

How to Contact the CDC

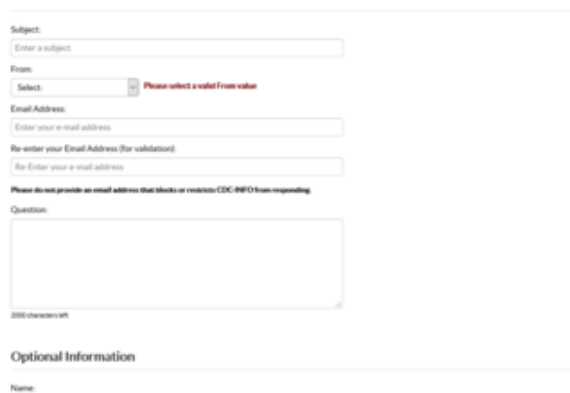
The Centers for Disease Control and Prevention (CDC) is a United States federal agency tasked with fighting diseases and supporting communities in the US <https://www.cdc.gov/about/organization/mission.htm>. While the CDC provides a lot of...

By Phone

1. **Call 1-800-CDC-INFO (1-800-232-4636)[2]**. This is the main phone number for the CDC, and you can call this number to ask questions about diseases and how to prevent them, and for general health advice.
 1. This number is only staffed from 8am - 8pm Eastern Time, and it is available in English or Spanish.
 2. Currently, this number is available for Coronavirus questions 24/7, but it is available in English only.
2. **Call 1-888-232-6348 for the TTY number[3]**. If you are deaf or hard of hearing, then you can call this number for the same service as the main one.
 1. This number is staffed from 8am - 8pm Eastern Time, and it is available in English or Spanish.
 2. Currently, this number is available for Coronavirus questions 24/7, but it is available in English only.

By Email

1.



The image shows a contact form for CDC-INFO. It includes a 'Subject' field with a placeholder 'Enter a subject'. The 'From' field is a dropdown menu with a red error message 'Please select a valid From value'. Below that are two 'Email Address' fields: 'Enter your e-mail address' and 'Re-enter your Email Address (for validation)'. A note below the second email field reads 'Please do not provide an email address that blocks or restricts CDC-INFO from responding'. There is a large 'Question' text area with a '200 characters left' indicator. At the bottom, there is an 'Optional Information' section with a 'Name' field and a 'Submit' button.

Navigate to the CDC-INFO contact form. The CDC does not provide a general email address, so you need to use the form on their website to email them.

2.

The screenshot shows a web form with the following fields: 'Subject' (text input, highlighted in red), 'From' (dropdown menu), 'Email Address' (text input), 'Re-enter your Email Address (for validation)' (text input), and a 'Question' (text area). Below these is an 'Optional Information' section with a 'Name' field. A 'Please do not provide an email address that blocks or restricts CDC INFO from responding' warning is present. A 'Please select a valid From value' message is next to the 'From' dropdown. A '200 characters left' indicator is at the bottom left, and a 'Please Wait' icon is at the bottom right.

Enter the subject of your email into the "Subject" box.

3.

The screenshot shows the same web form as above, but with the 'From' dropdown menu open. The menu options are: 'Select', 'Subject', 'Clinician', 'Media', 'Educator', and 'General Public'. The 'Subject' option is highlighted in blue. The 'Please select a valid From value' message is still present. The 'Question' field is empty. The 'Optional Information' section and 'Name' field are visible at the bottom. The '200 characters left' indicator and 'Please Wait' icon are also present.

Select the best category that describes you in the From box. This will help the CDC better answer your question.

4.

The screenshot shows the same web form as above, but with the 'Email Address' and 'Re-enter your Email Address (for validation)' fields highlighted in red. The 'From' dropdown is now set to 'General Public'. The 'Question' field is empty. The 'Optional Information' section and 'Name' field are visible at the bottom. The '200 characters left' indicator and 'Please Wait' icon are also present.

Type your email address into the Email Address and Email confirmation box.

From:

 Email Address:

 Re-enter your Email Address (for validation):

 Please do not provide an email address that blocks or restricts CDC info from responding.

Question:

2000 characters left

Optional Information

Name:

 Title/Occupation:

5.

Type your question into the Question box. This box allows you to type a maximum of 2000 characters.

Optional Information

Name:

Title/Occupation:

Check if you are associated with a public health department or agency:

Company/Organization:

Phone number(s):

Additional Email(s):

Address:

6.

Enter any optional information into the boxes in the Optional Information section. This can help the CDC better understand who is contacting them, and it will help them answer your question.

1. If you are associated with a public health agency, then you should fill out this section, and check the appropriate box.

Phone number(s):

 Additional Email(s):

 Address:

Other Contacts

 Regional Poison Control Centers: 1-800-232-1222

HIV testing sites and care services

State HIV/AIDS hotlines

State Health Departments

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7.

Click . This will send your message to the CDC. You should get a response at the email address that you provided.

Contacting the CDC Through Other Methods

1. **Contact the CDC through Facebook.** The CDC allows you to message them on Facebook through Facebook messenger. To contact the CDC through here, navigate to their Facebook page, and then click on the button.
2. **Send a letter to the CDC.** If you want to send a letter to the CDC through the mail, then you can send it to the following address:

Centers for Disease Control and Prevention

1600 Clifton Road

Atlanta GA 30329 USA^[4]

3. **Learn about job opportunities at the CDC.** If you want to apply for a job at the CDC, or learn about job opportunities, then you can visit jobs.cdc.gov.
4. **Request a CDC representative to attend your event with the Request a Speaker form.** If you are hosting an event and you want a CDC representative to attend it, then you can use this form to ask the CDC to send someone.

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