

How to fix errors do not upload files to Google Drive

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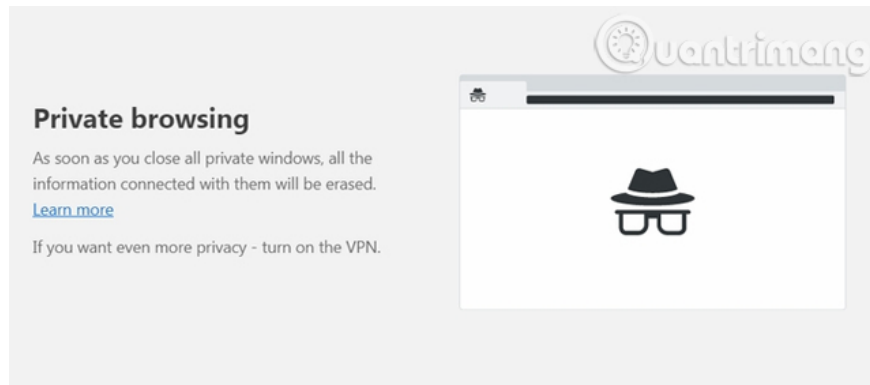
Note: The instructions below are for the Google Drive version on the web because it often happens to be a file download issue.

How to fix the problem of not uploading files to Google Drive

1. Use an incognito window
2. Delete browser data
3. Use another browser
4. Make sure the image is turned on
5. Check Google service status
6. Network problems
7. File upload is problematic

1. Use an incognito window

The first solution is to use an incognito window, which can fix many of the problems on the web including upload issues. A separate, anonymous window that does not use stored cookies can affect the normal browser. Just open an incognito window in your browser and log in to Google Drive, then reload the file and see if this works.

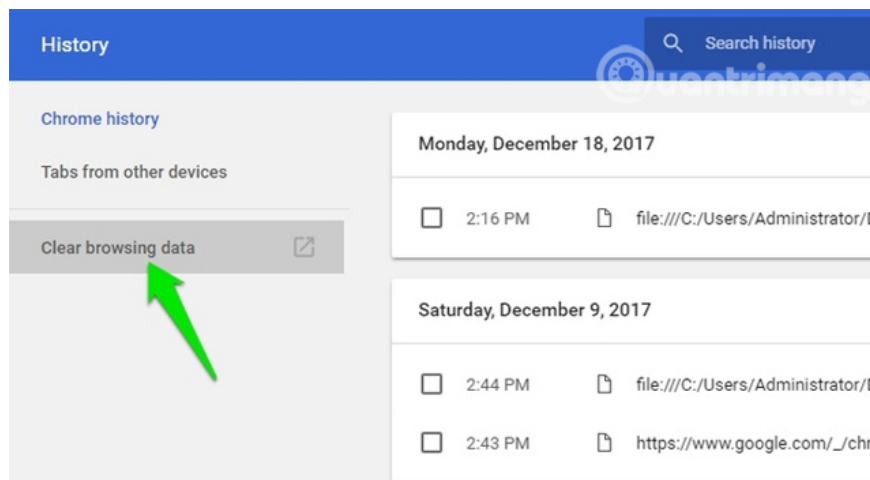


To open an incognito window, press **Ctrl + Shift + N** or **Ctrl + Shift + P** for most browsers, although you can also open the incognito window in your browser's main menu.

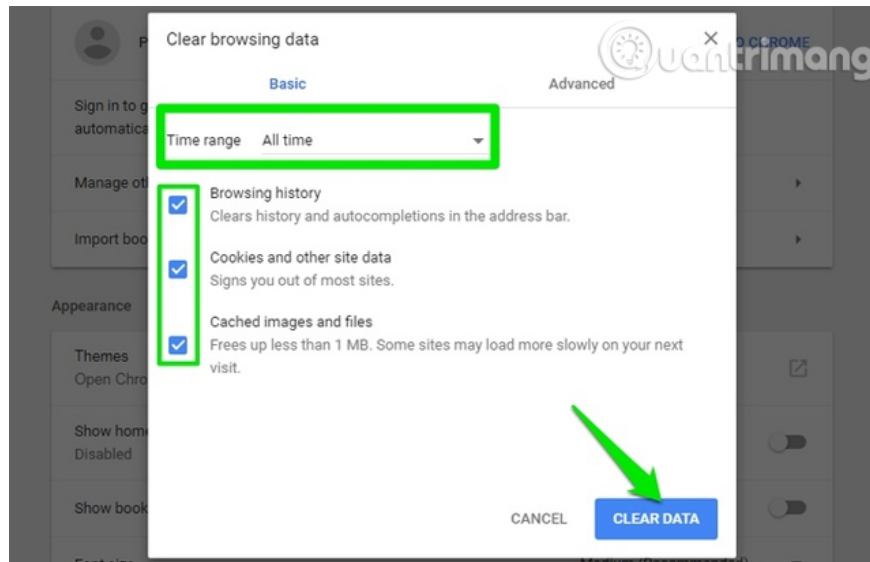
2. Delete browser data

Browsers save cookies, cache and other data to help users browse the web faster and easier. However, sometimes these data may also create web browsing issues, such as being unable to upload files. Here, the article will show you how to delete data in Chrome. If you are using a different browser, check the instructions in this article.

From Chrome's main menu, click on ' **History** ' or press **Ctrl + H** , then click " **Clear browsing data** " and the options will open. Alternatively, you can also paste `chrome://settings/clearBrowserData` into the address bar and press **Enter** to directly access this window.



Select " **All time** " next to " **Time range** " and make sure to select all three options. You can uncheck the " **Browser history** " option in case you want to keep your browsing history. Now click " **Clear Data** " to delete browser data and then try uploading files in Google Drive.



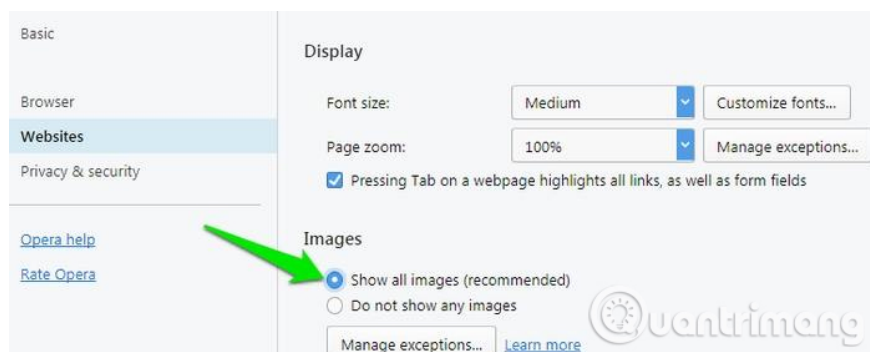
3. Use another browser

If the above solutions don't fix the problem of uploading to Google Drive, try using a different browser. For many, Opera and Chrome browsers work fine, you can try using one of these browsers and see if it fixes the problem. In addition, this error may occur because of a temporary support issue with the browser or because the browser does not support Google Drive. However, this is not true for popular browsers like Chrome, Firefox, Opera, Safari, Internet Explorer and Microsoft Edge.

If you are using one of these browsers, try updating your browser to the latest version. If this is not possible, waiting for the next version update may fix this problem.

4. Make sure the image is turned on

For some reason, Google Drive stops working if the image is disabled in the browser. You can use it to edit and view data, but cannot upload and download.



In the Chrome browser, click on the three horizontal dots menu at the top right, select Settings> Show advanced settings> Content settings in the Privacy> Show all images (recommended) section.

In Opera browser, click the Opera menu in the top left corner, select Settings> Websites> Show all images (recommended).

5. Check Google service status

Although this is rarely the case, it can also cause Google Drive to temporarily stop working. You can check the G Suite Status Dashboard to see the current status of all Google services.

G Suite Status Dashboard

This page offers performance information for G Suite services. Unless otherwise noted, this status information applies to consumer services as well as services for organizations using G Suite.

Check back here any time to view the current status of the services listed below. For additional information or to report a problem, please visit the [G Suite Help Center](#) or see the [G Suite Known Issues](#) page.

Products covered by G Suite Service Level Agreement and Technical Support Service Guidelines:

Current status	11/17/17	11/18/17	11/19/17	11/20/17	11/21/17	11/22/17	11/23/17
Gmail							
Google Calendar							
Google Drive							
Google Docs							
Google Sheets							
Google Slides							
Google Sites							
Google Groups							

6. V about the network

It is possible that the problem that caused the problem of not downloading files to Google Drive is due to network problems. Restarting the router usually solves this problem. If that fails, try changing the IP address and turning off the firewall. Using VPN may also affect the upload process, so make sure the VPN has been disabled.



7. File upload is problematic

To confirm this, try downloading three separate file types and see if they can be uploaded to Google Drive. If uploading, it means that the previous file you intend to upload is problematic. In this case, try changing the name

and file format if possible. Also, make sure there are no special characters in the file name like? > /.

1. The best online file conversion tools for all your formatting needs

If the file is larger than 2 GB, try separating the file and then uploading. A tool like 7-zip can help you. You can refer to the article [How to download files on Google Drive when the download limit is exceeded](#).

1. [How to extract Zip files directly on Google Drive](#)

Hopefully the above solutions can overcome the problem of uploading files to your Google Drive. You can also try logging out of your Google account and logging in again.

I wish you all success!

See more:

1. [How to create an unlimited Google Drive Unlimited account](#)
2. [How to get 1TB of Google Drive capacity for free](#)
3. [The tips should know with PDF files on Google Drive](#)

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