

How to fix common errors on Galaxy S9 / S9 Plus

Although Galaxy S9 / S9 Plus is a new product, it is inevitable that common errors such as application errors, video recording errors, recording errors, ...

Galaxy S9 / S9 Plus duo launches users to bring advanced technology products, with unique designs and attractive features. However, in the process of using the device, users will also encounter some errors. These errors often relate to the software of the machine and are easily corrected through customization on the system, or through updates. The following article will summarize some common errors on Galaxy S9 / S9 Plus as well as how to fix these problems.

1. 5 settings you should change on Galaxy S9 / S9 +
2. How to turn on Recovery Mode and Download Mode on Galaxy S9 / S9 +
3. Summarize interesting tips on Galaxy S9 users should not ignore

Fix errors on Galaxy S9 / S9 Plus

1. Touch screen is paralyzed

Many users reflect the touch screen on Galaxy S9 / S9 Plus often at "dead" times, not working, making it difficult to control, such as touch or swipe, or a strip from the side one to the other.

The only solution is to contact the vendor's warranty center to find a solution for the device.



2. Samsung Pay application does not work

Samsung Pay is an application to pay by phone and e-wallet on high-end Samsung models. However, when using Samsung Pay on S9, some users have to use the unused application status with the application notification

that is not compatible with the device.

To fix this Samsung Pay application error on Galaxy S9, please update Samsung Pay application to the latest version. If not, or uninstall the application, then reinstall Samsung Pay.

SAMSUNG pay



Make fast and secure payments with your device virtually anywhere you use your cards.

Samsung Pay is not supported on this device.

SAMSUNG pay

Samsung Rewards

More purchases. More points.

Join now to start earning points.

Samsung Pay app update

A new version of Samsung Pay is available. Please update the app in order to continue.

New features
- Brand new UX

CANCEL

OK

wilsonw87@gmail.com

This service accesses your Camera, SMS, Location and Storage.

START >



3. Error recording video with Slow-Motion mode

1. How to create slow-motion video with Super Slow Motion on Galaxy S9

The Slow-Motion mode on Galaxy S9 when recording video reflects a light error, the screen becomes darker than other shooting modes. Currently, light errors on Slow-Motion mode do not occur frequently but will also affect device experience.

Currently, Samsung still has no direction to fix the Slow-Motion mode when recording video. The advice for the user is to choose where to shoot with sufficient lighting conditions. Hopefully in the near future, manufacturers will quickly find remedies.



4. Error recording call

Currently, according to many records, the call recording error only occurs with the Galaxy S9 international version with Exynos 9810 processor. This error occurs so that users cannot record the voice of the enemy but can only record sound your voice.

This is not a serious error related to software or hardware, but is due to limited functionality under Google's privacy policy and EU law. Hope Samsung will quickly solve this problem.



5. Error blurring with black background

When you open or access the black background interface, the screen will be blurred due to the mismatch of colors with the image. This phenomenon occurs more frequently on Galaxy S9 Plus and only occurs when the screen light is below 40%.

To improve this error, users can install Screen Balance app to balance colors on the screen.

1. Download the Screen Balance app



Above are some common errors that occur on Galaxy S9 / S9 Plus device. If you are unable to fix these problems, or are not familiar with the technology, it is best to bring the device to Samsung service centers.

See more:

1. Galaxy S9 and S9 +: Things to know about this latest flagship of Samsung

2. Create unique Emoji shapes on Samsung Galaxy S9
3. These are opponents of Galaxy S9 and their weapons

Hope this article is useful to you!

You finished reading the article "**How to fix common errors on Galaxy S9 / S9 Plus**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.