

## How to fix 'dead screen black' error

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Updated patches sometimes cause a more annoying error. Security vendor Prevx has reported a " *black screen* " error when Windows users update a patch from Microsoft. However, " *big man* " completely denied information from Prevx.

>>> **Microsoft denies the 'black screen death' incident**

>>> **Microsoft checks Black Screen errors**

>>> **Microsoft security patch 'kill' PC**



Users using Windows operating systems are very confused by many sources of information. It should be noted that the black screen error not only comes from Windows 7 but on most versions from Windows 2000 here. Therefore, you should not rush to remove Windows 7, instead perform some simple processing operations that Prevx instructs if you encounter every black image error when using:

- **Restart the PC** , log in to the system and wait . the black screen appears. However, make sure your computer is connected to the Internet.

- Press **Ctrl + Alt + Del** , **Task Manager** window appears (or select **Start Task Manager** if you're using Windows 7).

- In the **Task Manager** window select the **Application** tab, click " **New Task** " and type the command line:

```
"C:                Program                FilesInternet                Exploreriexplore.exe"  
"http://info.prevx.com/download.asp?GRAB=BLACKSCREENFIX"
```

This command will open **Internet Explorer** browser window and download the **Blackscreen Fix** tool of Prevx error **correction** . If you get an error message due to a wrong path, a browser executable file cannot be found, you need to click the " **Browse** " button to find it and select **OK** . After the browser has finished downloading, you execute **Blackscreen Fix** to fix the black screen error. Restart the computer to complete the error correction process.

Microsoft recommends that users find free support from the user community as well as Microsoft's own technical staff here.

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