

How to fix some common errors on Facebook Messenger

Facebook Messenger is now a popular messaging app on Android and iOS. However, during the process of using the application will encounter some errors that you can not message on Messenger.

Along with Facebook social network, Messenger messaging application is now two applications that occupy a large number of users. Facebook Messenger helps users to message with Facebook friends, but works independently, separate from this social network.

However, in the process of using some errors will affect the messaging, or video calling on Facebook Messenger. For example, the user will not receive or send messages, the Messenger application does not work, . In the following article, we will synthesize some errors on Facebook Messenger, as well as how to fix the problem. there.

1. Download Facebook Messenger for Android
2. Download Facebook Messenger for iOS

1. Messenger does not receive or send messages:

This error occurs in many Messenger accounts. You cannot send or receive text messages, or simply an emoticon. So how to handle this problem?

The reason for this situation may be that we are using Messenger with the old version, not yet updating the application. Your task is to access the Google Play Store app store and then click on **My apps and games (My apps & games)** and then click **Update** in the Messenger app.

 Apps & Games

 **My apps & games**

 Entertainment

 Movies & TV

 Music

 Books

 Newsstand

 My account

 My wishlist

 Redeem

 People

 Settings



ALL

UPDATE

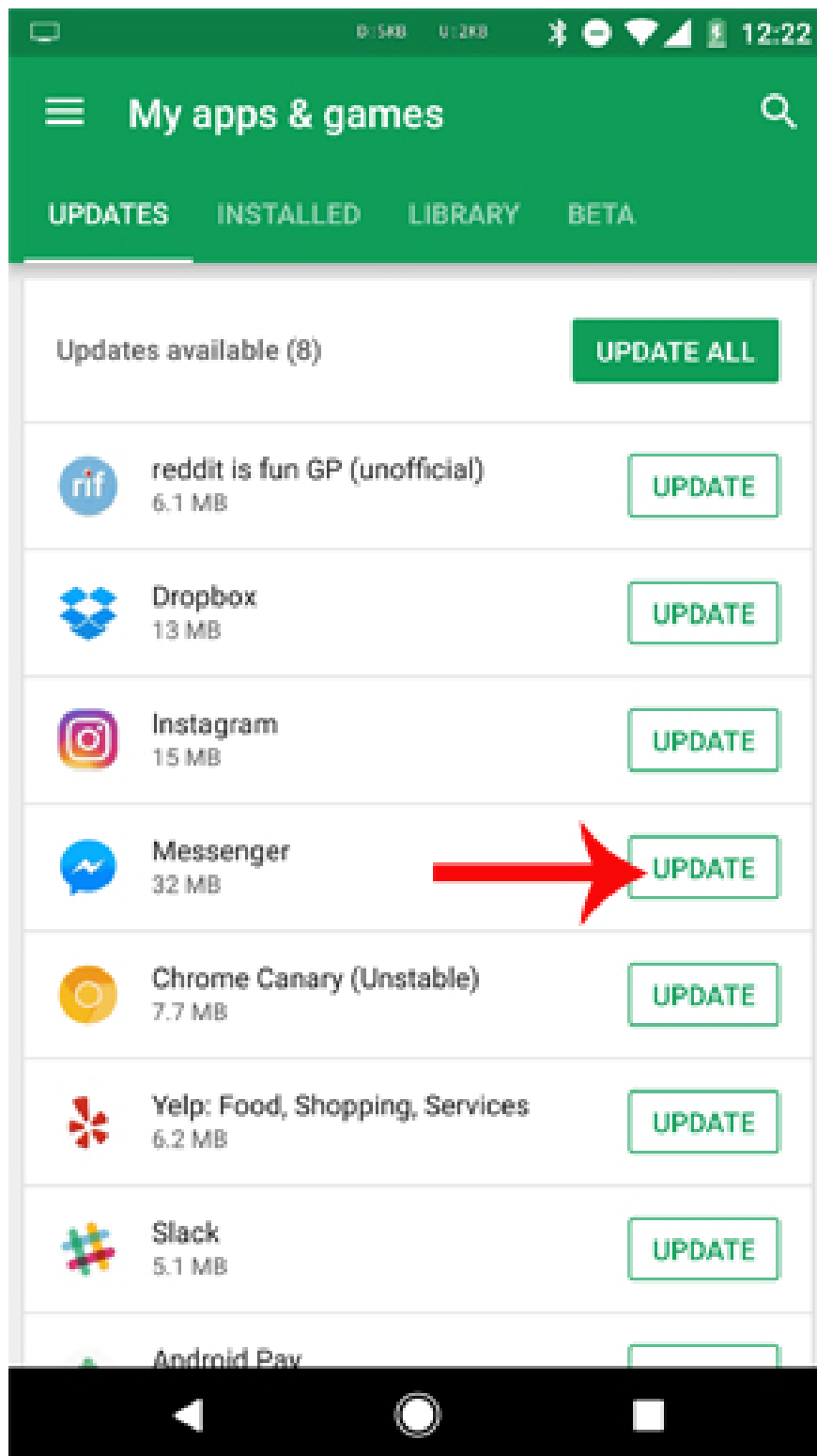
3

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We..

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In addition, you also try to check the WiFi connection, whether 3G / 4G data has any errors. This also leads to messages not being sent or not receiving messages.

2. "Splashed" Messenger application continuously and inactive:

This is also one of the most frequently encountered errors when using Facebook Messenger. We cannot open Messenger app for texting, or when opening a screen with a black screen, or a white screen with unfortunately Facebook Messenger has stopped.

To fix Messenger error, the only effective solution is to delete the Messenger application and then download and reinstall.

With the Android device, try upgrading the Android operating system to the new version. Go to **Settings> About Device> Software Update> Update Now** .

Readers refer to the article [How to check and update the version of Android operating system in use](#).

If the problem is not in the operating system version, it may be because Messenger data is too full, making the application inaccessible. The thing to do is to delete the entire history of usage data, clear the cache so that the application returns to its original state. Go to **Settings> Applications> Application Manager> All> Messenger** and click **Clear Data** and **Clear Cache** .

< Thông tin ứng dụng



Messenger

Phiên bản 122,0,0,10,69

Buộc dừng

Gỡ cài đặt



Hiện thông báo

BỘ NHỚ

Tổng 139 MB

Ứng dụng 51,87 MB

Ứng dụng thẻ SD 0,00 B

Dữ liệu 81,77 MB

Dữ liệu thẻ SD 5,51 MB

Chuyển sang
thẻ SD



Xóa dữ liệu

BỘ NHỚ ĐỆM

< Thông tin ứng dụng



Messenger

Phiên bản 122.0.0.10.69

Xóa dữ liệu ứng dụng?

Tất cả dữ liệu của ứng dụng này sẽ bị xóa vĩnh viễn. Bao gồm mọi file, cài đặt, tài khoản, cơ sở dữ liệu,...

Thoát



OK

Chuyển sang
thẻ SD

Xóa dữ liệu

BỘ NHỚ ĐỆM

< Thông tin ứng dụng

BỘ NHỚ ĐỆM

Bộ nhớ đệm 3,10 MB



KHỞI CHẠY THEO MẶC ĐỊNH

Không có mặc định nào được đặt.

Xóa các mặc định

CẤP PHÉP

Ứng dụng này có thể truy cập những mục sau trên thiết bị của bạn:



chặn cuộc gọi đi.

Đọc trạng thái và định danh của điện thoại

gọi trực tiếp số điện thoại.

The last way is to try to **uninstall the application** and proceed to reinstall the Messenger application from scratch. When you click Uninstall, all data related to the application will be deleted from the device. And we will visit Google Play Store to reload the new version of Facebook Messenger.

Users access the **Settings > Applications > Application Manager > All > Messenger** and then uninstall the application on the device.

< Thông tin ứng dụng



Messenger

Phiên bản 122.0.0.10.69

Buộc đăng

Gỡ cài đặt



Hiện thông báo

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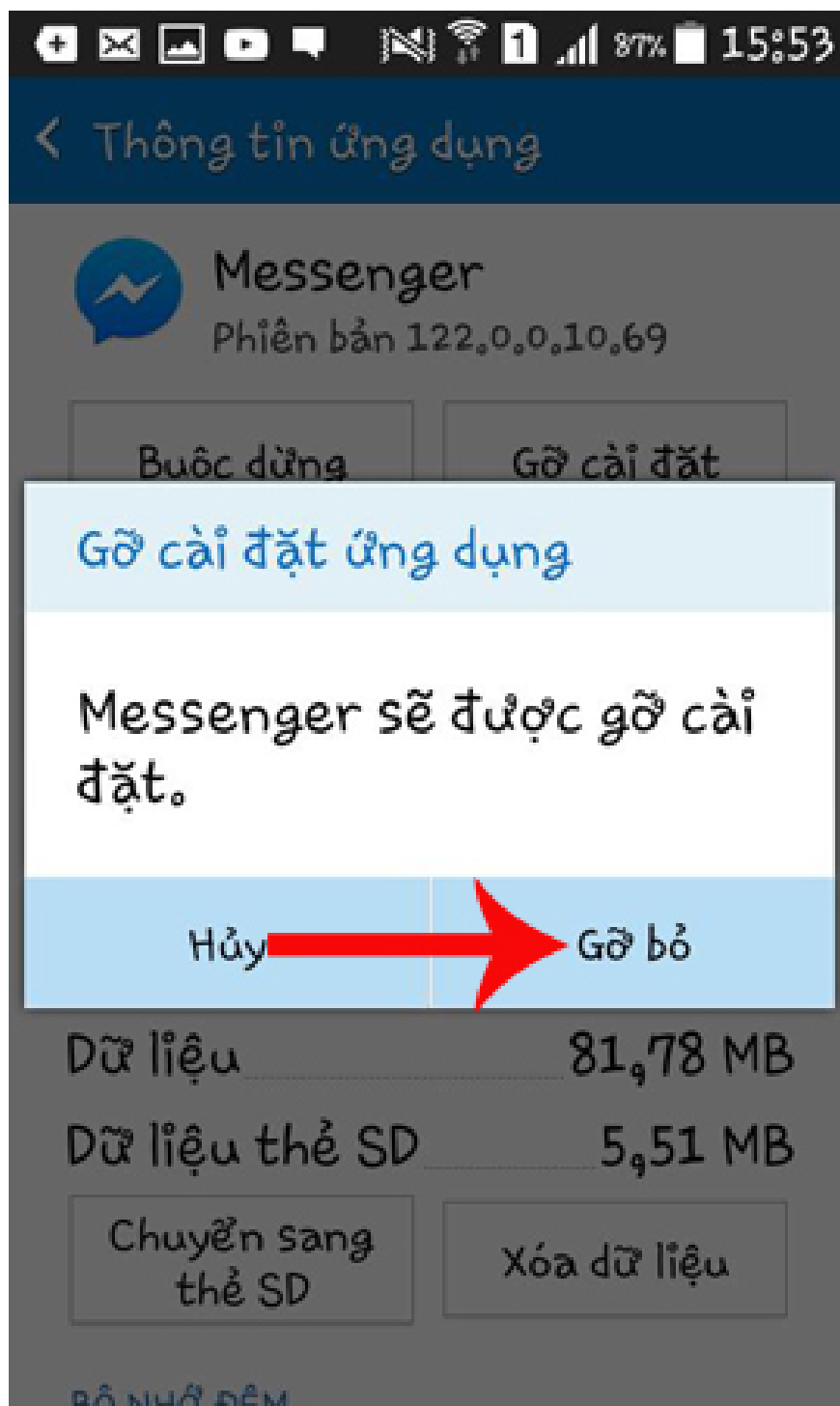
Dữ liệu 81,78 MB

Dữ liệu thẻ SD 5,51 MB

Chuyển sang
thẻ SD

Xóa dữ liệu

RÔ NHỚ ĐÊM



3. Messenger messages are hidden:

This is not an error on the application, but because Facebook automatically posts certain messages to the **Message Requets** section, which makes it impossible to find. We just need to open the Message Requets section of the Messenger for mobile version to find it. Or with the Web-based Messenger version, you also access Message Requets.

Refer to the article [How to "hunt down" hidden messages in Facebook Messenger.](#)



The above are common problems when using the Facebook Messenger application, as well as ways to handle it. Updating the application regularly will help you fix some bugs in the previous version. Besides regularly cleaning Messenger applications, as well as other applications also limit the lag in the application, but also help the device work more stably.

Hope this article is useful to you!

You finished reading the article "**How to fix some common errors on Facebook Messenger**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.