

# How to fix error can not download applications on the iPhone Appstore

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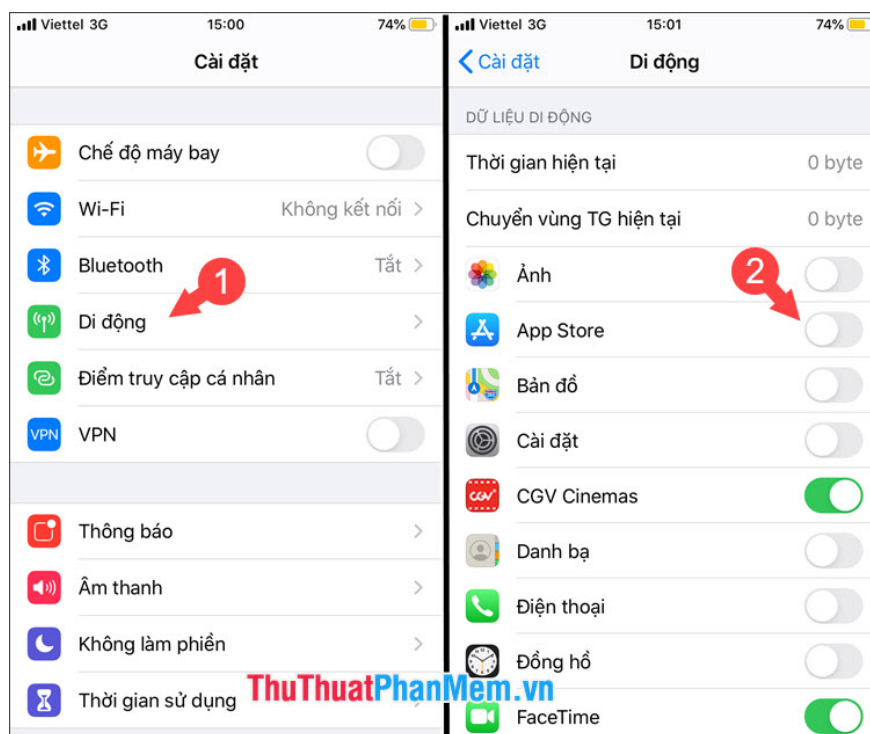


## 1. Check network connection

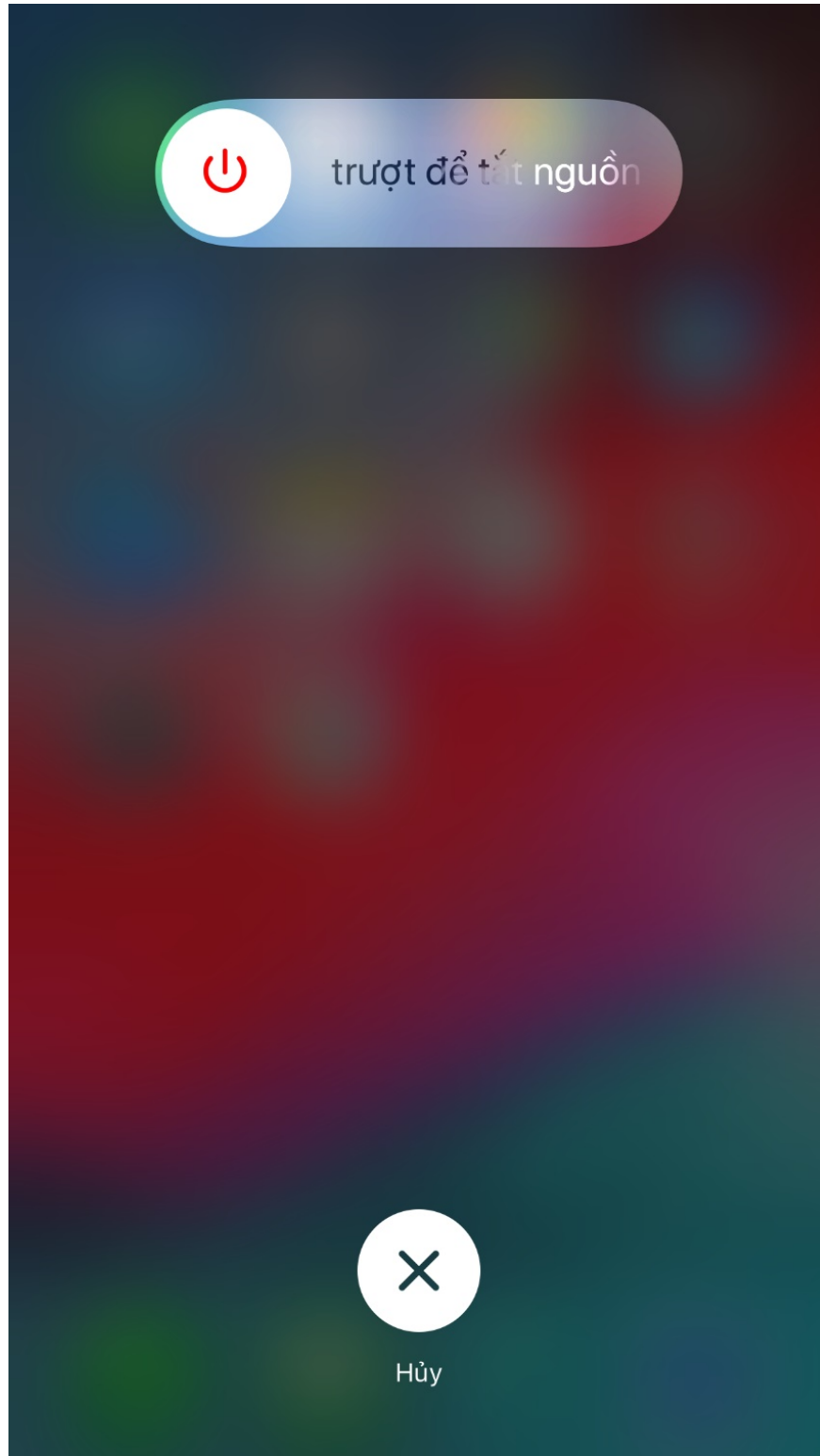


Sometimes the error that causes the App Store to fail is due to a problem with the network connection. Swipe your phone from the bottom to open up the control center and touch the Wifi / Mobile icon to turn connections off. In case you use Mobile Data and can't access the App Store, try the following:

Go to **Settings** => **Mobile (1)** => turn the App Store switch to **On (2)** .



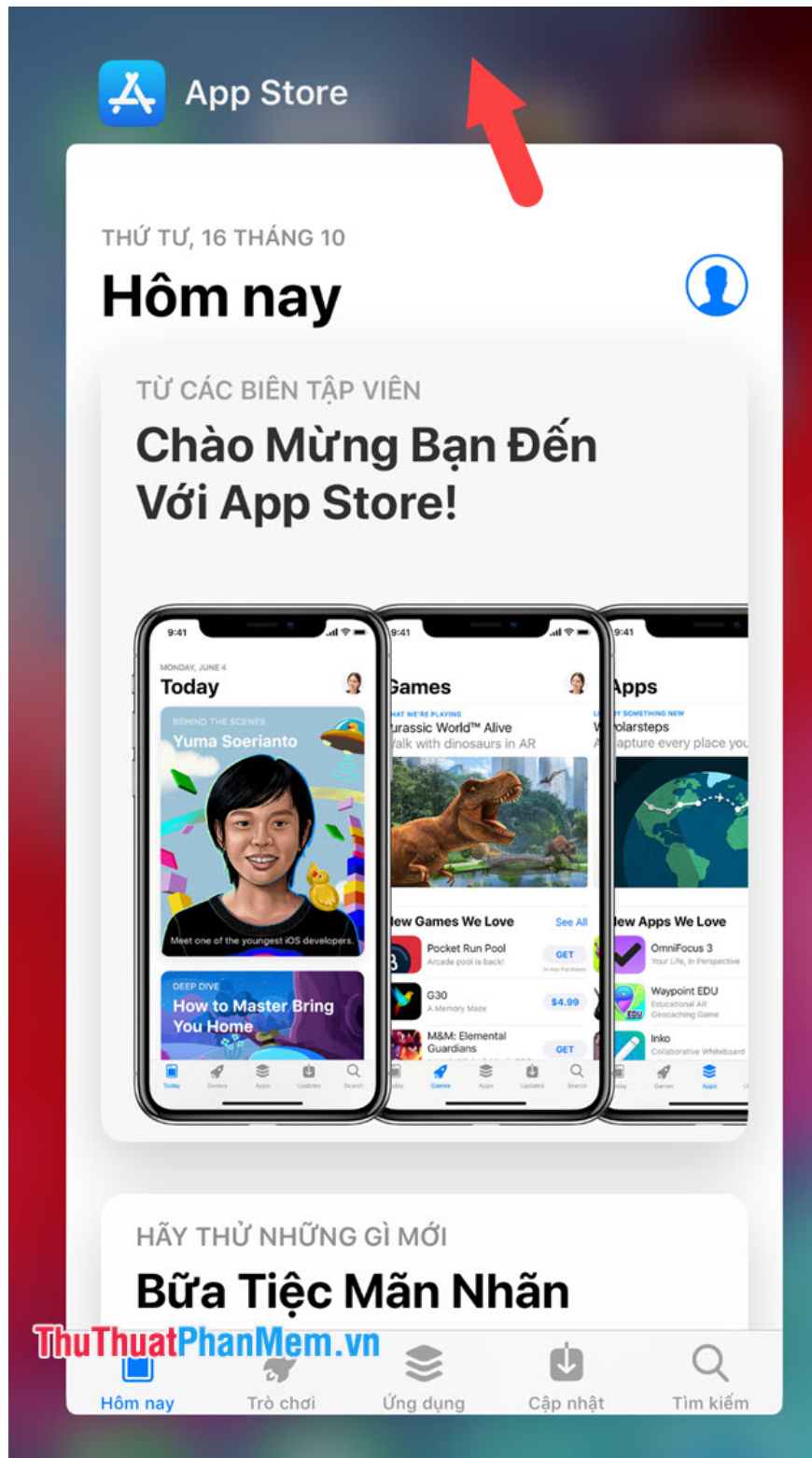
## 2. Restart iPhone



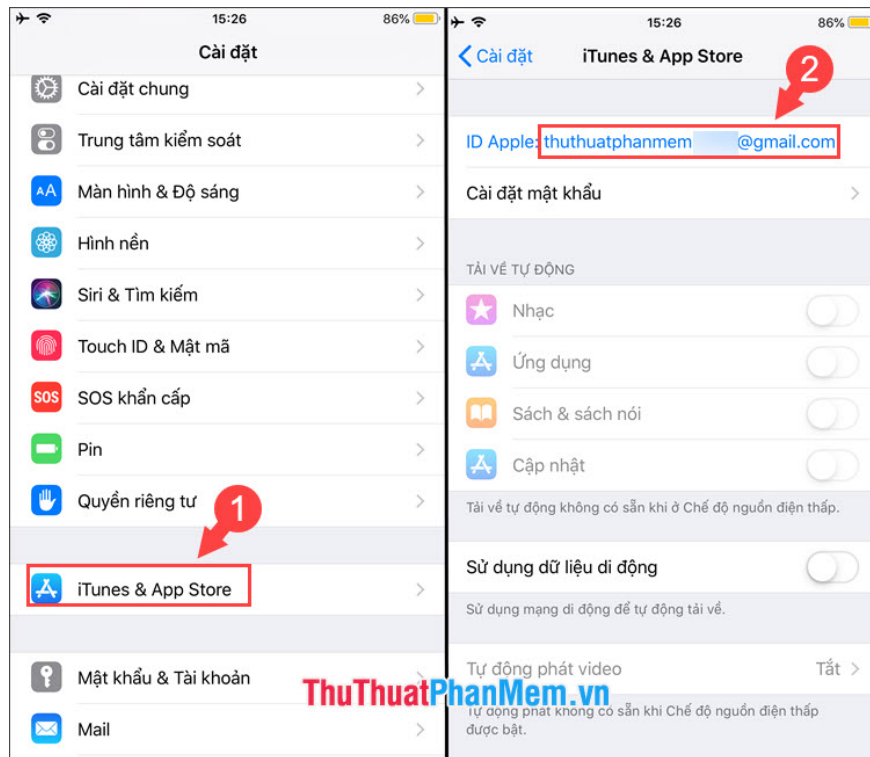
The simple way is sometimes the most effective way. Try restarting your device and opening the App Store to download the application again.

### 3. Restart the App Store and log back in to your iTunes account

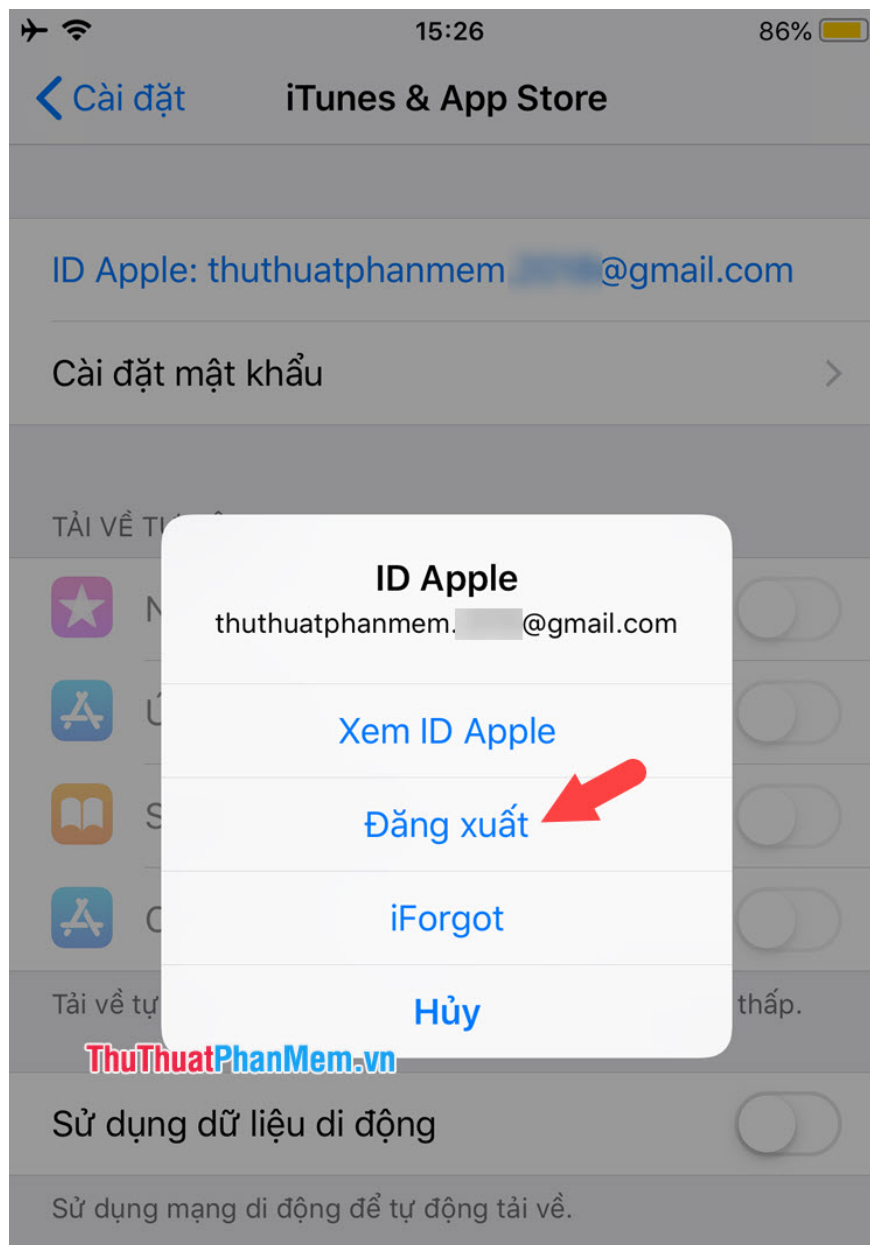
**Step 1:** You close the open **App Store** by pressing the Home button 2 times to open multitasking. You then swipe the App Store upwards to close the application.



**Step 2:** You proceed to log out your iTunes account by going to **Settings => iTunes & App Store (1) => touching Apple ID (2)** .

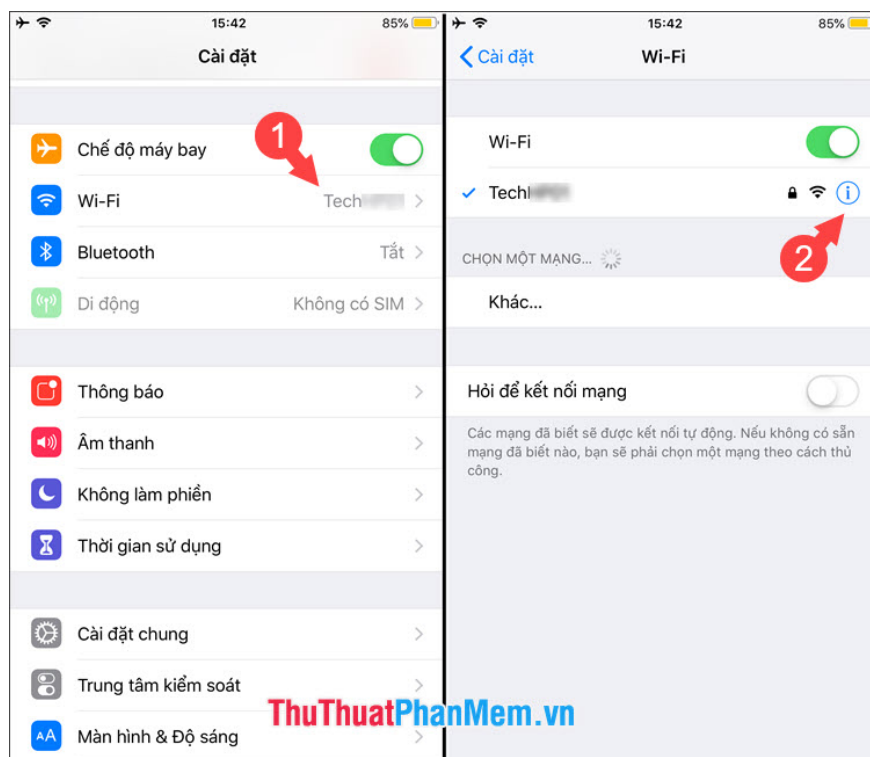


**Step 3:** Tap on **Sign Out** to exit iTunes. Then log back into your iTunes account and reopen the **App Store** to download the application.

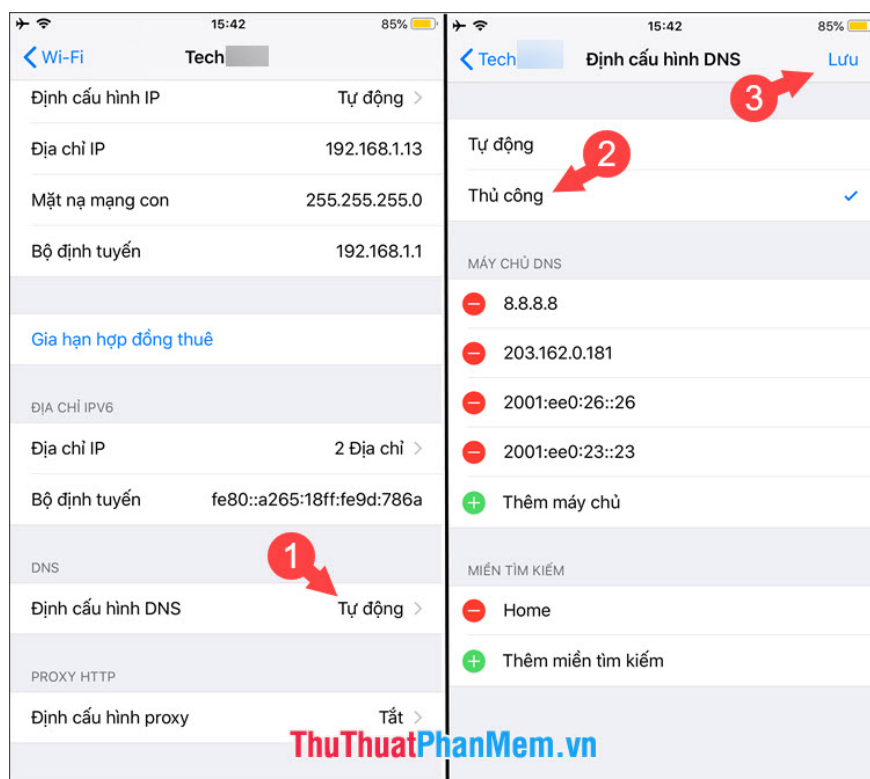


## 4. Change DNS on iPhone

**Step 1:** Changing the DNS allows us to block website ads or uninterrupted Internet access in case the Internet optical cable is broken or being repaired. To change DNS, go to **Settings** => **Wifi (1)** => touch the symbol **(i) (2)** in the name of the Wifi network.



**Step 2:** You touch the section Configure DNS (1) => **Manual** (2) . We can add the common DNS domain names 8.8.8.8 or 8.8.4.4 in the server section. Then click **Save** to save the settings.



## 5. Turn off the VPN application

VPN apps are very useful to help you fake IP and access websites in countries where access is limited, but sometimes they make the App Store unable to download applications. Please turn off the VPN by going to **Settings (1)** => switch the VPN switch to off **(2)** .



The above is a guide to *fix the error that the application cannot be downloaded on the App Store* . I wish you success and please share this article with your friends to help them fix this error!

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