

How to deal with complainants?

Deal with the complainant and find a way for you to not be annoyed, and help them change your mind that you are always the victim of everything, learn how to be responsible for everything that happens in your life . The following steps may help you deal with complainants.

People can be divided into two groups: those who always blame the world for their mistakes and the second group who take responsibility for everything that happens in their lives. Indirectly, many parents teach their children how to complain instead of taking responsibility when something happens. For example, when a child falls on the floor and cries, the parents try to "hit" the floor and say it is its fault. Some people always complain because they want to draw attention. Understanding **why people complain** will help you find ways to deal with such people.

Picture 1 of How to deal with complainants?

Maintain a neutral and calm attitude towards the complainant

Complainants often have their reasons , whether they are aware of it or not. For example, one person always complains when failing is because they want to prove that they have value in the eyes of others and that the mistake is not their fault. The first thing to know before finding a solution to the complainant is to find the motivation behind them. Also remember that once you know that reason, you will realize that people tend to react when others "speak their heart", so avoid letting them know what you discovered. .

Picture 2 of How to deal with complainants?

Complainants also have their own reasons

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1. Accept that when others complain about something you don't do, don't care because that's not your problem. The person with the problem is them.
2. Don't be affected, show a "neutral" face with a "I don't care" look. Think of yourself as a brick wall and they are a soft ball flying. The wall will cause the ball to beat back.
3. Tell them to write their problem on paper. Tell them that reporting the story is more important than emotion, encouraging them to comment on the issue. 9 out of 10 people will stop complaining and not write anything.

4. Think about the situation that the complainant experiences, thinking about how it feels to be considered a 3-year-old.
5. If you are forced to go with complaining people, going along with other friends will help you avoid becoming the central target of complaining.

Picture 3 of How to deal with complainants?

Encourage them to write down their problem

Some advice when dealing with people always complains

1. If they complain about you and ask for an apology, but you don't see yourself doing anything wrong, don't apologize to them.
2. Tell them the fact that they are complaining too much and that you will leave if they continue to complain.
3. Remember to stay calm and calm.
4. Providing advice is sometimes helpful, but sometimes the answer is "I know, but ." and they continue to complain.

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