

# How to fix error code 0x8000FFFF in Windows 10

Error code 0x8000ffff on Windows 10 relates to Windows Update and affects the functionality of Microsoft Store. After updating Windows 10 and returning to Microsoft Store, the 0x8000ffff error indicates that something is having a problem.

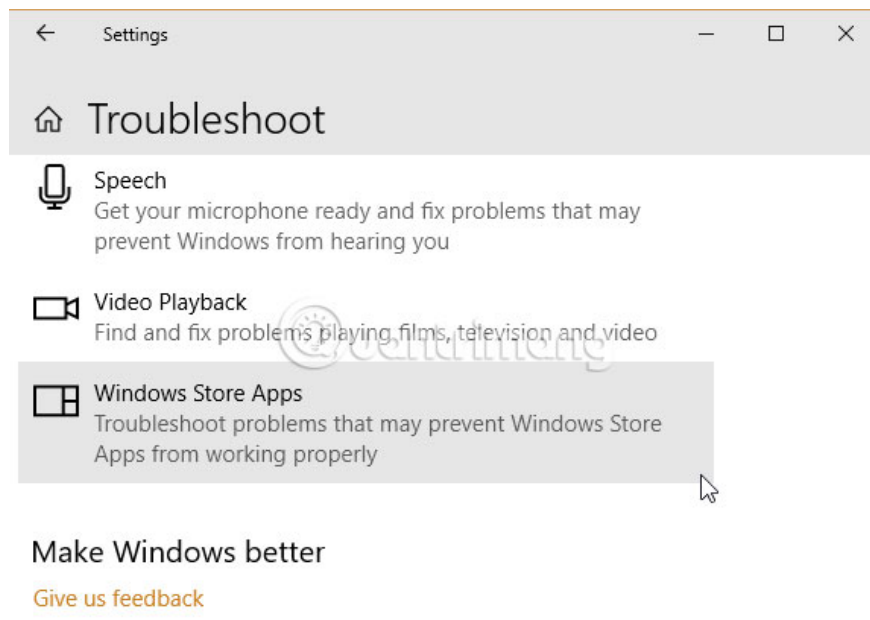
Error code **0x8000ffff** on Windows 10 relates to **Windows Update**. This error code also affects the functionality of **Microsoft Store**. After updating Windows 10 and returning to Microsoft Store, the 0x8000ffff error indicates that something is having a problem.

0x8000ffff is not so serious that it cripples the computer and there are several methods to fix this. Let's review and fix the problem through the following article!

## How to fix error 0x8000FFFF in Windows 10?

1. Use Windows Store Apps in Troubleshoot
2. Clear the Microsoft Store cache
3. Configure or reinstall Microsoft Store
4. Run CHKDSK and SFC
5. Delete the Software Distribution folder
6. Check the Cryptographic Service
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## Use Windows Store Apps in Troubleshoot



Did you know that Windows 10 has a range of integrated troubleshooting tools? One of the options is for Microsoft Store.

To run the troubleshooter:

1. Press the **Windows + I** key.
2. Type **Troubleshoot** in the search bar.
3. Scroll down until **Windows Store Apps is found** , then select **Run the troubleshooter** .

Follow the instructions on the screen to fix the Microsoft Store 0x8000ffff error somewhat.

## Clear the Microsoft Store cache

Another quick fix for 0x8000ffff errors is to clear the Microsoft Store cache.

1. Press **Windows + R** to open **Run**.
2. Enter **wsreset.exe** and click **OK**.

An empty Command Prompt window will open in about 10 seconds. After that, Microsoft Store will open itself.

If the above does not work, press **Windows + R** again and enter:

```
C:\Users%USERNAME%\AppData\Local\Packages\Microsoft.WindowsStore_8wekyb3d8bbwe\LocalSto
```

If you have a **Cache** folder , rename it to **Cache.old**. Then, create a new folder called **Cache**. Finally, run the **Troubleshooter** as mentioned above to detect and resolve the problem.

## Configure or reinstall Microsoft Store

You can reconfigure Microsoft Store to fix error 0x8000ffff. To reconfigure Microsoft Store:

1. Enter **Powershell** in the search bar in the **Start** menu , then right-click on the most relevant result and select **Run as Administrator** .

2. Copy and paste the following command:

```
powershell-ExecutionPolicy Unrestricted Add-AppxPackage-DisableDevelopmentMode-R
```

Now do the same with the following command:

```
Env:SystemRootWinStoreAppxManifest.xml
```

3. Reboot the system.

Sometimes, the configuration option is not enough to fix error 0x8000ffff. In that case, you can try to reinstall Microsoft Store. Reinstalling will not take much time!

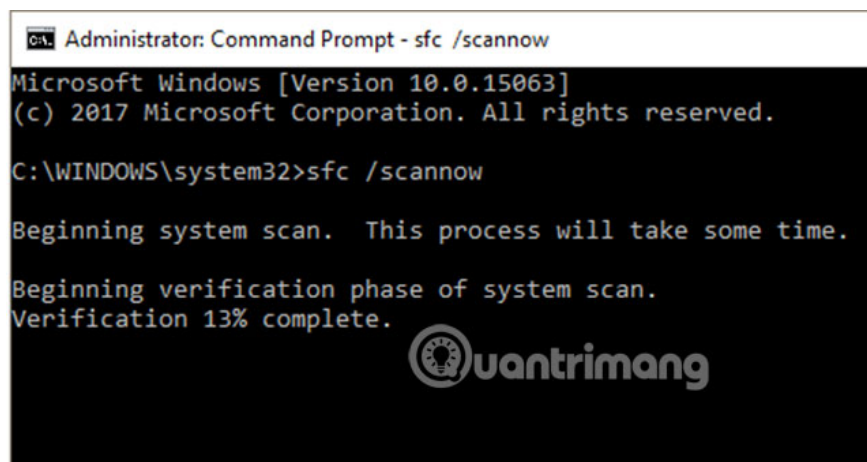
1. Enter **powershell** in the search bar in the **Start** menu , then right-click on the most relevant result and select **Run as Administrator** .

2. Copy and paste the following command:

```
Get-AppXPackage *WindowsStore* -AllUsers | Foreach {Add-AppxPackage -DisableDeve
```

3. Close **PowerShell** and restart the system.

## Run CHKDSK and SFC




```
Administrator: Command Prompt - sfc /scannow
Microsoft Windows [Version 10.0.15063]
(c) 2017 Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>sfc /scannow

Beginning system scan. This process will take some time.

Beginning verification phase of system scan.
Verification 13% complete.
```



**CHKDSK** is a Windows system tool to verify file systems. With certain settings, running CHKDSK will fix the problem. You can run CHKDSK from Command Prompt.

1. Enter '**command prompt**' in the search bar in the **Start** menu , then right-click on the most relevant result and select **Run as administrator** . Or, press **Windows + X** key, then select **Command Prompt (Admin)** from the menu.

2. Next, enter **chkdsk / r** and press **Enter**. The command will scan the system for errors and fix any detected problems.

If the above does not work, you can run the **Windows System File Check (SFC)** . System File Check is another Windows system tool to check for missing and corrupted Windows system files. It sounds like CHKDSK, but in fact, the SFC specifically checks Windows system files, and CHKDSK scans the entire drive for errors.

**DISM** stands for **Deployment Image Servicing and Management** . DISM is an integrated Windows utility, with a variety of functions. In this case, the **DISM Restorehealth** command ensures that the next fix will work. Follow these steps.

1. Enter **Command Prompt (Admin)** in the Start menu search bar, then right-click and select **Run as administrator** to open **Elevated Command Prompt** (Command Prompt with admin rights).

2. Enter the following command and press **Enter**:

```
DISM /online /cleanup-image /restorehealth
```

3. Wait for the command to complete. The process may take up to 20 minutes depending on the system's 'health'. The process may be like being 'frozen' at certain times, but be patient to wait for it to complete.

4. When the process is complete, enter **sfc / scannow** and press **Enter**.

## Delete the Software Distribution folder

Deleting the **Software Distribution** folder can help Windows Update work again and fix the error 0X8000ffff.

However, before continuing to fix this error, please note that deleting content in the Software Distribution folder will have some 'side effects'. Most notably, deleting the Software Distribution folder will delete the Windows Update history and the next time the system is updated, the process may take several minutes.

1. Enter **command** into the search bar in the **Start** menu , then right-click on the most relevant result and select **Run as Administrator** . A **Command Prompt** with admin rights will appear.

2. Enter **net stop wuauclt** .

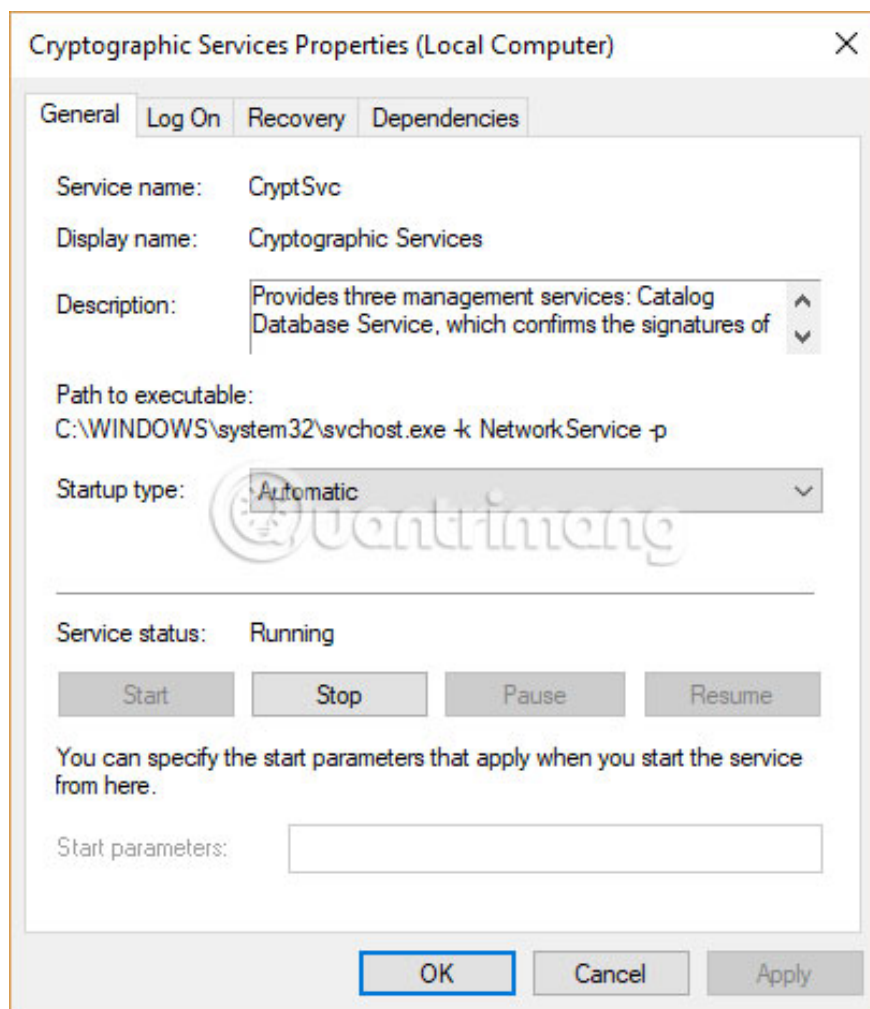
3. Enter **net stop bits** .

4. Open **Windows Explorer** window . Copy and paste **C: WindowsSoftwareDistribution** into the address bar.

5. Open the **Software Distribution** folder . Press **CTRL + A** to select all files, then press **Delete**.

If you cannot delete all files, restart the computer and repeat the process. When deleting the files, restart the system.

## Check the Cryptographic Service



**The Windows Cryptographic Service** has a close relationship with **Windows Update** and **Microsoft Store**. If the **Cryptographic Service** is not working or is turned off, Windows will not update and issue a series of errors. Error 0x8000ffff is one of them.

1. Enter '**services**' in the search bar in the **Start** menu and select the best match.
2. Browse to **Cryptographic Services**.
3. Ensure that this service is set to automatically start.
4. If the service is turned off, select **Start**.

## Fix network problems

Some users report the 0x8000ffff error from a network problem. You can also use Windows 10 integrated network repair troubleshooter to fix this.

To run the troubleshooter:

1. Press the **Windows + I** key.
2. Enter the '**troubleshoot network**' **network** in the search bar.
3. Scroll down and select **Network troubleshooter**, then follow the instructions on the screen.

If this doesn't work, try changing the DNS settings. Switching to an alternate DNS can sometimes solve network-related problems.

1. Enter the network into the search bar in the **Start** menu and select the best match.
2. Select **Change adapter options** .
3. Right-click the active connection and select **Properties**, then click **Internet Protocol Version 4** , then continue to select **Properties**.
4. Select **Use the following DNS server addresses** , then enter **1.1.1.1** and **8.8.8.8**. Click **OK**.

**1.1.1.1** is a DNS focused on privacy, while **8.8.8.8** is Google Public DNS.

## Reset Windows 10 (Final solution)

Sometimes the only way to reset Windows 10 is to fix the problem. Reset Windows 10 replaces the system files with a completely new file set and theoretically resolves the remaining problems related to **Memory Management** errors , while keeping most important files intact.

Go to **Settings> Update and Security> Recovery** , then in **Reset this PC** , select **Get started**.

The system restarts as soon as you press the **Get started** button , so make sure you back up all important files before. The system will reboot, then you can choose **Keep my files** or **Remove everything** .

Combining all of the above 7 ways or one of these methods will resolve the 0x8000ffff error and allow you to return to Microsoft Store. Hopefully you will not have to use the last way to reset Windows 10. Only use this method if you have no other options.

Hope you are successful.

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