

How to clear cache in Google Drive and Docs

Sometimes Google Drive and Docs (including Sheets and Slides) may not work properly. To solve this problem, clearing the cache is usually the best solution.

Both Google Drive and Google Docs are two of the best cloud services you should try. However, sometimes Google Drive and Docs (including Sheets and Slides) may not work properly. This could be an issue related to creating files and documents for offline use or simply because the web application doesn't download. To solve this problem, clearing the cache is usually the best solution.

But clearing the entire cache in Chrome (the browser used for both Drive and Docs) is not the best way because it will erase the data every website you've ever visited. It's annoying to have to log in anywhere from the beginning.

And that's why you should know how to clear cache only on Google Drive and Docs web apps on Chrome. This article will show you how to clear Google Drive and Docs cache.

1. Trick to clear cache of Dropbox, OneDrive and Google Drive
2. How to clear DNS cache in Google Chrome
3. Clear Dropbox Windows and Linux cache to free up memory space

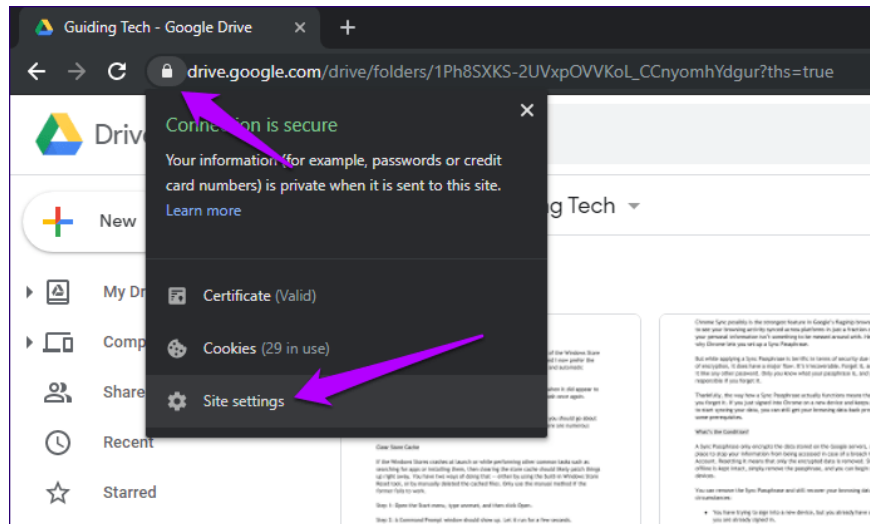
Clear the cache for Google Drive and Docs on Chrome

On Google Chrome, clearing the cache in Drive and Docs is very easy. You can do this when you are having trouble not being able to create files offline or any other abnormalities that make your web application not work. For issues related to improperly cached documents, you should clear the cache on both Google Drive and Docs.

However, you should make sure your offline files are synced online before proceeding. But if there are any connection problems, you can copy and paste the file elsewhere to avoid data loss.

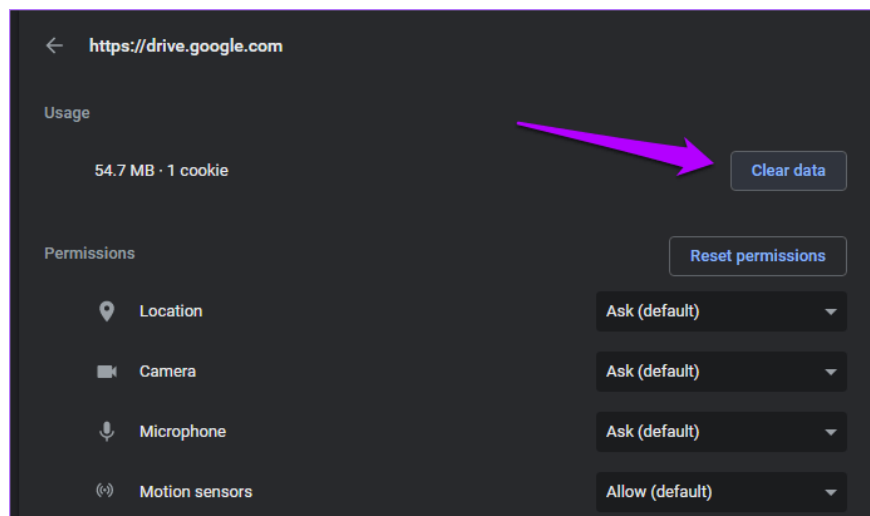
There are two ways to clear the cache memory for each web application.

The fastest way to clear the cache in Google Drive or Docs is to open a web application in Chrome. Next, click on the lock icon in the upper left corner of the address bar. On the menu that appears, click **Site Settings** .



You will then be taken to a special page in Chrome Settings related to the Drive or Docs web application. In the **Usage** section, click on **Clear Data** . Next click on **Clear Data** again to confirm. This will clear all locally stored data, including cookies for the specific web application.

Note : Deleting memory in Google Docs also deletes Sheets and Slides memory.



Alternatively, you can do something else by copying and pasting the URL below into the address bar and pressing **Enter** .

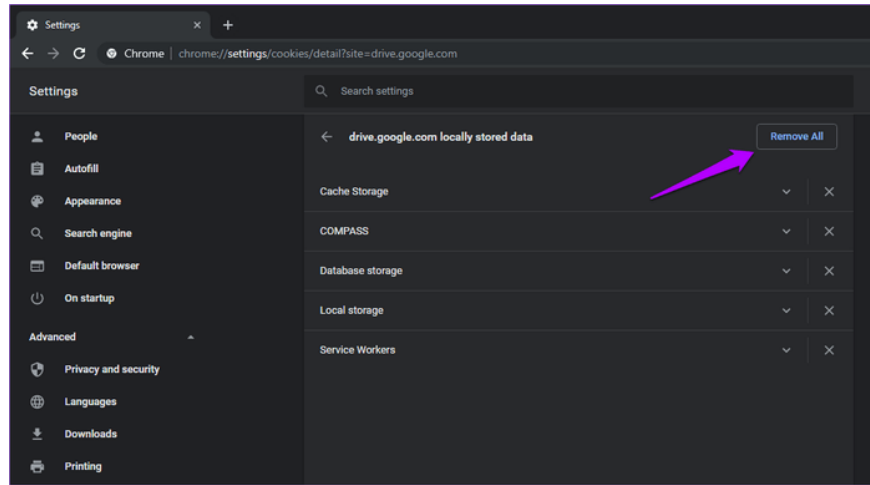
Google Drive:

`chrome://settings/cookies/detail?site=drive.google.com`

Google Docs, Slides and Sheets:

`chrome://settings/cookies/detail?site=docs.google.com`

You will see a screen listing all locally stored data related to the web application. Click on **Remove All** .



After clearing the cache for Drive or Docs, reload the web application. You do not need to log in again on these web applications because they rely on a set of Google cookies for login purposes.

Note: If clearing the cache on Drive and Docs does not fix the problem, you can delete the entire cache of Google Chrome, refer to the article [How to clear cache and cookies on Chrome, Firefox and Coc Coc](#).

Clear the cache for the Google Drive and Docs apps on Android


On Android, the Google Drive and Google Docs apps have a built-in option for clearing documents cache quite easily. Do this when you have trouble accessing the document or can't work on it. Before clearing the cache, you need to make sure to connect to the Internet first, so that your work while offline is synchronized in the cloud.

In addition to the built-in cache clearing option, you can also use Android's system-based cache removal controls to solve in-app issues like UI issues, crashes, and so on.

Clear the document cache

The process of clearing document cache is the same on Google Drive, Docs, Slides and Sheets.

Step 1 . Open the Google Drive, Docs, Slides or Sheets application. Next open the application menu (touch the three horizontal lines in the upper left corner), then touch **Settings** .

☰ Search Drive 

☰ How to Clear the Cache in Go... ⋮

Both Google Drive and Google Docs are two of the finest cloud-based services that you can get your hands onto. But to ensure that they are running in top shape, you must know how to deal with the various issues that can crop up at various times. And one such way to do that is to clear out the Google Drive and Docs cache.

Often, Google Drive and Docs (including Sheets and Slides) can fail to work properly. It can either be issues related to making your files and documents working offline, or it can be a simple case of the web apps failing to load at all. And for just about any issue, clearing the cache is often the best solution.

But clearing the entire cache in Chrome (which is the recommended browser for both Drive and Docs) isn't often the best path to take since that would mean deleting data for every site that you've ever visited. It's really annoying having to sign into just about everywhere from

You edited today

☰ How to Switch From HEIC to J... ⋮

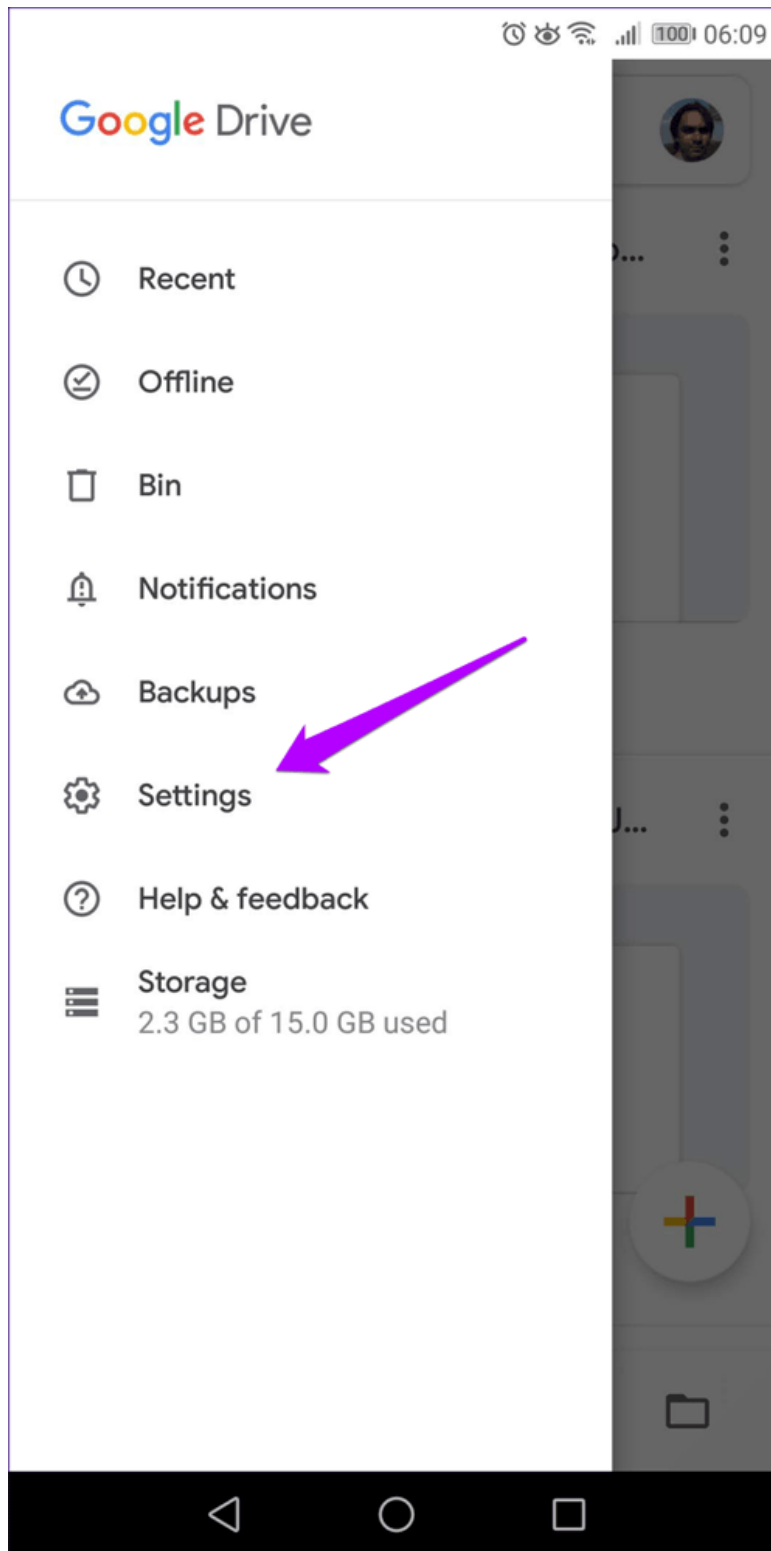
The HEIC image format is a technical marvel. The ability to store images with no discernible differences to visual quality is just mind-blowing. But there's a catch – it's been over two years since Apple first implemented it on the iPhone, but cross-platform compatibility is still hit and miss. Which is why a switch from HEIC to JPG is the ultimate solution.

While iOS does its hardest at automatically converting your HEIC images to the extremely beloved JPG format, either when transferring them to a non-compatible device or when sharing to apps (such as Mail, Notes, etc.), you are bound to run into a few riegles.

For example, I use Google Photos as my primary photo-backup solution. While it does support the HEIC format, it doesn't offer any means to redownload them in the JPG format. Which means I'm left having to manually convert HEICs to JPGs on my PC.

You opened it just now





Step 2 . In the **Documents Cache** section, touch **Clear Cache** . Next touch **OK** to confirm.

← Settings

Auto-backup for apps

Backup and reset
Backup settings for your device

Notifications

Notification settings

Theme

Choose theme
Set by Battery Saver

Documents cache

Clear cache
Remove all cached documents

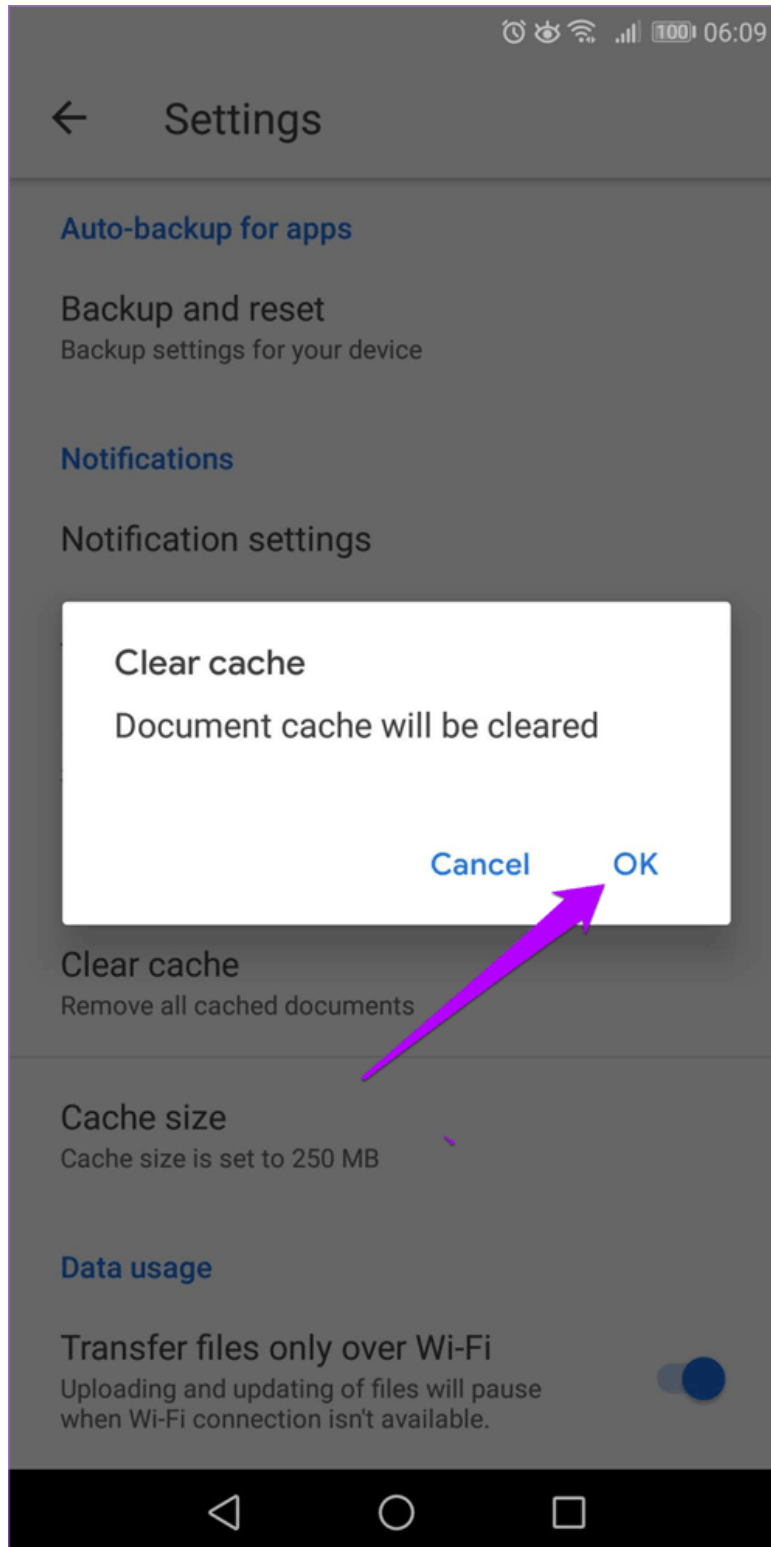


Cache size
Cache size is set to 250 MB

Data usage

Transfer files only over Wi-Fi
Uploading and updating of files will pause when Wi-Fi connection isn't available.





Clear the application cache

The steps to clear the app cache are slightly different for each type of Android device. However, you can refer to the steps below to use on your device as they also have similar options.


Step 1 . Open the **Settings** app on Android devices. Next touch **Apps & Notifications > Apps** .

Settings


Search for setting...



Dilum Senevirathne •
HUAWEI ID, Payment and purchases, Cloud,
and more >


 **Wireless & networks** >
Wi-Fi, Dual SIM settings, Mobile data

 **Device connection** >
Bluetooth, Printing

 **Apps & notifications** >
Permissions, Default apps



 **Battery** >
Power saving mode, Battery usage

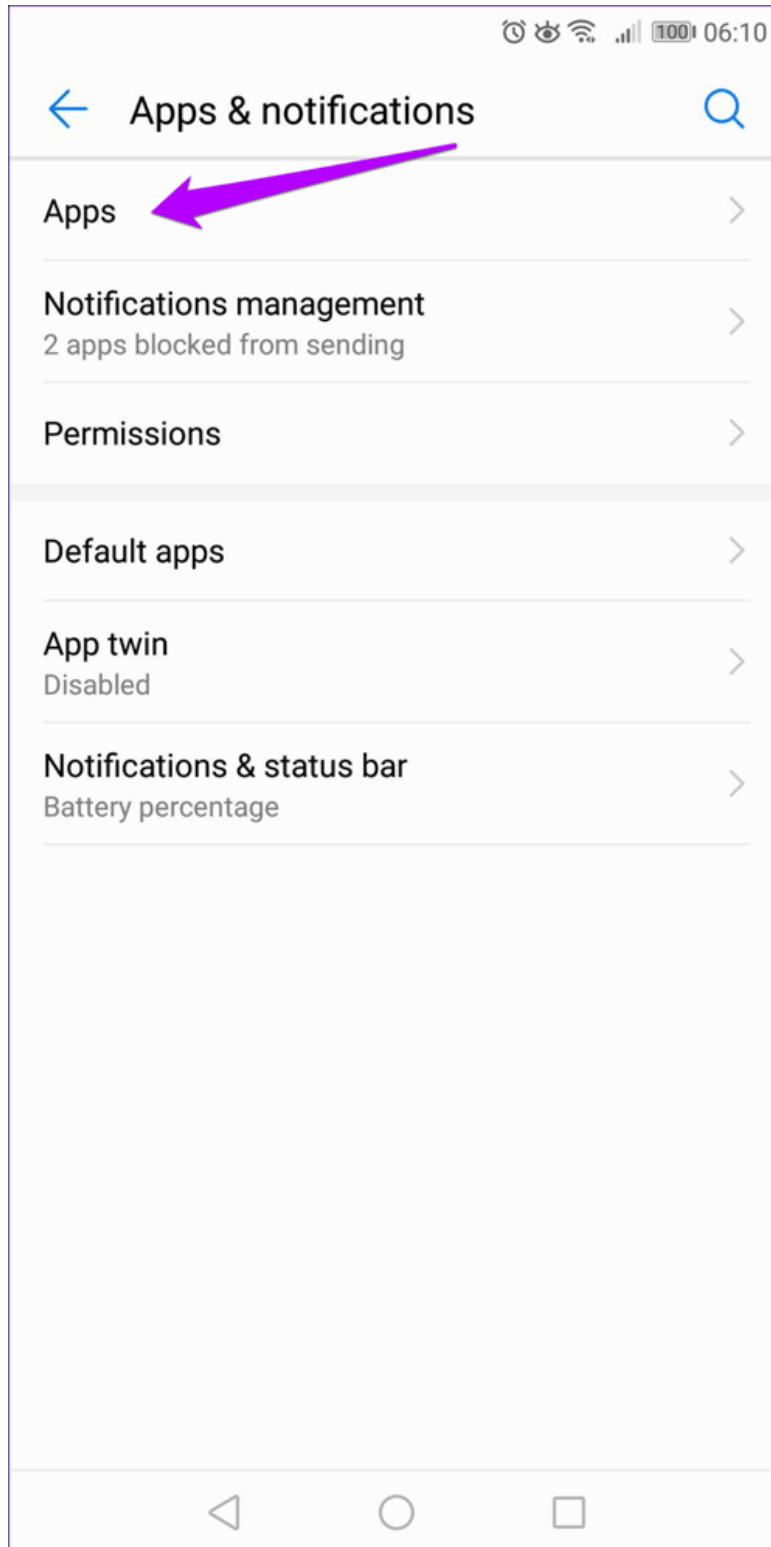
 **Display** >
Eye comfort, Home screen style, Wallpaper

 **Sound** >
Do not disturb, Ringtone, Vibrate

 **Storage** >
Memory, Storage cleaner

 **Security & privacy** >
Fingerprint ID, Face unlock, Screen lock &
passwords











 **Users & accounts**



Step 2 . Tap the Drive, Docs, Sheets or Slides app, then tap **Storage** .

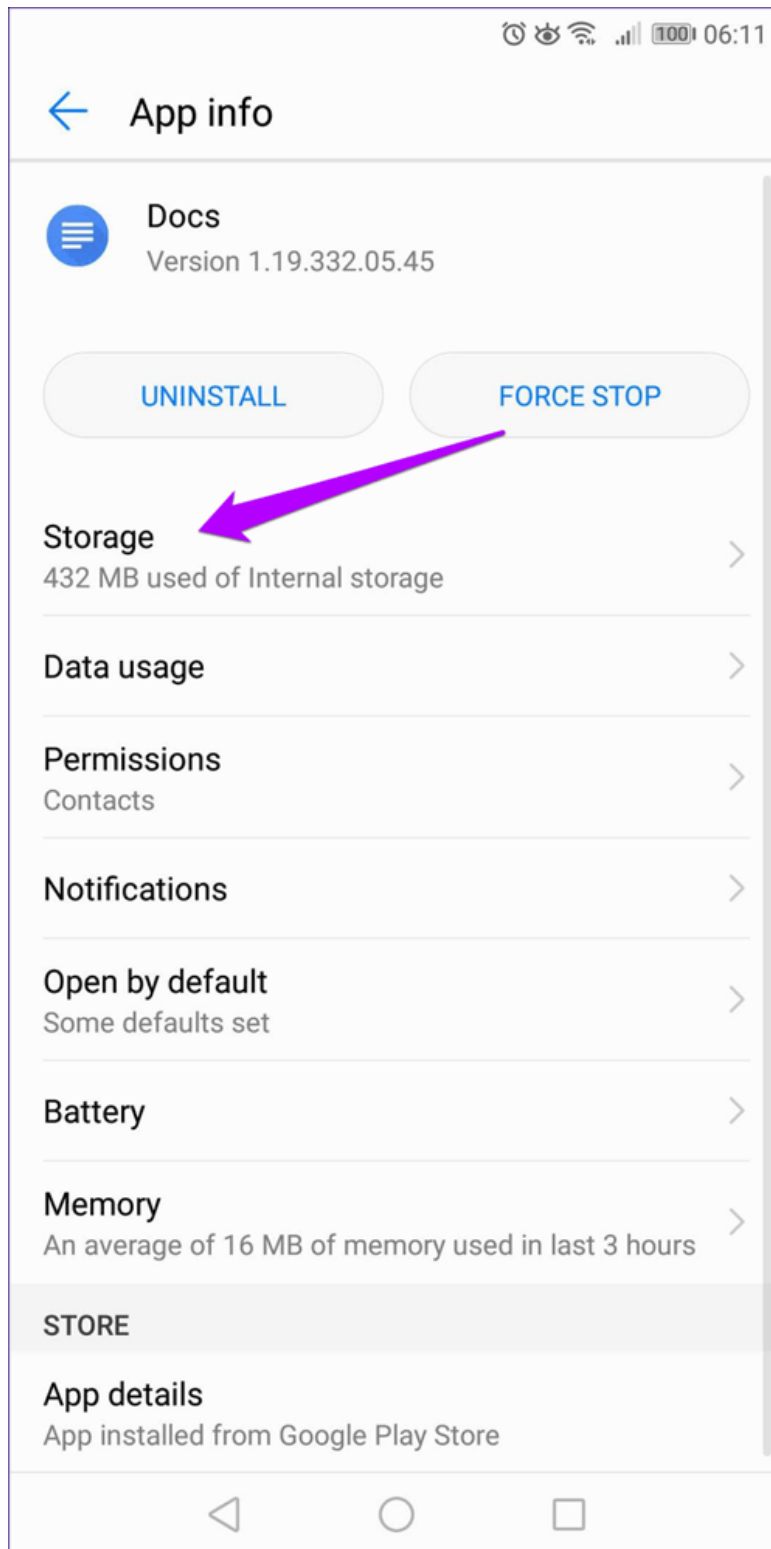
← Apps

All apps ▾

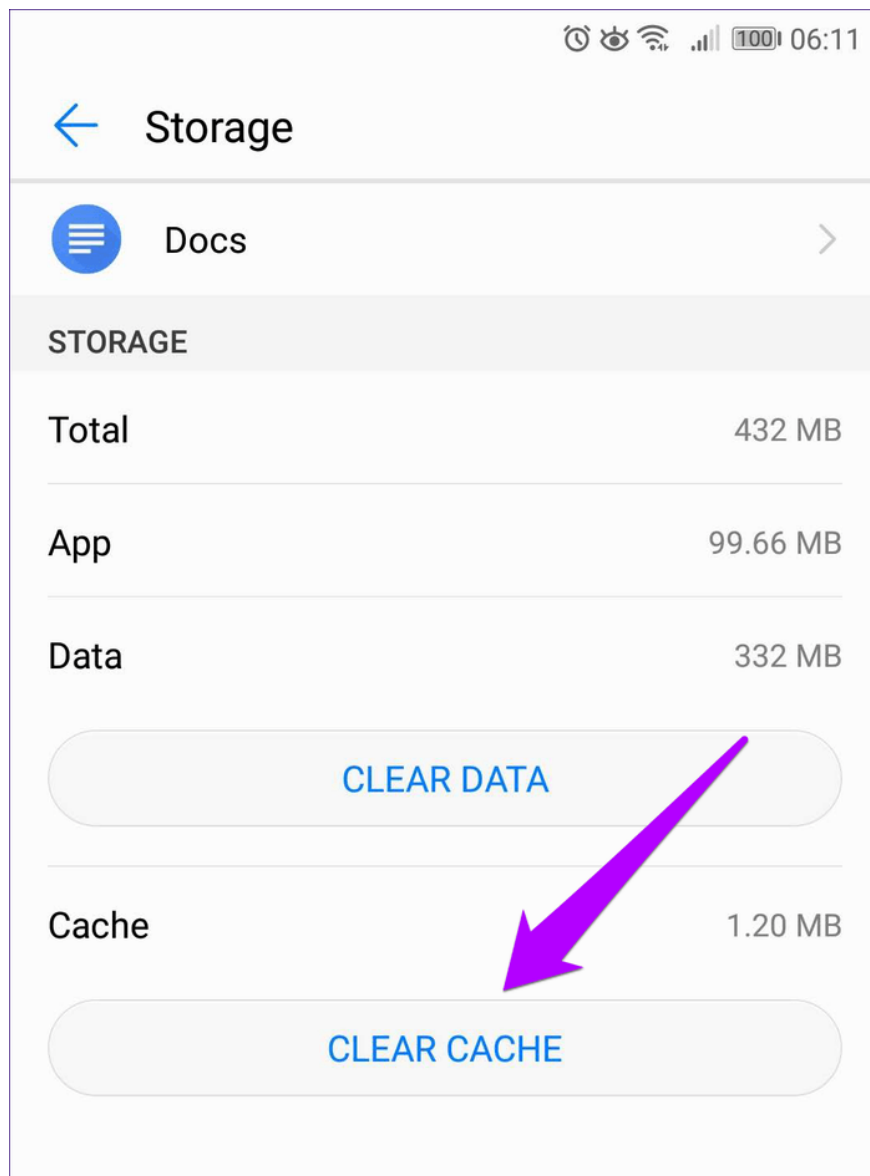
-  **Compass** >
1.01 MB
-  **Contacts** >
1.54 MB
-  **Daraz** >
246 MB
-  **Docs** >
432 MB
-  **Drive** >
98.56 MB
-  **Duo** >
61.26 MB
-  **Duolingo** >
68.38 MB
-  **Email** >
12.35 MB
-  **Facebook App Installer** >
0.91 MB
-  **Facebook App Manager** >



Settings More



Step 3. Touch **Clear Cache** . The entire cache of the Google application has been cleared. You can restart the application and it will start storing new data from the beginning.



So what about iOS?

iOS is very efficient at managing cache for installed apps, so you don't find any buttons to manually delete application caches like on Android. Google Drive, Docs, Sheets, or Slides applications also don't have any built-in means to clear their respective cache.

This does not mean that you do not have any problems on iOS and some applications have a cache removal mechanism like OneDrive.

However, restarting your iPhone or iPad can fix problems with the Google app and many more. If the problem persists, delete and reinstall the application.

Google's productivity suite is great to use. However, corrupted files that are accumulated over long periods of time are often the reason behind most types of problems. Therefore, clearing cache is an easy and convenient fix.

I wish you successful implementation!

You finished reading the article "**How to clear cache in Google Drive and Docs**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.
