

# How to download and use the Program Install and Uninstall Troubleshooter in Windows

This guide shows you how to use the Program Install and Uninstall Troubleshooter to fix the problem that blocks the installation or removal of programs in Windows 7, Windows 8 and Windows 10.

## Program Install and Uninstall Troubleshooter

The **Program Install and Uninstall Troubleshooter** allows you to automatically repair problems including corrupted registry keys that prevent you from installing or removing programs.

Program Install and Uninstall Troubleshooter fixes:

1. Registry key is corrupted on 64-bit operating system
2. The registry keys control corrupted update data
3. An issue that prevented the new program from being installed
4. An issue that prevents existing programs from being completely uninstalled or updated
5. Problems prevent you from uninstalling a program through **Add or Remove Programs** (or **Programs and Features** ) in Control Panel.

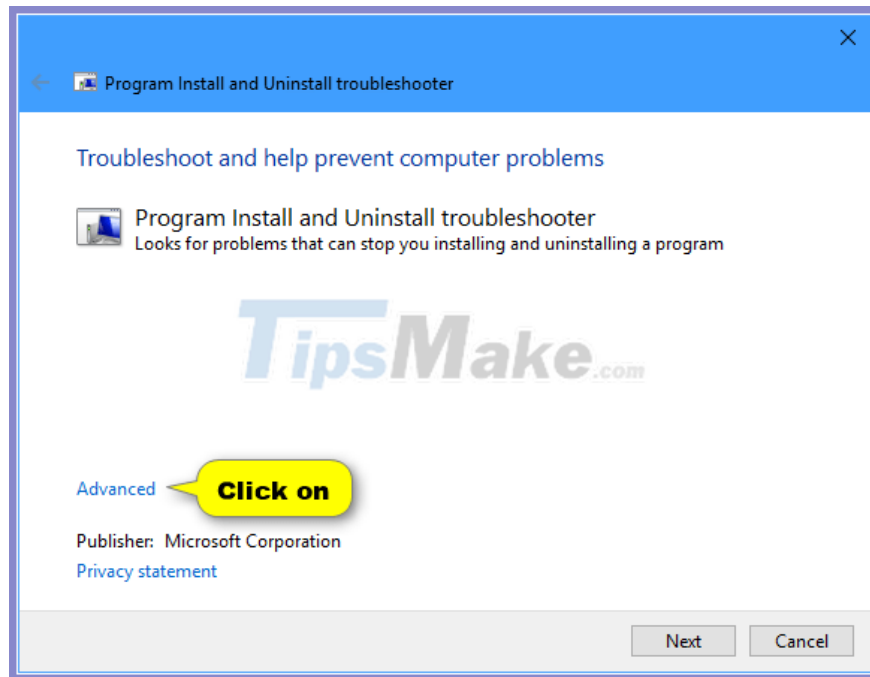
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Here's how to do it:

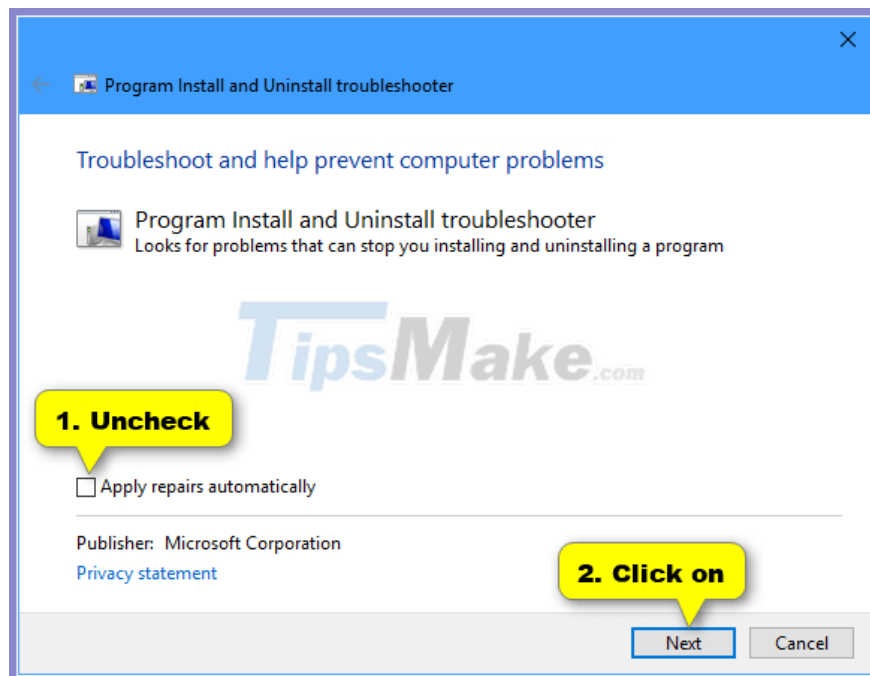
1. Download Program Install and Uninstall Troubleshooter.
2. Unblock the downloaded ZIP file.
3. Extract (drag and drop) the **MicrosoftProgram\_Install\_and\_Uninstall.meta.diagcab** file from the ZIP file to the desktop.
4. Run the file **MicrosoftProgram\_Install\_and\_Uninstall.meta.diagcab** .

The troubleshooter will only run and not be installed.

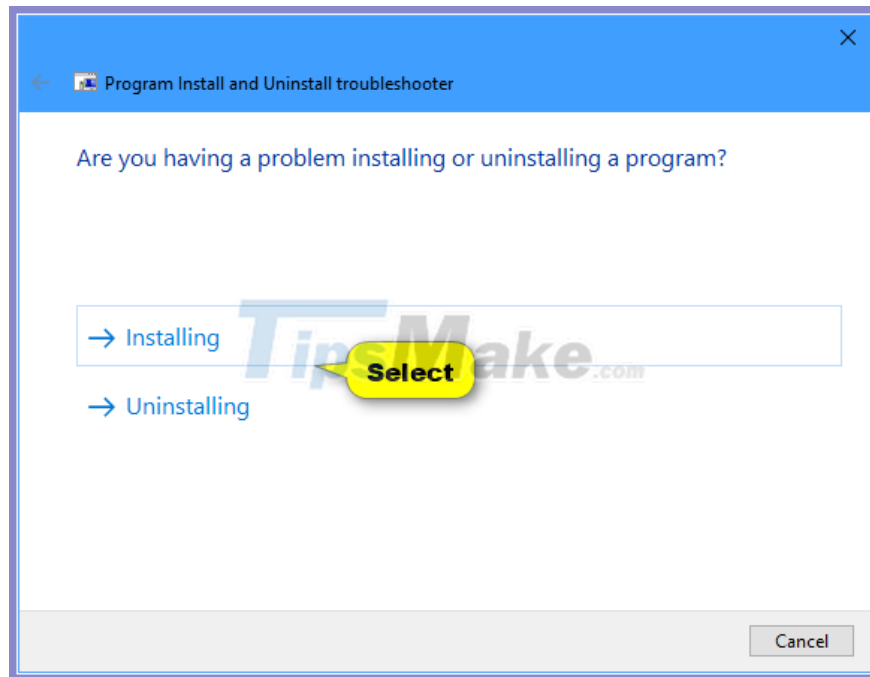
5. Click the **Advanced** link in the troubleshooter.



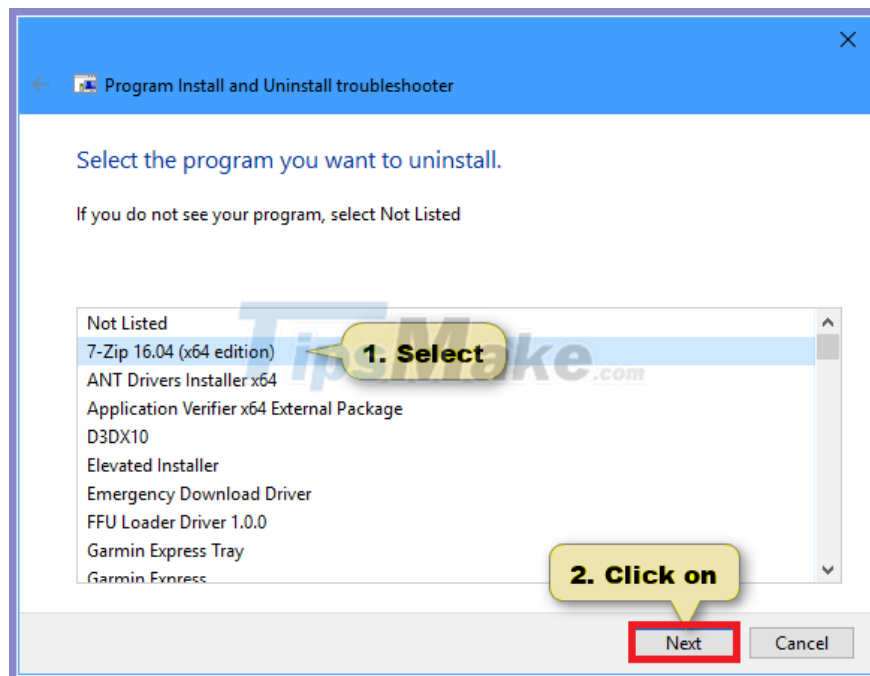
6. Uncheck the box **Apply repairs automatically** and click **Next**.



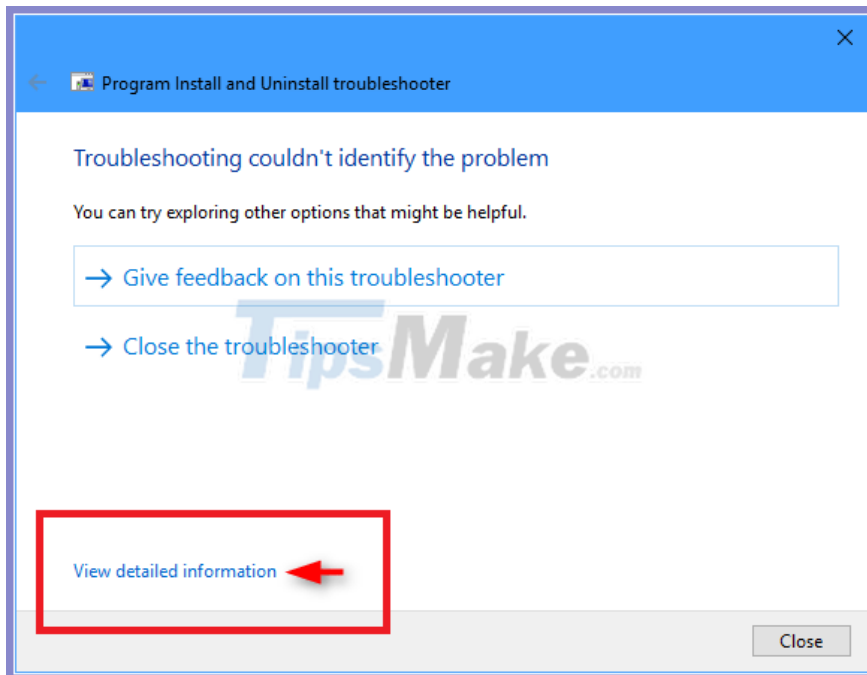
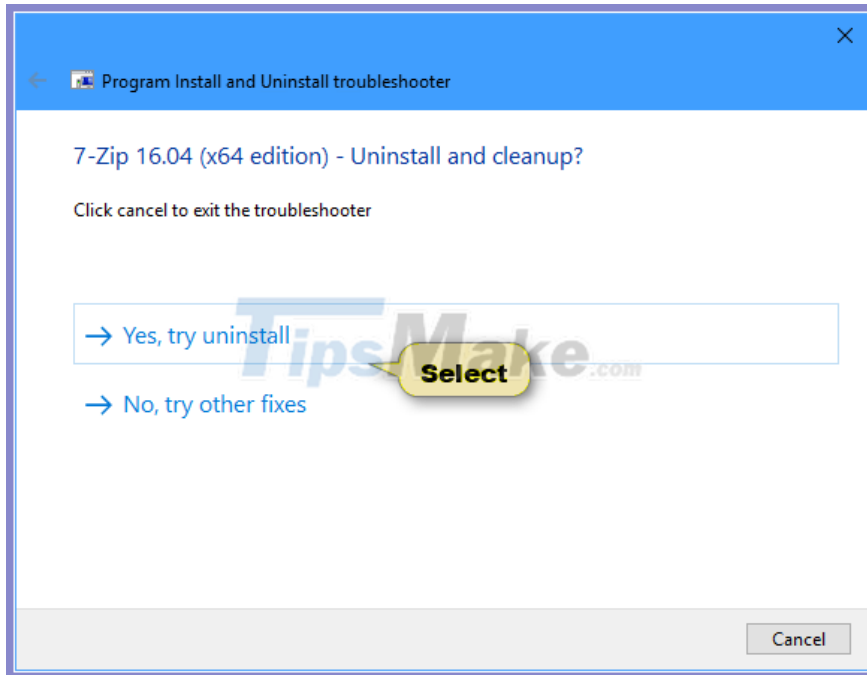
7. Depending on whether you are having problems installing or uninstalling a program, select the corresponding option.

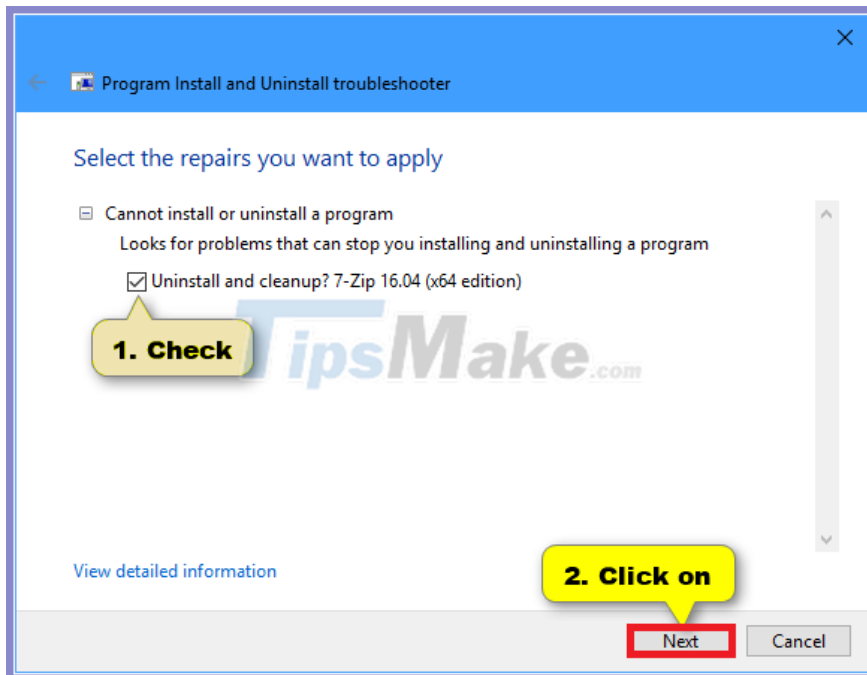
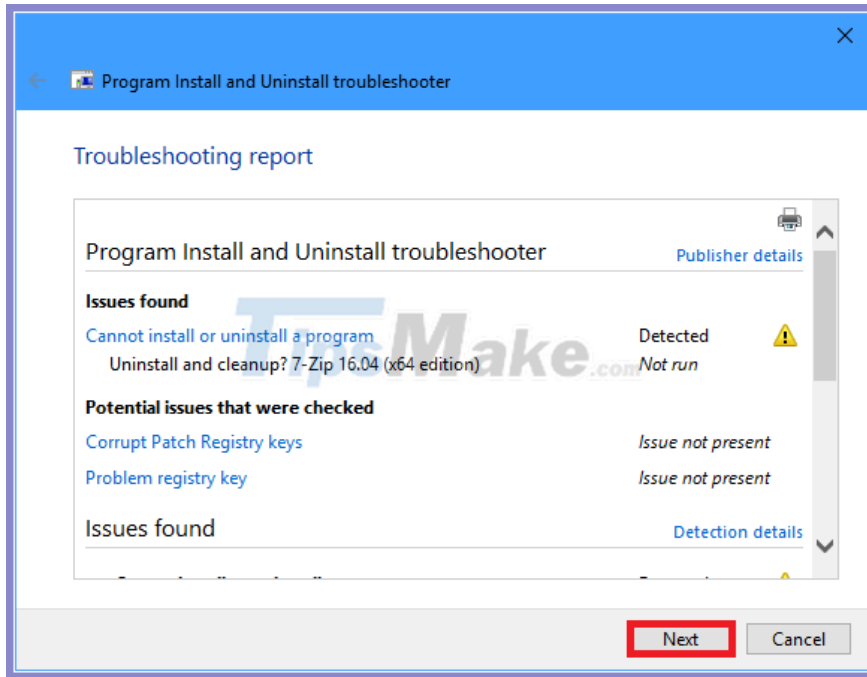


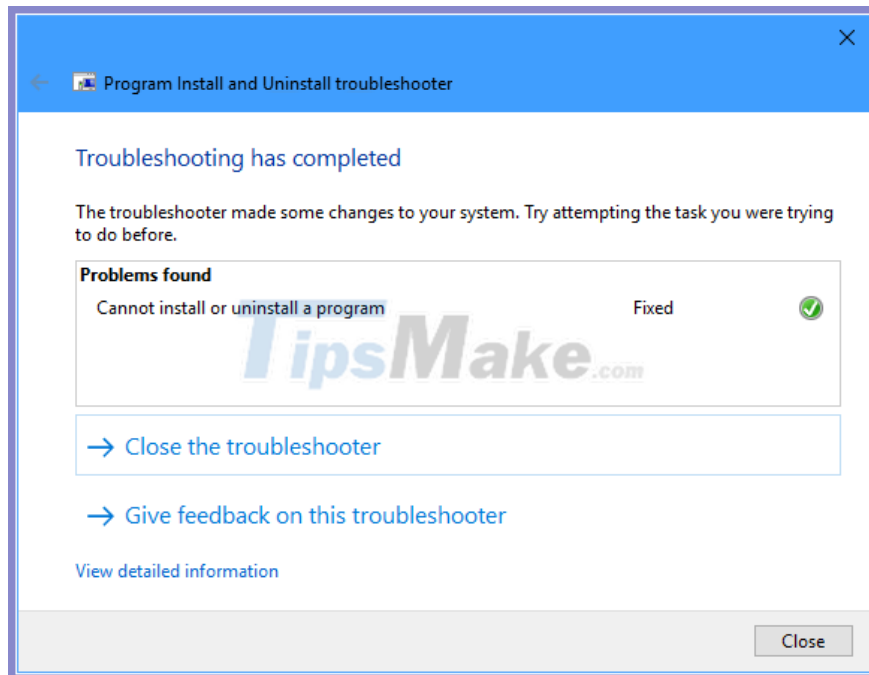
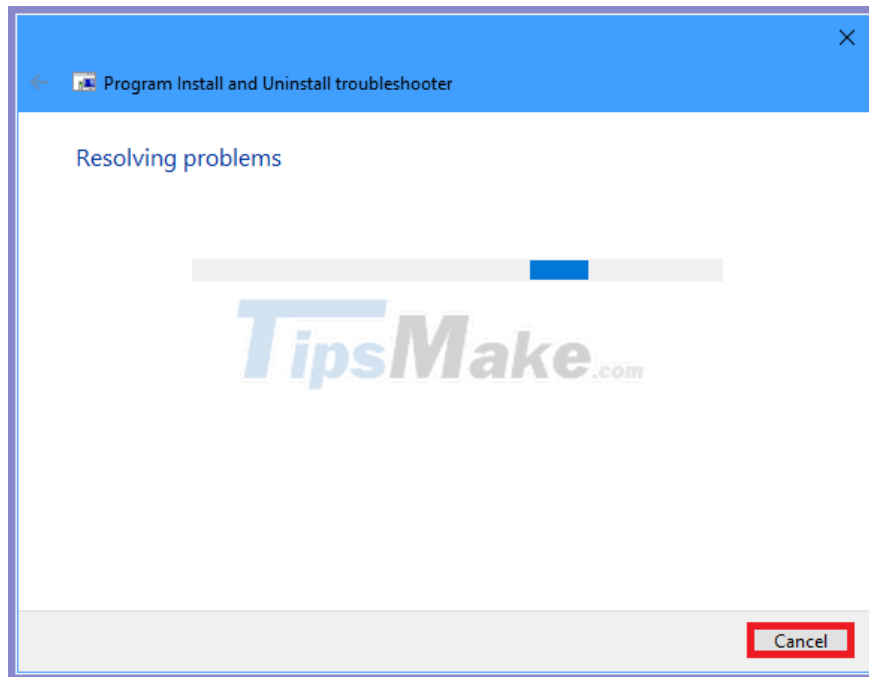
8. Select the programs you want to install or uninstall and click **Next**.



9. Make your selection and follow any of the instructions in the troubleshooter, depending on what you want until it's done, and hopefully the tool helped fix the problem.







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