

How to fix errors do not receive messages in Group chat on Skype

When you work in Group chat on Skype, suddenly can't receive messages that other people send, affecting work a lot. In this article, we will show you how to fix errors not receiving messages in Skype chat group.

Along with popular free instant messaging and voice calling software such as Viber, Facebook Messenger, Skype is chosen by many users to exchange work or text with friends. However, in the process of using Skype or working with Skype chat groups, you encountered some errors, such as not being able to receive messages in Skype Chat Group.

This inadvertently causes your work to be interrupted quite a lot, when you can't exchange work with your colleagues. If you do not know how to fix it, please refer to the error correction article not receiving messages in the Skype chat group of the Network Administrator.

Method 1: Upgrade Skype version:

The error of not receiving any messages in Skype chat group happens sometimes because your Skype version is old, so you can't receive any messages from the group members. So try removing the version of Skype you are using and reinstalling the latest version.

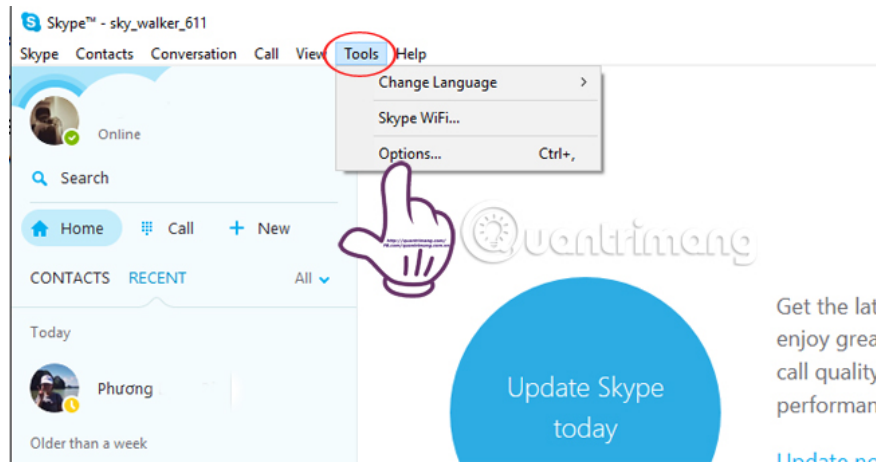
1. Download the latest Skype version

Method 2: Reset customizations on Skype:

If you have uninstalled and reinstalled Skype, but the error condition still occurs, you can do it in the following way:

Step 1:

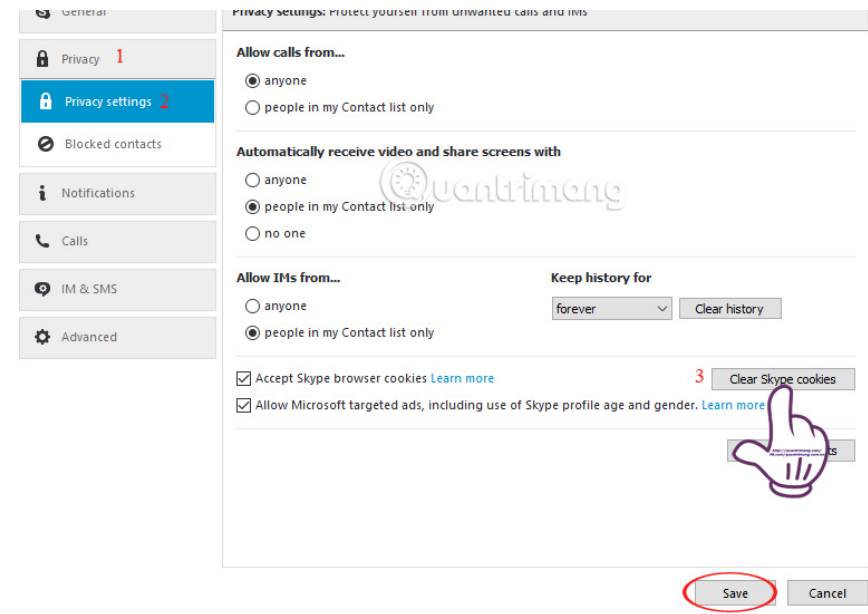
Log in to your **personal Skype account** . At the main interface, click the **Tools tab** and select **Options** , or use the Ctrl +, key combination.



Step 2:

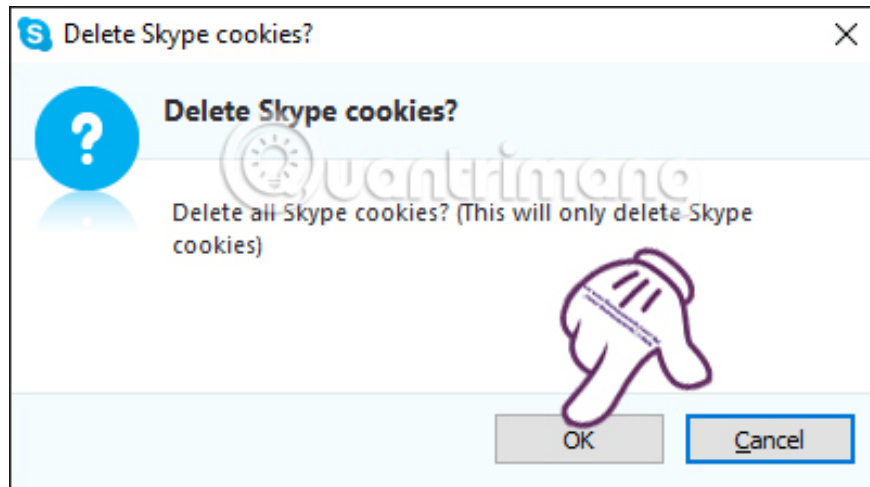
The **Skype - Options** window appears. Here, we click on the **Privacy** item and select **Privacy settings**.

At the right interface, we click on **Clear Skype cookie** to delete history and cookies.



Step 3:

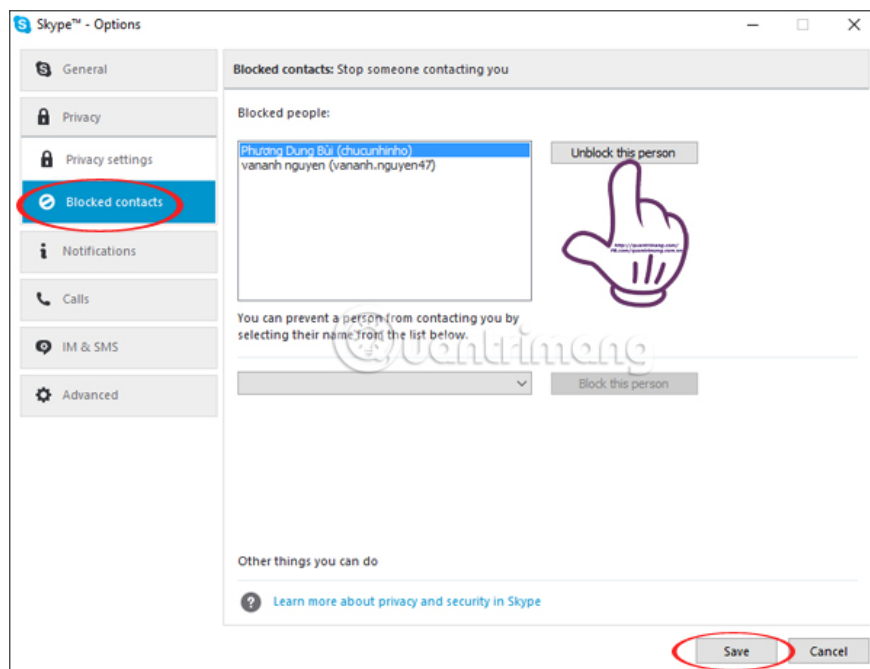
The following dialog box will appear asking if you are **sure** you **want to delete Cookies on Skype?** Click **OK** to proceed with deletion.



Step 4:

Also in the **Sky - Options** interface, click the **Block contacts** item to unblock the members. In the interface to the right of the screen, we **select that member** and click on the item **Unblock this person** . Click **Save** to save the edit. We proceed with the same operation with another contact.

Maybe because of the last time I worked on Skype, you blocked someone on the list, so I could no longer receive their messages in the Skype Group chat. This will unblock someone on Skype.



Step 5:

Finally exit Skype and log in again.

So, we can already receive messages from everyone on the Skype chat group list. Please regularly update the new version for Skype to avoid some errors, and experience more new features.

Refer to the following articles:

1. Guide to chat with lots of Skype nick on the same computer
1. How to hide, hide the chat content, chat on Viber
1. The fastest way to log out of Facebook Messenger

I wish you all success!

You finished reading the article "**How to fix errors do not receive messages in Group chat on Skype**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.