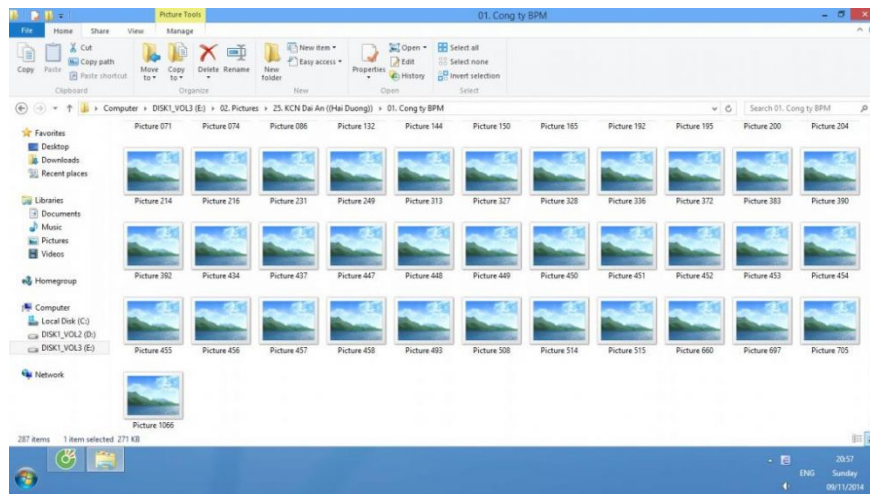


# How to fix computer error lost Thumbnail image mode

You want to upload photos online or insert any image into the Word document when editing text but can't see the image before proceeding

## 1. Thumbnail mode concept



Is the preview mode of images, videos . in folders or on the Windows Desktop.From Windows 7 onwards this feature is available for easy use.This feature is extremely useful to help you identify the right image or video you want to open or edit when you don't remember its name exactly.

## 2. Cause the computer lost the image mode (Thumbnail mode)

- There are 2 main reasons why the computer does not display Thumbnail image mode.
- + The first reason is that you or someone accidentally disabled this feature
- + The second cause is due to the computer virus

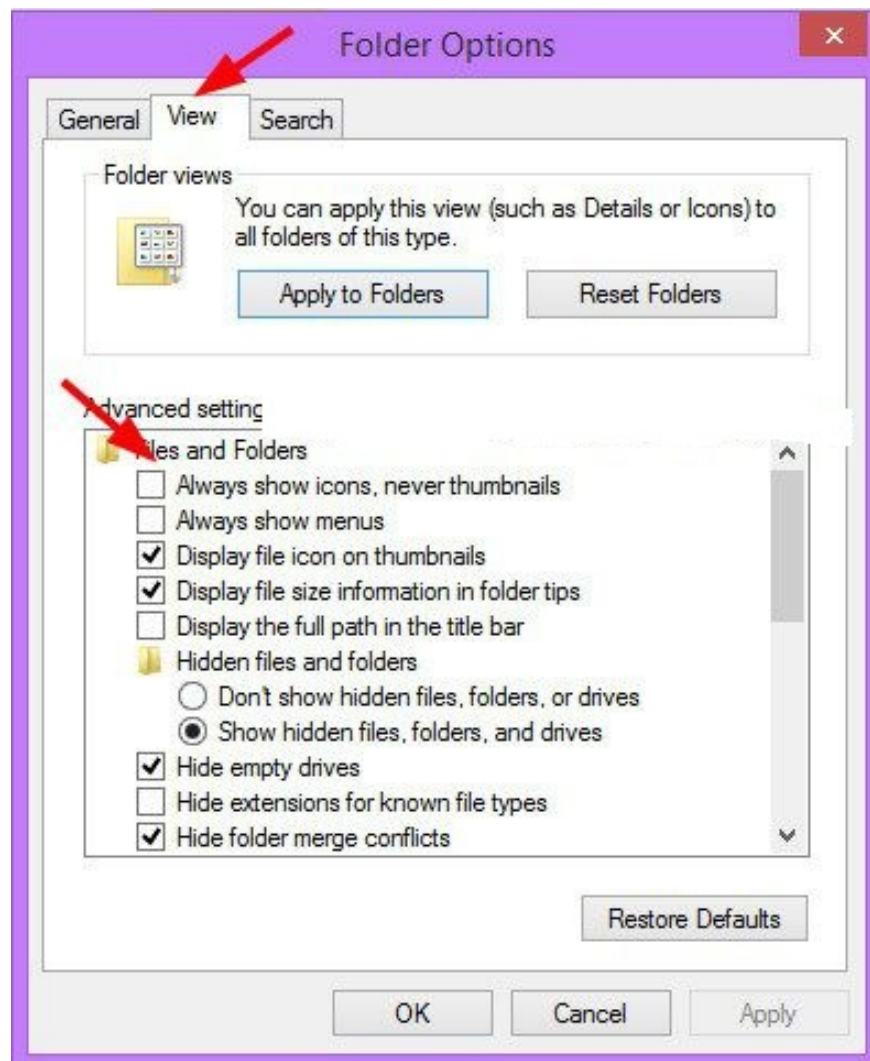
## 3. How to fix computer error where the image mode is lost (Thumbnail mode)

- Activate the thumbnail display mode again

### 3.1. If it's because of you or someone accidentally turning off this feature

For this reason, that is because users accidentally turn off the **Thumbnail** feature, just reactivate it. Please access **Folder Options** by following the link.(Applicable on all versions of Windows).

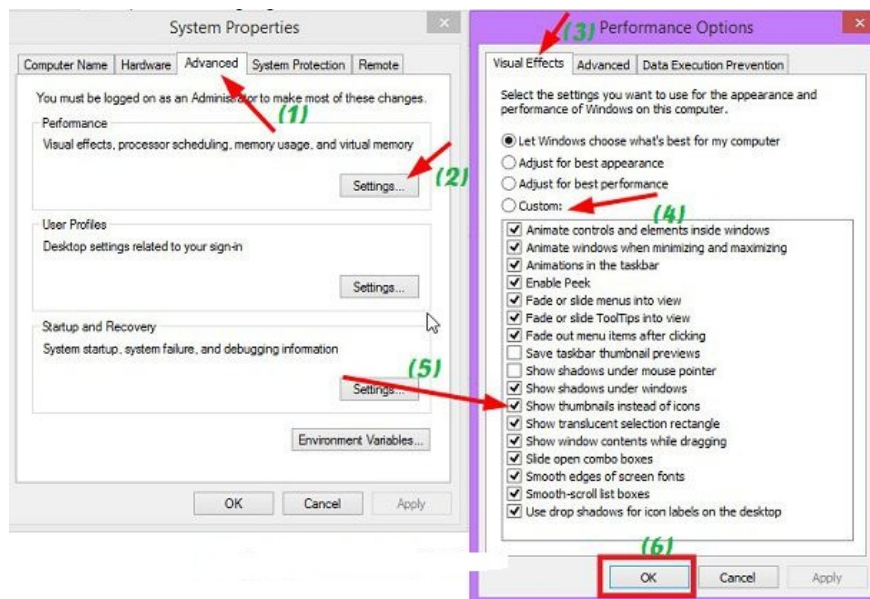
**Go to the Start menu > select Control Panel > select Folder Options > go to the View tab> select the ' Always show icons, never thumbnails' checkbox and click OK .**



**Tips:** You can read this tutorial to see how to access **Folder Options** , there are detailed instructions on how to access each version of windows.

Usually, doing so will display the **Thumbnail** image, but if not, follow these steps:

Right-click the **My Computer** icon> select **Properties** > select **Advanced system settings** > select the **Advanced** tab> click **Settings** . (in the **Performance** section)> select the **Visual Effects** tab> select **Custom** section> finally check '**Show thumbnails instead of icons**' and click **OK** to finish.



**OK** , you should check to see if the computer has displayed a Thumbnail mode. If not yet, chances are high that the virus is infected

### 3.2. If due to a virus

If your computer does not have an antivirus software, immediately install an antivirus software, then scan the entire system and reset the computer to see if it is okay.

In case you are urgently needed and do not have time to scan for viruses, do the following:

+ Reload the Thumbnail cache by opening the Run dialog box and typing the command **ie4uinit.exe - ClearIconCache** and pressing **Enter** to execute.

- Using Thumbnail image display software

If that still does not work, the only way to use the software to support the Thumbnail image display mode if you do not want to reinstall Windows.

You can use **SageThumbs** software to support this, which supports nearly 200 different formats so it can meet almost all your needs.

#### Advice:

*In order for the computer to operate normally and to encounter the least error caused by virus, you should install anti-virus software to minimize the errors caused by viruses on Windows.*

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