

# How to fix Skype has stopped working

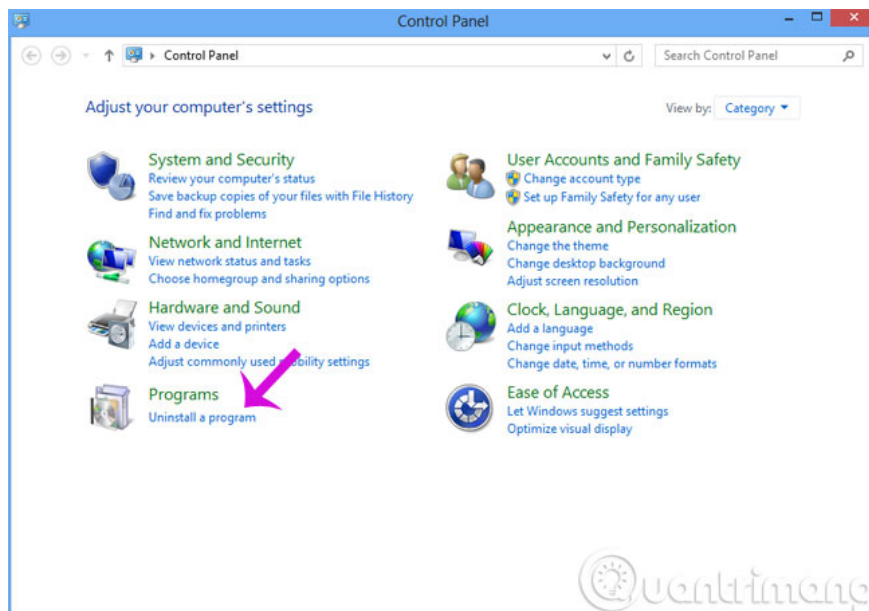
With the advantages of easy registration, use, friendly interface, Skype is gradually becoming the leading popular chat application in Vietnam. However, like many other software, in the process of using it will not avoid being encountered errors. Today, we will guide you how to fix errors when logging in, then notice Skype has stopped working.

With the advantages of easy registration, use, friendly interface, **Skype** is gradually becoming the leading popular chat application in Vietnam. However, like many other software, in the process of using it will not avoid being encountered errors. Today, we will show you how to fix errors when logging in, the message "Skype has stopped working" appears.

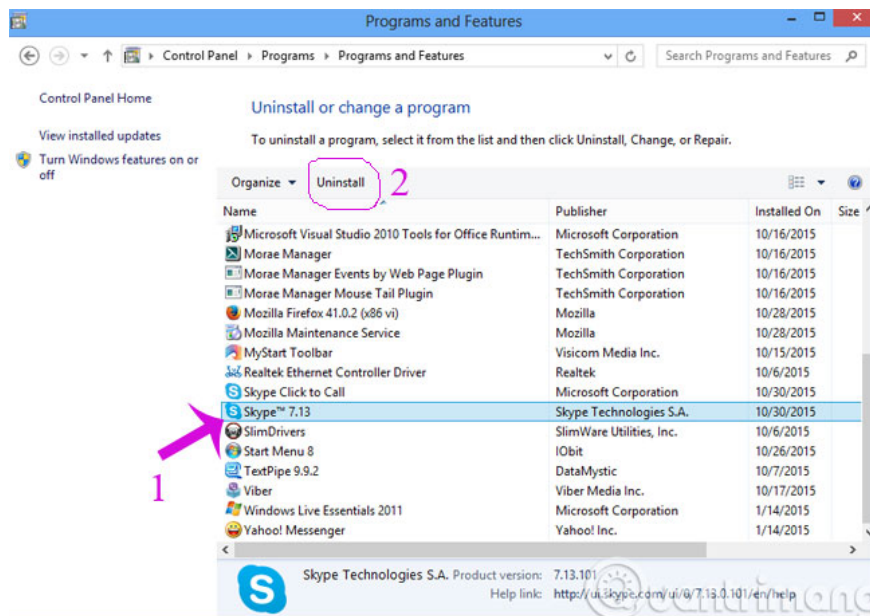
There are many causes of this error, so TipsMake.com will synthesize a few ways to overcome, you can look over and apply to your case see why.

## Method 1: Remove, reinstall

You go to **Control Panel > Uninstall a program**

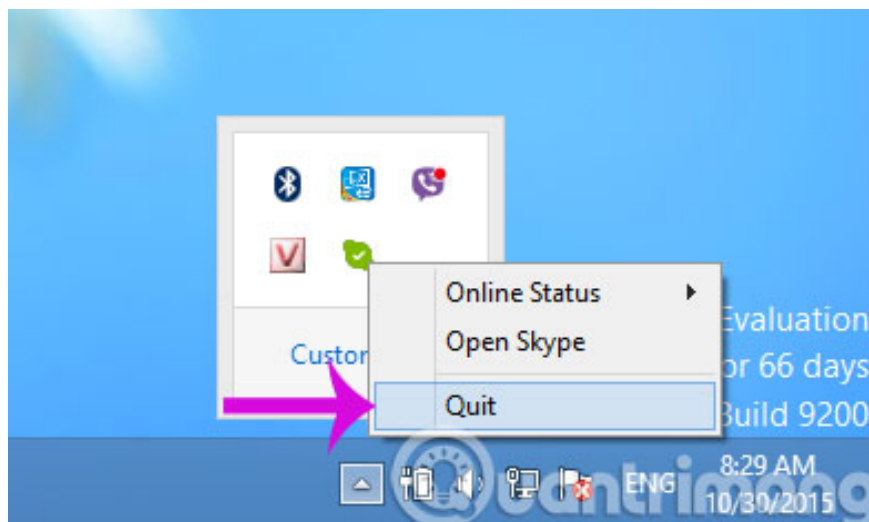


Go to the **Skype** application and click **Uninstall**

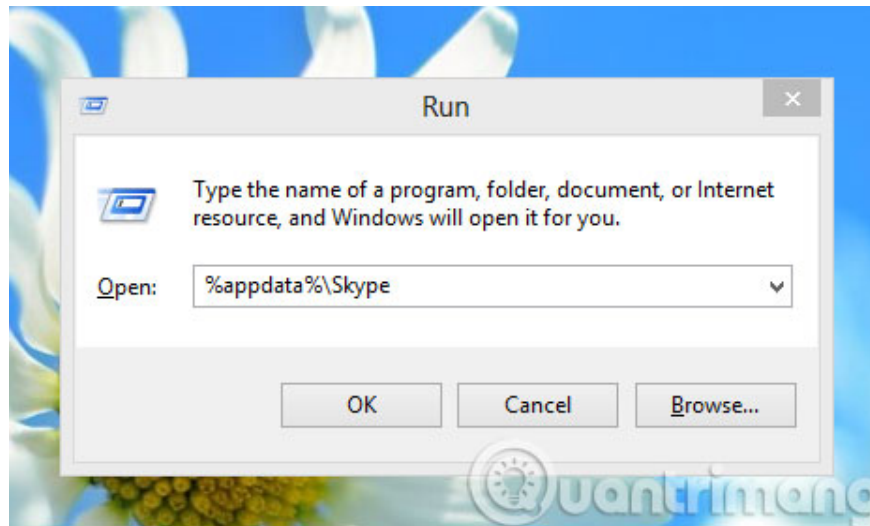


## Method 2: Fix the error directly in the installation file

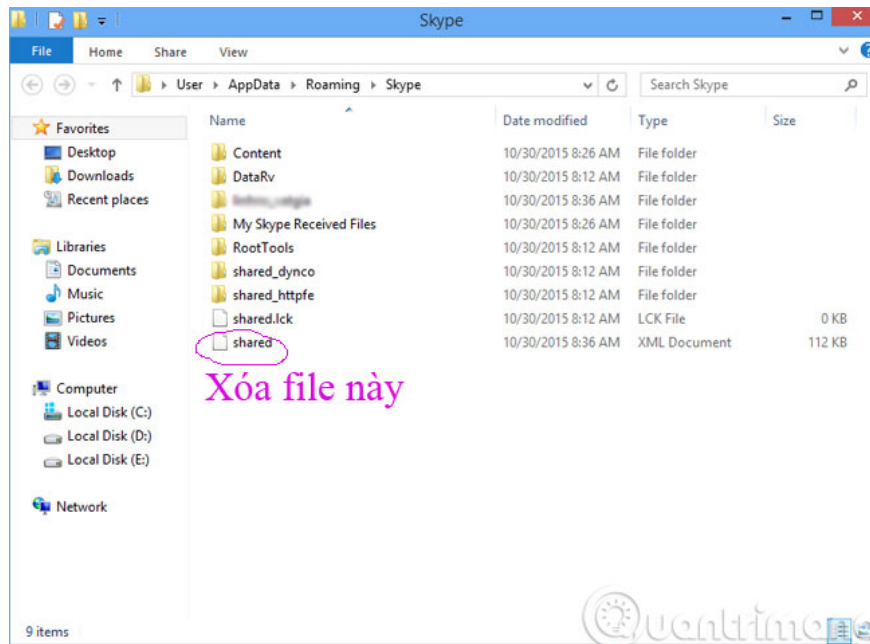
First, you need to completely exit Skype on your computer, by clicking on **the Skype icon** in the lower right corner of the screen, right-click it and select **Quit**.



Next, in the main screen interface, you press **Windows + R** key combination to open the **Run** dialog box, then enter the search box for the keyword "**% appdata% Skype**", press **Enter** (or click OK).



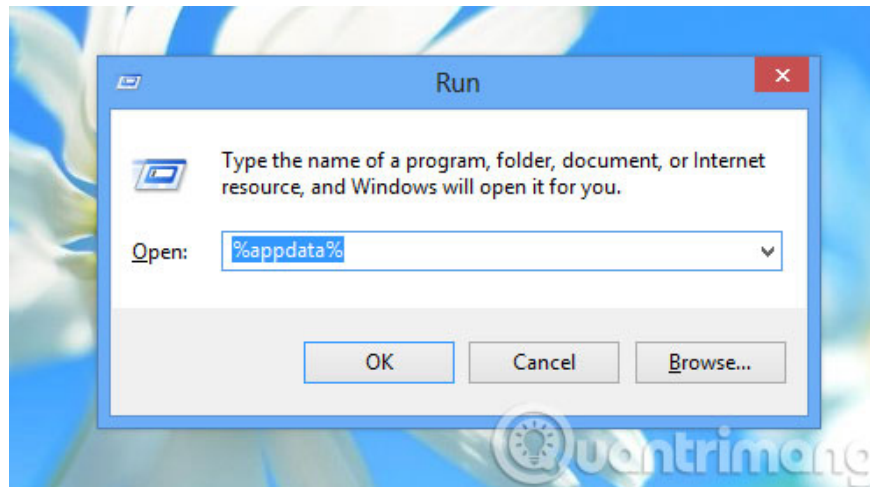
A new window will appear, find the **Shared** file (as shown below) and delete it.



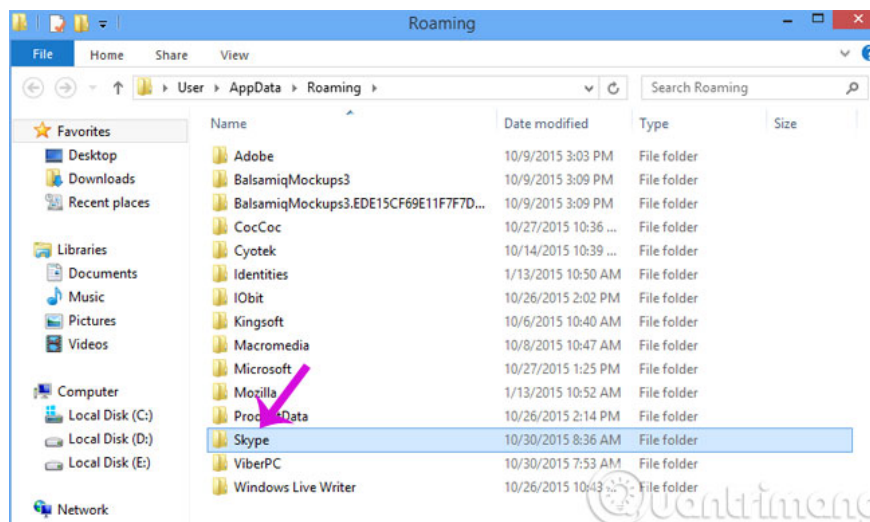
After completing the above steps, you restart and use normally.

### Method 3: Delete the username file

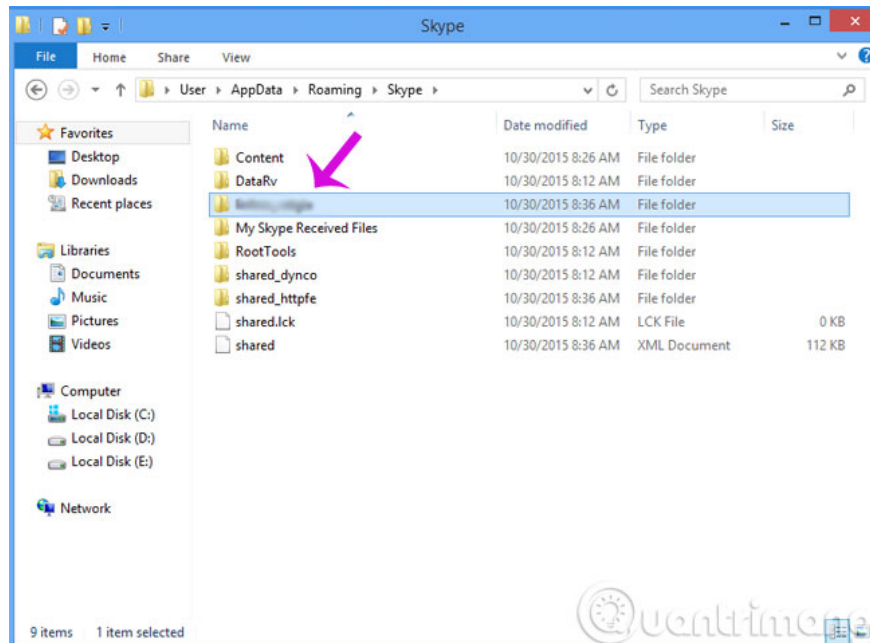
You also open the **Run** dialog box, enter the keyword " % appdata% ", and then click **OK** .



In the new window that appears, select the **Skype** folder.

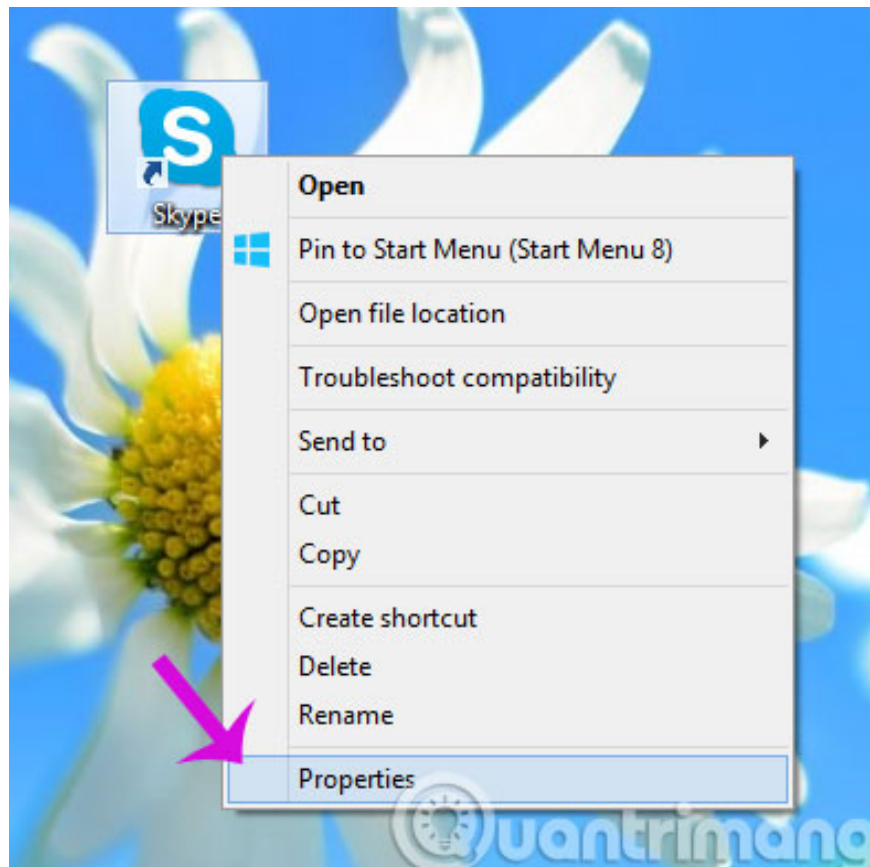


Find the file with the same name as your account name (log in to Skype) and delete it. That's it, now you try to log in to your account again.

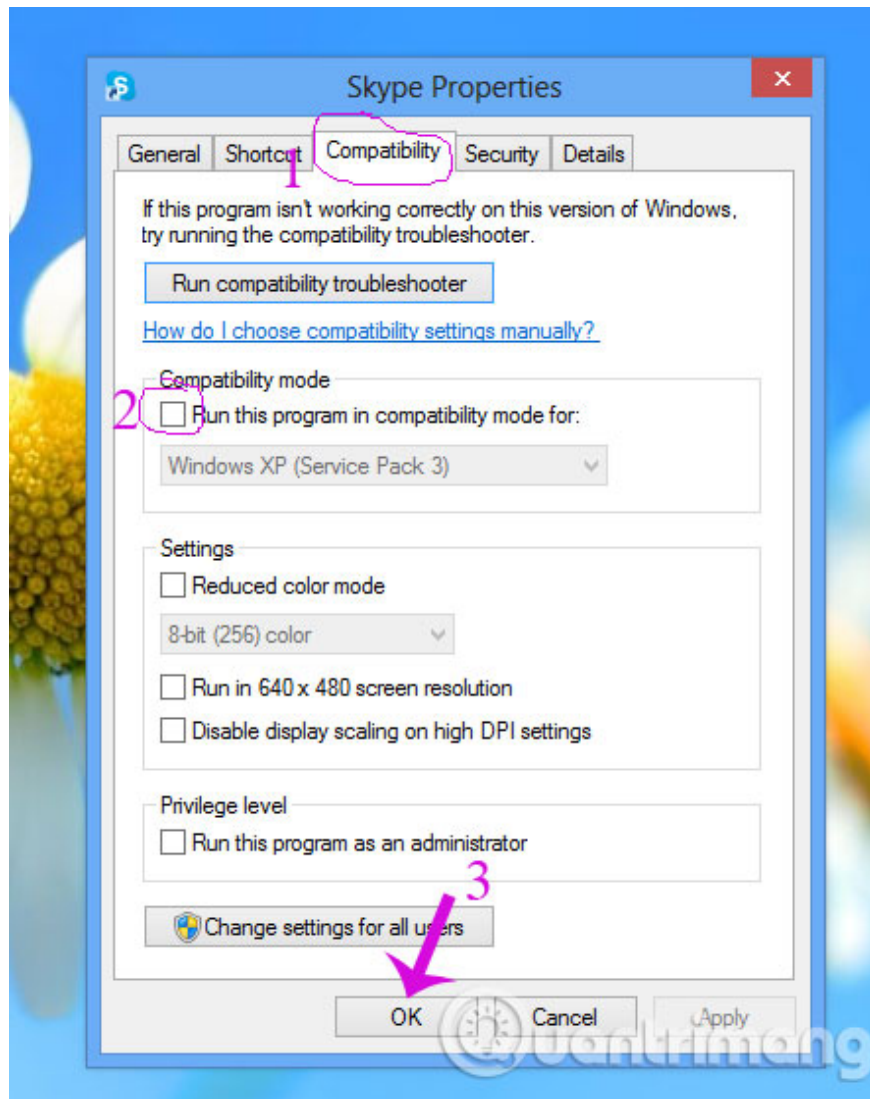


## Method 4: Delete the Skype file completely

First, delete the Skype folder according to the **Data / Roaming App** path. Then exit the main screen, find the Skype icon on the desktop, right-click it and select **Properties**.

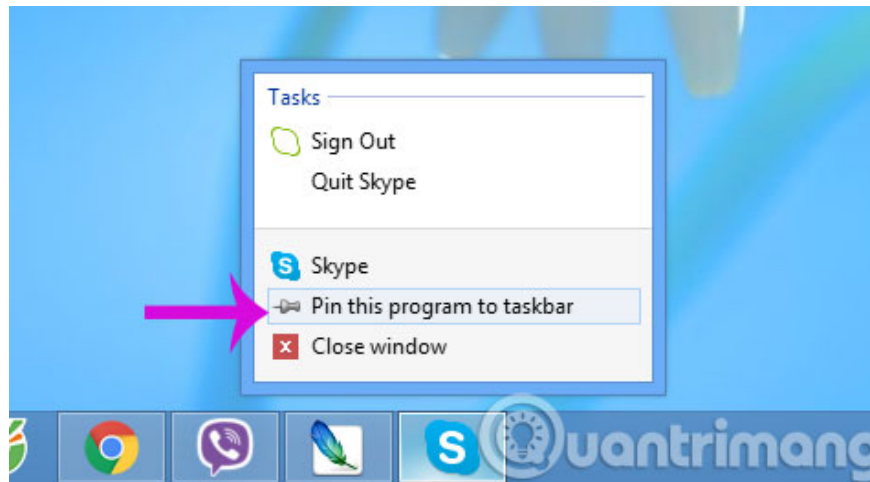


The **Skype Properties** window appears, click the **Compatibility** tab, then uncheck the **Run this program in compatibility mode for Compatibility mode** . Then press **OK** to finish.

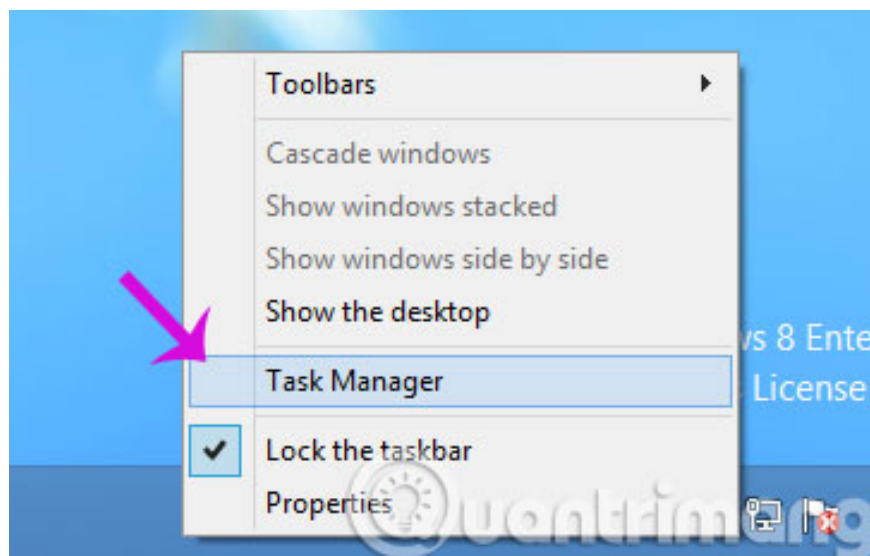


## Method 5: Use Task Manager

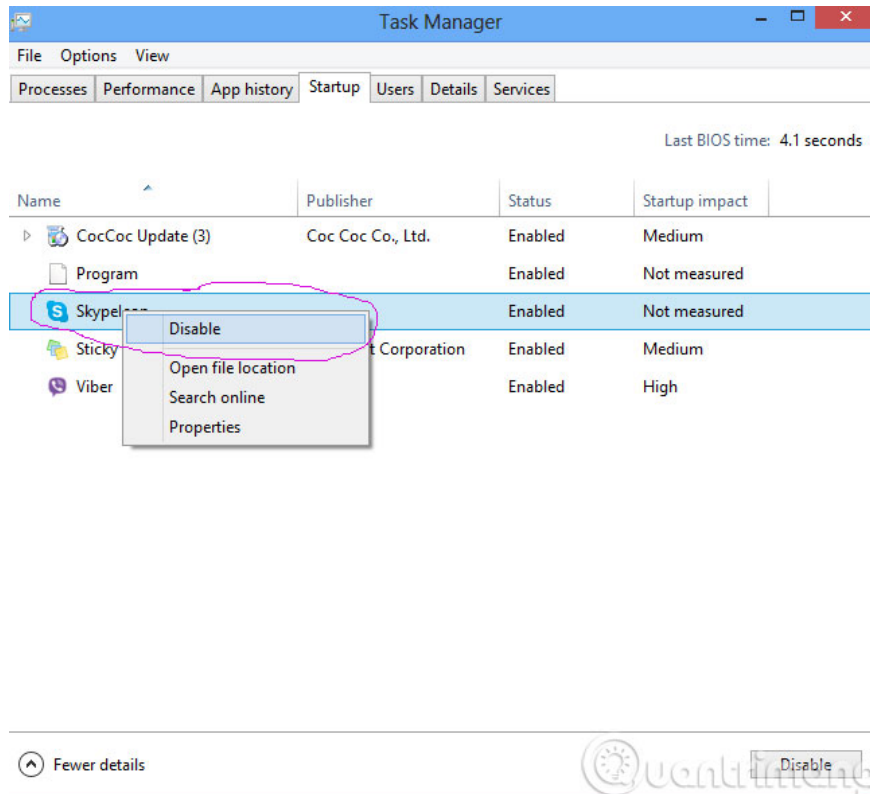
First, you need to log out of your current Skype account. Then, uncheck Skype on the Taskbar



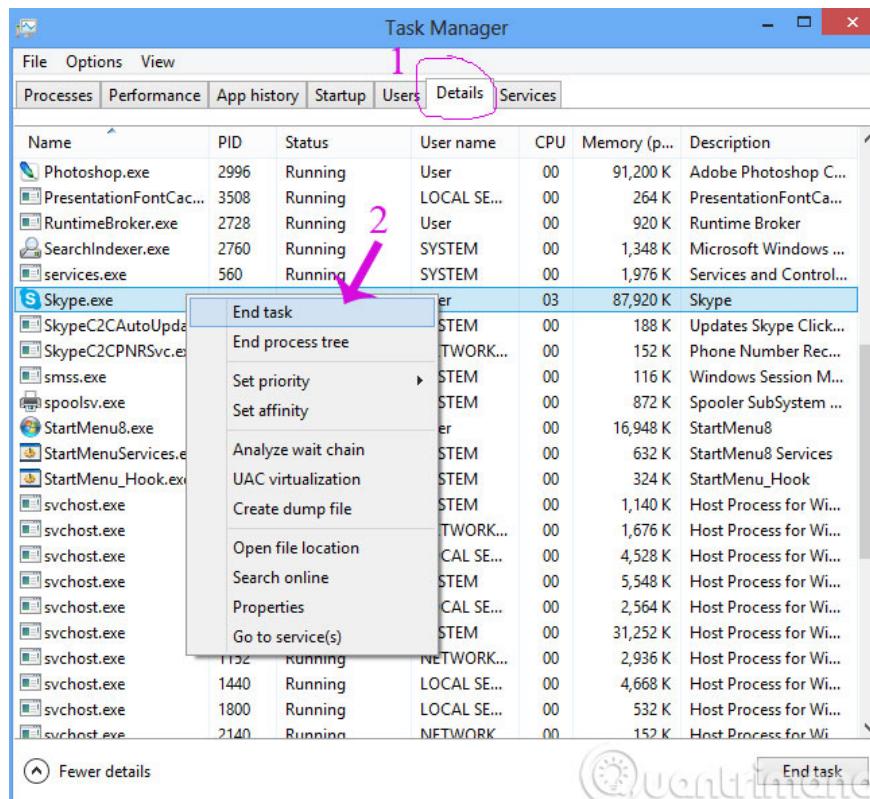
Right-click on the Taskbar, select **Task Manager** .



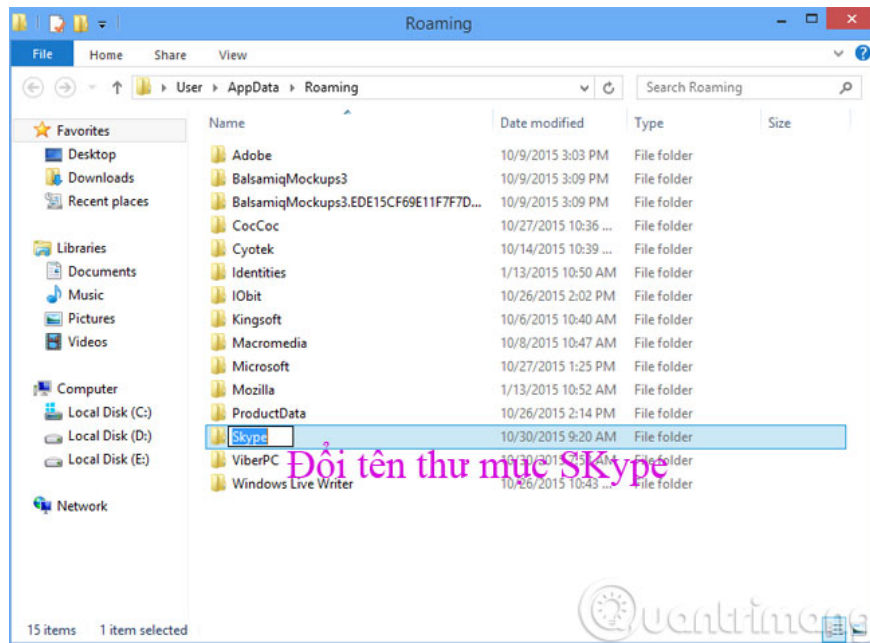
The Task Manager window appears, select the **Startup** tab. Looking down, right-click on the line containing Skype and **Disable** , or left-click on the line containing it and select **Disable** at the end.



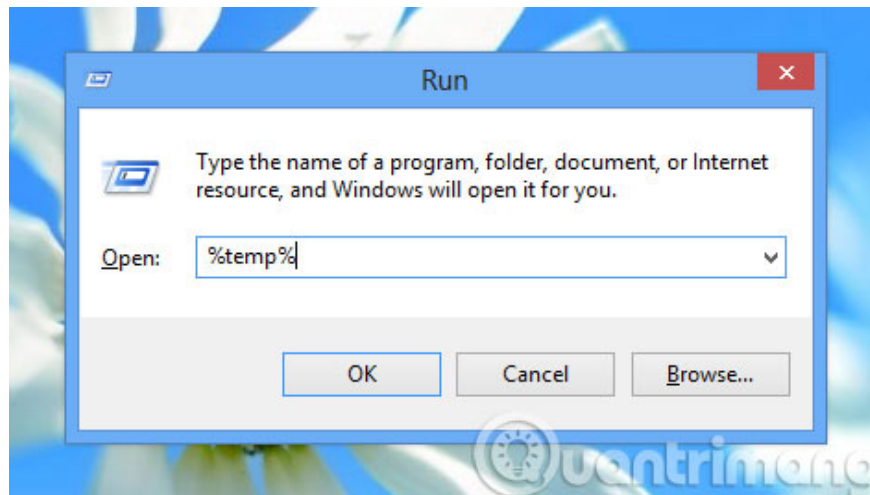
Continue to select **Details** tab, also find the line containing Skype, right-click and click **End task** (or left mouse button and select End task at the end). The confirmation window to close the application appears, select **End Process** to agree.



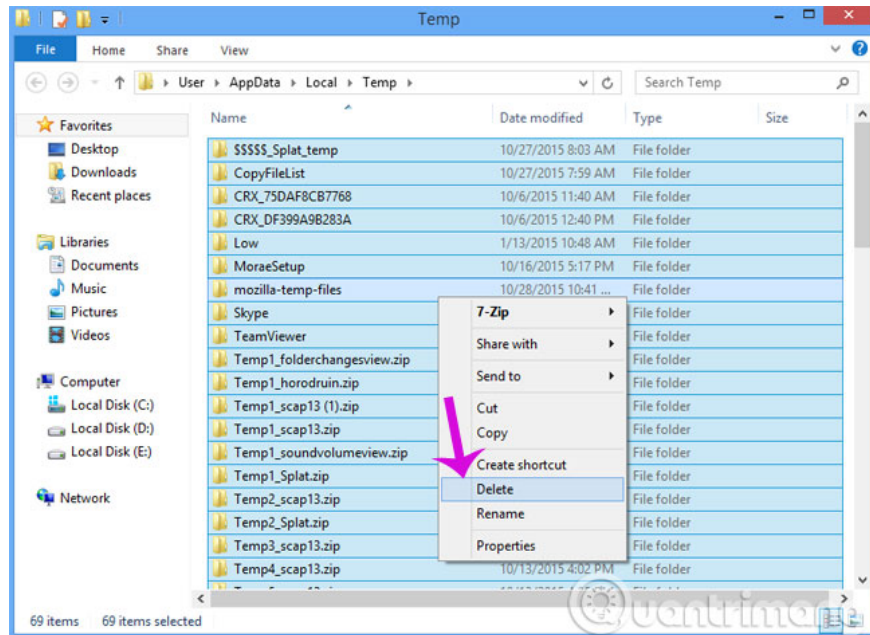
Turn off the Task Manager window, go to **AppData / Roaming** , then change the Skype folder name to another name, depending on your choice.



Open the **Run** dialog box, and enter **% temp%** , click **OK** .



In the Temp window, select all the folders in it and delete it. Once you're done, restart Skype and try logging in again.



With the above processing directions, you apply for each of your specific cases to fix the above error.

1. How to delete chat history on Skype
2. Instructions to fix Skype do not show online status
3. How to block messages and calls on Skype

**Good luck!**

You finished reading the article "**How to fix Skype has stopped working**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.