

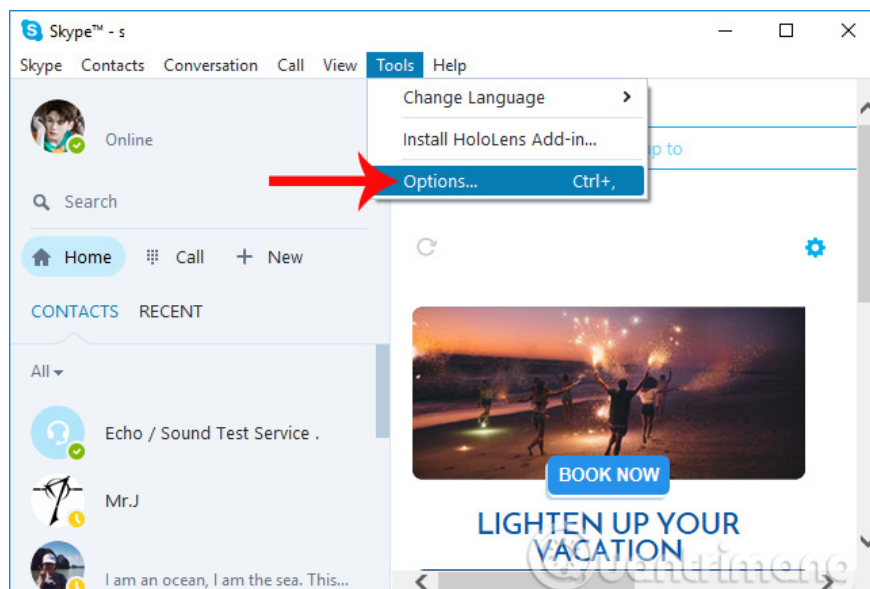
How to fix audio errors when chatting on Skype

When there is no audio on Skype, users will not be able to make calls and video calls on Skype because it cannot receive sound from the enemy.

One of the errors greatly affected Skype users, which was the error of not sounding when calling, calling video calls. Not even a new message arrives, we won't receive a tone. This makes us difficult to use, unable to receive conversation from the other side. So how to fix the audio error on Skype?

Step 1:

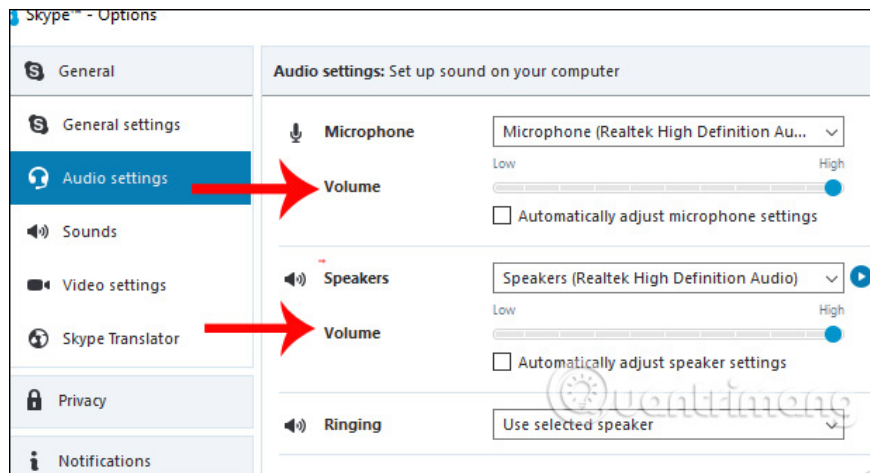
At the Skype interface, we click **the Tools button** on **the top custom bar**. Then click Next and **Options** .



Step 2:

In the settings options interface on Skype, we click on the **Audio Settings** section. Switching to the interface next to **Microphone and Speakers** , you need to push the green circle button to the right to increase the volume to the highest level High. Because these two items may be turned off, the signal is not received when calling or making video calls on Skype.

We can leave it at Automatically adjust microphone settings to manually adjust the volume output on Microphone and Speakers.



Finally, users click the Save button below to save the audio changes on Skype.



Failure to receive sounds from friends or friends does not receive sound from you when making calls and video calls on Skype usually due to the sound off the software. Users only need to adjust the level of the sound of the speaker and microphone, which can reach the highest level for easy audio exchange on Skype.

Hope this article is useful to you!

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