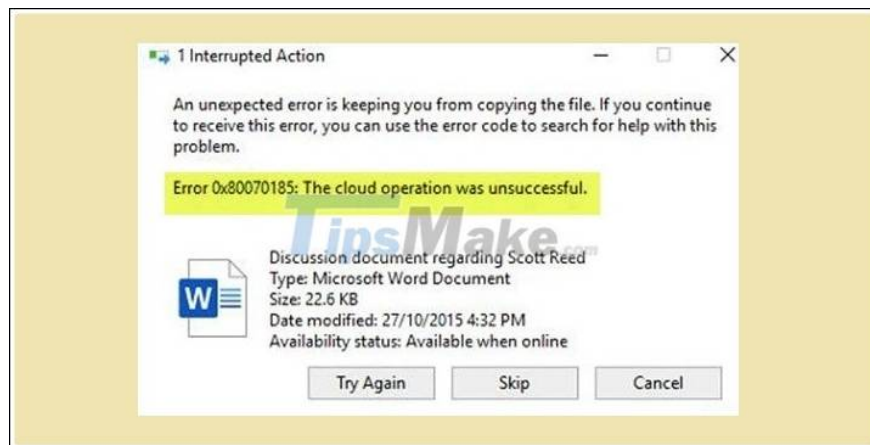


How to fix OneDrive error 0x80070185: 'The cloud operation was unsuccessful'

Some users when trying to access or download shared files on OneDrive, they get Error 0x80070185, The cloud operation was unsuccessful.

In this article, TipsMake will guide you to fix OneDrive error 0x80070185.

There are several causes of 0x80070185 error such as large file size, corrupted setup file or file certificate, problem with cache, Windows Registry problem . You can fix this problem by press the Try Again button 4 to 10 times. However, there are other ways for you to resolve the error 0x80070185.



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1. Make sure you have enough storage space

If you get error message 0x80070185 then OneDrive most likely tried to download the file you want, but your drive doesn't have enough storage space. In this case, you need to make sure that your hard drive has enough free space for the files you want to load.

Right-click on drive C or any drive containing OneDrive and then select Properties. You'll see the available disk space, and if it's too little, you can move OneDrive to another drive with more free space following these steps:

1. Right-click the OneDrive icon in the lower-right corner of the Taskbar and select Settings
2. Under the Account tab, click the Unlink this PC button
3. Sign in with your account

4. Choose a different location for the internal OneDrive folder and the files you want to sync. If there are multiple files, the synchronization time will depend on the size of the file and the network speed.

If the problem is not with storage capacity then please try next solution.

2. Reset OneDrive

The pre-installed version of OneDrive on Windows 10 sometimes gets corrupted or gets lost cache which causes many performance problems. In addition, it can cause certificate-related errors. In this case, you just need to reset OneDrive to its default settings. Here's how to do it:

1. Press Windows + R to open the Run dialog box
2. Type the following command into Run and press Enter

```
% localappdata% MicrosoftOneDriveonedrive.exe / reset
```

1. After a few minutes the reset process will be completed and the OneDrive icon will reappear in the bottom right corner of the screen
2. If OneDrive doesn't restart, open Run and type the following and press Enter

```
% localappdata% MicrosoftOneDriveonedrive.exe
```

If this solution did not help you then please try the next solution.

3. Set up Map a Network Drive for the SharePoint Document Library

Here's how to do it:

1. Go to the OneDrive website using your browser
2. Sign in to OneDrive with your Microsoft account
3. Navigate to the file library you want to access
4. Copy the URL (link) of the file / folder in the address bar
5. Next, press Windows + E to open File Explorer
6. Right-click on the Network category in the left section
7. Select Map network drive
8. Click on Connect to a Web site that you can use to store your documents and pictures link
9. On the new window that appears, click Next
10. Paste the URL you just copied in the Specify the location of your website interface box
11. Now, replace http:/// (or https: //) with and press Next
12. You can feel free to name in the Specify a name for the network location box. By default, the default name matches the name OneDrive Document Library
13. Click Next
14. Click Finish
15. Next, press Windows to open the Start menu, then type PowerShell and right-click on the search results to choose to run PowerShell under Admin.
16. In PowerShell, paste the following command and press Enter

```
Get-ChildItem -Path 'C: Users% username% OneDriveSharePointPath' -Include "*" .xl
```

After this command has finished running, you will need to restart your computer

When the machine finishes booting up, error 0x80070185 will be fixed.

Good luck.

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