

## How to fix iPhone error on the screen?

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### Try charging the battery again

It is possible that your iPhone, iPad, and iPod have run out of power, so you cannot start it, usually you try to turn on the device and notice that the battery is low, but if the battery is depleted, there will be no notification. have black screen.



You should plug in the charger and wait for at least 15 minutes, if the battery is depleted, you cannot plug in the charger and hope it gets up immediately and needs to wait a few minutes for it to turn on itself, you should be sure Make sure that your charging bulb is still working properly, if it is having problems, the power will not be able to charge into the ghost device and damage the device.

### Reset the device with the hard key

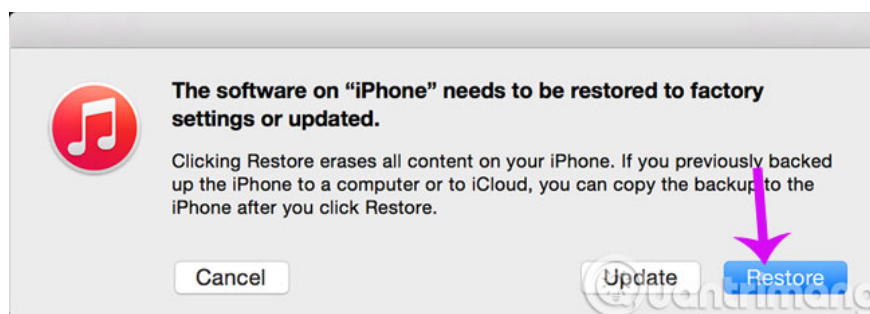
iPhone, iPad is like a computer, sometimes it will not work, then you press the Home or Power button does not work, for Smartphone devices of other companies we can remove the battery to reinstall or charge the battery without installing it, but for iPhone, iPad we can't remove the device battery, so you can replace it by resetting the device with a hard key or **Hard Reset** .



Simultaneously press the **Power** + **Home** button until you see the Apple Logo appear on the screen, the Logo may appear after you hold these 2 buttons for 10-20 seconds then iPhone and iPad will restart as normal. If it still doesn't work, you should charge it first and then perform Hard Reset.

## Restore the device with iTunes

If you have already done the above 2 steps and the device still does not work properly and there is a cable error and the iTunes Logo, this means your iOS operating system is having trouble. In order for the device to return to normal, you need to restore iOS, this should be done on iTunes on a PC or MAC.



Connect your iPhone, iPad to your **iTunes**- installed computer, notify iTunes that the device is in Recovery mode and you will have 2 options: **Update** , **Restore** . Please select **Restore** to update and restore the latest version from Apple.

If you have done all 3 ways as above but your iPhone and iPad still can't work normally but the device still has a warranty period, bring it to the center for best care or bring it to the store. repair equipment.

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2. Instructions for deleting personal data on iPhone
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### **Having fun!**

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