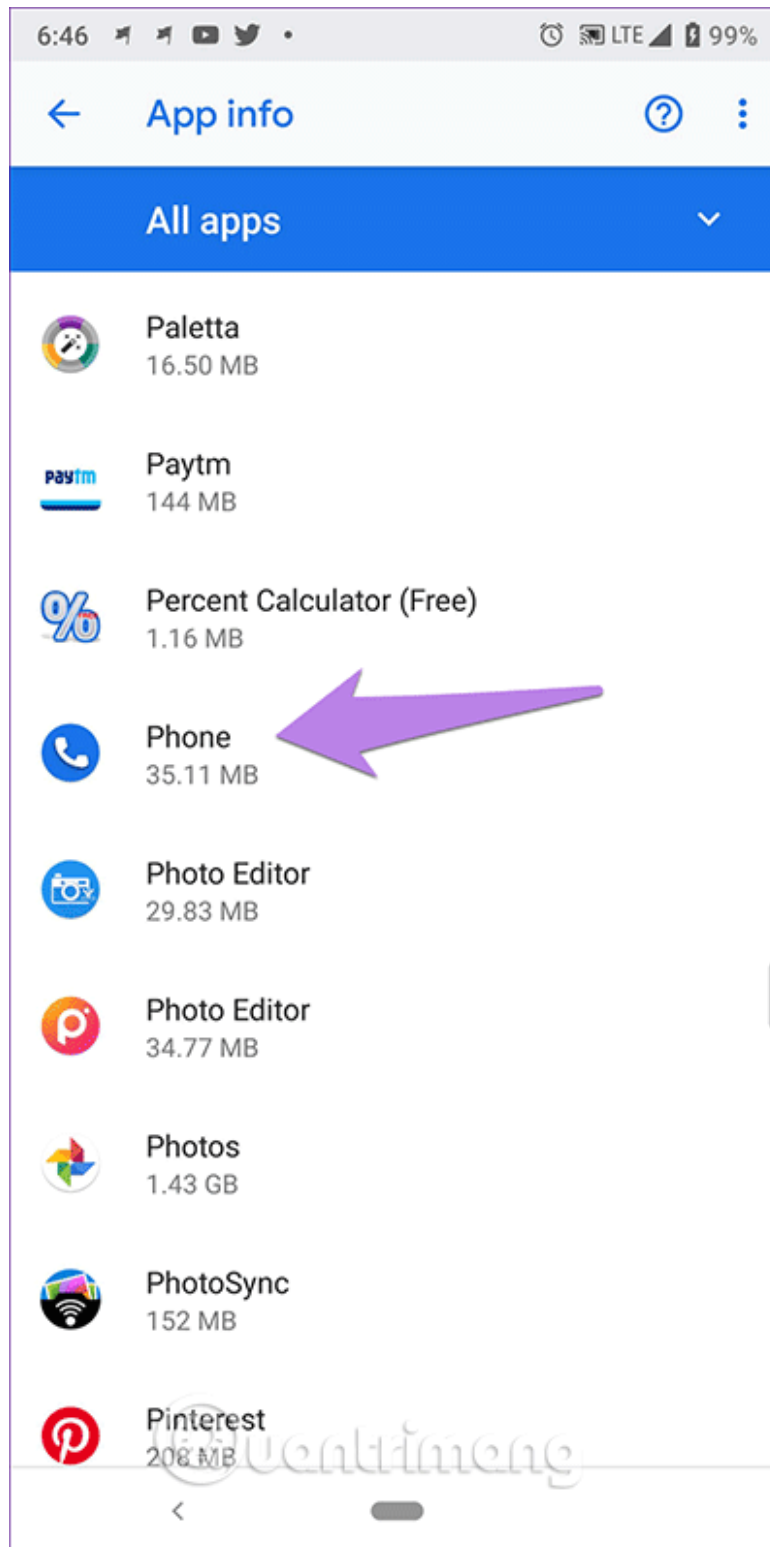
Storage
79% used - 13.32 GB free

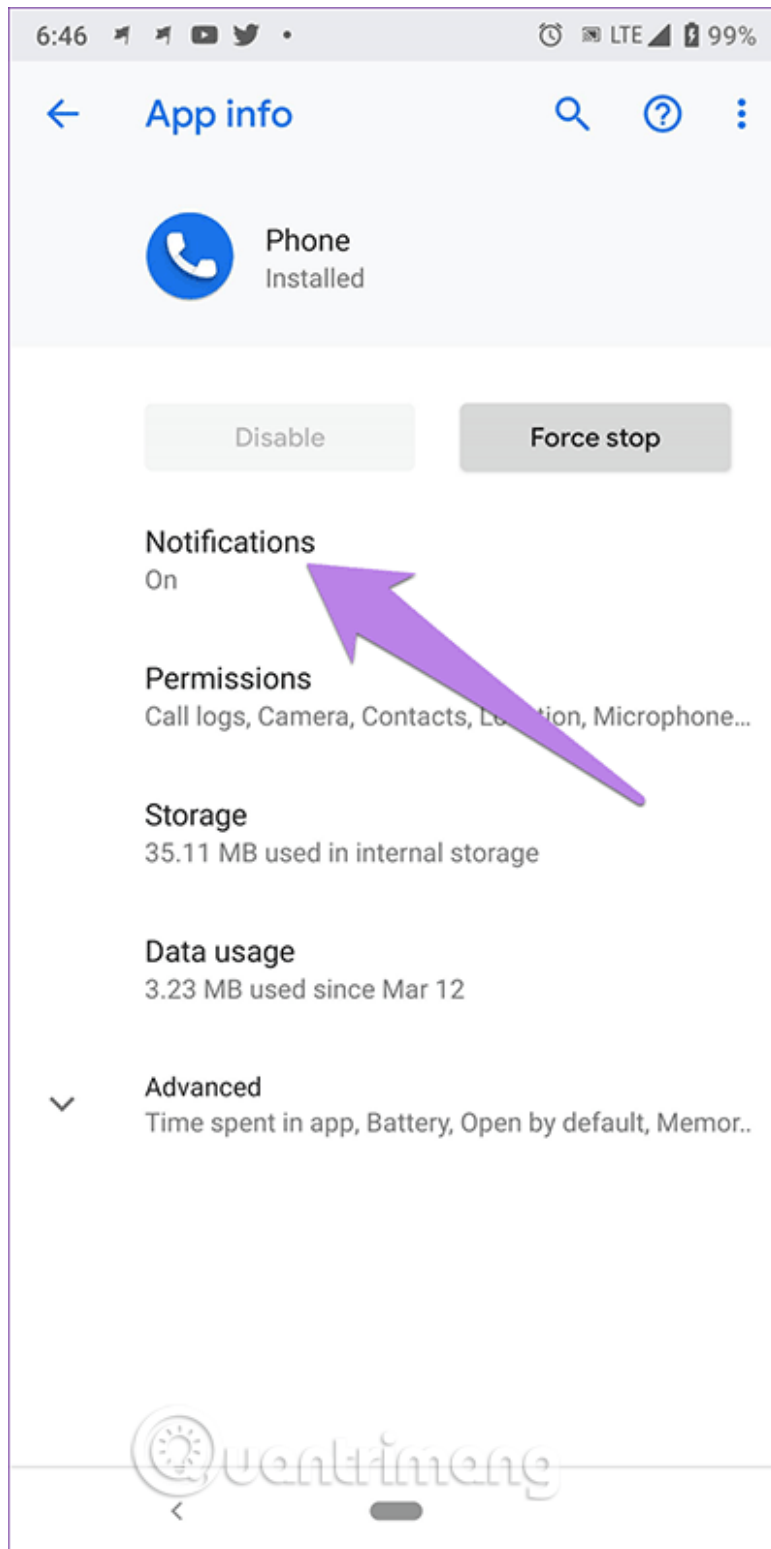
Security & location
Play Protect, screen lock, fingerprint

Accounts
Yahoo, Office, Messenger



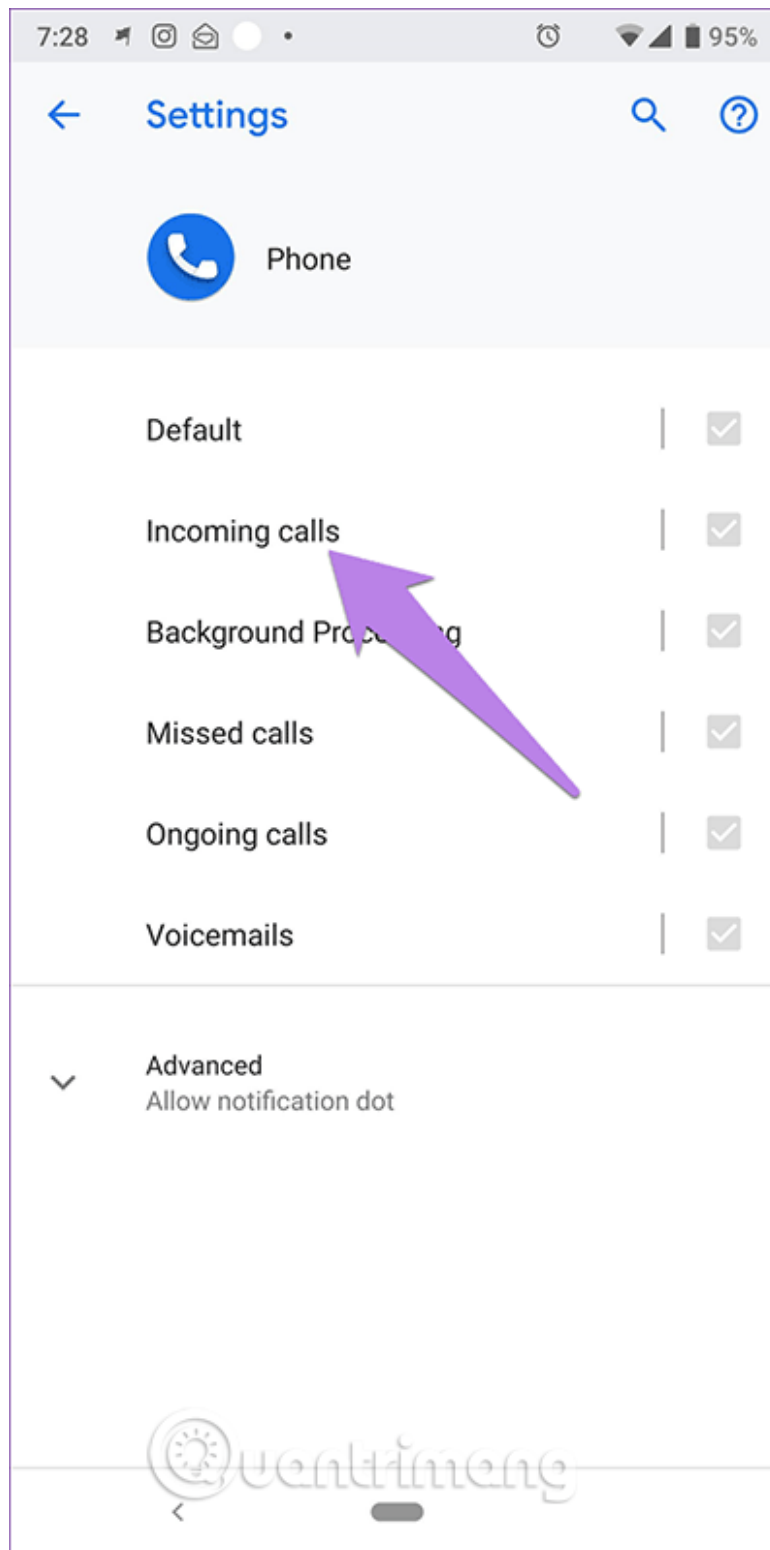
Step 2. Find the default **Phone** app, tap it, then tap **Notifications** (on Android Pie device) or **App notifications** (on Oreo).

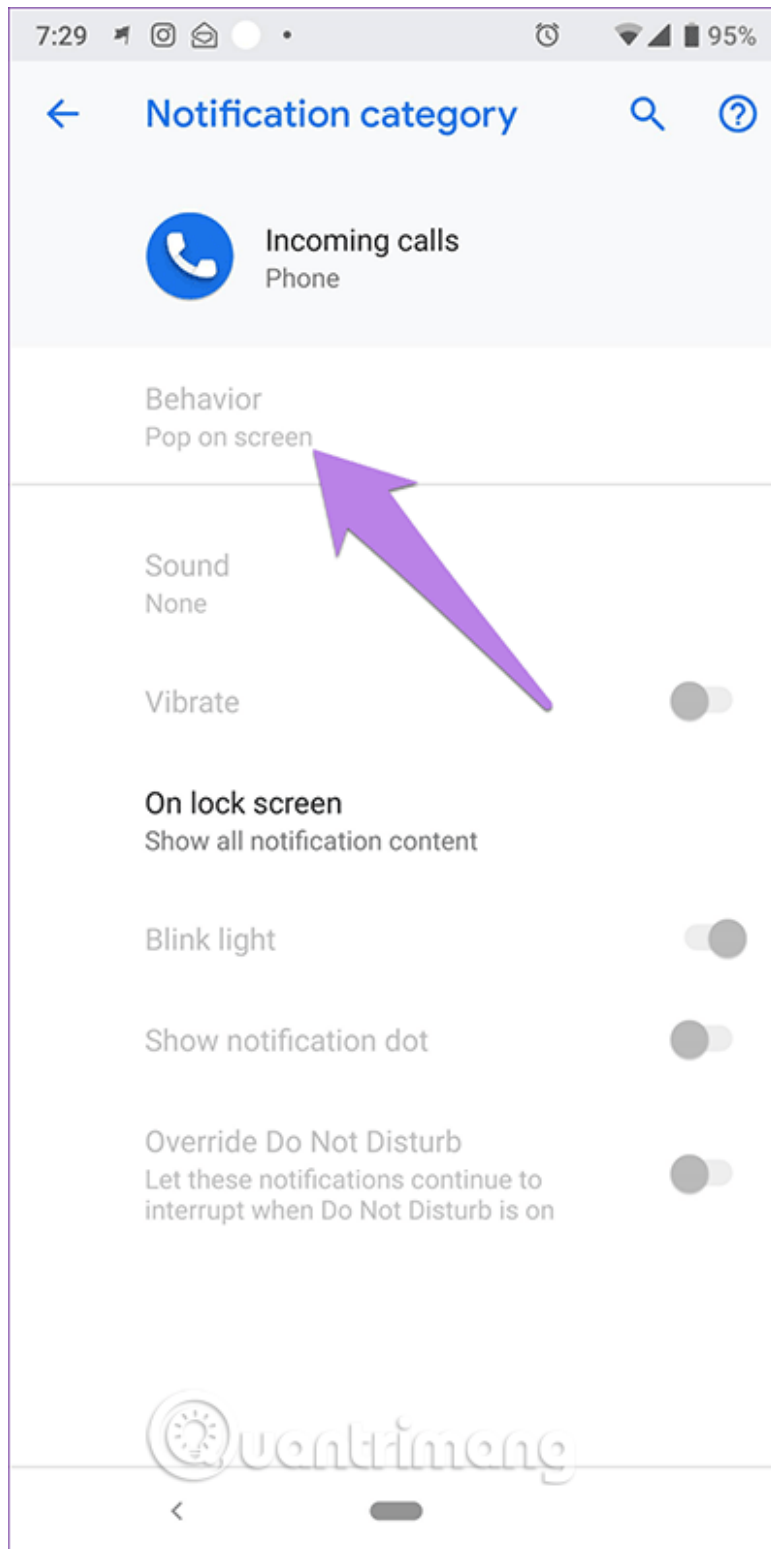




Tip: Alternatively, you can touch and hold the **Phone** app on the main screen and select **App info** from the menu, then tap **Notifications** .

Step 3 . Touch **Incoming calls** , make sure **Show notification** is turned on. Then touch **Behavior** . If you see **Show silently and minimize** , this is the culprit causing the problem, change it to **Make Sound and pop up on Screen** .





If you see **Make Sound and pop up on Screen** , change it to another option to **reset** the settings, then choose **Make Sound and pop up on Screen** .

Note : If everything is correct, the important settings of your Phone application will be grayed out as shown above.

3. Clear the cache and data

Another simple solution is to clear the cache from the Phone application. You do not need to worry because clearing the cache will not delete your data. If clearing the cache does not solve the problem, delete the application data. One thing to keep in mind is that deleting the data will delete the call history and reset the Phone application installation.

To clear cache and data, follow these steps:

Step 1 . Open **Apps / Application Manager** in Settings.

Step 2 . Touch the **Phone> Storage application** .

App info



All apps

 Paletta
16.50 MB

 Paytm
144 MB

 Percent Calculator (Free)
1.16 MB




 Phone
35.11 MB



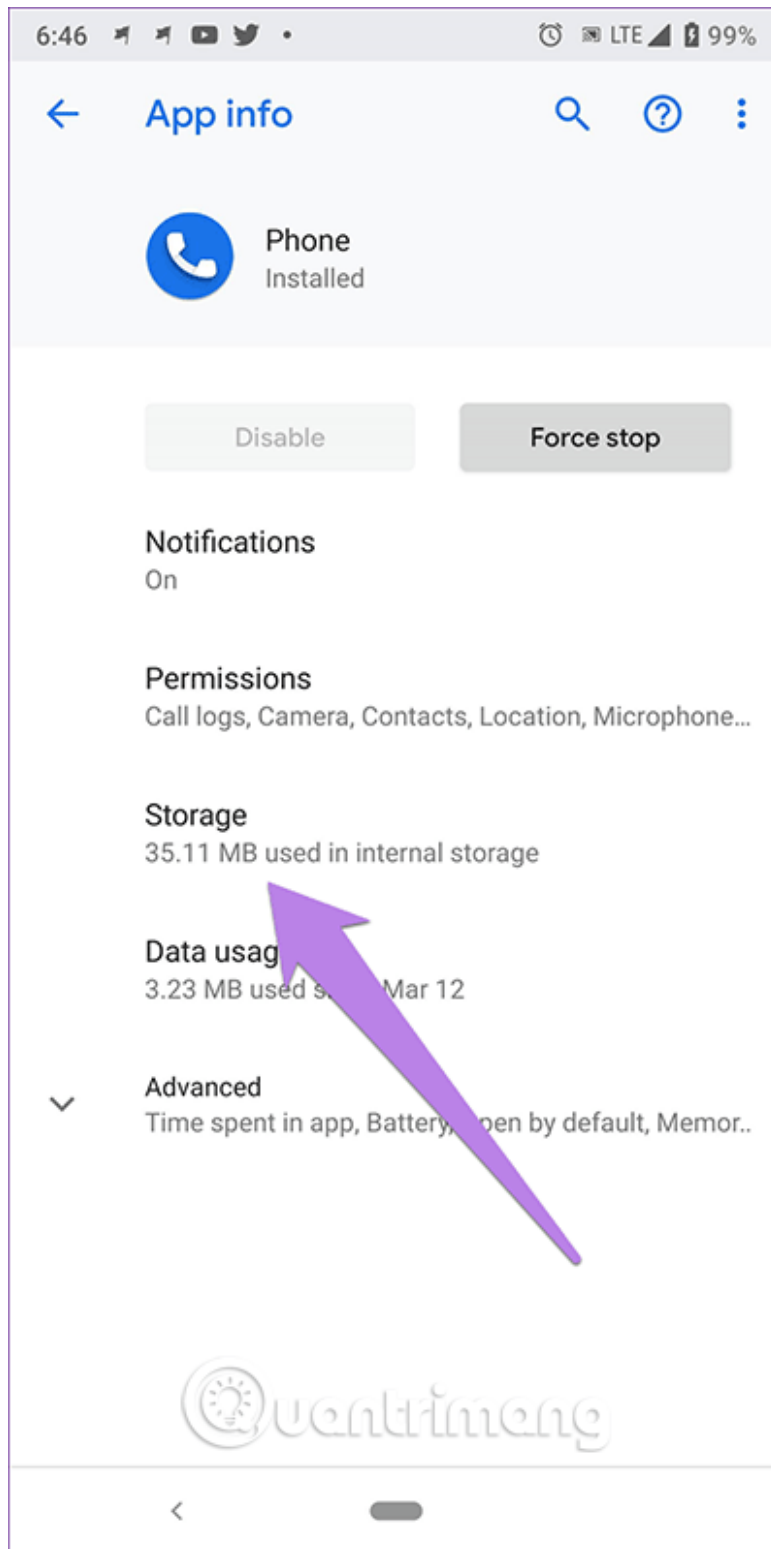
 Photo Editor
29.83 MB

 Photo Editor
34.77 MB

 Photos
1.43 GB

 PhotoSync
152 MB

 Pinterest
268 MB



Step 3 . Touch **Clear cache** first, then restart the device and see if the problem is fixed. If not, touch **Clear data / storage** depending on the options available on your phone.

Storage



Phone
33.0.249138098

Clear storage

Clear cache

Space used

App size	24.10 MB
User data	10.23 MB
Cache	774 kB
Total	35.11 MB



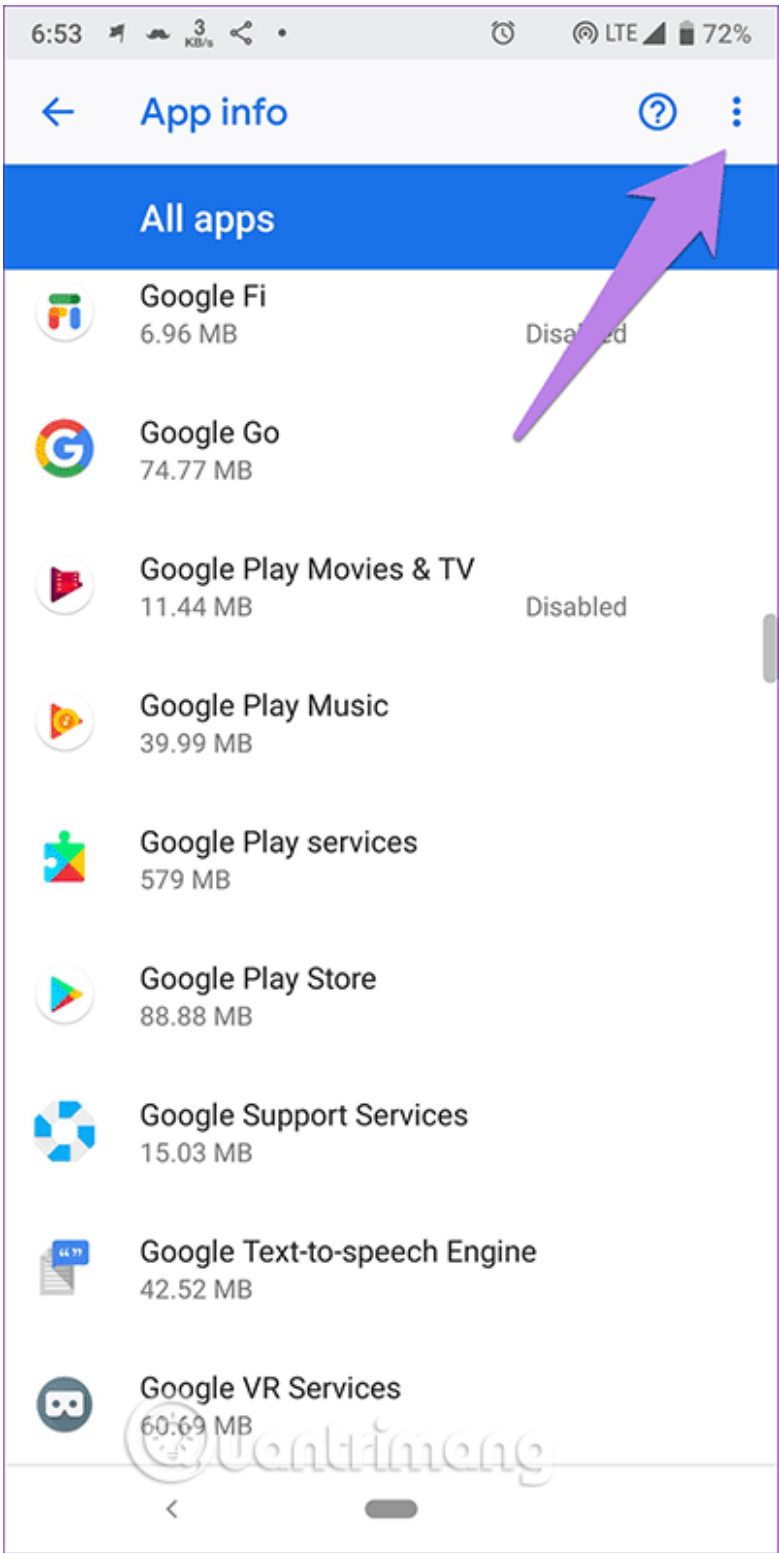
4. Reset application options

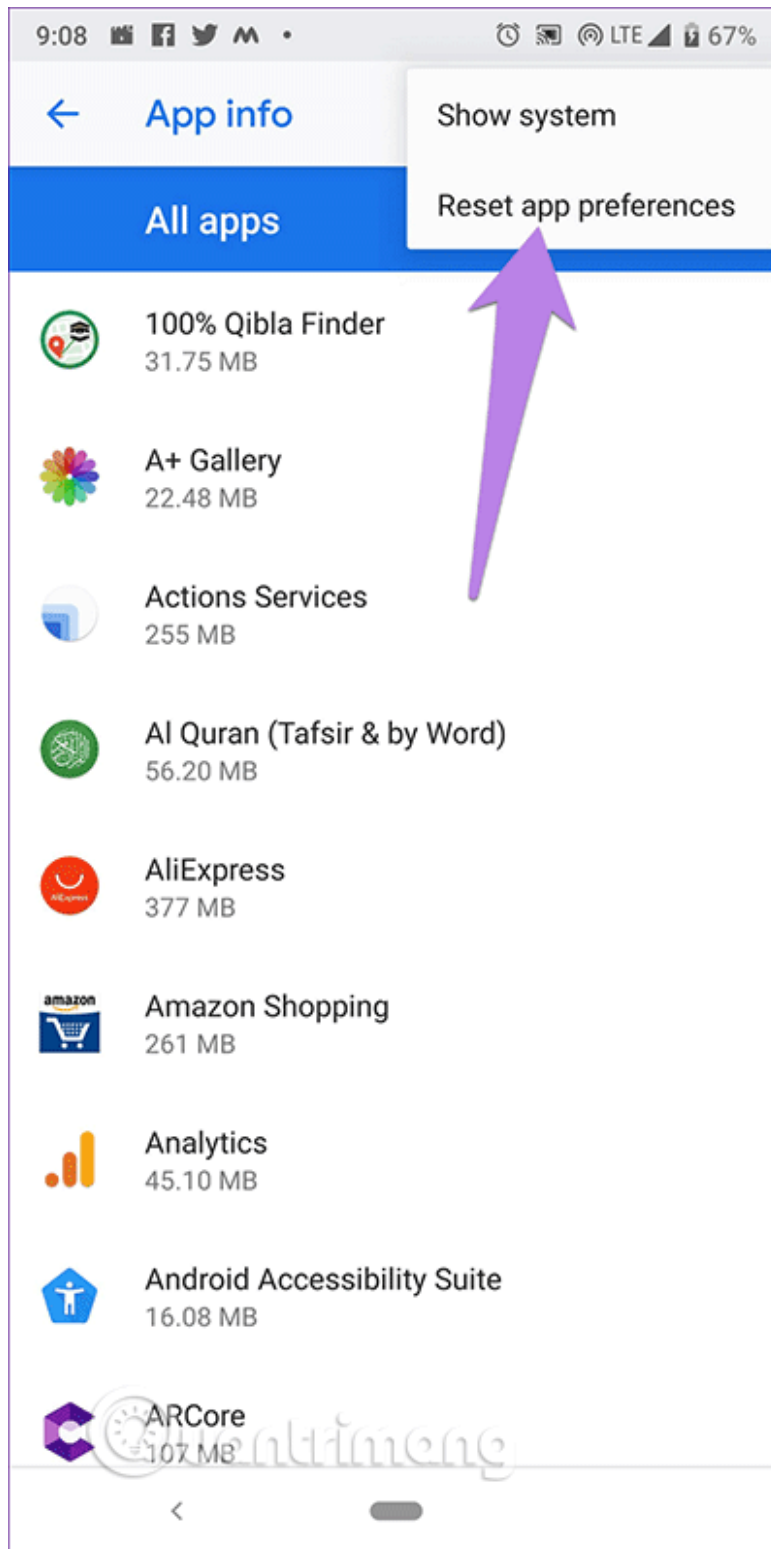
Because the problem is primarily caused by the Phone application, resetting the application option may fix the problem. This operation will not delete the data but some settings such as notifications, permissions, etc. will be reset to default.

To reset the application option, follow these steps:

Step 1 . Open **Settings** and access **Apps / Application Manager** .

Step 2 . In **All apps** , tap the three dots icon in the top right corner, select **Reset app preferences** from the menu.





Tip: If this option is not found, go to **Settings> System> Reset options> Reset app preferences** .

5. Issue the necessary permissions for Phone application

The Phone application needs to have the necessary permissions to display content on other applications. If you do not grant permission, this may interfere with the function of the application that leads to a call that is not displayed on the screen.


To fix it, follow these steps:


Step 1 . Open **Settings** and tap **Apps / Application Manager** .

Step 2 . Touch **Advanced**> **Special app access** .


← **Apps & notifications** 🔍 ⓘ

Recently opened apps

 **WhatsApp Business**
6 minutes ago

 **Nova Launcher**
6 minutes ago

 **YouTube**
7 minutes ago

 **Zoho Mail**
10 minutes ago

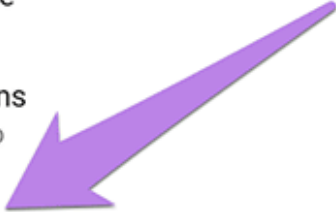
 **Yahoo Mail**
15 minutes ago

> **See all 148 apps**

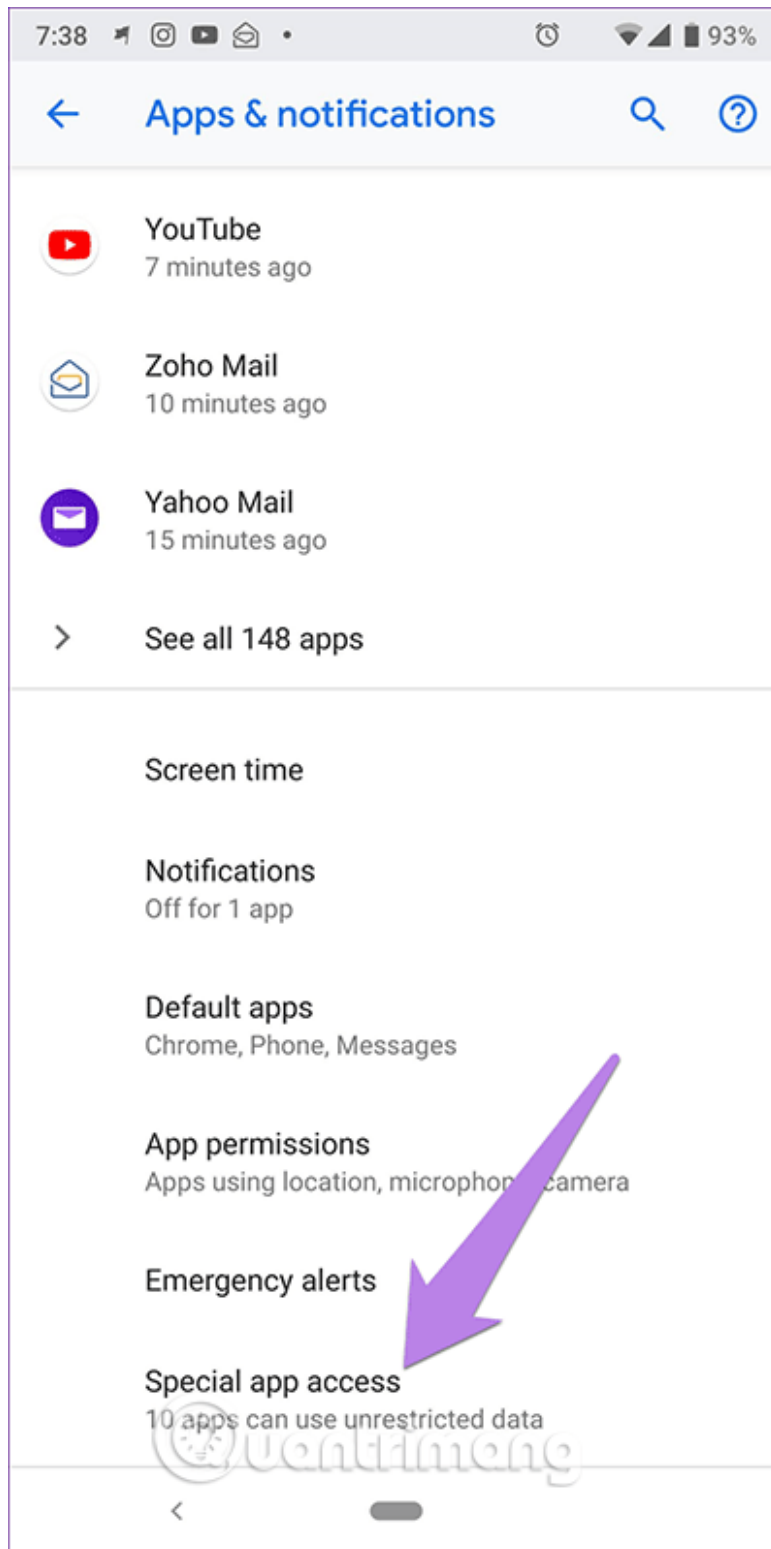
Screen time

Notifications
Off for 1 app

∨ **Advanced**
Default apps, App permissions, Emergency alerts,...







Step 3 . Touch Display over other apps > Phone .

7:38



🕒 📶 🔋 93%



Special app access



Battery optimization

Device admin apps

Display over other apps

Do Not Disturb access

Modify system settings

Notification access

Picture-in-picture

Premium SMS access

Unrestricted data

Install unknown apps

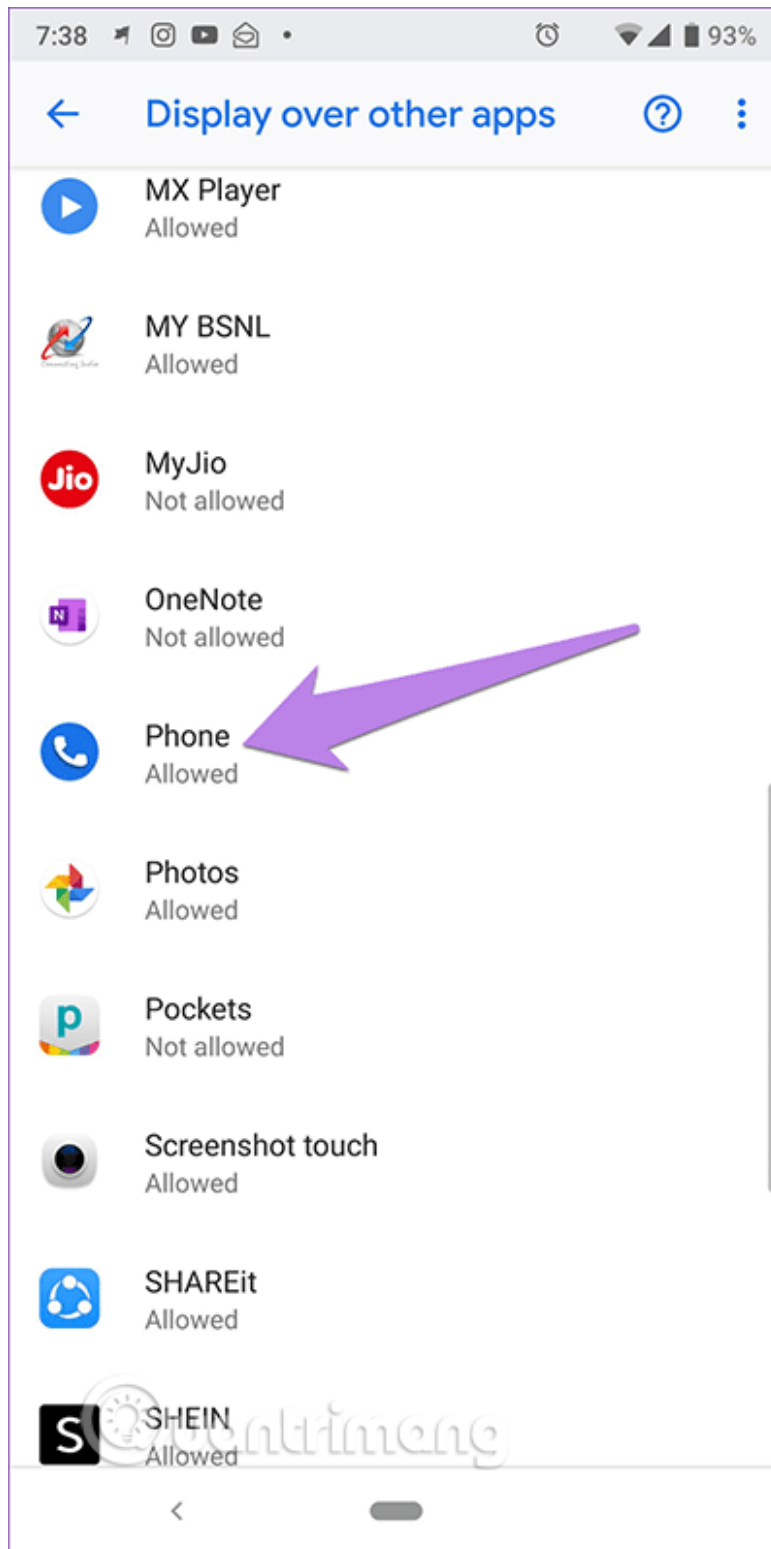
Usage access

VR helper services

Directory access



@entimeng



Step 4 . Enable Allow display over other apps .

Display over other apps



Phone
33.0.249138098

Allow display over other apps

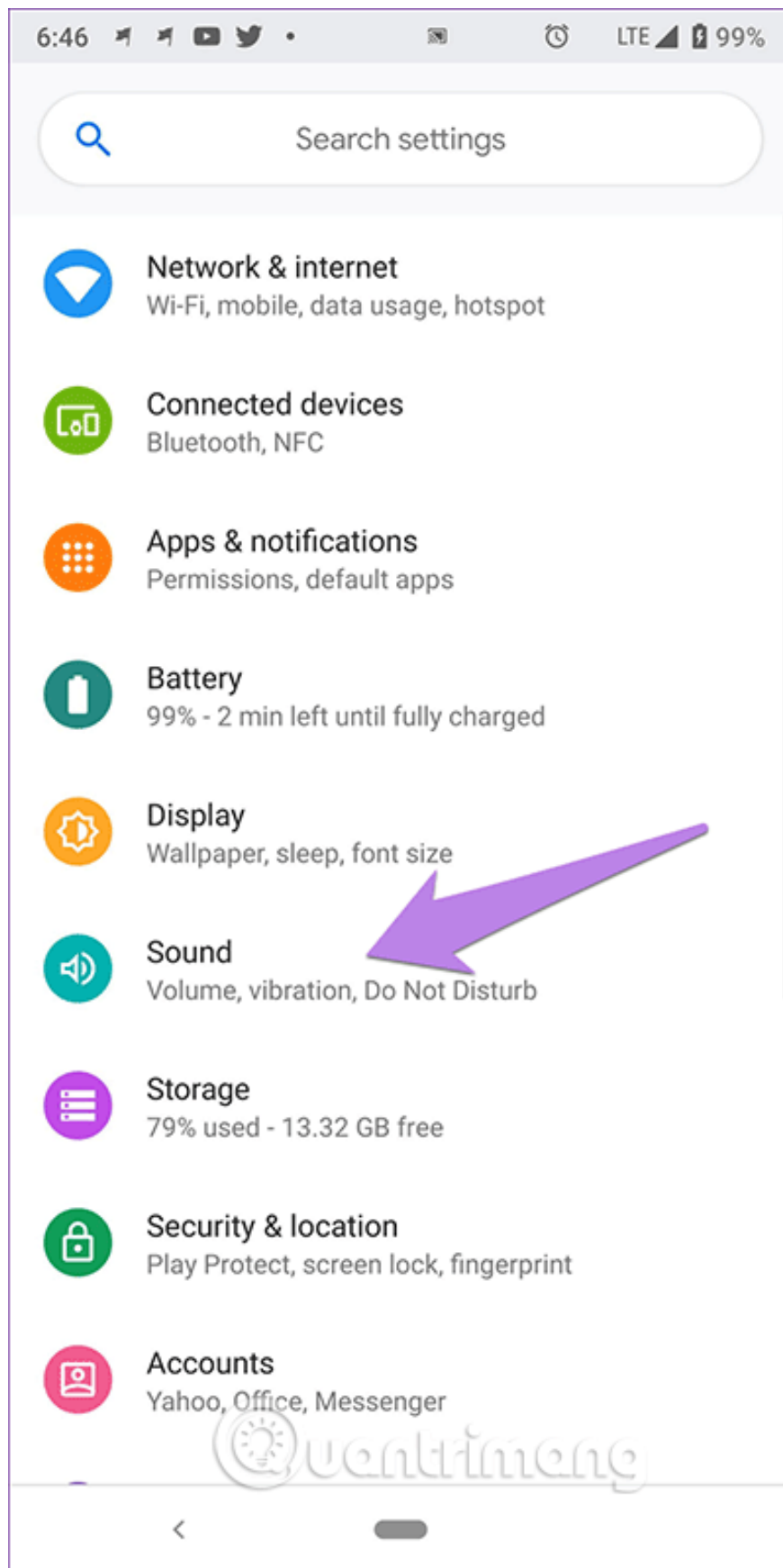
Allow this app to display on top of other apps you're using. It may interfere with your use of those apps or change the way they seem to appear or behave.

6. Check Do Not Disturb mode

Do Not Disturb mode on Android is different from silent mode with interrupt feature in the form of visual notifications. If this feature is enabled, you will receive a notification in the bulletin board but no sound or notification will appear.

To fix it, follow these steps:

Step 1 . Open **Settings** and go to **Sound** .



Step 2 . Touch Do Not Disturb and make sure to turn it off.

Sound

Media volume

Call volume

Ring volume

Alarm volume

Also vibrate for calls

Do Not Disturb
Off

Shortcut to prevent ringing
On (mute)

Now Playing
Show nearby songs

Phone ringtone
el_bano

Advanced



However, if you want to use Not Disturb, tap **Notifications** and change **No visuals or sound from notifications** to **No sound from notifications** . With this option you will receive a popup notification but no sound.

Also, you should check if the Do Disturb mode is not set to auto-turn on.

7:47



92%



Do Not Disturb



Behavior

Sound & vibration

Muted, but allow alarms

Notifications

No sound from notifications



Exceptions

Calls

None

Messages, events & reminders

Messages, events, and reminders

Schedule

Duration

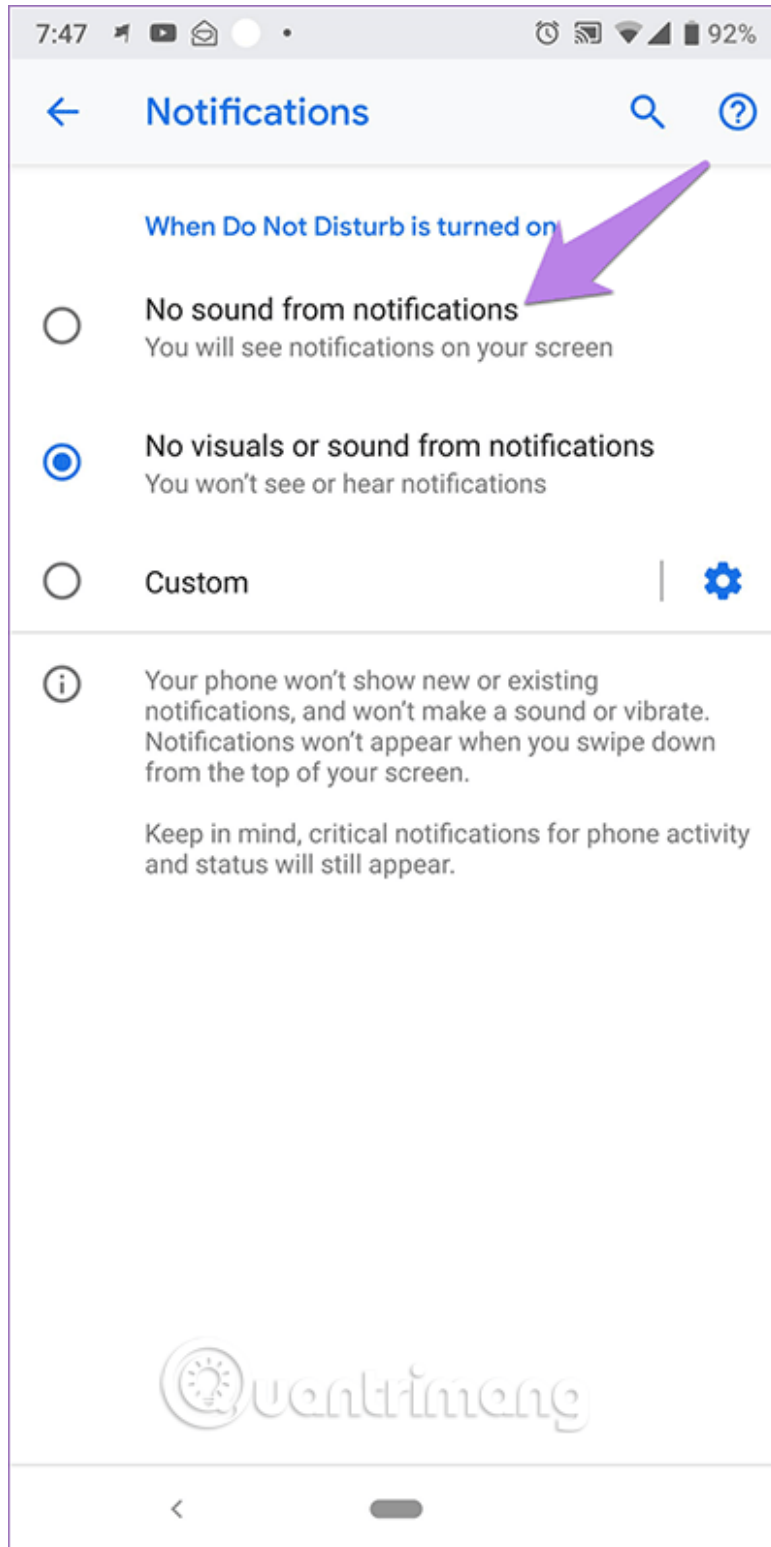
Until you turn off (unless turned on automatically)

Turn on automatically

Never

Turn on now





I wish you all success!

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