

# How to fix black computer screen error on Windows 10

The problem of a black screen on the computer is not common, but is one of the problems that makes it difficult and directly affects the needs of our computers. In each case we have different solutions below are some basic solutions.

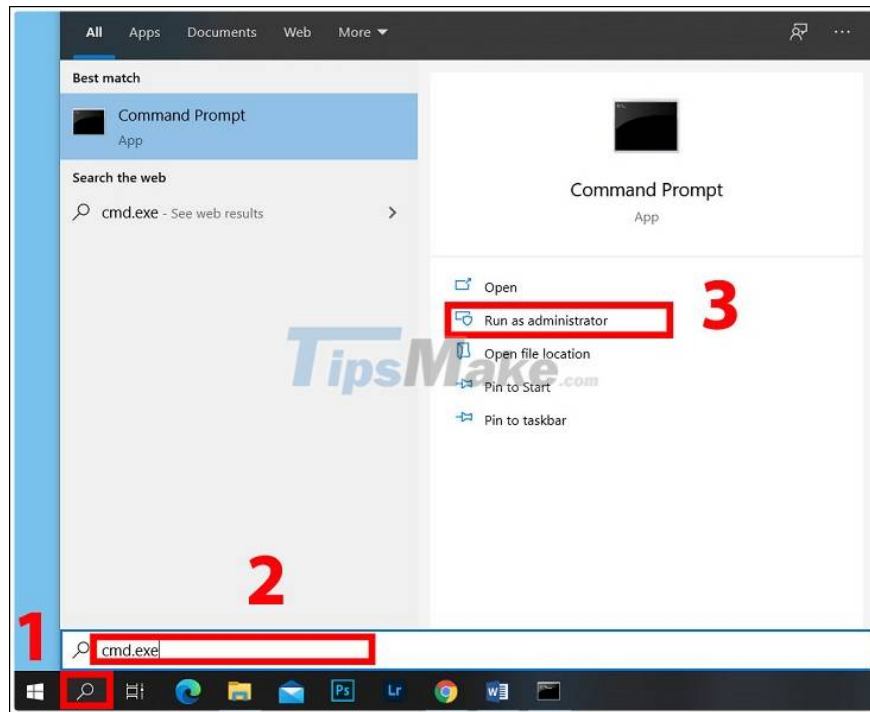
**Note :** The following instructions are done on the laptop AVITA core i5 10TH GEN. Windows 10 operating system .

## **Causes of the computer screen go black :**

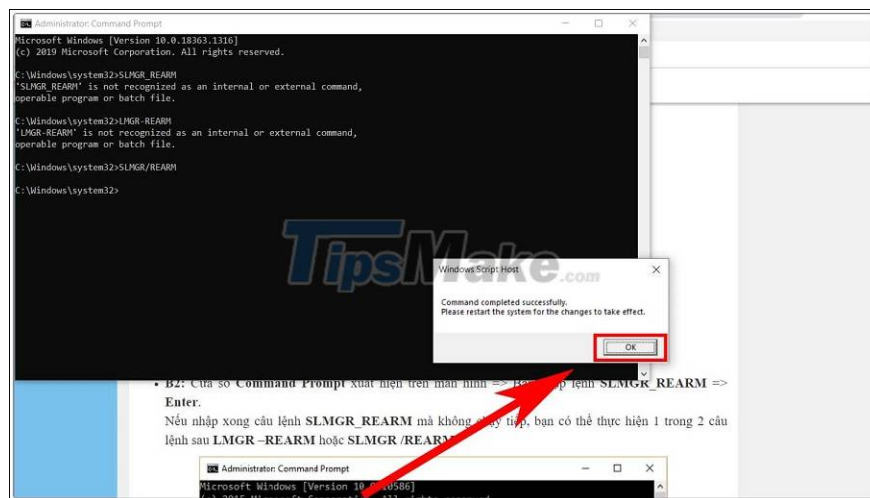
1. The computer is infected with a virus, leading to the computer not automatically loading Windows Explorer.
2. Error after windows update, or in some cases the computer automatically updates and after you restart the computer, this error occurs.
3. Due to computer video card (removable card).
4. There is a problem with your hard drive.
5. Features Fast Startup (Fast Startup) on Windows operating system.

## **1. Use Command prompt**

**Step 1 :** Go to "Search Menu"> Enter "cmd.exe"> Select **Run as administrator** .

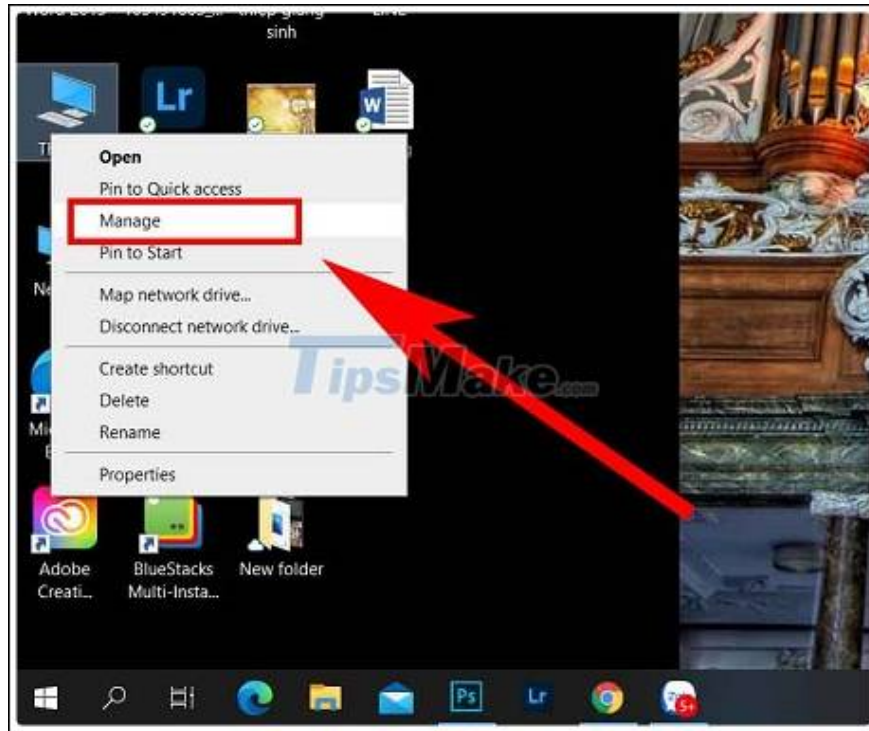


**Step 2 :** The screen will pop up a window "Command Prompt"> Enter the command " **SLMGR / REARM** " .

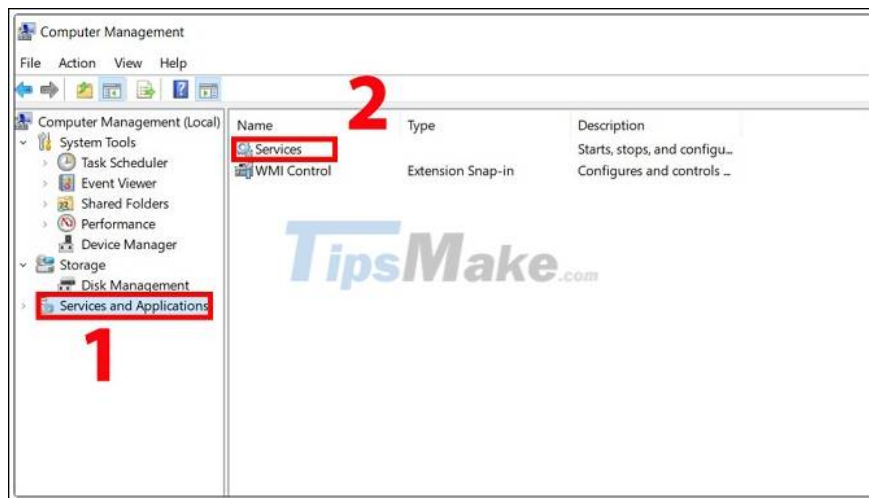


## 2. Turn off the automatic Update feature

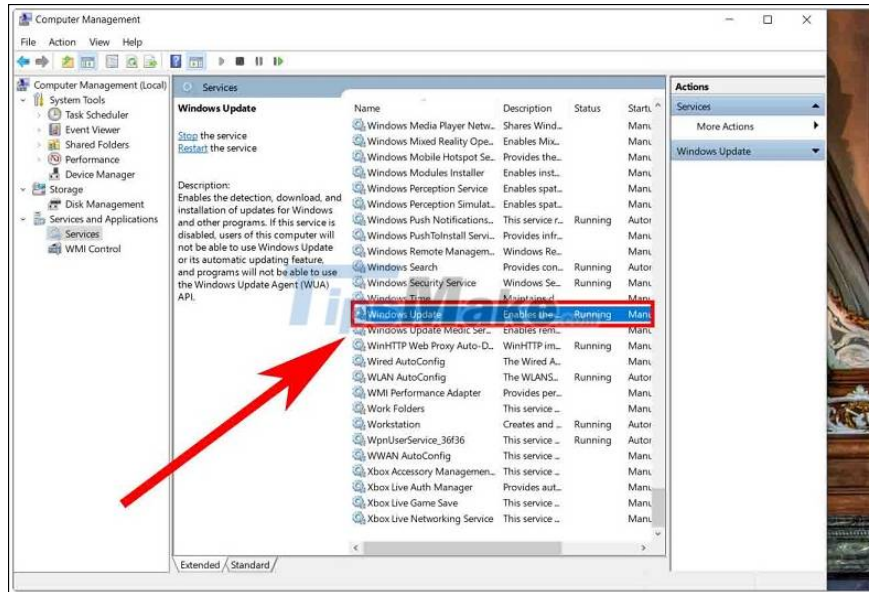
**Step 1 :** Right-click on **This Computer** > Select **Manage** .



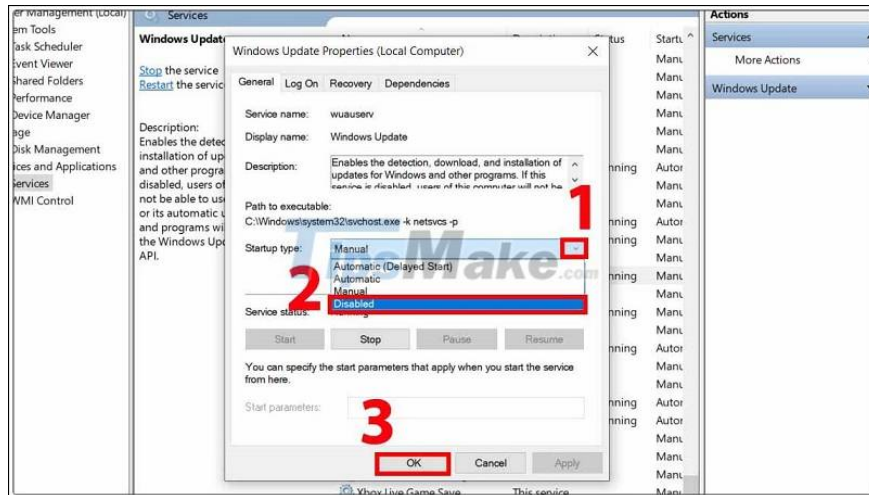
**B??c 2:** Ch?n **Services and Applications** > Ch?n **Services**.



?  
**B??c 3:** Kéo xu?ng và nh?n ?úp chu?t vào **Window Update**.



**B??c 4:** Vào m?c **Startup type** > Ch?n **Disabled** > Nh?n **OK** ?? k?t thúc cài ??t.

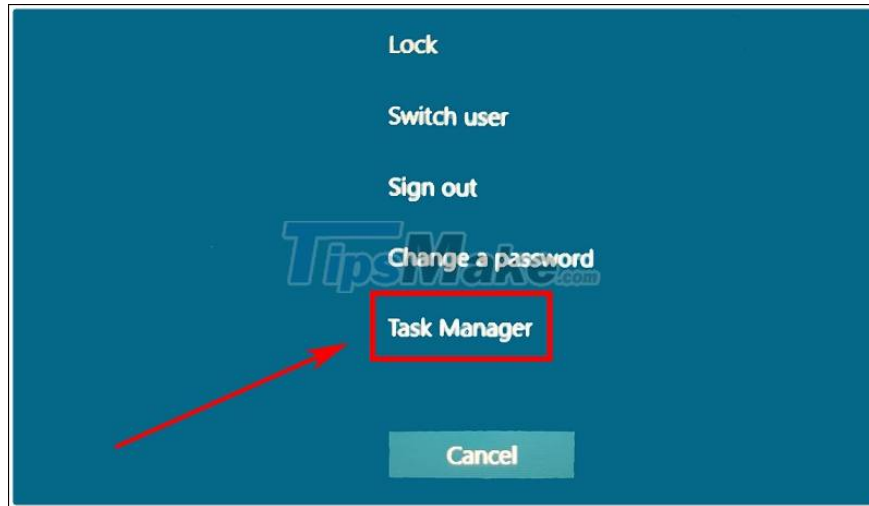


### 3. N?p l?i Windows Explorer

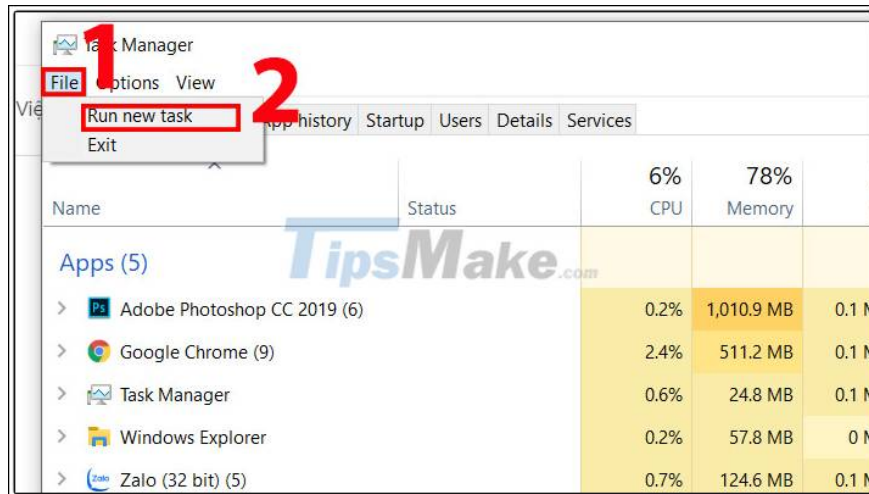
??y là cách ??n gi?n nh?t ?? b?n có th? nhanh chóng truy c?p vào ???c giao di?n màn hình Windows khi b? l?i này.

Nh?ng v?i cách làm này thì b?n ch? t?m th?i truy c?p vào ???c thôi và t?t nhiên là v?n ch?a th? kh?c ph?c ???c m?t cách tri?t ?? ???c.

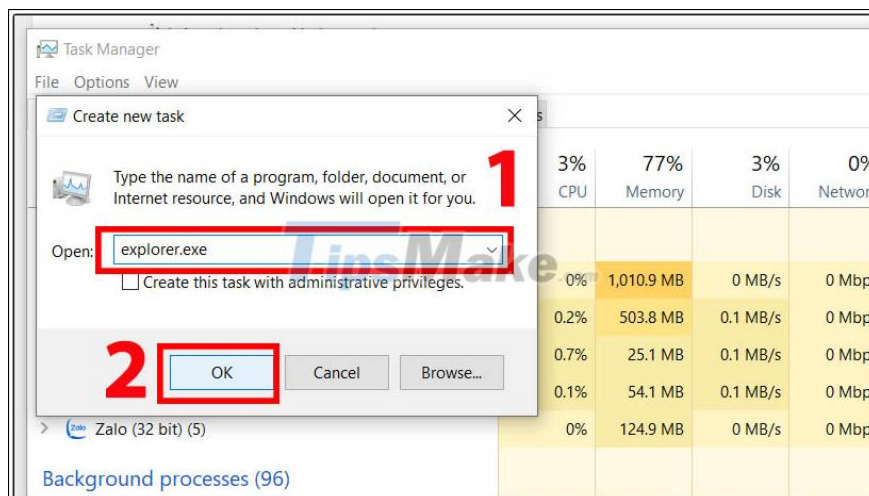
**B??c 1:** Nh?n t? h?p phím **Ctrl + Alt + Del** > Ch?n **Task Manager** nh? hình bên d??i.



**B??c 2:** C?a s? "Task Manager" hi?n ra, b?n h?y nh?n v?o **File > Ch?n Run new task** ?? ch?y h?p tho?i Run.

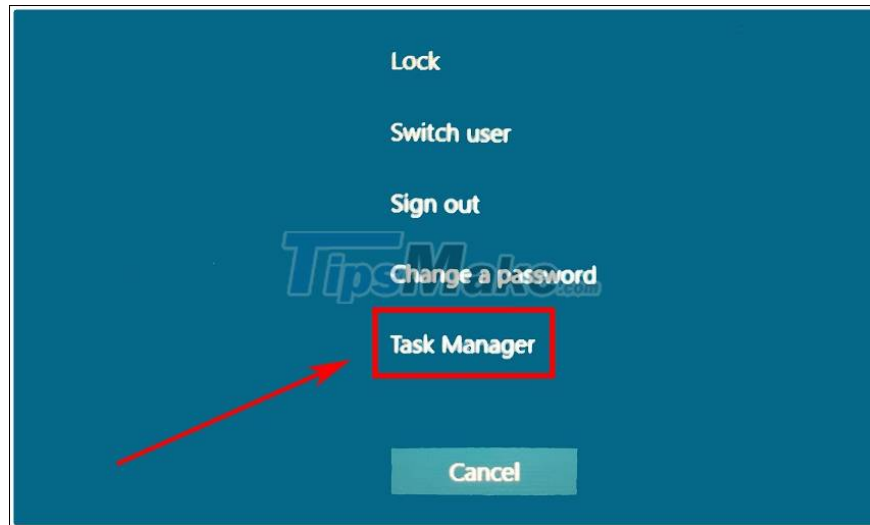


**B??c 3:** B?y gi? b?n h?y nh?p l?nh **explorer.exe** > Nh?n **OK** ?? th?c hi?n. Ngay l?p t?c m?y t?nh s? kh?i ??ng v?o m?n h?nh Desktop.

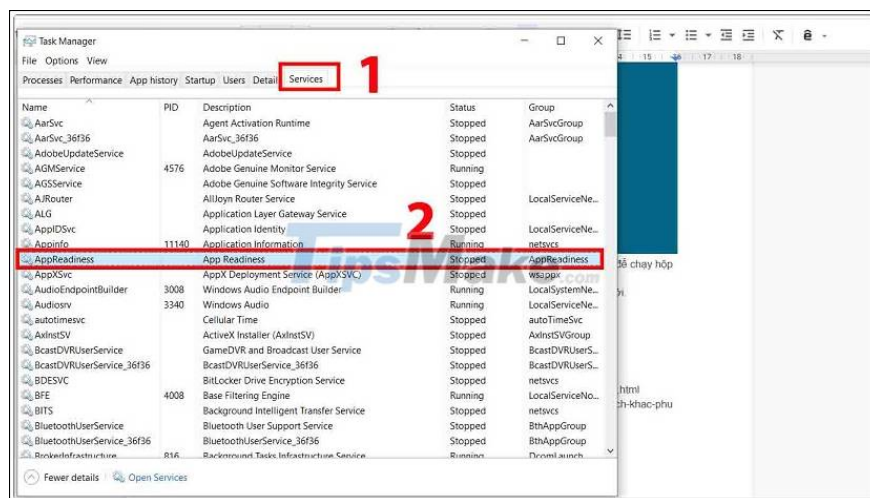


## 4. Vô hi?u ho?a AppReadness trong Services

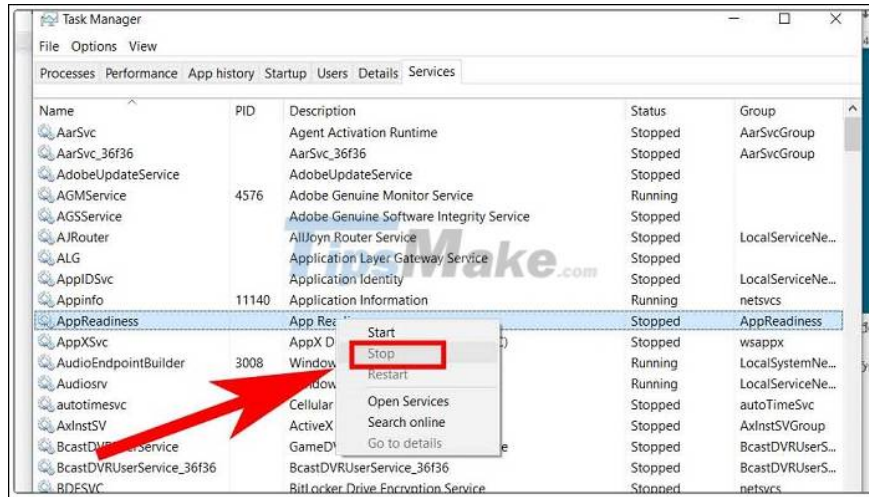
**B??c 1:** Nh?n t? h?p phím **Ctrl + Alt + Del** > Ch?n **Task Manager** nh? hình bên d??i.



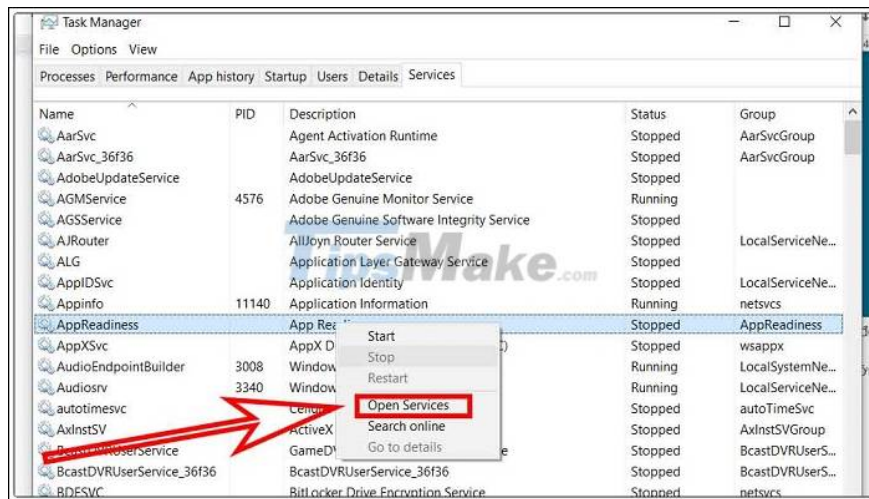
**B??c 2:** C?a s? "Task Manager" hi?n ra, chuy?n qua tab **Services** > Ch?n **AppReadness**.



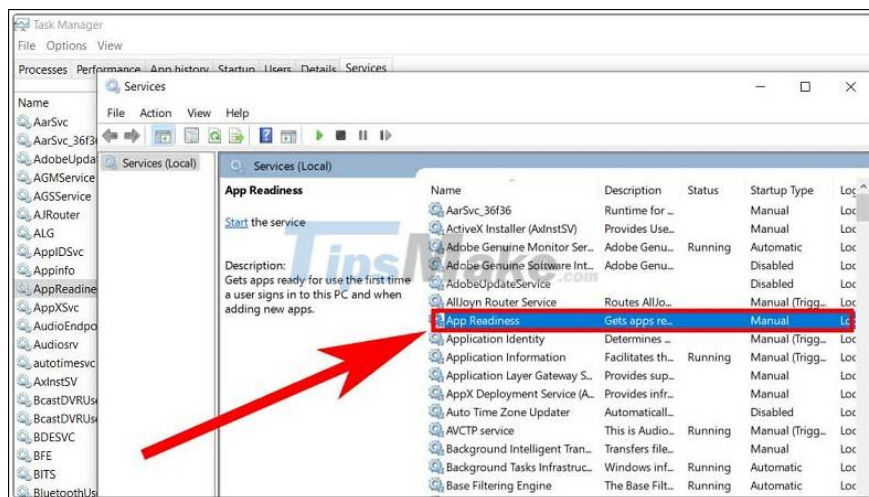
**B??c 3:** Ta?i ?ây ba?n ha?y nh?n chu?t pha?i va?o **AppReadness** và ch?n **Stop** nh? hi?nh bên d??i.



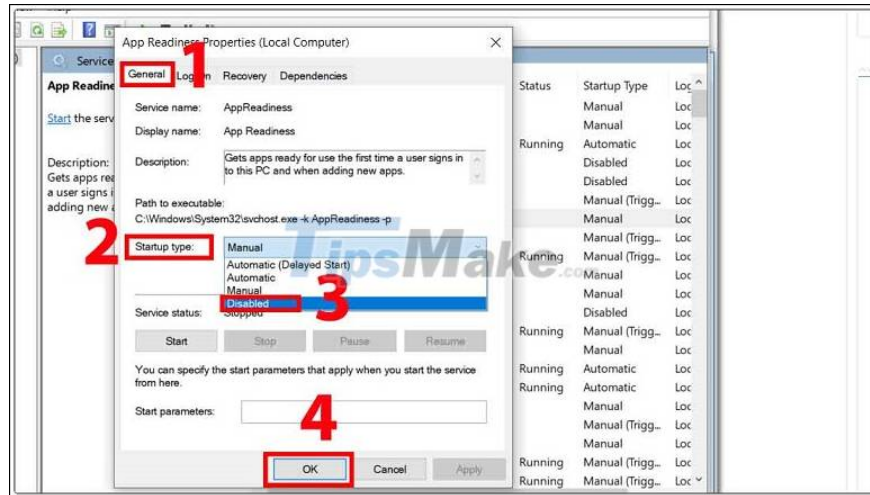
Trong trường hợp "AppReadiness" đã "Stop" thì bạn hãy nhấn chuột phải chuột > Chọn **Open Services**.



**Bước 4:** Bạn tiếp tục tìm tên AppReadiness và nhấn chuột vào **AppReadiness**.



**Bước 5:** Chọn tab **General** > Chọn giá trị **Disabled** ở mục **Startup type** > Nhấn **OK** để xác nhận.

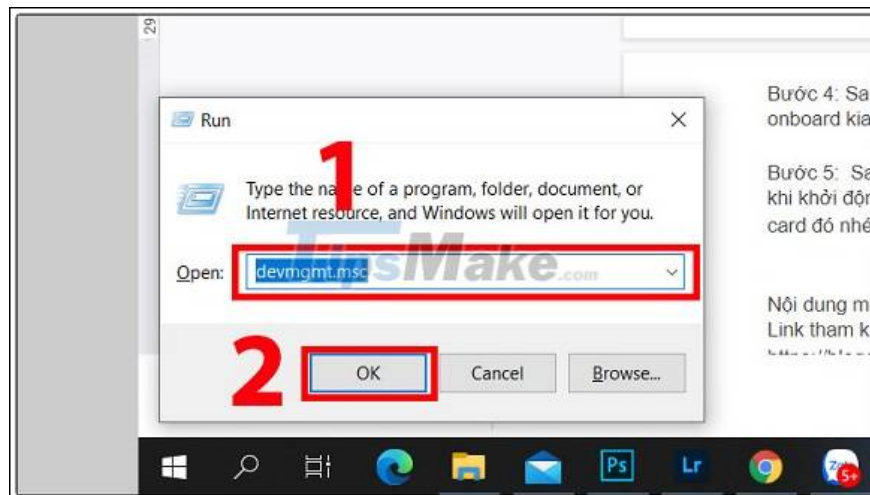


Va? ba?n th?? kh??i ?ô?ng la?i ma?y ti?nh ?ê? kiê?m tra kê?t qua?.

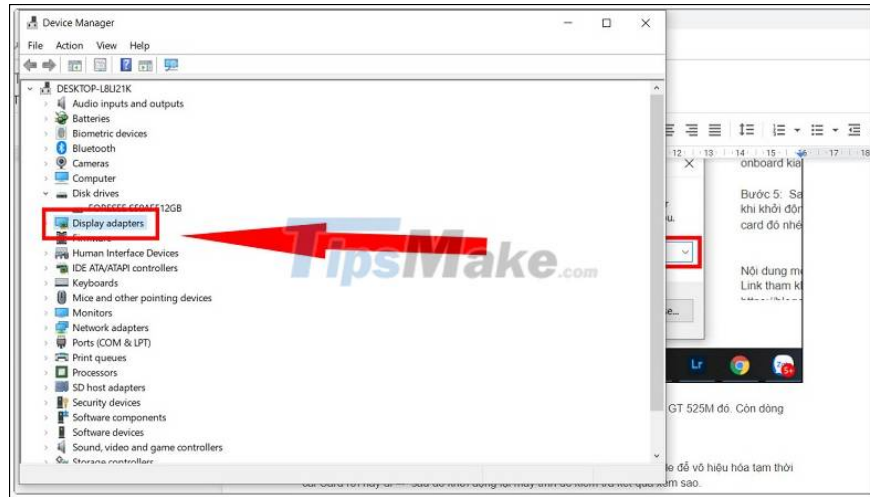
## 5. Vô hi?u hóa t?m th?i card màn hình r?i (n?u có)

**B??c 1:** Truy c?p vào ch?? Safe Mode.

**B??c 2:** M? c?a s? "**Device Manager**" b?ng cách nh?n t? h?p **Windows + R** và nh?p l?nh "**devmgmt.msc**" > Nh?n **OK**.



B?n hãy tìm "**Display adapters**".



**B??c 3:** Bây gi? b?n hãy th? nh?n chu?t ph?i vào dòng ch?a Card r?i, ch?n Disable ?? vô hi?u hóa t?m th?i cái Card r?i này ?i và kh?i ??ng l?i máy tính ?? ki?m tra k?t qu? xem sao.

**B??c 4:** Sau khi kh?i ??ng lên, n?u nh? v?n không ???c thì b?n th? vô hi?u hóa n?t cái Card onboard kia ?i xem sao và kh?i ??ng l?i ?? ki?m tra k?t qu?.

**B??c 5:** Sau khi b?n ?ã **Disable** c? Card r?i và Card onboard ?i mà v?n b? hi?n t??ng màn hình ?en khi kh?i ??ng thì nguyên nhân không ph?i là do Card màn hình r?i. B?n hãy th?c hi?n Enable l?i 2 cái Card ?ó nhé.

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