

How to Collect Call Details

A call statement is a record of an individual's outgoing and incoming calls managed by a mobile service provider. You can easily ask your carrier to provide a detailed statement of your calls. However, it will be more difficult to collect call records from someone else, such as a family member or a spouse with whom you are suspecting an affair. Take some time to learn how to legally collect call statements for yourself and others (if possible).

Collect your call details



Check the bill. If you receive a monthly bill, it may include a breakdown of calls and text messages from the last cycle.

If you don't have an immediate need for these documents but may use them in the future, store them in a safe and secure place.

The detailed log will include basic information, date and time of the call, call duration and in some cases may include special features activated during the call. (e.g. recording).

DETAILED STEPS

Find out how to access your call history

With AT&T Phone, you can view a list of your most recent calls by date and time. You can sort your calls by missed, answered, or outgoing calls.

Note: You can't manually delete your call history. Calls are automatically deleted after 60 days or after reaching the 100 call maximum.

View your call history online

1. Sign in to myAT&T for Business.
2. Select the (+) on the My Digital Phone menu.
3. Select **Check or manage voicemail & features** from the MyVoicemail & Phone Features menu.
4. Select the **Call History** tab and go to your **AT&T Phone Call Logs** page.
5. You can sort your call history by name, length of call, or search for a call.
6. To place a call, select a number, and when your business phone rings, pick it up to place the call.

If you don't have a myAT&T for Business account, register to create your user ID and password.

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TipsMake

Look up detailed call statements online. Most telecommunications companies allow users to access content online similar to the monthly transaction notification bill, but you need to log in to your account to view it.

Register an account on your mobile service provider's website if you haven't done so already. You may need to create a unique username (some carriers allow users to use a phone number or email address) and password. This process will go faster if you have your account information ready to enter.

After logging in, look for an option similar to "Call details" or "Call details statement". If these options aren't available on the current screen, look for a heading that includes the word "Usage." However, you need to understand that some mobile service providers only notify about outgoing calls. If you need a full call breakdown including incoming calls (mostly toll-free), it's likely not included in your usage history records.





AT&T BUSINESS |

It's taking longer than normal to reach us. But, you don't have to wait for help. [Get online support.](#)

Contact us

Select a service to find helpful tips, chat options, and customer service numbers.

Choose a service

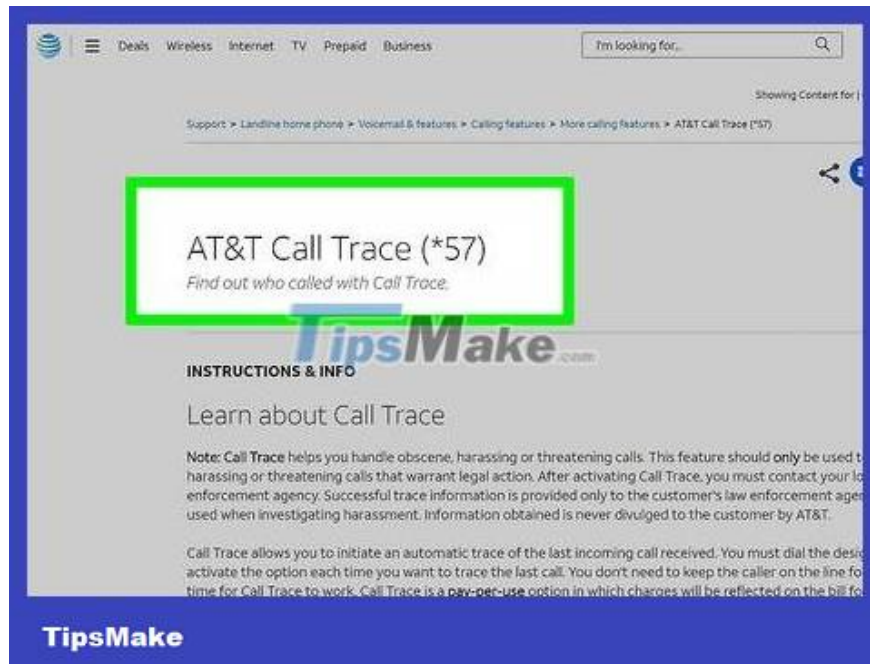
Business Phone	Internet	Wireless	Business TV
			
Digital phone	AT&T Internet	Mobile phone	DIRECTV
Traditional phone	Fixed Wireless Internet		U-verse TV

TipsMake

Contact your mobile service provider. If you've lost your detailed call history or can't find it online, your best option is to contact your provider. Legally, carriers are responsible for keeping records and making them available to anyone who can prove they are the primary account holder.

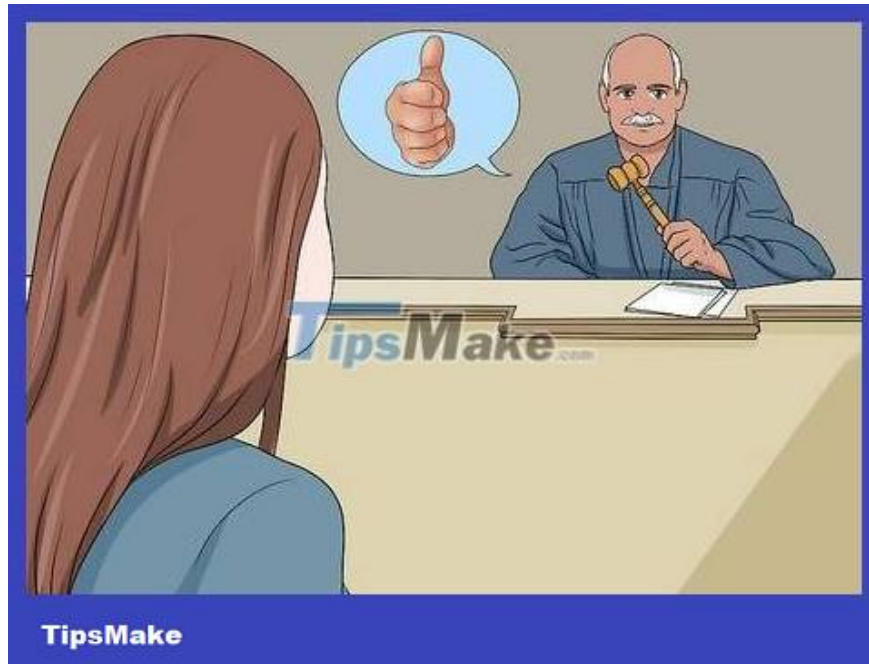
Assist customer service staff in identifying your account by having the personal information you need ready to provide such as account number, phone number, current address and possibly the last four digits of the identification number. Citizenship/citizen identification card.

Because your carrier already sends this information to you in your monthly service details, they may charge you a fee when you request it again.



Sign up for a service that provides anonymous caller ID. If you are being bothered by robocalls or someone harassing you but the incoming number is only displayed as "unknown" or "unknown", these objects are hiding the caller ID. The actual number will also not appear on most call detail statements. In this case, contact your telecommunications company and ask them for anonymous caller ID for your phone number. The incoming number will no longer show as "unknown" in the call detail list and the person responsible can be identified.

Collect detailed call records of others



You need to understand the legal limitations. We cannot easily collect the call details of anyone else (even if it is a spouse) if their account is not associated with your name. If you somehow obtain a detailed call statement without the account holder's consent, the document is still inadmissible as evidence in court.



Check the detailed statement in the invoice you receive. If you are being harassed or you suspect that the person sharing your plan has made unwanted calls, this will be shown in the detailed statement included with your phone bill.

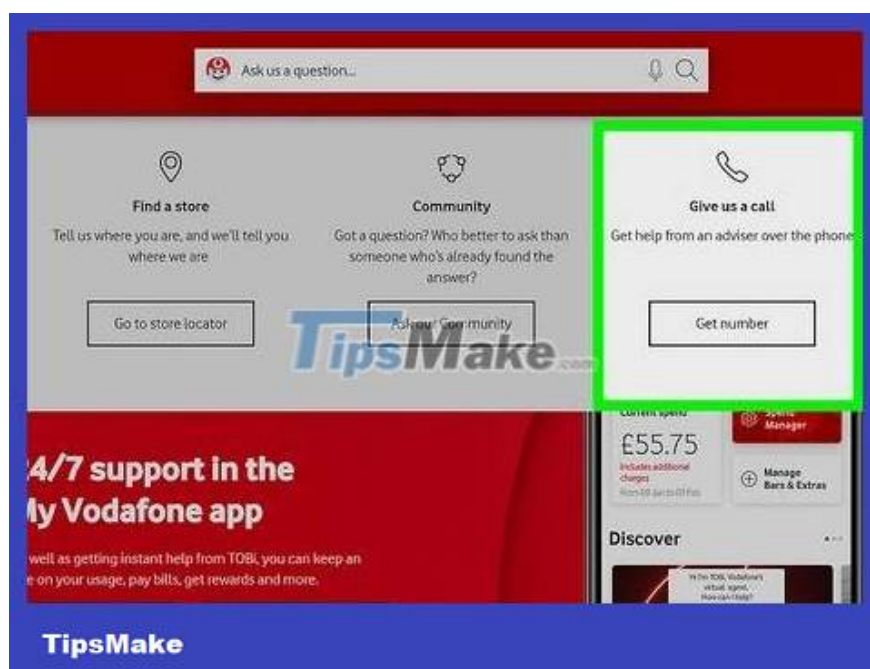
Typically, the detailed statement you receive will be divided into a list of outgoing and incoming calls. In other cases, these calls will be mixed together, but the number of calls will still be listed by category.



Look up detailed statements online. Again, most telecommunications companies provide complete detailed statements including a list of outgoing and incoming calls for plan members. Whether you are identifying a stalker or monitoring a spouse/kids in the family, call details provided by your telecommunications company will be very helpful.

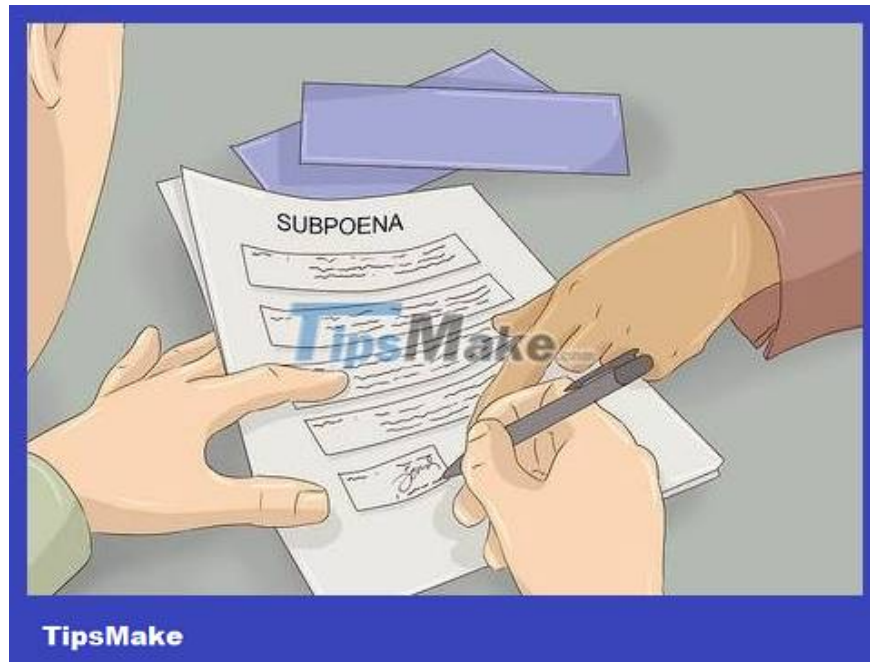
You may need to create an online account to access call details on your provider's website.

After logging in, look for an option similar to "Call details" or "Call details statement".



Contact your mobile service provider. Ask your carrier for another copy if your call statement is lost. Legally, carriers are responsible for keeping records and making them available to anyone who can prove they are the primary account holder.

Assist customer service staff in identifying your account by having the personal information you need ready to provide such as account number, phone number, current address and possibly the last four digits of the identification number. Citizenship/citizen identification card.



Obtain records through subpoenas. You can get a detailed call sheet from your cheating spouse if you are in the middle of a lawsuit and have a summons to appear in court. This is a way of collecting legal records as evidence for lawyers to use in a lawsuit.

You can only request a call statement from your carrier as part of legal proceedings, i.e. in the event of a lawsuit or divorce. Subpoenas are usually approved by a judge, but this depends on the proceedings.

Instead of applying for a subpoena, you can purchase call details through a data broker. These brokers often operate legally questionable businesses (depending on the methods they use to collect data) and the documentation provided by these entities is often unacceptable. before court.

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