

How to fix a MacBook error where the keyboard cannot type and has confusing letters

If your MacBook keyboard suddenly fails, you can contact an Apple-authorized service provider to fix the problem. However, some keyboard problems are easy to fix, so why not try solving them yourself? Let TipsMake guide you through some ways to fix MacBook keyboard errors through the article below!

There are many causes of **the MacBook keyboard not being able to type**, such as dirt accumulating for a long time under the key slots causing sticky/stuck keys or software errors. However, you can refer to many different ways to fix MacBook keyboard errors instead of having to invest in a new MacBook or ask for help from a service provider.

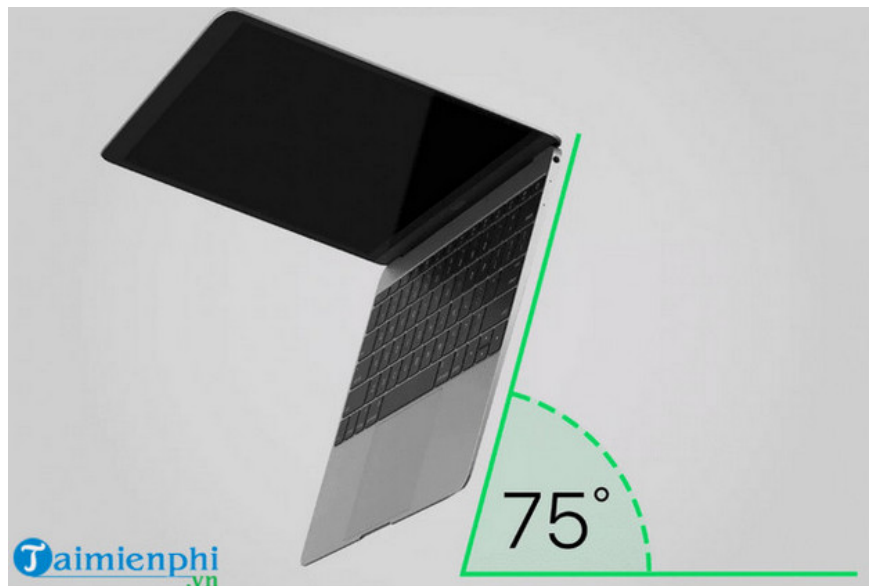
How to fix MacBook keyboard error

Method 1: Clean the keyboard

In fact, dirt or food debris stuck under the keyboard can cause your MacBook keyboard to fail. Accordingly, follow the steps to properly clean the keyboard shared by TipsMake below to fix this problem:

Step 1: Power off your MacBook.

Step 2: Hold your MacBook at a 75-degree angle from horizontal.



Step 3: Use a specialized cleaning bottle to spray between the keys in order from left to right and from top to bottom to remove dirt.

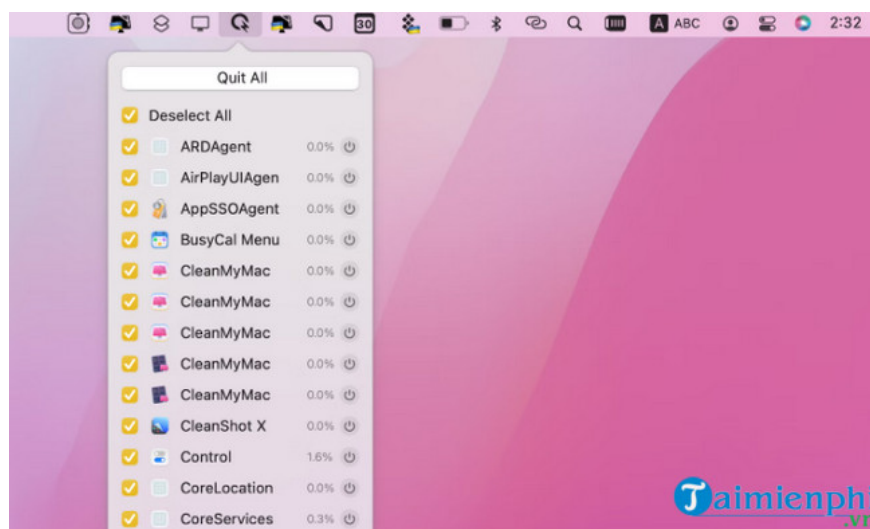


Step 4 : Rotate the MacBook left and right but keep it at a 75-degree angle to the horizontal and repeat the same process as step 2.

Additionally, besides using an air compressor, you can buy a specialized brush to clean your computer more thoroughly.

Method 2: Delete recently installed applications

If after cleaning you still get a keyboard error, this is most likely a software error. In fact, some applications may conflict, causing MacBook keyboard errors. Therefore, you can check by clicking the **Quit All** button on the bar to close all applications (including applications running in the background).



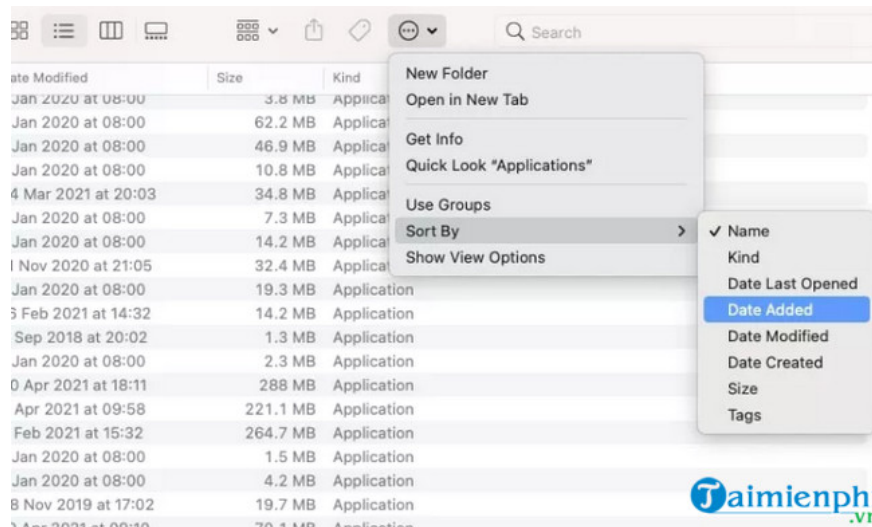
If your keyboard is working properly again, check the list of recently installed apps to see which app caused the keyboard error and uninstall that app on your device.

How to view recently installed applications on MacBook

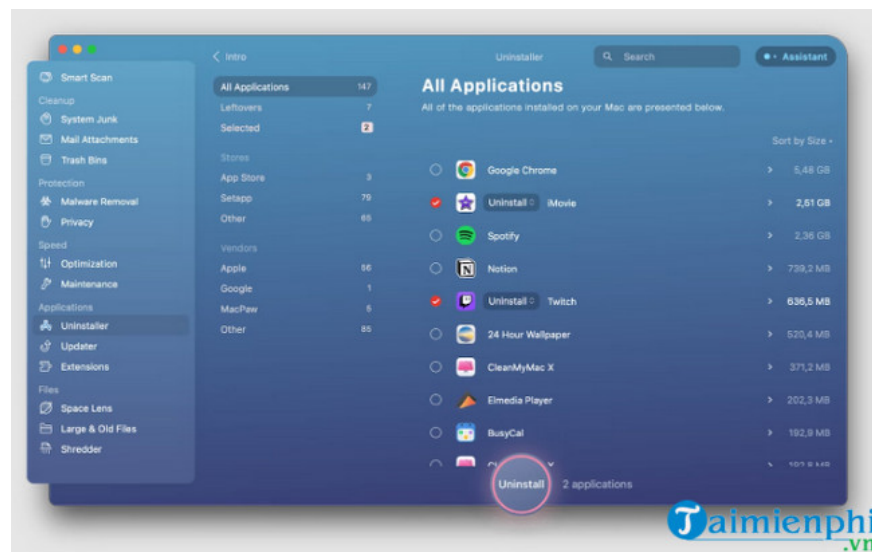
Step 1: Open the Finder window and navigate to the **Applications** folder .

Step 2: Next, use the filter tool by clicking on the circle icon next to the search bar of the Finder window.

Step 3 : Next, select **Sort By => Date Added**.



After you have filtered newly installed applications and found the application causing the keyboard error, use the MacBook's specialized uninstaller **CleanMyMac** related to the application and avoid encountering that problem again.



Method 3: Update the macOS operating system

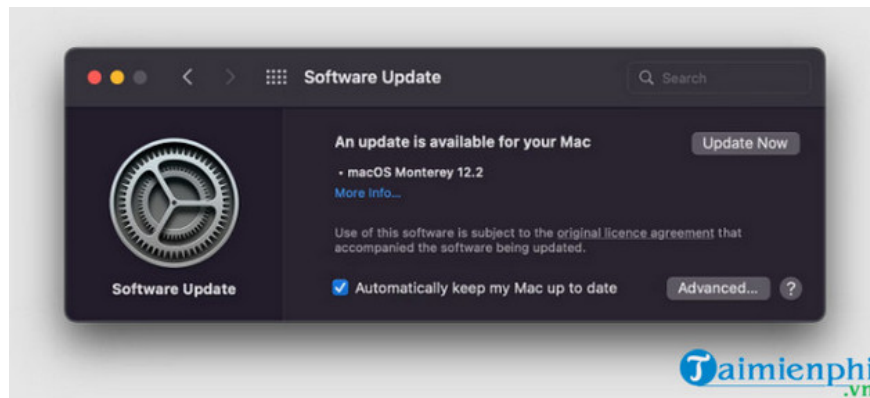
One of the other useful ways to help you fix your MacBook keyboard error is to update the macOS operating system to the latest version. The steps are as follows:

Step 1: Click on the Apple logo icon located in the left corner of the screen.

Step 2: Select **About This Mac** .

Step 3: In the **Overview** section , click **Software Update** .

Step 4: Next, click **Update Now** if an update is available as shown below.



Method 4: Check the keyboard layout

If your keyboard has **an error with the keyboard jumping letters** , the cause may be related to a keyboard layout error. To check if the keyboard layout is corrupted, follow these steps:

Step 1: Click on the Apple logo icon located in the left corner of the screen.

Step 2: Next, select **Keyboard => Input Source**.

Step 3 : On the menu bar, select **Show Input** .

Step 4: Click on the Input menu bar icon and select **Show Keyboard Viewer**.

Step 5: Make sure you are using the correct keyboard layout as shown below.



Method 5: Turn off Slow Key setting

When the Slow Key setting is enabled, your keyboard will operate very slowly because you need to hold down the keys longer than usual. This makes you think that your keyboard is defective. Accordingly, to turn off the Slow Key setting, follow the steps below:

Step 1: Click on the Apple logo icon located in the left corner of the screen and select **System Preferences**.

Step 2: Select **Accessibility => Keyboard**.

Step 3: In the **Hardware** section , uncheck the **Enable Slow Keys** option if this option is enabled as shown below.



Method 6: Delete files with the .plist extension

Likely, some software settings on your device have changed, causing the keyboard error issue. In this case, try resetting these settings back to their original defaults by deleting files with the **.plist** extension . To do this, you can follow the steps below:

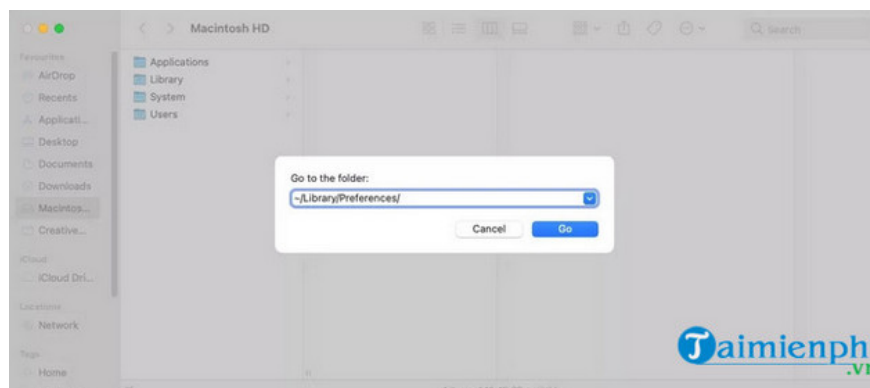
Step 1: Use **Get Backup Pro** or **Time Machine** to back up data on your device.

Step 2: Open **Finder** .

Step 3: Next, press the key combination **Command + Shift + G**.

Step 4: On the new window that appears, enter the command line below and click Go:

-/Library/Preferences/



Step 5 : Find and select files with the following extension:

com.apple.driver.AppleBluetoothMultitouch.trackpad.plist

com.apple.driver.AppleBluetoothMultitouch.mouse.plist

com.apple.driver.AppleHIDMouse.plist

com.apple.AppleMultitouchTrackpad.plist

com.apple.preference.trackpad.plist

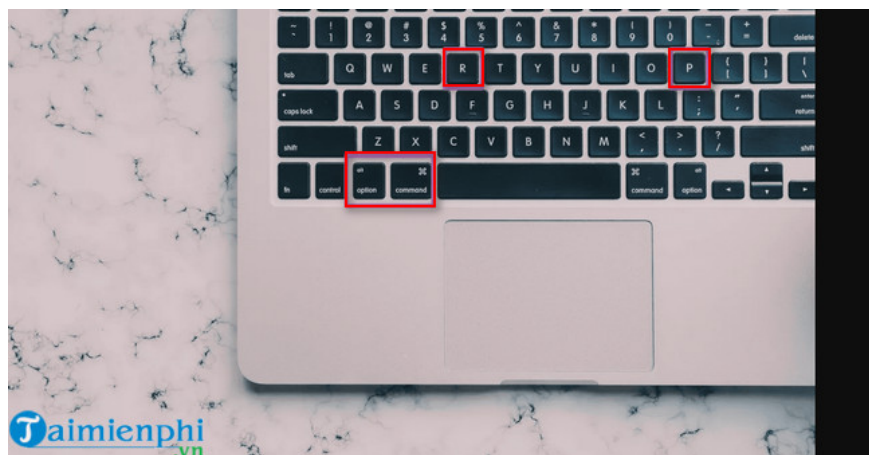
Step 6: Delete all selected files and restart the computer.

Method 7: Reset PRAM

Restoring your RAM parameters back to 0 is also one of the useful ways to help you fix Mac keyboard errors. To do this, follow these steps:

Step 1: Turn off the device.

Step 2: Restart the device. However, while the computer is restarting, press **Command + Option + P + R** until the gray screen appears.



Step 3: Release the keys after you hear the reboot sound.

Method 8: Restore your device to the previous version

If your Mac mouse or keyboard suddenly crashes, it could also be due to recent software or settings changes. To fix this problem, simply restore your device back to the last few backups saved.

The steps are as follows:

Step 1: Restart the device.

Step 2: While the system is restarting, open the **Recovery Tool** by pressing the key combination **Command + R**.

Step 3: Select **Restore from Time Machine backup** .

Step 4: Continue to follow the instructions on the screen to complete the recovery process.

After restoring the device, if you still encounter the keyboard error, readers can refer to the instructions here to fix it.

Above, TipsMake has introduced to you some ways to fix MacBook keyboard errors. Wish you success and don't forget to follow TipsMake to update more articles related to other useful PC tips and tricks!

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