

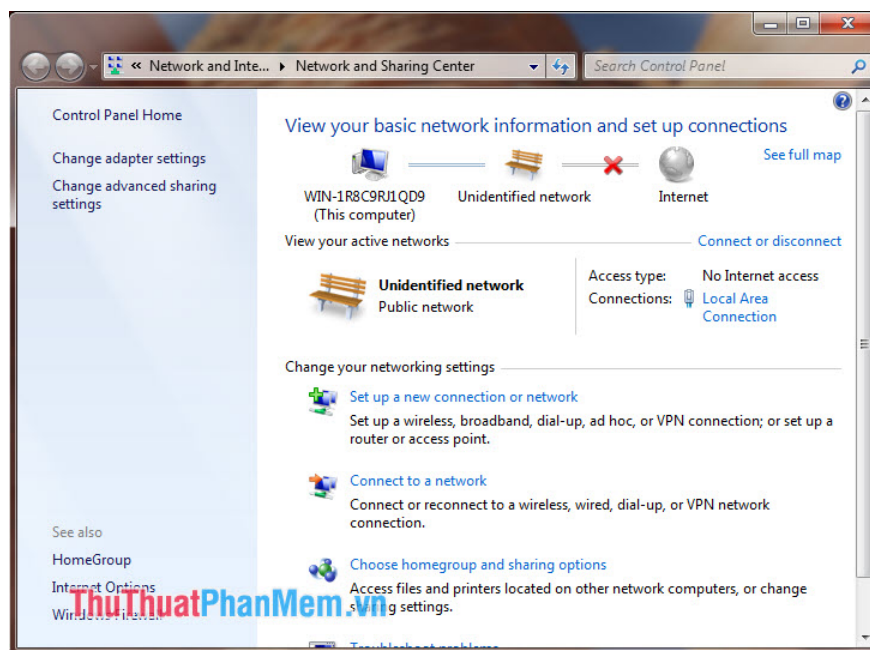
How to fix Outlook error not receiving Mail

Microsoft Outlook is a professional office application of Microsoft with the function of sending and receiving email. Suddenly one day you are using the normal application, you get an error not to receive mail. So how do you handle? How to fix Outlook error not receiving Mail

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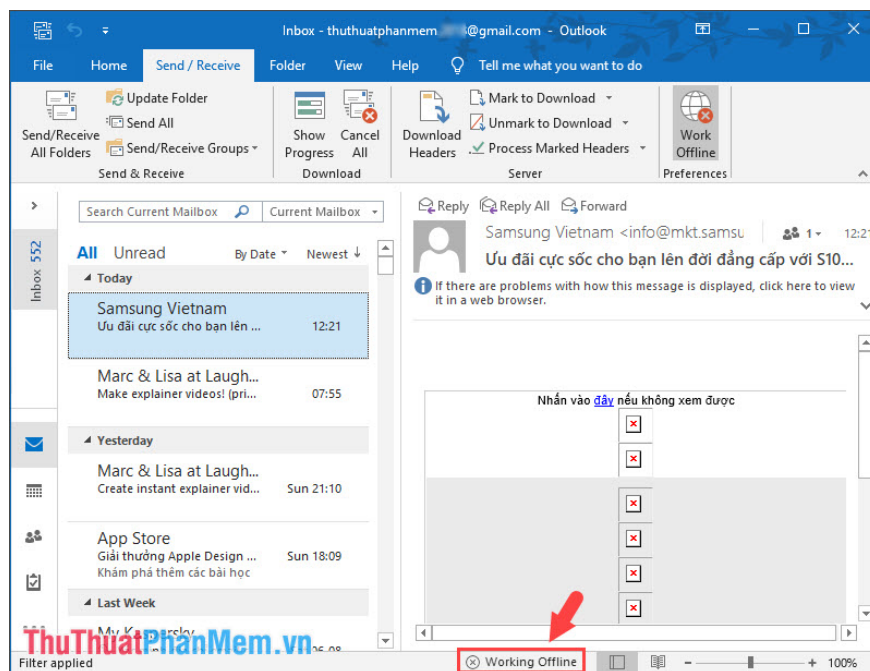


1. Check Internet connection

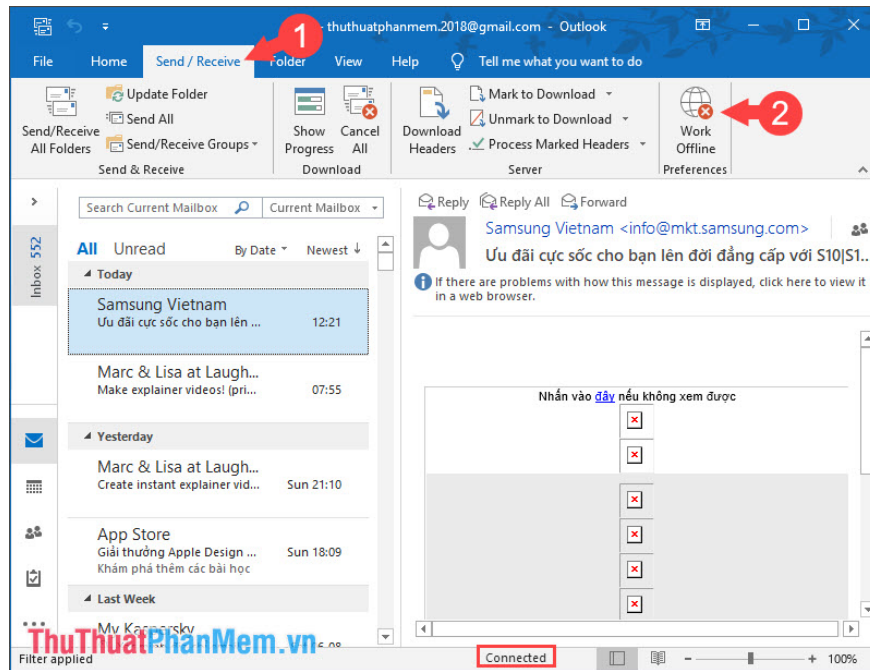


Sometimes the most fundamental error that prevents us from receiving an email is the loss of an Internet connection. We simply check the Internet connection, try turning off the modem / router Internet again.

2. Outlook switches back to Offline mode

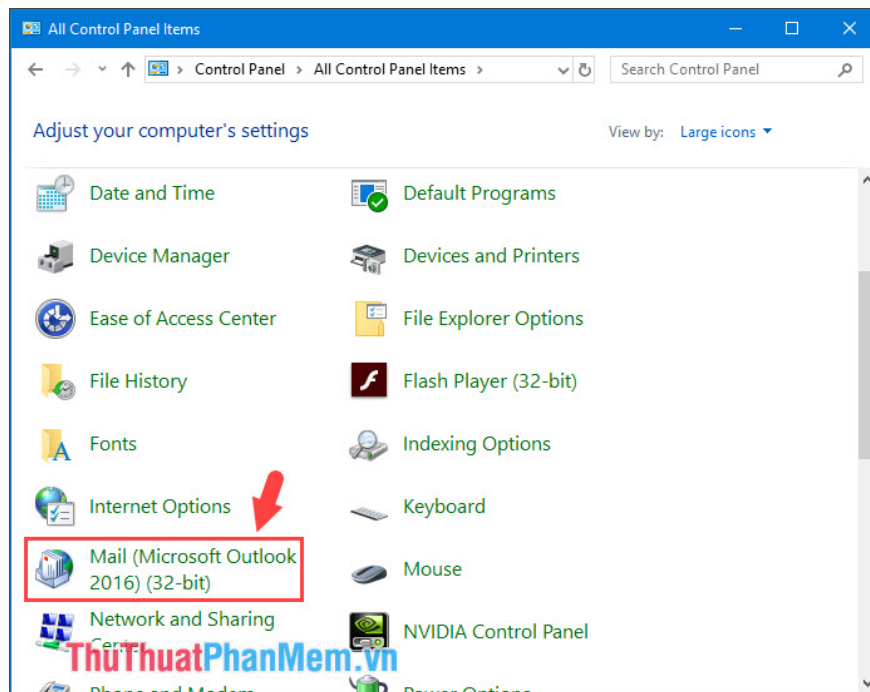


As you can see in the image above, you may notice that the **Status bar** has **Working Offline**, which means that your **Microsoft Outlook** has been switched to offline mode. To receive and send e-mail, we must reactivate **Microsoft Outlook** by going to **Send / Receive** => **Work Offline** . If you notice below the words **Connected** means the software has successfully switched to Online mode.

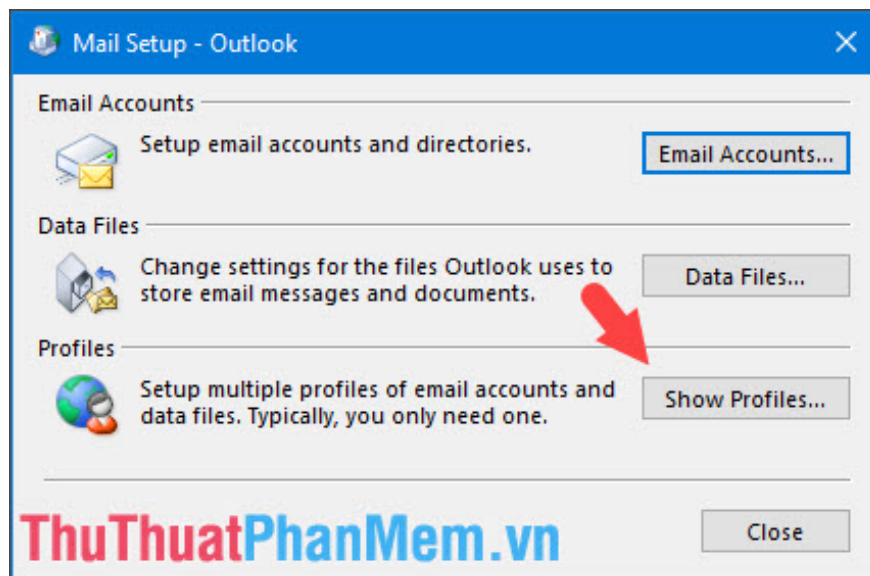


3. Reset your Outlook account

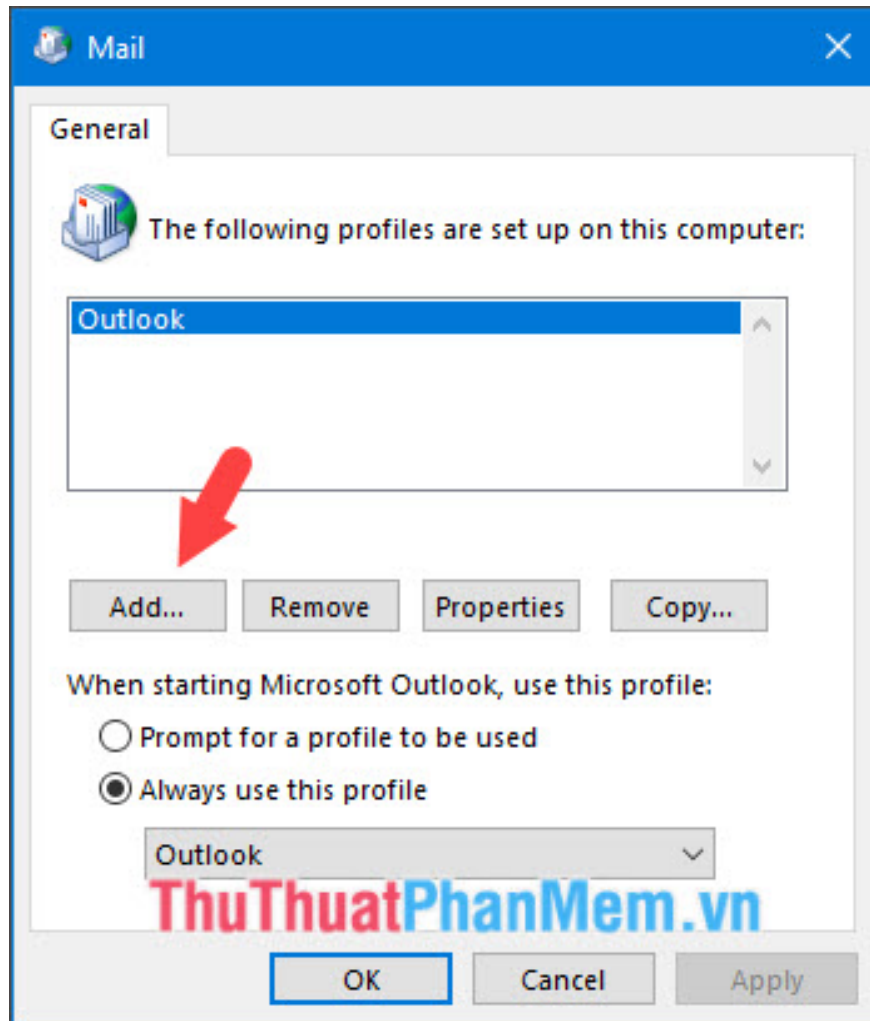
Step 1: Go to Control Panel => Mail (Microsoft Outlook 2016) (32-bit) .



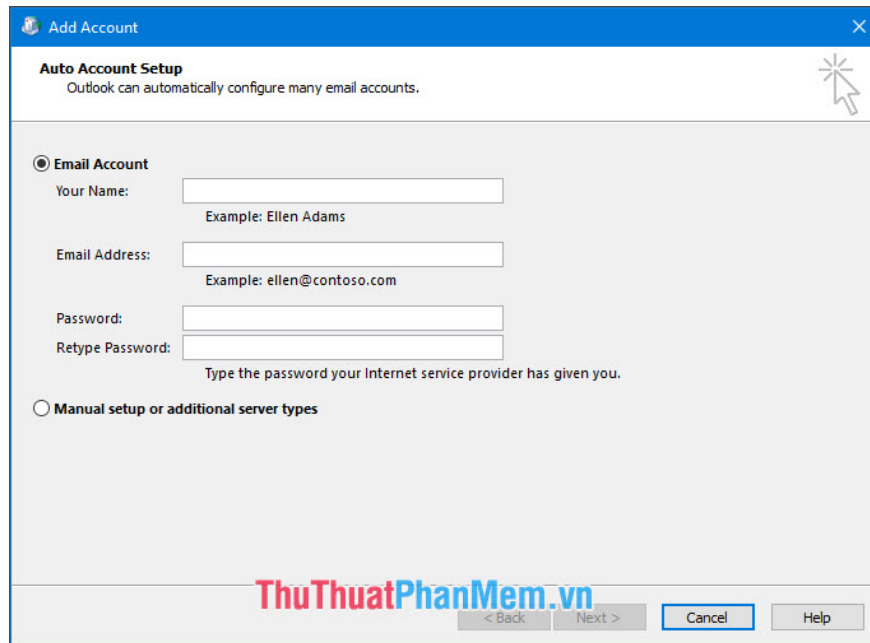
Step 2: Select Show Profile .



Step 3: Click **Add** to add your Outlook account.

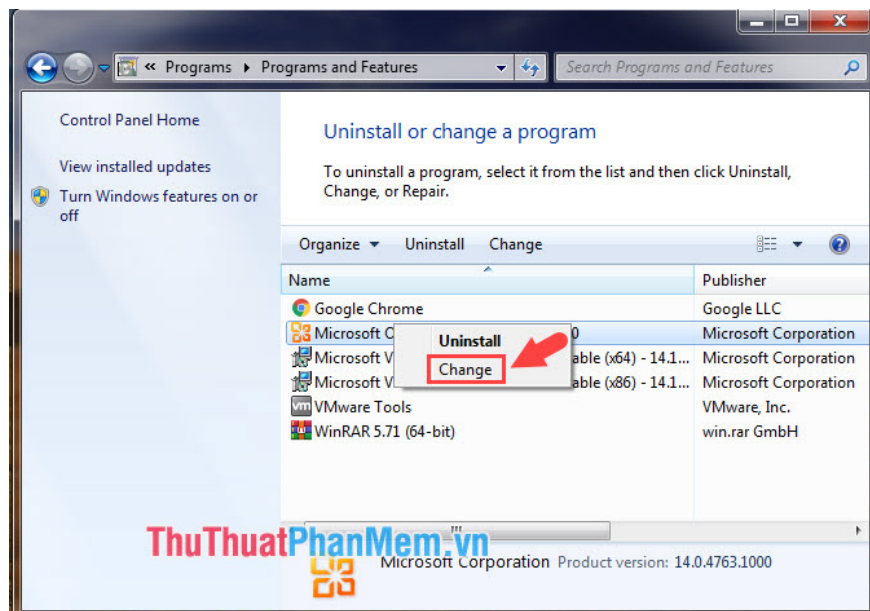


Step 4: You fill in the email information such as name, mail address, password.

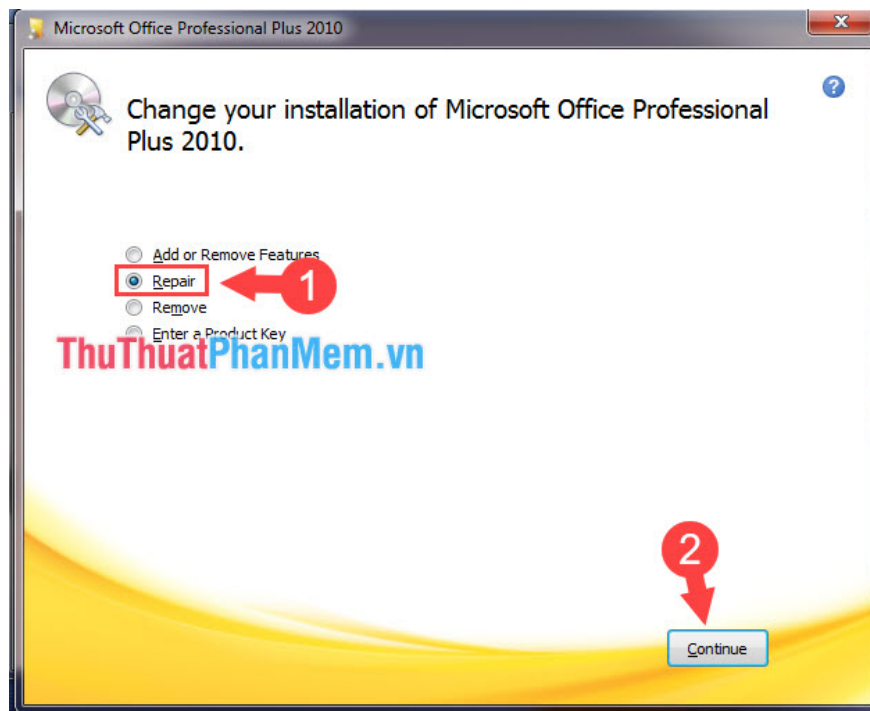


4. Revise the Microsoft Office installer

Step 1: Go to **Programs and Features** , right click on **Microsoft Office** installer and select **Change** .



Step 2: Choose **Repair** => **Continue** .



After the notice of completion, you click **Close** to close the application.



With instructions to fix Outlook not receiving mail in the article. Please leave your comments and comments to the article in the comment section below! I wish you a new day of work and study effectively!

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