

How to fix Connecting to online services game Warzone

Many Call of Duty Warzone players are experiencing a nasty bug that causes them to get stuck on the Connecting to online services screen and unable to enter the game.

However, don't worry, just follow the simple instructions below to fix that problem and get back to Verdansk.

After Infinity Wards released a major update to its base game Call of Duty Modern Warfare and its Warzone survival shooter, many players were stuck on the loading screen with the words "Connecting to online services". Even restarting the game and PC multiple times failed to fix the problem.

Other users also receive a message from the login screen that says "Connection to the Blizzard game server has been lost. Please exit and try again. Error Code: BLZBNTBGS00000001 or BLZBNTBGS0000003F8". The reason why this is happening is because the DNS server you are using hasn't fetched the new host domain assigned to the Call of Duty servers. To resolve this issue, do the following:

How to fix Connecting to online services game Call Of Duty Warzone

1. Fixed Connecting to online services game Warzone on PS4

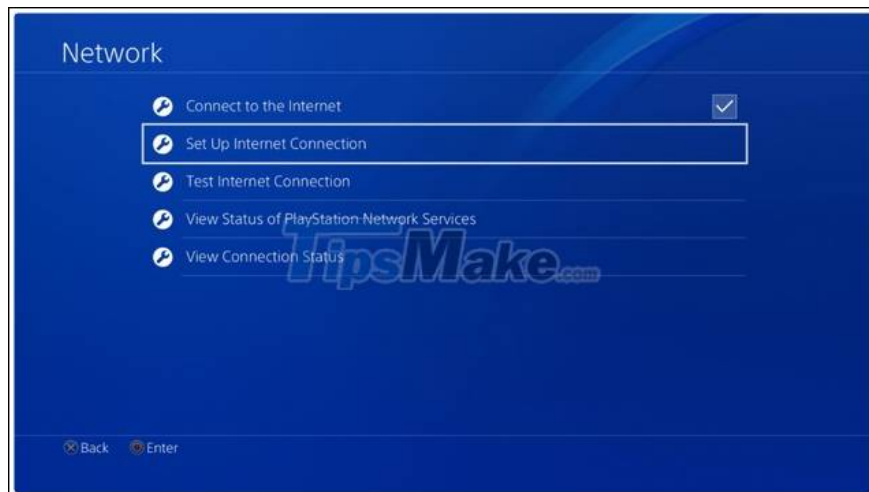
Step 1: From the home screen of the PS4, go to **Settings> Network> View Connection Status**.



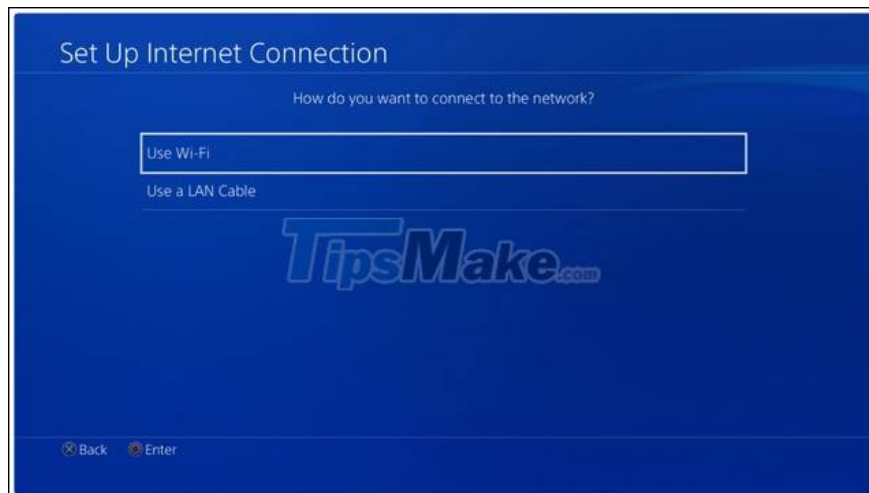
Step 2: Record the following information: **IP Address, Subnet Mask and Default Gateway** . You need these details in the following section:



Step 3: Return to the **Network** screen and go to **Network> Set Up Internet Connection**.



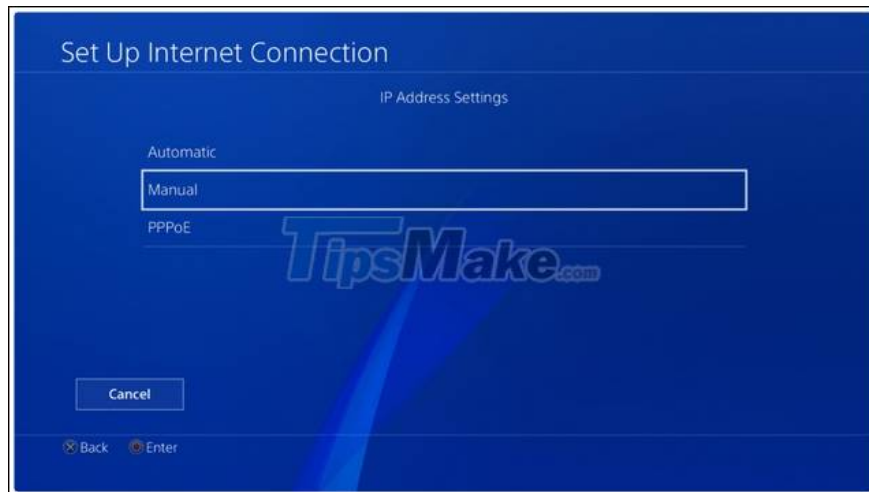
Step 4: Choose your connection type.



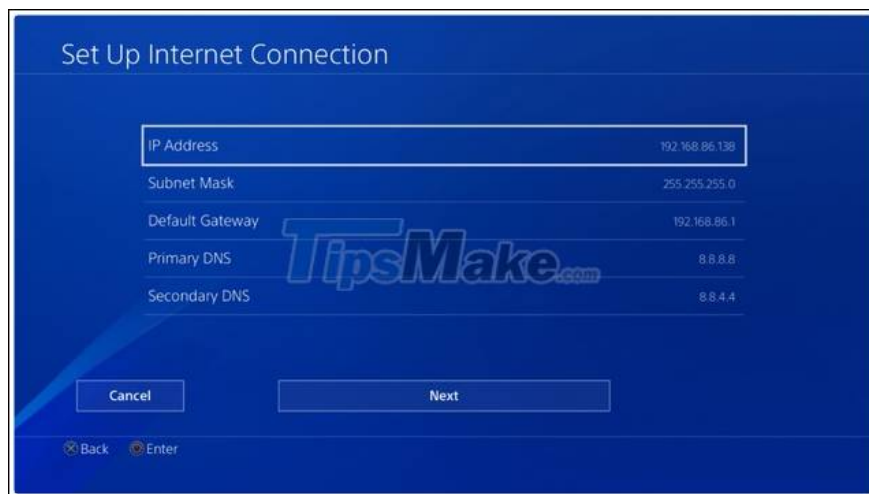
Step 5: From here, you will be asked about how you want to setup your Internet connection, choose Custom.



Step 6: In the **IP Address Settings** section, choose **Manual**.



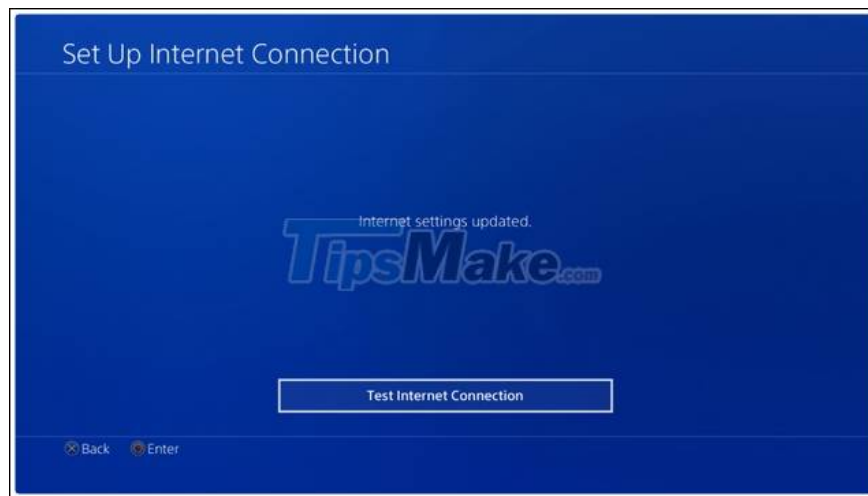
Step 7: Next, you enter information about the **IP Address**, **Subnet Mask** and **Default Gateway** that you wrote down in step 2.



Step 8: In the line **Primary DNS** and **Secondary DNS** , enter the following:

Google	Primary DNS Server: 8.8.8.8 Secondary DNS Server: 8.8.4.4
Cloudflare	Primary DNS Server: 1.1.1.1 Secondary DNS Server: 1.0.0.1
OpenDNS	Primary DNS Server: 208.67.222.222 Secondary DNS Server: 208.67.220.220

Step 9: Click **Next** and set the **MTU Settings** is **Automatic**. Finally test your connection by clicking **Test Internet Connection**.



Once done, reopen Call of Duty Warzone.

2. Fixed Connecting to online services game Warzone on Xbox

Open **System** and select **Settings**.

Go to **Network**> **Network Settings**.

In **Advanced Settings** , select **Advanced Settings**.

Choose **DNS Settings**> **Manual**.

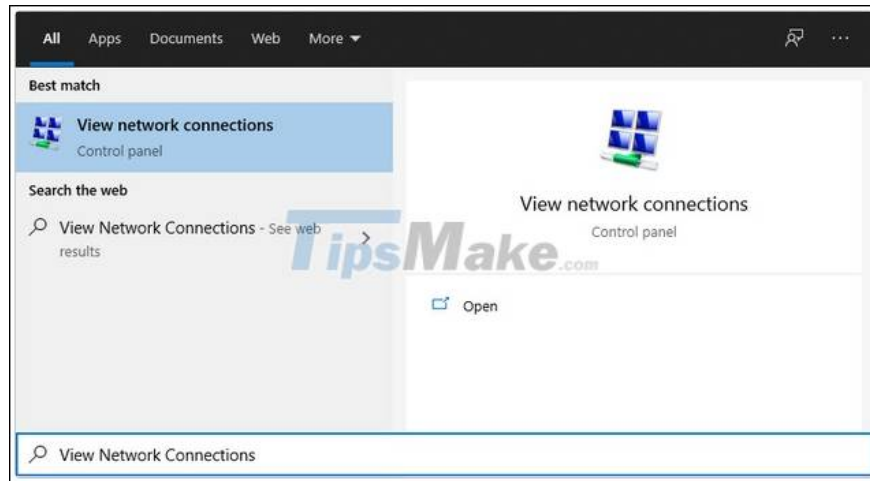
- You enter **Primary DNS Server** and **Secondary DNS Server** as follows:

Google	Primary DNS Server: 8.8.8.8 Secondary DNS Server: 8.8.4.4
Cloudflare	Primary DNS Server: 1.1.1.1 Secondary DNS Server: 1.0.0.1
OpenDNS	Primary DNS Server: 208.67.222.222 Secondary DNS Server: 208.67.220.220

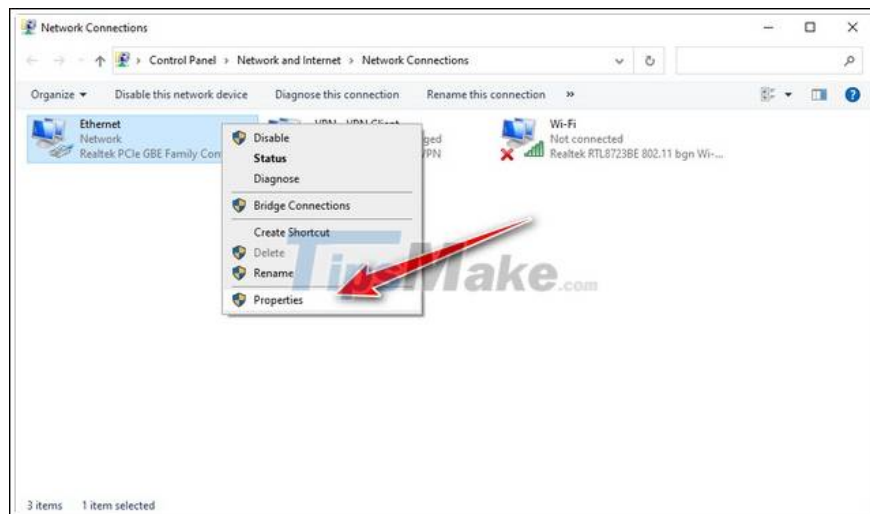
- Check your Internet connection and open Call of Duty Warzone.

3. Fixed Connecting to online services game Warzone on PC

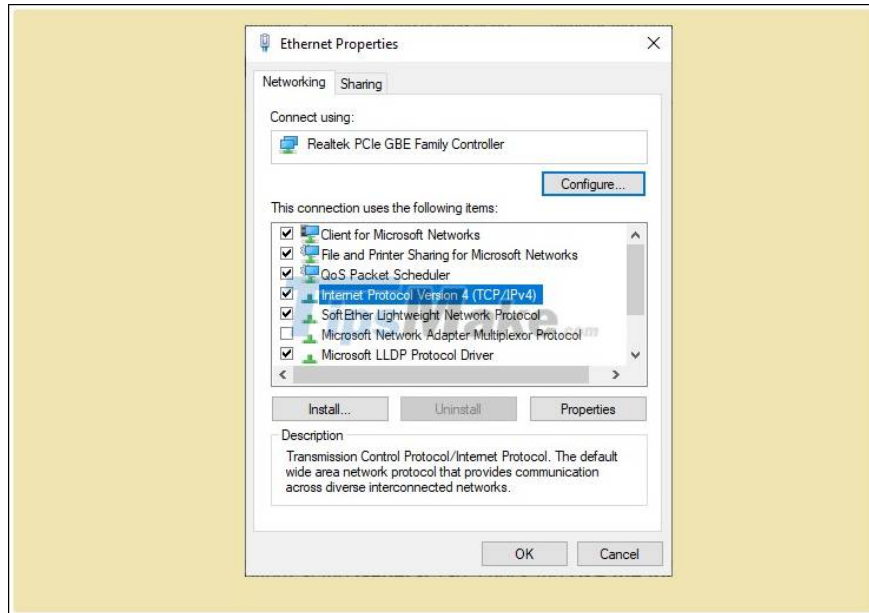
Step 1: You enter **View Network Connections** in the search box on the Taskbar.



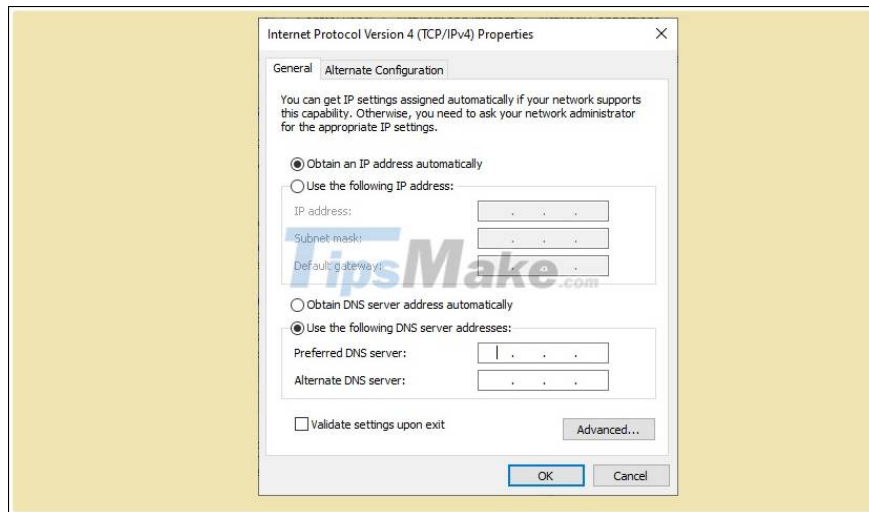
Step 2: Right-click on the **Ethernet** connection you are using and select **Properties**.



Step 3: On the **Networking** tab , search and double-click **Internet Protocol Version 4 (TCP / IPv4)**.



Step 4: In the tab **General**, you tick the **Use the Following DNS server addresses**.



Step 5: Enter the DNS server under some popular DNS servers below and click **OK** .

Google	Primary DNS Server: 8.8.8.8 Secondary DNS Server: 8.8.4.4
Cloudflare	Primary DNS Server: 1.1.1.1 Secondary DNS Server: 1.0.0.1
OpenDNS	Primary DNS Server: 208.67.222.222 Secondary DNS Server: 208.67.220.220

Finally, try launching Call of Duty Warzone again and see if you are still stuck at the loading screen.

Follow the steps in the above guide and you will successfully fix Connecting to online services error when opening Warzone game on PS4, Xbox and PC.

Good luck.

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